

JOVANA APO, RN

LICENSED NURSING PROFESSIONAL

COV. MSG. NO. 661

CONTACT

PROFILE

Licensed nursing professional with 7 years of medical- surgical nursing experience and 2 years of outpatient wound care nursing experience and 2 years of Coordinator experience. Efficient, passionate and organized certified registered nurse with almost 11 years of exceptional expertise in patient coordination, post-op & wound care, critical thinking and outpatient workflow.

Outstanding interpersonal and communication skills; exemplifies leadership with driven and positive personality. Identified as a leader and preceptor, having trained 2 new grads and 3 nursing students, mentoring them to become professional, safe and efficient nurses. Trained relief charge nurse of 30-bed unit. Previously Chairperson of unit council and Orthopedic Program for Queens West O'ahu. Eager to learn and grow as a professional and dedicated to contribute to unit and organization to grow and improve.

AWARDS

Emcee
Nursing Excellence
Awards 2024

Daisy Award
Nomination
2014, 2015,
2016, 2019

"Toots of the Month"
2016

REFERENCES

Available upon request

EDUCATION

2008 - 2013 **University of Hawaii at Manoa School of Nursing and Dental Hygiene**
Bachelor of Science in Nursing
GPA 3.7 / 4.0
Dean's List every semester
Class President of Nursing Cohort (2012-2013)
Class Vice President of Nursing Cohort (2010-2012)

CERTIFICATIONS

April 2025 **CPR: BLS-HCP Certified (Expires 4/22/24)**
January 2016 **ANCC Medical- Surgical Certification (Expires 1/7/2023)**
June 2025 **Registered Nurse, License #: RN-75223**

QUALIFICATIONS

- Emerging Nurse Leadership Program Graduate
- Basic Life Support
- Physical Assessment & triage
- Critical Thinker
- Medication Administration
- HNIP Preceptor Trained
- Nurse Educator
- Microsoft Word & Excel proficient

EXPERIENCE

Queens Medical Center West O'ahu Sullivan Center- June 2023-present

Patient Care Coordinator, West Pulmonary Clinic

Assisted manager in daily operations of Queen's West Pulmonary Clinics. Organized staffing and scheduling for clinic, process improvements, conducting nurse visits, problem solving patient complaints, triaging urgent referrals, conducting monthly and weekly audits, build and blocking schedule templates, workqueue management, staff competencies, patient experience etc.

Queens Medical Center West O'ahu Sullivan Center- May 2022-present

Patient Care Coordinator

Assisted manager in daily operations of Sullivan Care Center clinics including Infusion, Wound, Pulmonary, Diabetes, & Sleep Clinics. Organized staffing and scheduling for clinics, problem solving patient complaints, triaging urgent referrals, conducting monthly and weekly audits, build and blocking schedule templates, workqueue management, staff competencies, patient experience etc.

Queens Medical Center West O'ahu Sullivan Center- March 2020- May 2022

Wound Nurse Case Manager

Provided wound care and care coordination in an outpatient setting for wounded patients. Responsibilities included collecting medical history, wound dressing selection, blood draws, coordination of care for DMEs, transportation, home services and referrals to outpatient services. Worked as a team to care for 40-60+ patients per day in a professional and time efficient manner maintained positive relationships within weekly visits.

Queen's Medical Center West O'ahu, July 2017- March 2020

Medical-Surgical Nurse, 3 West

Responsible for coordinating clinical care of all general medical surgical patients including Orthopedic, Urology, GI, Geriatric, Pediatric and General Surgical patients. Creates and manages nurse care plans and works with case managers, social workers, physicians and other treatment teams to deliver high quality patient care. Participates in discharge planning and patient education. Relief charge nurse trained and participant in Unit Council Board. Chairperson for West O'ahu Orthopedic Initiatives. Participated in training colleagues with skills review and compliance qualifications.

Queen's Medical Center, September 2013 - July 2017

Medical-Surgical Nurse, Pauahi 7

Responsible for coordinating clinical care of urological, plastic surgery, and pediatric patients along with other medical-surgical patients. Integrates multi-disciplinary team to deliver high quality care and patient outcomes. Key responsibilities included, initiation and development of the plan of care, patient/family education and discharge planning. Reliable charge nurse on both day and night shifts. Called on as hospital-wide resource for urological care such as foley catheters and irrigations as well as procedures such as Peritoneal Dialysis and wound vac changes/troubleshooting.

Queen's Medical Center, 2012 - 2013

Nurse Assistant, Kamehameha 4 Short Stay

Assisted the in the pre- and post-procedure care of Endoscopy Procedures including Bronchoscopy, EGD, & Colonoscopy. Assisted with vitals, ambulation, dietary advancement, and discharge assistance.