



AMY FEELEY-AUSTIN, MS MPH

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PERSONAL MISSION

To provide compassionate, culturally anchored, responsive partnership with organizations supporting underserved communities

BOOK LEARNING

UNIVERSITY OF MASSACHUSETTS AMHERST; MPH- PUBLIC HEALTH, EMPHASIS ON GLOBAL HEALTH AND EPIDEMIOLOGY

BAY PATH UNIVERSITY; MS- NONPROFIT MANAGEMENT & PHILANTHROPY

BAY PATH UNIVERSITY; BS- LAW

LIFE LESSONS

COO Kona Community Hospital & Kohala Hospital December 2023-Current

- I oversee operations for a Critical Access Hospital and a Sole Community Hospital on the Island of Hawaii; a rural "neighbor island" with limited access to all types of healthcare
- In collaboration with our community, I'm planning and executing on organizational strategy, key partnerships, system redesign, and the development of plans for a new hospital
- With the support of my team, I'm leading transformational efforts to increase access to oncology, obstetrics, behavioral health, Pharmacy, Imaging, and other services island-wide
- I'm focused on financial sustainability to ensure our efforts will be viable into the future; this includes new efforts to develop our grant writing and philanthropic initiatives
- I problem solve in-collaboration, with an emphasis on quality and equity

CEO Hawaii Health Network, Executive of Clinical Integration Adventist Health Castle August 2022-August 2023

- I designed and developed a Clinically Integrated Network owned and governed by partners who represent major players in Hawaii's Healthcare landscape.
- With our partners, I designed and implemented frameworks for clinical integration and ACO operations
- I negotiated multi-million-dollar agreements with local and national payers, developing and maintaining mutual beneficial partnerships that yield measurable results
- When these partners decided their futures were not aligned, I assisted all partners in deconstructing the legal entity while continuing to pursue their individual goals with a focus on the patient

AlohaCare – Executive/ Senior Director of Quality and Risk Adjustment August 2019–June 2022

- I served as the executive leader over the Quality Department of the Hawaii's lone Medicaid-only Health Plan, founded and led by Hawaii's Federally Qualified Community Health Centers (FQHC's)
- In partnership with our network of providers and our community partners, we measurably and consistently improved quality of care for over 100,000 of Hawaii's most vulnerable residents through the development of data-driven population health strategies and quality improvement initiatives
- I earned back multi-million-dollar revenues tied to quality outcomes, much of which has been reinvested in Hawaii's FQHC's
- Under my leadership, the organization developed innovative health equity projects that were recognized nationally by MIT and the Institute for Medicaid Innovation such as our culturally anchored midwifery-led wholistic mobile perinatal program Mana Mama, which attained measurable results year over year. Our *Ke Aloha Mau* programs use traditional, cultural, approaches to health and healing, and include Lomilomi, 'Ai Pono, Hula: and Ho'oponopono

Queens Health System- Executive Director of QHS MSSP ACO March 2017–August 2019

- I am the founding Executive Director of the first Accountable Care Organization (ACO) in Hawaii, and acted as the Operational Leader of the Clinically Integrated Network of the largest health system in the state
- I developed and led a network of more than 1000 physicians, covering 250,000 lives on all Hawaiian Islands
- I led the investment in over 24 million dollars to increase patient access to needed care and developed system infrastructure to support better coordination of care across the continuum of care
- With our teams, we were able to provide more comprehensive and coordinated care to people of all ages, keiki to kupuna.

Family Health Center of Worcester – Manager of QI and Population Health 2015-2017

- I directed quality and population health initiatives for a patient population of more than 25,000 patients over 7 sites, including multiple school-based health centers
- With an amazing quality team, I drove all relevant accreditation initiatives and special population programs including those that supported patients with substance use, HIV/AIDS, pregnant and postpartum patients, children with special needs and high-risk elders
- I was fortunate to aid in piloting a federally recognized refugee clinic, with wonderful committed providers whose aim was to retain resettled refugees in care long-term
- I spearheaded efforts to develop protocol for Universal Pregnancy Intention Screening/Same Day Access to Contraception across all our primary care sites.

I'M MOST PROUD OF

- Brining pregnancy intention screening and "stock-and-bill" LARC to Hawaii
- My role as the Board President of Healthy Mothers Healthy Babies of Hawaii, and My work with keiki and families in Maui recovery after the wildfires in Lahaina, 2023
- Over 8 years of work in substance abuse and suicide prevention, including the development of legacy programs for Narcan distribution and community-based screening in Central Massachusetts, and my efforts as the Co-Founder of the AED Foundation, which provides recovery services in Central Massachusetts
- Raising my three grown children to be compassionate, thoughtful humans
- Surviving graduate degrees as a widowed single mom, and making lemons into lemonade
- Completing my first Ironman at 41