

Christopher Luthy

PROFESSIONAL SUMMARY

Community-minded operations and human resources leader with a strong background in public-facing service, organizational leadership, and human-centered administration. Proud member of the LGBTQ+ community with a demonstrated commitment to equity, inclusion, and ethical leadership. Brings systems-level thinking, policy awareness, and practical execution experience across transportation, hospitality, and organizational management. Seeking to contribute experience, judgment, and advocacy in a public service and advisory capacity.

CORE COMPETENCIES

- Public Service & Community Engagement
- Human Resources Leadership & Policy
- Operations & Organizational Management
- Equity, Inclusion & Ethical Governance
- Staff Leadership & Development
- Cross-Functional Collaboration
- Process Improvement & Compliance
- Stakeholder & Client Relations
- Conflict Resolution & Mediation
- Strategic Planning & Execution

PROFESSIONAL EXPERIENCE

Driver — Polynesian Adventure Tours, Hilo, HI

April 2023 – Present

- Serve the public in a safety-critical, customer-facing role within Hawai'i's tourism and transportation sector.
- Represent the company and the State to visitors and community members with professionalism and cultural respect.
- Operate under strict regulatory, safety, and compliance standards while delivering high-quality service.

Director of Human Resources — Local Local, LLC, Hilo, HI

April 2023 – April 2024

- Led the full human resources function for a growing organization, advising leadership on policy, compliance, and people strategy.
- Developed and implemented HR policies, procedures, and practices aligned with organizational values and legal requirements.
- Supported employee relations, performance management, hiring, onboarding, and workplace culture initiatives.
- Acted as a trusted advisor to management on sensitive personnel, equity, and organizational issues.

General Manager — Local Local, LLC, Kea‘au, HI

January 2023 – April 2023

- Managed daily operations and supervised a team of 10 employees.
- Oversaw budgeting, staffing, payroll, and operational planning.
- Implemented new policies and procedures to improve efficiency and service quality.
- Worked directly with clients and stakeholders to ensure needs were met with professionalism and accountability.

Labor Coordinator / Dispatcher / Truck Driver — Upstage Companies, Inc., Salt Lake City, UT

April 2022 – January 2023

- Coordinated labor resources, scheduling, and logistics across multiple job sites.
- Managed billing and pay rates while ensuring accurate documentation and compliance.
- Balanced operational demands with people-focused decision making in fast-changing environments.

Operations Supervisor — Boise Centre, Boise, ID

March 2021 – January 2022

- Supervised operations staff at a major convention center and coordinated logistics for large public events.
- Worked closely with clients and stakeholders to ensure inclusive, accessible, and well-run events.
- Managed crews, schedules, and on-site execution under tight timelines.

Transportation Coordinator / Driver — Boys & Girls Clubs of Ada County, Meridian, ID

June 2019 – November 2019

- Coordinated transportation services for youth programs, ensuring safety, reliability, and compliance.
- Worked closely with staff and families to support community and youth-focused initiatives.

Additional Experience (Selected):

- School Bus Driver — Durham School Services, Cascade Student Transportation
- Truck Driver (Class A) — Swift Transportation
- Driver/Operator (Hazmat & Environmental) — H2O Environmental
- A/V Specialist & Department Manager — Rocky Mountain Roll
- AppleCare Advisor — Teleperformance
- Customer Service & Retail Roles — Target, Lowe's, Jackson's

EDUCATION

Some College

High School Diploma

CERTIFICATIONS & LICENSES (Selected)

- Class A CDL with Tanker, Passenger, School Bus, Doubles/Triples, Air Brake, Hazmat, X Endorsements
- Class B CDL
- CPR, First Aid, AED
- DOT Physical Certification
- TWIC Card
- Professional Truck Driver Institute Certificate
- Basic Technical Certificate

COMMUNITY & PUBLIC SERVICE FOCUS

- Longstanding advocate for LGBTQ+ equality and civil rights, including marriage equality.
- Brings lived experience, empathy, and a strong sense of fairness to leadership and service roles.
- Committed to ethical governance, inclusive policy, and community-centered decision making.