

KATHLEEN RHOADS MERRIAM

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## PROFESSIONAL SUMMARY

Mental health professional with over 25 years of experience in program development, clinical supervision, and mental health service coordination. Proven leader with a strong background in managing statewide initiatives, staff training, and community-based mental health services. Recognized for excellence in performance and leadership within the mental health sector, with expertise in psychosocial rehabilitation, case management, and integrated service delivery.

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## PROFESSIONAL EXPERIENCE

### **Windward Oahu Treatment Services Section**

*Mental Health Supervisor*

Adult Mental Health Division, Department of Health, Kaneohe, Hawaii | 2/19 to Present

- Manage hiring, training, and supervision of clinic staff.
- Oversee clinical operations and conduct daily clinical meetings.
- Provide case management for consumers with severe mental illness and co-occurring disorders.
- Lead performance management and quality improvement initiatives.
- Collaborate with internal and external partners to ensure coordinated service delivery.

### **Community-Based Case Management/Recovery Support Services**

*Service Coordinator*

Adult Mental Health Division, Department of Health, Honolulu, Hawaii | 5/13 to 2/19

- Oversaw contracts for case management, outpatient hospitalization, supported employment, and other services.
- Developed and implemented the ICM+ pilot program for forensically involved consumers.
- Provided consultation and mentorship for private and state service providers.
- Supported and mentored Peer Specialists through the internship/field experience program.

### **Statewide Clubhouse/Psychosocial Rehabilitation Coordinator**

Adult Mental Health Division, Department of Health, Honolulu, Hawaii | 7/03 to 5/13

- Oversaw operations of ten Clubhouses statewide, ensuring compliance with the International Clubhouse Standards.

- Played a key role in policy development and performance improvement as part of the Community Mental Health Center System Administration.
- Founded the Kauhale Lahilahi Clubhouse in Makaha and established psychosocial rehabilitation services and clinic services on the Leeward Coast.

### **Director of International Training**

Fountain House, New York, New York | 8/94 to 6/03

- Assisted programs worldwide in adopting the Clubhouse Model of Psychiatric Rehabilitation.
- Coordinated training activities with ten international training bases.
- Provided direct services to individuals with severe mental illness.

### **New England Regional Training Coordinator**

Genesis Club, Worcester, Massachusetts | 8/92 to 8/94

- Recruited and facilitated international training groups.
- Supervised and mentored staff workers and provided technical assistance to psychiatric rehabilitation programs.

### **Special Populations Mental Health Coordinator**

Department of Mental Health, Olympia, Washington | 2/92 to 8/92

- Updated state legislation and collaborated with the Commissioner of Mental Health on system change projects.
- Mediated between the State Mental Health Advisory Committee and the Department of Mental Health.

### **Executive Director**

Capital Clubhouse, Olympia, Washington | 6/89 to 1/92

- Served as Chief Administrator for a program serving adults with mental illness.
- Networked with community agencies, hospitals, and service providers to ensure comprehensive care.

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## **EDUCATION**

- **Master of Social Work (MSW)**, Mental Health Concentration, Honor Society, University of Hawaii, 2012
- **Bachelor of Arts (B.A.) in Psychology**, Industrial/Organizational Psychology & Mental Health Services, Western Washington University, 1989
- **Associate Degree in Social Service/Mental Health**, Honor Graduate, Pierce College, 1987
- **High School Diploma**, Honor Graduate, Federal Way High School, 1984

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## LICENSURE & CERTIFICATIONS

- Preparing for LCSW and CSAC, 2017
- State of Hawaii, License of Social Work, #2222, July 2015

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## COMMUNITY INVOLVEMENT

- **Halau Hula O Kamaluokukui:** Engage in cultural and community events; learn and share Native Hawaiian values through hula.
- **National Alliance for Mental Illness (NAMI):** Mental Health Advisor and Walk Committee Member; support education, training, and advocacy projects.
- **National Association of Social Workers (NASW):** Active member and past Board Member; participate in committee work.
- **Rotary Club of Kaneohe:** Past President and Board Member since 2005; coordinate community service projects and strategic planning.
- **Statewide Suicide Prevention Task Force:** Participate as a trainer, resource person, and conference organizer; co-host annual statewide conferences.

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## SKILLS

- Program Development and Management
- Clinical Supervision and Staff Training
- Case Management and Service Coordination
- Community Outreach and Engagement
- Performance Management and Quality Improvement
- Grant and Contract Compliance
- Public Speaking and Training
- Cultural Competency and Advocacy

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## AWARDS & RECOGNITIONS

- Most Outstanding Government Leader, Mental Health Association, 2010
  - Sustained Superior Performance, Hawaii Department of Health, 2009
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## CONTINUING EDUCATION & TRAINING

### 2024

- *Guest Speaker, Mental Health Matters*, Rotary Zone Institute, Spokane
- Neurodivergence Miniseries: Combating Systemic Ableism
- *Guest Speaker, Advocating for Trauma-Informed Mental Health Care*
- *Connecting the Dots: Social Work and White Supremacy*

### 2021

- Kukula Kumuhana Wellbeing
- Aloha Response Cohort with Pono Shim
- Addictions Conference
- Hawaii Harm Reduction Conference

### 2020

- Increasing Rapport and “Telepresence” During Telehealth Interactions
- Grief and End-of-Life Transition During a Pandemic
- Mandated Reporting: A Trauma-Informed, Social Justice Perspective
- *Guest Speaker, American Foundation for Suicide Prevention Leadership Conference*

### 2019

- *Guest Speaker, Motivational Interviewing*
- Supportive Supervision: Helping the Helper
- Statewide Homeless Conference, Hawaii

### 2017

- Pacific Rim Conference on Disability
- Technology and Ethics
- *Guest Speaker, World Clubhouse Seminar, Detroit*
- Integrating Viral Hepatitis, HIV & STDs into Counseling
- *Guest Speaker, NAMI & MHA State Conference*

### Earlier Highlights

- Mental Health Recovery and Wellness Recovery Action Planning (WRAP) Facilitator Training, 2016
- *Guest Speaker, Mental Health and Violence*, Mental Health America of Hawaii, 2014
- Forensic Certified Peer Specialist Training, State of Hawaii, 2014
- Preventing, Assessing & Treating Child, Adolescent, and Adult Trauma, 2012 & 2013
- *Guest Speaker, Queen’s Psychiatry Rounds: The Clubhouse Model*, 2013
- *Global Pacific Health Conference, Honolulu*, 2012

- *Guest Speaker, Nothing to Hide Suicide Awareness Conference, Kapiolani Community College, 2012*
  - *Ethical Standards for Certified Substance Abuse Counselors, 2012*
  - *Treating Tobacco Dependence by Mayo Clinic Nicotine Dependence Center Education Program, 2012*
  - *Guest Speaker, Washington State Annual Mental Health Conference, 2003*
  - *International Faculty Member, International Center of Clubhouse Development, 1990 to 2002*
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