
HOUSE CONCURRENT RESOLUTION

URGING THE INSURANCE COMMISSIONER TO STUDY THE POTENTIAL
BENEFITS OF EXPANDING THE USE OF MAIL-ORDER PHARMACY IN THE
STATE.

1 WHEREAS, ensuring that Hawaii residents have access to
2 safe, affordable, and reliable prescription medications is
3 essential to improving long-term health outcomes; and
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5 WHEREAS, mail-order pharmacy services have become an
6 increasingly valuable tool nationwide for helping patients
7 manage chronic conditions, reduce out-of-pocket costs, and
8 maintain steady and convenient access to maintenance
9 medications; and
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11 WHEREAS, numerous studies have shown that mail-order
12 pharmacy can improve patient medication adherence, particularly
13 for individuals who receive ninety-day supplies of medication,
14 resulting in better disease management and reduced emergency
15 room visits and hospitalizations; and
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17 WHEREAS, mail-order pharmacy may expand access for
18 residents of the State living in rural communities or areas with
19 limited pharmacy options, reducing the need for long commutes,
20 transportation barriers, and the need to take time off from
21 work; and
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23 WHEREAS, the convenience of home delivery is especially
24 valuable for kupuna, individuals with disabilities or mobility
25 limitations, caregivers, and individuals managing multiple long-
26 term medications; and
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28 WHEREAS, mail-order pharmacy services may reduce overall
29 health care costs through economies of scale, automated



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1 dispensing technology, improved inventory management, and
2 reduced dispensing fees; and

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4 WHEREAS, the expanded use of mail-order pharmacy may help
5 strengthen the State's health care resilience by providing
6 additional options for continuity of care during emergencies,
7 natural disasters, or other supply-chain disruptions; and

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9 WHEREAS, modern mail-order and specialty pharmacies
10 maintain advanced systems for temperature control, secure
11 packaging, and delivery tracking that can support the safe
12 shipment of a wide range of medications, including biologics and
13 specialty drugs; and

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15 WHEREAS, a comprehensive study by the Insurance
16 Commissioner would provide the Legislature with data-driven
17 insight into how the expanded use of mail-order pharmacy could
18 benefit residents of the State, improve health outcomes, and
19 enhance systemwide efficiency; now, therefore,

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21 BE IT RESOLVED by the House of Representatives of the
22 Thirty-third Legislature of the State of Hawaii, Regular Session
23 of 2026, the Senate concurring, that the Insurance Commissioner
24 is urged to study the potential benefits of expanding the use of
25 mail-order pharmacy in the State; and

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27 BE IT FURTHER RESOLVED that the study is urged to examine,
28 at a minimum:

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- 30 (1) The effect of mail-order pharmacy on patient
- 31 medication adherence and the management of chronic
- 32 disease;
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- 34 (2) Potential cost savings for consumers, insurers, and
- 35 the health care system as a whole;
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- 37 (3) The ability of mail-order pharmacy to improve access
- 38 for kupuna, rural residents, and individuals with
- 39 disabilities or limited mobility;
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- 41 (4) The reliability and safety of existing mail-order
- 42 shipping, tracking, and temperature-control systems;



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- (5) Opportunities to use mail-order pharmacy to strengthen access to health care during emergencies, supply-chain disruptions, and periods of high demand; and
- (6) Options to ensure that patients who prefer mail-order pharmacy can readily select this option as part of their prescription benefits; and

BE IT FURTHER RESOLVED that the Insurance Commissioner is requested to submit a report of the Insurance Commissioner's findings and recommendations, including any proposed legislation, to the Legislature no later than twenty days prior to the convening of the Regular Session of 2027; and

BE IT FURTHER RESOLVED that a certified copy of this Concurrent Resolution be transmitted to the Insurance Commissioner.

OFFERED BY:



MAR 12 2026

