JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

KEITH A. REGAN
COMPTROLLER
KA LUNA HO'OMALU HANA LAULĀ

CHRISTINE M. SAKUDA
CHIEF INFORMATION OFFICER
LUNA 'ENEHANA

DEPT. COMM. NO. 433

STATE OF HAWAI'I | *KA MOKU'ĀINA O HAWAI'I*
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | *KA 'OIHANA LOIHELU A LAWELAWE LAULĀ*

OFFICE OF ENTERPRISE TECHNOLOGY SERVICES | *KE'ENA HO'OLANA 'ENEHANA*

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

July 21, 2026

The Honorable Ronald D. Kouchi
President of the Senate
and Members of the Senate
Thirty-Third State Legislature
State Capitol, Room 409
Honolulu, Hawai'i 96813

The Honorable Nadine K. Nakamura
Speaker and Members of the House of Representatives
Thirty-Third State Legislature
State Capitol, Room 431
Honolulu, Hawai'i 96813

Aloha Senate President Kouchi, House Speaker Nakamura, and Members of the Legislature:

Pursuant to HRS section 27-43.6, which requires the Chief Information Officer to submit applicable independent verification and validation (IV&V) reports to the Legislature within ten days of receiving the report, please find attached the report the Office of Enterprise Technology Services received for the State of Hawai'i, Department of Human Services, Child Welfare Services Branch, HI-THRIVE Modernization Project.

In accordance with HRS section 93-16, this report may be viewed electronically at http://ets.hawaii.gov (see "Reports").

Sincerely,

Christine M. Sakuda
Chief Information Officer
State of Hawai'i

Attachments (2)

HI THRIVE CCWIS | DHS-26-CCWIS-9879

Monthly IV&V Report

IVV.2 — Independent Verification and Validation

Reporting Period	June 2, 2026 – July 6, 2026
Report Number	MRR-1 (Report 1 of 7)
Date Submitted	July 7, 2026
Prepared By	Accenture IV&V Team
IV&V Project Lead	Erica Harrold
Distribution	DHS Project Manager, CCWIS Executive Team, ACF

ACCESSIBILITY NOTICE: This report meets the accessibility requirements contained in the Hawaii Electronic Information Technology Disability Access Standards

Revision History

Date	Version	Description	Author
July 6, 2026	1.0	Initial submission	Accenture IV&V

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Executive Summary

Overall Project Health Assessment

In June 2026 Accenture transitioned into the IV&V role for the Hawai'i HI THRIVE project with a keen understanding of the State's interest in the impending fall 2026 go-live date and the challenges the project has faced and overcome since kick-off. Over the past 7 weeks, the Accenture team has reviewed schedule, scope, deliverables, data migration, security and other critical factors required for a robust go-live to assess the project health. While our hope was to bring news of green across the board, our job as your partner is to provide facts and recommendations from which you may make sound decisions. Our first report will suggest to you this project is not on track for a "go" recommendation on an array of indices. The risks to the State of going live with a solution this fragile are substantial.

Throughout June 2026 the Accenture IV&V team has completed transition-in activities and established an initial evidence base from the approved re-baselined schedule (SI-5), the prior TMS IV&V record, the June 30 IV&V risk and issue log, four Project Deliverable Reviews (SI-33, SI-34, SI-22, SM-1) and weekly project status/governance materials. Based on those sources, our assessment is that the project remains under significant schedule and readiness pressure heading toward the November 2, 2026 statewide rollout. The most consequential observation for this period is that leadership has not had a reliable plan-versus-actual view of project status. This has made it harder for the project team to assess whether the current trajectory is sufficient for the November rollout. Progress is being made in this direction with Project leadership, PMO and System Integrator support and the emerging focus on a visual plan-on-a-page that can better show baseline, current status, variance, and critical path readiness in one decision-ready view.

The inherited risk profile remains material. The prior IV&V record identified unresolved Hawaii-specific M&O roles and scope, and an unfinalized UAT planning baseline. During transition-in, Accenture also identified recurring artifact-quality gaps, significant data-conversion and data-quality concerns, and training/readiness evidence gaps in SI-33. Positive signals should be noted as well: CAP completion improved from 53% to 95% and the Project team and vendors are working closely together to meet milestones. Nevertheless, the project should be treated as at-risk until DHS receives clearer schedule reporting, and verifiable evidence that Design, Build, Test, UAT, training, data migration, and operational readiness activities are tracking to plan.

