

LINDA MITSUI AXTELL-THOMPSON, DBE, MBA

PROFESSIONAL SUMMARY

Experienced leader in strategy analysis, formulation, and management to support planning and decision-making across the enterprise. Skilled in identification and analysis of key issues and information; creative exploration of challenges and opportunities; and inclusive collaboration among stakeholders.

Extensive experience in nonprofit management and healthcare industry; particular interest in organizational ethics, healthcare ethics, and elder issues.

- Extensive experience in public policy analysis & long-term planning
- Clear communication & effective education
- Critical thinking, analysis & assessment
- Facilitation of diverse groups gaining success in achieving common goals
- Systems-oriented process improvement
- Development of key strategic relationships

EXPERIENCE

- AXTELL CONSULTING, LLC**, Kaneohe, Hawaii **present**
Principal, consulting & training in ethics & strategy
- CHAMINADE UNIVERSITY OF HONOLULU**, Honolulu, Hawaii **present**
Adjunct Faculty in Business Administration
- UNIVERSITY OF HAWAII WEST OAHU**, Kapolei, Hawaii **2015-2016**
Adjunct Faculty in Health Care Administration
- UNIVERSITY OF NEW HAVEN**, New Haven, Connecticut **2016**
Adjunct Faculty in Health Care Administration
- HAWAII MEDICAL SERVICE ASSOCIATION**, Honolulu, Hawaii **1995-2014**
Assistant Vice President, Office of Strategy Management (2008-2014)
- Oversee the enterprise-wide strategy-related activities of the Blue Cross Blue Shield Plan of Hawaii.
 - Coordinate all strategic, tactical, and operational planning processes, including environmental/ competitive analysis, scenario planning, strategy formulation, and progress tracking/ reporting.
 - Promote effective and integrated execution of corporate strategy; implement and maintain the corporate balanced scorecard to define, communicate, and monitor key strategic goals, measures, and initiatives.
 - Establish and oversee the corporate policy analysis function to identify and analyze critical issues, improve information sharing and decision making, and initiate responsive corporate policies and actions.
 - Collaborate across sectors and organizations to address strategic issues of mutual concern, such as end-of-life care, dementia care, elder services, telehealth, genetics, and medical ethics.
- Director, Office of Policy & Planning** (1999-2008)
- Managed the corporate health care policy analysis function.
 - Improved strategic decision-making and ability to influence decision-makers through better policy analysis, issue tracking, and improved information accessibility and distribution.
 - Provided highly useful analysis and research on priority issues of strategic importance.
 - Created and managed in-house and on-line repository of health care policy information and data.
 - Effectively redistributed and reformulated information and analysis for internal and external audiences.
- Manager, Corporate Planning** (1995-1999)
- Coordinated the corporate strategic, tactical, and operational planning processes with executives and managers of all departments and subsidiaries.
 - Researched, recommended, and implemented changes to the planning process in response to organization and marketplace changes.
 - Tracked industry trends and recommended corporate strategies.
 - Researched options, assessed feasibility, developed plans, and facilitated implementation of initiatives to expand into new products, services, and markets.

KAISER FOUNDATION HEALTH PLAN, HAWAII REGION, Honolulu, Hawaii 1989-1995
AND SOUTHERN CALIFORNIA REGION, Pasadena, California

Director, Government Relations & Public Policy Analysis (1995)

- Advocated organization issues and interests before the legislature and other governmental and regulatory bodies. Recommended action to senior management.

Director, Program Planning (1991-1994)

- Directed planning activities and recommended resources to respond to membership growth, benefit requirements, and medical delivery and technology alternatives. Promoted from Senior Analyst.

Benefit/Cost Analyst, Southern California Regional Controller's Office (1989-1991)

- Consulted with regional departments and medical centers to produce financial feasibility studies for medical services, facilities, and equipment. Prepared regional capital budget.

MGM/UA COMMUNICATIONS CO., Beverly Hills, California
Financial Analyst

CITY & COUNTY OF HONOLULU, Honolulu, Hawaii
Legislative Analyst

ALU LIKE, INC., Honolulu, Hawaii
Market Research & Information Specialist

OCEANIC INSTITUTE, Waimanalo, Hawaii
Administrative Assistant to the Vice President

EDUCATION

Loyola University Chicago, Stritch School of Medicine, Chicago, Illinois
Doctor of Bioethics (organizational ethics emphasis) [REDACTED]

Medical College of Wisconsin, Milwaukee, Wisconsin
Master of Arts in Bioethics [REDACTED]

Yale School of Management, New Haven, Connecticut
Master of Business Administration (nonprofit management emphasis) [REDACTED]

University of Hawaii at Manoa, Honolulu, Hawaii
Bachelor of Arts in Philosophy [REDACTED]

AFFILIATIONS

Board of Directors, Kokua Mau (Hawaii Hospice & Palliative Care Organization)
Biomedical Institutional Review Board, Office of Research Compliance, University of Hawaii
Institutional Review Board, Chaminade University of Honolulu
Bioethics Committee, Pali Momi Medical Center
Research and Data Subcommittees, Hawaii State ADRD Plan Collaborative
Facilitator Volunteer, Kupuna Pono (elder family conferencing), Mediation Center of the Pacific
Advisory Board, Pacific Basin Telehealth Resource Center, University of Hawaii