

# GOV. MSG. NO. 6

### EXECUTIVE CHAMBERS

NEIL ABERCROMBIE GOVERNOR

October 22, 2013

The Honorable Donna Mercado Kim, Senate President and Members of the Senate Twenty-Seventh State Legislature State Capitol, Room 409 Honolulu, HI 96813

Dear Senate President Kim and Members of the Senate,

In accordance with the provisions of Article V, Section 6, of the Hawai'i State Constitution, I have the honor to submit herewith for your consideration and confirmation, the following interim nomination to the **Hawai'i Medical Board:** 

HAWAI'I MEDICAL BOARD

**TERM TO EXPIRE** 

Maria Chun

6/30/2017

Sincerely,

NEIL ABERCROMBIE

Governor, State of Hawai'i



NEIL ABERCROMBIE GOVERNOR

SHAN S. TSUTSUI

### STATE OF HAWAII OFFICE OF THE DIRECTOR

### **DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**

335 MERCHANT STREET, ROOM 310 P.O. Box 541 HONOLULU, HAWAII 96809 Phone Number: 586-2850 Fax Number: 586-2856 www.hawaii.gov/dcca KEALI'I S. LOPEZ DIRECTOR

JO ANN M. UCHIDA TAKEUCHI DEPUTY DIRECTOR

## TO THE SENATE COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

TWENTY-SEVENTH LEGISLATURE Special Session of 2103

Tuesday, October 29, 2013 10:00 a.m.

#### TESTIMONY ON GOVERNOR'S MESSAGE NO. 6.

TO THE HONORABLE ROSALYN H. BAKER, CHAIR, AND MEMBERS OF THE COMMITTEE:

My name is Ahlani Quiogue and I am the Executive Officer for the Hawaii Medical Board, Department of Commerce and Consumer Affairs ("Department"). The Department thanks you for the opportunity to testify on Governor's Message No. 6, regarding the appointment of Maria B.M. Chun, Ph.D., CHC, CPC-A, to the Hawaii Medical Board ("Board"). The Department supports the confirmation of Dr. Chun's appointment to the Board. She has served on the Board as an interim appointee since September 2013.

Dr. Chun is being appointed to the Board as a public member. Her credentials are outstanding. She received her Ph.D. from the University of Hawaii and is currently a Specialist and Associate Chair at the John A. Burns School of Medicine ("JABSOM"). In that capacity, Dr. Chun assists with administrative and fiscal matters related to the

Department of Surgery. With her health care background and affiliation with JABSOM, Dr. Chun comes well-equipped to deal with medical issues before the Board.

Moreover, prior to her position with JABSOM, she served as the Administrative Deputy Auditor in the State Office of the Auditor after having been an analyst for 6 years. Dr. Chun was also the Program Budget Analyst for the Senate Committee on Ways and Means during the 1993 and 1994 legislative sessions. Through these experiences she has become familiar with government practices and procedures.

By bringing her combination of health care and public service knowledge, background and expertise to the Board, Dr. Chun offers a unique perspective on regulatory issues. Because of this, the Board will have the necessary information and knowledge on which to base its decisions on matters ranging from disciplinary actions to applications for licensure.

We believe that Dr. Chun's interest in serving on the Board and desire to contribute to the community will continue to enhance the effectiveness of the Board.

Therefore, the Department supports the confirmation of Dr. Chun to the Hawaii Medical Board, and thanks you for the opportunity to provide testimony.

Senator Rosalyn H. Baker
Chair, Committee on Commerce and Consumer Protection
Senatorial District 6
Hawaii State Capitol, Room 230
Honolulu, HI 96813

Dear Senator,

I am writing to you as the President of the Hawaii Medical Group Management Association (HMGMA) and personal friend of Ms. Maria Chun who is subject to confirmation of her appointment by Governor Abercrombie to serve as a member on the Hawaii Medical Board. I have known Ms. Chun for over 6 years and support her nomination for appointment to serve on the board. Throughout the years I have known Ms. Chun as a mentor to me, principle investigator/supervisor, friend and fellow board member and through each relationship she has always proven to be a person of high integrity and strong moral character. She has over 7 years of experience in medical resident education and cultural competency research as an Associate Chair, Administration and Finance for the Department of Surgery at the John A. Burns School of Medicine as well as serving in leadership positions on various healthcare professional organizations boards within the state.