Project Health Scorecard

The Project Health Scorecard provides a color-coded summary of project status across key dimensions. Status ratings use a four-level scale:

GREEN	Satisfactory. No significant risks or issues, or adequately under mitigation. Progressing as planned with <10% variance.
YELLOW	Caution. Risks, Issues identified and their mitigations require attention. Progress against plan variance is >10% - <20%.
RED	Critical. Requires immediate attention to retain current schedule / scope / budget / compliance. Variance to plan >20%.
BLUE	Insufficient data during this period to make a determination

Dimension	Current	Prior (April)*	Trend / Observation
Schedule	**YELLOW**	GREEN	YELLOW trending RED. Current evidence continues to point to schedule compression, tasks incomplete against the re-baselined plan, and insufficient plan-versus-actual visibility. Critical path concerns include SI-14 Design remains open, with addition of 2 sprints to resolve client design feedback; 11 of 17 integrations pending completion at start of SIT, and 1 deferred.
Scope	**GREEN**	GREEN	GREEN. Delineation between Release 1 and Release 2 is needed, but all scope is planned for delivery. The RTM will require updating to show actual completion by release and map the test in which this is validated.
Quality	**YELLOW**	GREEN	YELLOW. Reported system test outcomes are positive but were unverifiable through June (no access to Test Rail, test metrics, nor independently verified testing). System Integration Test exhibits risk of extending beyond original scheduled completion date of 7/20 with only 4/16 eligible integrations in progress. Deliverable quality remains mixed although team coordination is positive. SI-33 and SI-21 are open as Revise and Resubmit.
Cost	**GREEN**	GREEN	GREEN. Project expenditure remains behind baseline plan due to schedule revision. Project is expected to complete within budget at this stage.

*Previous IV&V vendor provides historical data in Appendix E

Top Findings and Recommended Actions

The findings below are a summary across IV&Vs observations, risks, and issues.

#	Priority	Finding	Recommended Action	Proposed Owner	State Update	Date Identified
1	High	Project status reporting is not yet decision ready. June materials track tasks, but do not provide a clear plan-versus-actual view across design, build, test, and go-live readiness. Project leadership is unable to assess the critical path and decisions required to achieve Go Live date.	Require a concise weekly plan-on-a-page and aggregate progress metrics (design/ build/ test/ critical path) supported by documented narrative variance explanations. Reference required release quality thresholds per workstream and respective critical path.	CCWIS PMO, supported by CCWIS SI, OCM	*Status meeting cadence and reporting is being revised in July.*	6/15/2026
2	Medium	Project Governance to make decisions on design, the release approach, critical path schedule, scope prioritization across releases can be improved to fully communicate the consequence of decisions to all parties.	Document proposed decisions and consequences for alignment within project and executive team at existing status meetings.	CCWIS PMO	*Status meeting cadence and reporting is being revised in July.*	6/15/2026
3	Medium	Quality / Technical Debt Transparency (inherited observation from prior IV&V)	Recommend standard test metrics be included in weekly and monthly status reports (execution and pass rate, defect aging by severity per workstream).	CCWIS PMO	*Status meeting cadence and reporting is being revised in July.*	12/30/2025
4	High	System Integration Test status of 4/16 eligible tests started and 0 passed indicates high likelihood of SIT and UAT overlap.	Develop action plan to prioritize integrations for Release 1 based on business need and feasibility. Provide cross-agency executive assistance for open actions.	CCWIS SI	*Working-level status refresh for improved communication and ETCs*	6/15/2026
5	High	Data conversion and data-quality risks remain significant as Mock Conversations are due to begin 7/6, including open mapping gaps, duplicate-record review demands, and do-not-migrate traceability questions	Require a remediation plan for mapping gaps and duplicate records, define measurable data-quality acceptance thresholds, and confirm DHS-approved migration decisions.	CCWIS SI	*DHS meeting to close the gaps and preparing to return SI-21 on 7/21*	6/19/2026

6	High	Limited available DHS staff and no previously defined UAT plan led to risks in UAT completion (inherited observation from prior IV&V)	New UAT team rapidly onboarded during June and SI teams collaborating with DHS leadership to rapidly develop an agreed plan. Progress to constrained schedule under active monitoring.	CCWIS UAT	*Progress made with onboarding of new UAT team.*	12/30/25
7	High	DHS CCWIS Production Support roles are insufficiently defined and as-yet not fully staffed.	Assign a responsible DHS owner and timeline to complete staffing of anticipated DHS roles 3 months prior to Go Live to enable knowledge transfer (such as level 1 support).	DHS Program Director		6/15/26

HI THRIVE Monthly Project Health Description

Schedule Assessment

Based on the currently available evidence, the schedule is at risk: **YELLOW**. The project has a November 2, 2026 statewide rollout objective, with two critical path milestone dates adjusted and task slippage. In addition, IV&V cannot independently validate the extent of milestone variance due to lack of workstream status reporting, and conflicting project plan data. Existing report evidence continues to show schedule compression with critical milestone adjustment, pending dependencies. An extractable integrated master schedule or access to the full plan, adequate status reporting is needed to confirm whether milestone actuals are tracking to revised plan.

