

JAN 21 2026

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## A BILL FOR AN ACT

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RELATING TO 911 SERVICES.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1 SECTION 1. The legislature finds that Hawaii's emergency  
2 response system must continually adapt to protect the State's  
3 residents, including kupuna and individuals with disabilities,  
4 access needs, or other functional needs. While the counties  
5 currently operate or participate in voluntary emergency safety  
6 profile systems, those systems are not consistently available  
7 statewide, leaving potential gaps in preparedness, dispatcher  
8 awareness, and first responder coordination.

9 The legislature further finds that Smart911 and similar  
10 statewide safety profile systems allow residents to create  
11 voluntary profiles providing secure medical, mobility,  
12 communication, and disability-related information to be made  
13 available to 911 dispatchers. This information is available  
14 only at the time of an emergency call and enhances the ability  
15 of emergency responders to deliver timely, appropriate, and  
16 life-saving assistance.



1       The purpose of this Act is to require a statewide,  
2       voluntary safety profile system like Smart911 to be integrated  
3       into Hawaii's 911 services to improve emergency preparedness and  
4       response for all residents, particularly vulnerable populations.

5       SECTION 2. Chapter 138, Hawaii Revised Statutes, is  
6       amended by adding a new section to be appropriately designated  
7       and to read as follows:

8       "§138- Statewide emergency safety profile system. (a)  
9       The board shall establish, implement, and maintain a statewide  
10      emergency safety profile system that allows residents to  
11      voluntarily create and manage secure personal profiles  
12      containing information relevant to emergency response efforts,  
13      including information related to any:  
14        (1) Medical conditions;  
15        (2) Disabilities, access needs, or other functional needs;  
16        (3) Mobility limitations or use of assistive devices;  
17        (4) Emergency contacts;  
18        (5) Communication needs or sensory considerations; and  
19        (6) Household information useful for emergency response.  
20        (b) Information in a safety profile shall be made  
21        available only to a public safety answering point at the time a



1    911-related call is initiated from a phone number or device  
2    associated with the profile.

3    (c)    The board may contract with a vendor to provide a  
4    statewide safety profile platform, including the system commonly  
5    referred to as "Smart911" or any functionally equivalent system  
6    that meets national public safety and cybersecurity standards.

7    (d)    The statewide emergency safety profile system shall:  
8       (1)    Be available in all counties;  
9       (2)    Integrate with existing and future 911 technologies,  
10       including next-generation 911 systems;  
11       (3)    Support multiple languages;  
12       (4)    Ensure the confidentiality and security of resident  
13       information; and  
14       (5)    Include public education and outreach activities to  
15       promote awareness and participation, particularly  
16       among kupuna and individuals having disabilities,  
17       access needs, or other functional needs."

18    SECTION 3. Section 138-3, Hawaii Revised Statutes, is  
19    amended to read as follows:



1        "**§138-3 911 fund.** (a) There is established outside the  
2 state treasury a special fund, to be known as the 911 fund, to  
3 be administered by the board.

4        (b) The fund shall consist of amounts collected under  
5 section 138-4.

6        (c) The board shall place the funds in an interest-bearing  
7 account at any federally insured financial institution, separate  
8 and apart from the general fund of the State.

9        (d) Moneys in the fund shall be expended exclusively by  
10 the board for the purposes of ~~[ensuring adequate funding to~~  
11 ~~deploy and sustain 911 service, developing]~~ this chapter,  
12 including:

- 13        (1) Implementing, operating, maintaining, and conducting  
14                public education on 911 services;
- 15        (2) Developing and funding future 911 technologies~~[, and~~  
16                ~~funding]~~;
- 17        (3) Establishing, implementing, maintaining, and marketing  
18                the statewide emergency safety profile system ~~under~~  
19                section 138- ; and
- 20        (4) Funding expenses of administering the fund."

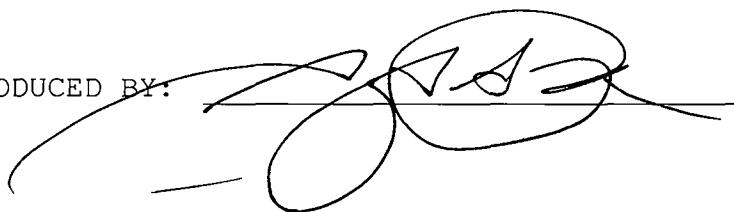


1 SECTION 4. Statutory material to be repealed is bracketed  
2 and stricken. New statutory material is underscored.

3 SECTION 5. This Act shall take effect upon its approval.

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INTRODUCED BY:

A handwritten signature in black ink, appearing to read "ASB", is written over a horizontal line. To the left of the line, the text "INTRODUCED BY:" is printed in capital letters.

# S.B. NO. 2267

**Report Title:**

Smart911; Department of Accounting and General Services; 911 Board

**Description:**

Requires the 911 Board to establish, implement, and maintain a statewide emergency safety profile system that allows residents to voluntarily create and manage secure personal profiles containing information relevant to emergency responses.

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*