It is my humble and honest opinion that the Hawaii Medical Board would truly benefit from an appointment of Ms. Chun to serve on the board.

Sincerely,

Keane G.M. Young



October 14, 2013

Senator Rosalyn H. Baker
Chair, Committee on Commerce and Consumer Protection
Senatorial District 6
Hawaii State Capitol, Room 230
Honolulu, HI 96813

Re: Nomination of Maria B.J. Chun for the Hawaii Medical Board

Dear Senator Baker,

It's my pleasure to write and provide a recommendation for Dr. Maria B.J. Chun. I understand Dr. Chun has been nominated for an appointment with the Hawaii Medical Board.

I have known Dr. Chun for the past seven years. I own a consulting business in Honolulu which specializes in medical coding and revenue cycle consulting services for physicians, hospitals and healthcare organizations. I first met Dr. Chun while organizing educational efforts for the physicians with the John A. Burns School of Medicine. In her position as Associate Chair, Department of Surgery we worked closely together to coordinate meetings and structured training for the entire Department of Surgery. I found Dr. Chun to be extremely organized and have an excellent rapport with physicians. Her understanding of the many challenges facing physicians today is extraordinary; these challenges include compliance and ethical issues as they relate to clinical practice, as well as organizational and practice management.

Dr. Chun's communication skills are excellent. She is also articulate, honest, hard- working, and very thoughtful of others. With these qualities, it is not surprising that colleagues such as myself have great admiration and respect for her.

During the past four years, Dr. Chun and I have collaborated on several workshops and seminars. She is a key member of the Hawaii Professional Coders Education Fund conference committee, of which I am the Chair. She and I have worked closely to plan and execute an annual event in Hawaii for more than 250 medical coding and billing professionals. I can honestly say it would not happen without her dedication and the skills she brings to the table. Dr. Chun is someone I can always count on and have no reservations as to the quality of her work efforts.

Again, it is my pleasure to write and offer my support and extend my highest recommendation for Dr. Maria B.J. Chun. I believe she will be an outstanding addition to the Hawaii Medical Board.

Please do not hesitate to contact me if I can provide any further information.

Jeri Leong, R.N., CPC, CPC-H, CPMA, CPC-I

Hi leong

**Executive Director** 

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October 16, 2013

Senator Rosalyn H. Baker Chair, Committee on Commerce and Consumer Protection Senatorial District 6 Hawaii State Capitol, Room 230 Honolulu, HI 96813

Dear Senator Baker,

I was delighted to hear that Dr. Maria Chun has been nominated for the Board of Medical Examiners. I understand that she currently has an interim appointment as one of the public members on the Hawaii Medical Board. I hope she is selected to serve a full term on the Board as she has excellent insight into the needs of physicians as well as the needs of the population served by the physicians of Hawaii.

As the primary physician workforce researcher in Hawaii, I have very much enjoyed working with the Hawaii BOME on the physician workforce assessment project for the last 4 years. Because of the foresight of you and other legislators, we now have a process for tracking our physician workforce and we are engaged in working to increase and improve it in many ways. We work to keep doctors aware of changes in the medical system, increase their professional satisfaction and help with improving factors significant to physicians such as malpractice reform.

I have worked with Maria at the John A. Burns School of Medicine on the Faculty Senate for the last 3 years. For the past year I have served as President of the JABSOM Faculty Senate and Maria has served as the Secretary. I believe she will be an excellent resource for the BOME for the following reasons:

- Maria's background is in Psychology and Sociology and works regularly with Hawaii's surgeons. She
  understands the needs and expectations of physicians in training and in practice and can offer excellent
  insights for the BOME.
- Maria is extremely organized and efficient. She is prompt in all communications, efficient in taking excellent minutes at meeting and paraphrasing scenarios.
- Maria is insightful and helpful in all things and a wonderful asset, always willing to help.
- Maria has a background in research methods and can provide helpful insights to the BOME.