IV&V recommends stronger governance to document decisions regarding the acceptance of additional design feedback which requires adjustments to the critical path schedule.

Key Milestones (Critical Path)

The following table identifies a simplified view of standard critical path milestones in the journey to Go Live November 2, 2026. IV&V uses the key below to determine Status of each milestone necessary to Go Live.

GREEN	Milestone is progressing in accordance with the current baseline, with no significant issues identified that are expected to affect the planned date.
YELLOW	Milestone has identified risks, dependencies, or emerging variance that may affect the planned date if not actively managed
RED	Milestone has significant variance, unresolved blockers, or critical dependencies that place achievement of the planned date in jeopardy and require immediate attention.
BLUE	Insufficient data during this period to make a determination

Milestone	Re baseline	Current Date	Status	Variance
Design Completion	6/29	7/27	**YELLOW**	Additional sprints added to absorb client design feedback.
Build Completion	6/5	6/29	**YELLOW**	As above, with 11 of 17 integrations pending completion.
Test Completion – System, Integration	7/20	7/20	**YELLOW**	System Integration Test completion at risk with 11/17 integrations pending test readiness.
Data Migration	7/27	7/27	**YELLOW**	Data mapping feedback must be actioned within mock conversion schedule.
User Acceptance Test Completion	9/14	9/14	**GREEN**	Risk to schedule under active monitoring.
Roll Out Plan Approval	8/24	8/24	**GREEN**	DED is pending approval after 2 reviews but team is aligned on approach.
Go/ No-Go	9/14	9/14	**GREEN**	Risks to Go decision require monitoring to avoid slippage.

Scope Assessment

All project workstreams are delivering to their committed scope at present: **GREEN**.

IV&V recommends stronger governance to document decisions on the scope split between Releases 1 and 2. This will enable sufficient training, communications, UAT and rollout planning. An assessment of business priorities and impacts should be included as scope when split across releases.

Quality Assessment

Quality overall is assessed as **YELLOW** due to persistent challenges in design quality translating to pressure on the testing critical path and compliance concerns.

Requirement and Design Quality

Requirement Traceability is sufficient for this stage of the project. All DHS requirements are mapped to application capabilities and are in turn mapped to build sprints and design documentation. It is expected that the CCWIS SI will map all requirements to their suite of test phases including System, System Integration, Security, Performance, Disaster Recovery and Data Migration Test.

Design processes appear largely sufficient to achieve DHS requirements. However, he design is not yet fully endorsed by DHS, which poses a risk to the critical path for the planned Go Live date. This is evidenced by the addition of 2 sprints to absorb design feedback.

Data mapping is a crucial design stage for data conversion success. IV&V recommended the CCWIS SI deliverable be Revised and Resubmitted to address 10 critical findings. With a November 2, 2026 go-live target, resolution of mapping completeness, LOV alignment, and federal reporting coverage gaps are on the critical path for migration readiness. IV&V reviewed SI-21 Data Mapping Document Deliverable where transformation logic is absent for 44–78% of mapping rows in CPSS, SHAKA, and BINTI — meaning ETL jobs built against the current mapping cannot be independently verified. Cardinality has hosted several meetings since to understand and correct the gaps the final meeting on that topic is July 8. Further, AFCARS coverage cannot be confirmed, raising Federal reporting compliance concerns.

Testing

Build quality is ascertained through test outcomes – see Appendix F for a metrics summary. Overall, our assessment is that System Testing during sprints appears to have progressed successfully, but we are unable to independently verify the quality of the testing nor the hygiene of the defect management due to lack of TestRail access. That access was granted July 7 and will be available for validation in the next report. Performance Test and Accessibility Testing was planned to complete in June, but IV&V does not have access to these test results at this time. System Integration Testing began in June. The details that follow are not exclusive to an IV&V finding however, they are issues that should be noted:

- Only 4/17 integrations are available, which are internal DHS integrations, and 1 interface has been agreed deferred to release 2 at the request of the partner agency (Started: G4.7, G4.19, G4.14, G4.15).
- No integrations have passed with minor environment setup actions blocking deeper test execution.

- Of the 11 integrations pending test readiness: 3 are not started (G4.30a, G4.9a, G4.9b).
- CCWIS SI has revised weekly working-level interface reporting with addition of status and due dates; however, it is highly unlikely the current System Integration Test completion date on 7/20 will be met.

All due focus should be drawn to business priority interfaces for UAT start and Release 1 Go Live.

Through June, IV&V has not identified security concerns. IV&V will conduct a security configuration review to verify identity and access management, data breach prevention, insider threat prevention and disaster recovery plans against HRS §27-43 and Administrative Directive 18-03. IV&V awaits the outcomes of CWWIS SI security validation and resulting POA&M items, security findings, and DHS Authority to Operate documentation. IV&V assessment remains focused on whether the evidence provided is complete, current, and sufficient for DHS decision making.

Organizational Change Management

The HI THRIVE OCM workstream is progressing but remains at a developing maturity level. Foundational activities such as initial in-person discover sessions, development of staff readiness surveys, and drafting of the OCM, Communications, Training and UAT Support Plan (6/30/36) have been completed. Planned activities include talk story sessions with staff, drafting of the Assessment Recommendation report DED (8/17/26) and OCM, Communications, Training and UAT Assessment (8/10/26).

UAT overall status remains at risk as CCWIS UAT team works with the State and the CCWIS SI team to finalize a plan that addresses the risk that UAT source information being distributed across multiple project tools and artifacts. With script writing beginning mid-July and UAT execution planned to start early August, it was agreed that CCWIS UAT team will move forward with an accelerated test script model that includes daily collaboration with business subject matter experts for real-time validation of scenarios and script prioritization.

In addition to UAT, training and readiness plays a fundamental change management role. IV&V's review of the Training Manuals, End-User Guides and Materials deliverable found material gaps such as the absence of a completed SI-32-to-training-asset crosswalk, lack of formal documented DHS approval for each training material artifact prior to Statewide Live Virtual Training, missing final user readiness survey instruments, missing preliminary survey results or an explicit N/A rationale, insufficient transition/sustainment handoff detail, missing approval evidence for associated deliverables, and lack of prior-release comment closure evidence.

IV&V recommends continued executive attention to ensure upcoming OCM deliverables explicitly address process readiness, stakeholder coverage, policy/procedure transition, workforce adoption risks, and documented cutover readiness criteria in advance of the scheduled statewide go-live, as well as attention to detail in the training plan and associated artifact.

CCWIS / ACF Compliance Alignment

The IV&V team's assessment of HI Thrive identifies three main areas of missing ACF compliance that require attention.

1. IV&V cannot confirm federal reporting readiness: no field-level crosswalk exists between system modules and AFCARS, NYTD, or NCANDS requirements, and AFCARS coverage cannot be confirmed due to lack of federal reporting flags for foster care placement and licensing, and 566 excluded ADABAS fields that have not been assessed for reporting relevance.
2. Interface development is incomplete with 11 of 17 interfaces pending completion, including 3 stalled at requirements analysis with no schedule impact assessment available, which could potentially delay Release 1 on November 2, 2026. Of the interfaces that are in development, 3 are in red status, 8 in yellow status with dependencies to other agencies. Severity and schedule impact listed as "TBD" by the CCWIS SI team.
3. Data migration integrity is unverified - transformation logic is absent for up to 78% of data mapping rows across source systems, and over 1,500 unresolved data value mismatches represent a blocking condition for any migration testing.

Across all three areas, IV&V recommends DHS take actions now, such as requiring a federal reporting crosswalk and interface schedule impact assessment, establishing a data value resolution as a formal prerequisite to migration dry runs, and engaging ACF technical assistance proactively to reduce reporting non-compliance.

These three things alone will not pass compliance with ACF. The current administration is turning a keen eye towards the implementation of CWIS projects and has an expectation of these projects staying in scope and on schedule. We anticipate this to be a pressure point with ACF.

Deliverable Quality

The Accenture IV&V team reviewed 5 Deliverable Expectation Documents (DEDs) and 4 Deliverables. The IV&V activities for this period are outlined in the IV&V Activities summary on p. 17. The table below identifies the recent trend in steadily improving deliverable quality, which is a positive note. There remains a concern about attention to detail across these documents (i.e., typos, grammatical errors, incomplete sentences). A lack of attention to detail here should give the state concern about the level of detail critical areas of the solution have received.

The entire CCWIS project leadership team has dedicated considerable focus and collaboration to drive alignment on expectations for upcoming deliverables through a template endorsement process with DEDs. In addition, the project team is committed to a limit of two feedback cycles for the DED with an in-cycle rapid response process to ensure closure at the second cycle, if required.

The table below shows the deliverable cycle metrics from the prior and current period.

Metric	This Period	Prior Period
Deliverables submitted for IV&V review	4	*4*
Average revision cycles per deliverable	1+; this is an in-progress number as all deliverables were advised to *Revise and Resubmit*	*3.8*

Open deliverables awaiting resubmission	5	*1*
Deliverables with Critical findings	4	3

Go Live Readiness

The Go-Live readiness plans are geared to two distinct milestones: Readiness for UAT (7/27) and Go / NO Go (9/14) ahead of Go Live on November 2.