For these and other reasons, I offer my strongest recommendation for Maria and look forward to working closely with the BOME in the future.

Sincerely,

Kelley Withy, MD, PhD

Kel wit mo

Director, Hawaii/Pacific Basin Area Health Education Center and Physician Workforce Assessment



October 23, 2013

Senator Rosalyn H. Baker Chair Committee on Commerce and Consumer Protection Senatorial District 6 Hawaii State Capitol, Room 230 Honolulu, Hawaii 96813

RE: Dr. Maria Chun's Nomination to the Hawaii Medical Board

Dear Senator Baker:

I'm pleased to submit testimony on behalf of Dr. Maria Chun's nomination to the Hawaii Medical Board.

As the Director of Business Affairs for the Department of Family Medicine & Community Health, John A. Burns School of Medicine (JABSOM), University of Hawaii at Manoa (UHM), I often interact with Dr. Chun in her capacity as Associate Chair, Administration and Finance, Department of Surgery, JABSOM, UHM as we serve in similar capacities for our respective departments.

As departmental representatives on numerous institutional committees, I have observed Dr. Chun display high principles and integrity in her work and dealings with individuals throughout the medical school and affiliated organizations. Dr. Chun is widely respected for her knowledge and understanding in the health care field and is in fact a nationally acclaimed expert scholar in cultural competency in health care.

I have no doubt Dr. Chun based on her experience and character will do an outstanding job to uphold the high standards required of the Hawaii Medical Board. I strongly support Dr. Chun's nomination to the Hawaii Medical Board and applaud her willingness to serve her community.

Sincerely,

Wally M. Izumigam Wally M. Izumigawa, M.B.A., C.R.A.

Director of Business Affairs

Senator Rosalyn H. Baker Chair, Committee on Commerce and Consumer Protection Senatorial District 6 Hawai`i State Capitol, Room 230 Honolulu, HI 96813

### RE: Dr. Maria Chun's appointment to the Hawai'i Medical Board

Honorable Rosalyn Baker,

I am writing in strong support of Dr. Maria Chun's appointment to the Hawai`i Medical Board. I am very pleased that Dr. Chun has been able to serve on the board in an interim capacity, and encouraged that she may be able to serve in a more stable capacity.

I have known Dr. Chun since the 1990s when we both were doctoral students at the University of Hawai'i at Mānoa. Since graduating I have worked in a number of Hawai'i health and wellness organizations, including in my current position as an Associate Professor of Psychiatry in the John A. Burns School of Medicine - positions from which it is evident that strong leadership and clear thinking in policy and action are critical for the health of our population. I am confident that Dr. Chun employs these assets in all of her work, including as a member of the Hawai'i Medical Board.

Dr. Chun is the Vice Chair for Administration and Finance in the Department of Surgery at John A. Burns School of Medicine. She provides important leadership with in her department as well as on behalf of the medical school. An important area for improving health and wellbeing in our state is to attend to ethnocultural diversity to improve health and healthcare. Dr. Chun is a locally and nationally recognized scholar-leader in the field. For example, locally Dr. Chun spearheads the JABSOM Cross Cultural Resource guide, and teaches and mentors exceptional undergraduates through her Honors courses at University of Hawai`i at Mānoa. Nationally, Dr. Chun initiated and organizes the Cross-Cultural Health Care conference, which has grown in notoriety since its inception in 2010. Through Dr. Chun's work, Hawai`i is a recognized leader in improving ethnoculturally relevant health care.