IV&V will submit a 60-day assessment July 17, 2026, per DHS request to establish point in time readiness and recommended actions. CCWIS SI team and DHS continue to work towards Go Live Readiness through key deliverables:

- SI-38 Roll Out Plan (DED under review, due 7/9/26)
- SI-36 Documented Evidence of Successful OIT M&O Knowledge (9/16/26),
- SI-19 Disaster Recovery and Business Continuity Plan (under review, due 7/14/26).
- SI-14 Functional and System Design Document (documentation expected late fall with no final date)
- SI-28 UAT Summary Report (expected 9/7/26)

Additionally, IV&V is closely monitoring an observation for readiness activities in relation to these key deliverables that there is no definition of what is being included in Release 1 November 2, 2026.

Cost Assessment

Cost Assessment is assessed as: GREEN. Project expenditure remains behind baseline plan due to schedule revision. Project is expected to complete within budget at this stage.

Original Budget - PMO $4,014,600.00; Technical Vendor $18,484,570.93; IV&V $2,095,322.00. Known total: $24,594,492.93.

FY2026 total $5,984,349.21, for known combined actuals of $6,913,414.21 for the project to date. Spending is behind baseline plan but not projected to exceed original budget.

Risks, Issues, and Dependencies

The section below outlines high priority risks for DHS attention, active issues IV&V is monitoring the planned follow-up to address, and dependencies requiring DHS attention.

High-Priority Risks Requiring DHS Attention

Score = Likelihood (1–5) × Impact (1–5) | Critical ≥20 | High 12–19 | Medium 5–11 | Low 1–4

ID	Risk Description	Risk Score	Recommended Mitigation	Owner	Status
R-18	M&O roles, responsibilities, and Hawaii-specific operational scope remain undefined while M&O deliverables advance.	20	Assign owner and timeline to define Hawaii M&O scope, handoff criteria, and post-go-live responsibilities within Rollout Plan. Go Live Preparation for business and operations teams to occur from 3 months prior to Go Live.	DHS Program Director	Open
R-26	Data migration and data-quality risks remain material, including mapping gaps, duplicate records, and do-not-migrate traceability concerns.	20	Require remediation plan, measurable data-quality thresholds, and traceable approval for migration exclusions.	CCWIS SI	Open
R-29	Delivery schedule is currently behind the re-baselined 2 Nov plan.	20	Status meeting and reporting enhancements: CCWIS PMO to provide plan vs actuals for critical path workstream activities, with workstream leads identifying key issues and mitigations to recover schedule.	CCWIS PMO	Open
R-30	Risk that scope of Release 1 and Release 2 is unclear and thus impact to business will not be fully explained during UAT, training and communications.	20	Document scope moved to release 2 in a Decision approved by DHS for communication with Project and Executive status, map within the RTM, identify business impact. Revise project plan to reflect 2 release approach (start with plan on a page).	CCWIS SI	Open

Dependencies Requiring DHS Attention

ID	Dependency	Consequence if Unresolved	Dependent on	Needed By	Status
D-001	11 of 17 interfaces are pending completion due to pending partner agency action including 3 with no design complete (pending items include sample files, transfer specs, network connectivity, or data element confirmation).	Potential delay of release 1 or move select interface to release 2: impact and priority of interfaces to business processes is under DHS and SI assessment.	DHS-BESSD DoE(2) DAGS DOH (3) Bank of America – P Card SSA CSEA	Release 1 priority SIT Test Pass by Aug 3 for UAT Start	Open
D-002	Verified training environment/RBAC readiness and confirmed UAT assumptions.	UAT/training timing may slip or waste valuable SME time if UAT readiness is not sufficiently verified.		By 7/20	Open