Respectfully,

Susana Helm (electronic signature) Susana Helm, PhD

Associate Professor, Department of Psychiatry Research Division @ Gold Bond Building University of Hawai`i at Manoa 677 Ala Moana Boulevard, Suite 301 Honolulu, HI 96813 808.692.1909 HelmS@dop.hawaii.edu October 23, 2013

Senator Rosalyn H. Baker Chair, Committee on Commerce and Consumer Protection Senatorial District 6 Hawaii State Capitol, Room 230 Honolulu, HI 96813

RE: Maria Chun, PhD - Nominee for Hawaii Medical Board

Dear Senator Baker and members of the Committee on Commerce and Consumer Protection,

I am writing to you as a colleague of Dr. Maria Chun, a nominee for the Hawaii Medical Board. I have known and worked with Dr. Chun for over 5 years at the John A. Burns School of Medicine, and have always found her to be bright, thoughtful, responsible, and service-oriented. She is a person of high integrity and strong character. Moreover, I believe the fact that Dr. Chun is not a physician will provide valuable perspective to the discussions and deliberations of the Medical Board.

Thank you for this opportunity to provide this written testimony on behalf of Dr. Maria Chun. I believe that the Hawaii Medical Board and all they serve will benefit greatly from Dr. Chun's presence, participation and contributions.

Respectfully,
(Alhard Olary HD)

Richard T. Kasuya, MD, MSEd

### Testimony of Maria B.J. Chun, Ph.D., CHC, CPC-A

#### to the Senate Committee on Commerce and Consumer Protection

on October 29, 2013

G.M. \Ω

Submitting for consideration and confirmation to the Hawaii Medical Board, for a term to expire June 30, 2017.

Chair Baker and members of the Committee, thank you very much for the opportunity to appear before you today.

I have been fortunate to have dedicated my entire career to state service; I have been working for the State of Hawaii for a little more than 20 years now, 13 of which were spent serving the State Legislature. My very first job was as a legislative budget analyst for the Senate Committee on Ways and Means under Senator Ann Kobayashi. After working a second session at WAM under Senator Donna Ikeda, I went on to work for the Office of the Auditor under Marion Higa for ten years. I started as an Associate Analyst then served as the Deputy Auditor for three years.

My experience working for the Executive Branch includes serving as then Lieutenant Governor Mazie Hirono's Slice Waste and Tape (SWAT) regulatory reform director, and my current position at the University of Hawaii's John A. Burns School of Medicine in the Department of Surgery, where I am faculty and have served as the Associate Chair for Administration and

Finance for the past seven and a half years. My position has allowed me to become familiar with the practice of medicine from an administrative standpoint. I independently pursued certifications in healthcare compliance and medical coding to further expand my knowledge base. With regard to community service, I have served as the Vice-President/Secretary of the Hawaii Medical Group Management Association (HMGMA), the Education Officer for the American Academy of Professional Coders (AAPC) - Hawaii chapter, and am currently President-Elect for the Hawaii chapter of the Healthcare Financial Management Association (HFMA).

Additionally, I have been very fortunate to have been involved in the continuum of medical education/training, specifically in the area of cultural competency (i.e., the acknowledgement of the potential role of culture in the provision of health care). I have the pleasure of teaching a cultural competency course to premedical students in the UH Manoa Honors Program, collaborate with the UH Department of Native Hawaiian Health on medical student cultural competency initiatives, work with other faculty on cultural competency curriculum for residents, and also serve as the UH Department of Surgery's representative on the Hawaii Consortium for Continuing Medical Education.

I feel that my diverse background will allow me to contribute to the Hawaii Medical Board by helping to provide the perspective of a member of the general public and healthcare consumer (i.e., what could be termed as the "patient's perspective").

Once again, it has always been my goal to dedicate my career to the public sector. If confirmed, I would view it is an honor and a privilege to be able to volunteer my time to serve on the Hawaii Medical Board.

Thank you again to the Committee for granting me the opportunity to testify and for considering my nomination.

At this time, I would be happy to answer any questions the Committee may have.



Subject:

FW: Nomination to the Hawai'i Medical Board

Maria Chun

(1) Why do you wish to be a member of the Hawai'i Medical Board?