Active Issues

ID	Issue Description	Severity	Recommended Resolution	Owner	Age
I-011	DHS has not defined Hawaii-specific M&O roles, responsibilities, or operational scope. DHS authorized Cardinality to proceed with M&O deliverable development absent these definitions. This creates risk that completed M&O artifacts (SM-1, SM-3, SM-4, SI-35, SI-36) will not align with actual state needs, requiring rework and impeding demonstration of operational readiness under 45 CFR §1355.52.	Critical	DHS to define Hawaii-specific M&O roles, responsibilities, and operational scope. Require Cardinality to pause development of any remaining M&O deliverables until scope is defined or require re-alignment of completed artifacts before DHS review and acceptance. Include DHS M&O scope definition as a prerequisite for IVV.3 Operational Readiness dimension.	DHS Program Director / DHS PM	67 days
I-015	SI-21 Data Mapping Document v6.0 Word document has Tables 9, 10, and 11 blank. All mapping content resides in external SharePoint Excel files without documented stakeholder-approved template deviation. Data Relationship Diagram deferred since v1.0 with no committed delivery date.	Critical	SI-21 V6 in review with missed approval date of 6/30	DHS PM/ CCWIS SI Vendor	17 days
I-016	BINTI Source-Target Mapping v1.0 has 25.4% blank transformation logic, 100% blank Direct Map flags, 100% blank target descriptions, and zero federal reporting flags despite covering	Critical	Treat BINTI mapping as critical path. Complete target descriptions, transformation logic, Direct Map flags, and federal reporting flags for all	DHS PM/ CCWIS SI Vendor	17 days

	AFCARS-relevant foster care placement/licensing tables (stg_licenses, stg_agency_placements).		295 rows. Review against AFCARS data element requirements immediately.		
I-017	CCWIS TB#7 linkage covers only Appendix D (Intake) with 3 rows. Seven of eight appendices absent: Adoption, Case Management, Foster Care, Investigation, Administration, Reporting, Security. Program cannot demonstrate 45 CFR §1355.52(b) or §1355.52(c) compliance for any module outside Intake.	Critical	NYTD federal reporting compliance under review.	DHS PM/ CCWIS SI Vendor	17 days

Changes from Prior Reporting Period

Items that were open in the prior period and have been resolved.

ID	Item	Resolution	Date Closed
Risk-59	PO Participation in Sprints to review/ approve user stories	Back-up identified for Executive; Steering Committee briefed on the risk and possible mitigating approaches	6/10/26
Risk-64	Required IV&V recommendations may continue to be reclassified without sufficient justification or equivalent evidence, weakening the go/no-go record.	DHS and IV&V will align and document reclassification from 'Required' to 'Optional' with: (1) written justification and rationale, (2) identified risks, (3) defined mitigation or alternative approaches, and (4) evidence of equivalent outcomes aligned to NIST, 45 CFR §1355.52, and applicable contracts.	6/29/26
Risk-66	HI THRIVE has not planned for an independent third-party information security assessment prior to go-live. Numerous NIST SP 800-53 controls have not been validated, including controls related to access management, incident response, supply chain risk, and continuous monitoring. Without independent validation, sensitive child welfare data may be exposed to unknown risks.	DHS confirmed that ACF does not require a third-party security assessment and they accept the risk in not having an independent third-part security assessment. DHS maintains that current CCWIS SI scope meets its needs. IV&V will audit security compliance but this does not rise to the level of security validation.	6/29/26

IV&V Activities Summary

The following section outlines activities performed by IV&V during this reporting period June 2, 2026 - July 7, 2026.

DDI Deliverable and DED Review Status

The Accenture IV&V team reviewed 5 DEDs and 4 Deliverables as seen in the table below. DHS and IV&V agreed that going forward, only V1 of DED reviews will be provided by IV&V.

	Type	Deliverable Name	Vendor	Deliverable Owner	Reviewer	Deliverable Submitted to IV&V	IV&V Review Complete Date	IV&V Review Submission Date	Approval Status	State Sign Off Date	Current Revision	Deliverable Open Issues Count
SI-19	Deliverable	Disaster Preparedness and Business Continuity Plan	Cardinality	Stacy Night	Mona Patel	6/30/26	7/7/26	7/7/2026	Submitted by IV&V Team	NA	V1	8 Required
SI-21	Deliverable	Data Mapping Document Deliverable	Cardinality	Stacy Night	Mark Williams	6/4/26	6/19/26	6/19/26	Submitted by IV&V Team	NA	V6	27 Required 4 Optional
SI-22	DED	Acceptance of Converted Data	Cardinality	Stacy Night	Mark Williams/ E Harrold	6/8/26	6/15/26	6/15/26	Re-Submitted by IV&V Team	NA	V1	NA
SI-26	DED	Accessibility Conformance Report	Cardinality	Stacy Night	Jillian Komisarcik	6/25/26	6/29/26	6/29/26	Approved by DHS	6/26/26	V2	NA
SI-28	DED	UAT Summary Report	Cardinality	Stacy Night	Jillian Komisarcik	6/25/26	6/29/26	6/29/26	Approved by DHS	6/26/26	V2	NA
SI-34	DED	Evidence of Successful End User Learning	Cardinality	Stacy Night	Erica Harrold	6/25/26	6/29/26	6/29/26	Submitted by IV&V Team	NA	V2	NA
SI-33	Deliverable	Training Manuals, End-User Guides and Materials	Cardinality	Stacy Night	Erica Harrold	6/3/26	6/19/26	6/19/26	Submitted by IV&V Team	NA	V1	11 Required 0 Optional
SI-38	DED	System Rollout Plan and Go Live	Cardinality	Stacy Night	Jillian Komisarcik	6/18/26	6/25/26	6/25/26	Re-Submitted by IV&V Team	NA	V2	NA
SM-1	Deliverable	CCWIS M&O Migration Plan	Cardinality	Stacy Night	Mark Williams	6/29/26	7/6/26	7/6/26	Submitted by IV&V Team	NA	V1	7 Required 0 Optional

Open Deliverable Acceptance Conditions

Of the open issues count above, the following details the rational and acceptance criteria for the reviewed Deliverables during this period.

Deliverable	PDRR Report	Recommended Disposition	Rationale	Conditions for Acceptance
SM-1	PDRR-20260-SM1-001	Revise and Resubmit	The deliverable is substantively complete and demonstrates clear progress from the prior review cycle. However, one Severity 1 finding (incomplete DHS written acceptance and resource commitment, Section 6.4) and two Severity 2 findings (DHS owned activity scope gaps; missing transition schedule) must be resolved before acceptance. These gaps represent material non-conformances with DED acceptance criteria #10 and #12 respectively.	Upon resubmission: (1) Section 6.4 must include a completed DHS acceptance mechanism with explicit written commitment to resource DHS-owned activities; (2) Section 6.3.3 or 6.7 must address the batch monitoring scope gap identified in F-002; (3) Section 6.7.5 must include or reference a projected transition schedule tied to the go-live milestone. Minor findings may be address in a subsequent minor revision cycle.
SI-19	PDRR-2026-SI19-001	Revise and Resubmit	Submitted deliverable does not yet provide a fully acceptance-ready, evidence-backed disaster recovery and business continuity plan; Section 6.4 does not explicitly state how the disaster recovery plan limits abnormal or inefficient system function; Section 6.3 does not provide an end-to-end step-by-step business continuity response procedure that clearly distinguishes Cardinality-resolved	Acceptance should occur only after the vendor provides a resubmitted deliverable that replaces placeholders with final evidence, closes remaining required-content gaps, and presents a DR/BC plan that can be operationally executed and independently evaluated by DHS

			incidents from AWS or other third-party-resolved incidents	
SI-21	PDRR-2026-SI21-001	Revise and Resubmit	Ten Critical (Severity 1) findings across the Word document and Excel artifacts. Core mapping content has material completeness gaps. Federal reporting coverage cannot be confirmed. LOV mismatches create blocking risk for ETL execution.	(1) Tables 9, 10, 11 populated or formal deviation documented. (2) DRD provided or approved extension with binding date. (3) ADABAS field disposition log completed with DHS data owner approval. (4) Transformation logic completed for all migration-designated rows in all four source systems. (5) LOV resolution plan with per-type resolution documented and SQL validation queries written for critical LOV types. (6) BINTI target columns, transformation logic, and federal flags completed. (7) TB#7 coverage extended to all eight appendix areas. (8) Working-draft indicators (named tabs, internal columns) removed from all Excel files before resubmission.
SI-34	PDRR-2026-SI33-001	Revise and Resubmit	The deliverable contains material gaps and insufficient evidence against multiple required DED SLA and acceptance criteria, including catalog alignment, formal DHS approval evidence, user readiness package completeness, transition/sustainment detail, associated deliverable approval evidence, and prior comment closure. Findings include	Resubmission is required. Acceptance should occur only after required evidence and corrections are provided and verified by DHS, with IV&V input as requested.

			Severity 1 and Severity 2 items that require correction before acceptance.	

Summary Activities Completed This Period (6/02-6/07)

Date	Activity	Output / Reference
6/02–7/07	Transition-in and onboarding; review of prior TMS IV&V archive, approved re-baselined schedule, CAP v4, current DEDs, and weekly status materials.	Transition-in Report; IV&V Monthly Report (June) and IVV.3 prep
6/02–7/01	DED input completed for SI-22, SI-26, SI-28, SI-34, and SI-38.	Submitted DED reviews
6/12/2026	PDRR for SI-33 and SI-22 issued with Revise and Resubmit dispositions. SI-19, SM-1	PDRR-2026-SI33-001 PDRR-2026-SI21-001 PDRR-20260-SM1-001 PDRR-2026-SI19-001
6/12-7/07	IV&V risk and issue log established and updated from inherited observations, weekly status, and SI-33, SI-21 findings.	IV&V Risk and Issue log
6/12–7/07	Participation in core meetings: 1. Weekly Look Ahead 2. Weekly Risks and Issues 3. Weekly Status 4. Steering Committee 5. Vendor PM/PMO meeting(s) 6. IV&V Check In's 7. IV&V Executive Review Additionally, participated as an observer in ongoing data migration and integration discussions.	Meeting notes and logs