I have committed my career to state government and have worked for the State of Hawaii for a little more than 20 years now. I feel that volunteering my time to the Hawaii Medical Board is another way for me to serve the community. Having worked for the University of Hawaii's John A. Burns School of Medicine in the Department of Surgery for the past seven and a half years, I have become familiar with the medical profession, specifically with regard to healthcare administration and education/training of physicians. I believe that I can ably provide the perspective of a member of the general public and health care consumer.

(2) How do you perceive the role and responsibilities of a member of the Hawai'i Medical Board?

I perceive the role and responsibilities of the Hawaii Medical Board as protecting the public from harm. The general public places a lot of trust in physicians; sometimes placing their lives or the lives of their loved ones in their hands. I believe the Hawaii Medical Board exists to ensure that those practicing medicine are not only technically qualified to do so, but will also have the patient's best interest at the forefront when providing treatment.

(3) Given your understanding of the role and responsibilities of a member of the Board, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise, or knowledge that would aid in your decision-making ability as a member of the Board.

My very first job was as a legislative budget analyst for the Senate Committee on Ways and Means (WAM) under Senator Ann Kobayashi. After working a second session at WAM under Senator Donna Ikeda, I went on to work for the Office of the Auditor under Marion Higa for ten years. I started as an Associate Analyst then served as the Deputy Auditor for three years.

My experience working for the Executive Branch includes serving as then Lieutenant Governor Mazie Hirono's Slice Waste and Tape (SWAT) regulatory reform director, and my current position at the University of Hawaii's John A. Burns School of Medicine in the Department of Surgery, where I am faculty and have served as the Associate Chair for Administration and Finance for the past seven and a half years. My position has allowed me to become familiar with the practice of medicine from an administrative standpoint. I independently pursued certifications in healthcare compliance and medical coding to further expand my knowledge base. With regard to community service, I have served as the Vice-President/Secretary of the Hawaii Medical Group Management Association (HMGMA), the Education Officer for the American Academy of Professional Coders (AAPC) - Hawaii chapter, and am currently President-Elect for the Hawaii chapter of the Healthcare Financial Management Association (HFMA).

Additionally, I have been very fortunate to have been involved in the continuum of medical education/training, specifically in the area of cultural competency (i.e., the acknowledgement of the potential role of culture in the provision of health care). I have the pleasure of teaching a cultural competency course to premedical students in the UH Manoa Honors Program, collaborate with the UH Department of Native Hawaiian Health on medical student cultural competency initiatives, work with other faculty on cultural competency curriculum for residents, and also serve as the UH Department of Surgery's representative on the Hawaii Consortium for Continuing Medical Education.

(4) What do you hope to accomplish during your term of service?

I would like to do my best to provide the consumer/patient perspective when reviewing board matters.

(5) Name three qualities that best describe you and how will these qualities benefit the Board?

With regard to three qualities that best describe me and how those qualities would benefit the board, I feel that I am: 1) organized; 2) objective; and 3) collaborative. I believe my organizational skills will allow me to review documents/applications in a timely and thorough manner. Unless there are extenuating circumstances beyond my control, I will attend all meetings, on time. My objectivity will allow me to consider multiple perspectives/viewpoints of an issue and recommend a course of action that I believe to be most reasonable and fair to all those involved. Regarding collaboration, I work well with others, no matter their background. This is especially important on a board made up of individuals who may be diverse both professionally and culturally.

(6) Name a previous experience you've had that will be beneficial as a Board member?

In addition to those board positions mentioned above, I have also served as a board member for the Coalition for a Tobacco-Free Hawaii and have been the Chair of the Diversity Committee for the Hawaii Psychological Association Board for the past two years. I feel that these experiences have prepared me to serve on the Hawaii Medical Board.

(7) Can you foresee any possible conflicts of interests that could arise during your service on the Board? How would you overcome any possible conflicts of interest?

I do not foresee any possible conflicts of interests that could arise during my service on the Board. If there is a possible conflict of interest situation, I would immediately bring it to the attention of the appropriate parties (e.g., Board Chair and Executive Officer) and recuse myself from any decision-making on the matter.