Summary Activities Planned for Next Period

- Continuing DED and deliverable reviews already in flight, including SI-33 Deliverable V2, SI-37, SI-39, and SI-41
- Prepare Transition Readiness Report (IVV.3)
- Monitor UAT outcomes for risks and issues ahead of Go Live decision
- Continuing governance participation in weekly meetings

Summary Key Meetings Attended

Date	Meeting	Key Topics / Outcomes
6/3/2026	DHS, IV&V Executive Kick Off	Introducing CCWIS and Child Welfare DHS executive team to the new CCWIS IV&V team. Aligned on project priorities.
6/4/2026	DHS, IV&V PMO Kick Off	Introducing CCWIS project leadership, new CCWIS IV&V team to CCWIS PMO, SI and OCM team leaders.

6/4/2026	IV&V Monthly Report Review	CCWIS project leadership and CCWIS IV&V leads aligned on monthly deliverable expectations
6/8/2026	Weekly Look Ahead	CCWIS PMO hosted regular workstream leads status meeting
6/8/2026	DED Review	SI-22 Acceptance of Converted Data Report walkthrough
6/8/2026	DED Review	SI-26 Accessibility Conformance Report (ACR) walkthrough
6/8/2026	DED Review	SI-28 UAT Test Summary Report walkthrough
6/8/2026	DED Review	SI-38 Roll Out Plan walkthrough
6/10/2026	Weekly Risks and Issues	CCWIS PMO hosted review of Risk and Issues in the project
6/12/2026	Weekly Project Status	CCWIS PMO hosted regular workstream leads status meeting
6/15/2026	Weekly Look Ahead	CCWIS PMO hosted regular workstream leads status meeting
6/15/2026	Steering Committee Prep	CCWIS project leadership prepared Steering Committee slides with input from workstream leads.
6/15/2026	Traceability to Test Script	CCWIS SI vendor walkthrough of existing assets to support testing and prioritize areas
6/16/2026	Weekly IV&V Check In	CCWIS project leadership and CCWIS IV&V leads aligned on the week's activities, observations and next steps.
6/17/2026	Weekly Risks and Issues	CCWIS PMO hosted review of Risk and Issues in the project
6/18/2026	Steering Committee	OCM kickoff timeline, UAT training window, backlog sprints, deliverable review due dates, and path to Nov. 2 go-live.
6/18/2026	PMO Working Discussion	Status reporting gaps, outcome-level metrics, critical path visibility, UAT/go-live risk, and need for a visual plan-on-a-page.
6/18/2026	Deliverable Review	CCWIS SI hosted deliverable walkthrough for SI-19 Disaster Recovery.
6/19/2026	Traceability to Test Script	CCWIS SI vendor walkthrough of existing assets to support testing and prioritize areas
6/19/2026	IV&V Executive Check In	CCWIS executive, project leadership and CCWIS IV&V leads aligned on activities, observations and next steps.
6/19/2026	SM-1 M&O Migration Plan Walkthrough	CCWIS SI Vendor walked through deliverable.
6/19/2026	UAT Planning	Project leads convened a UAT planning meeting.
6/22/2026	UAT Training	CCWIS project hosted all-day super user training to prepare for UAT.
6/22/2026	UAT Planning	Project leads convened a UAT planning meeting.

6/23/2026	UAT Training	CCWIS project hosted all-day super user training to prepare for UAT.
6/23/2026	CIO Touchpoint	CCWIS IV&V met with CIO for insights on project health.
6/24/2026	UAT Training	CCWIS project hosted all-day super user training to prepare for UAT.
6/24/2026	UAT Planning	Project leads convened a UAT planning meeting.
6/24/2026	Integrations Temp Check	CCWIS project hosted review on status of integrations
6/25/2026	UAT Pilot Follow-up	Project leads convened a UAT planning meeting.
6/26/2026	Data Mapping	Broad Attendance, deep dive on Data mapping
6/26/26	All Vendor PM	CCWIS PMO hosted regular workstream leads status meeting
6/29/26	Weekly Risks and Issues	CCWIS PMO hosted review of Risk and Issues in the project
6/29/2026	UAT Planning	Project leads convened a UAT planning meeting.
6/30/26	Weekly IV&V Check In	CCWIS PMO hosted regular workstream leads status meeting
6/30/2026	Integrations Planning	Broad meeting focused on Integrations status and plans to complete
6/30/26	PMO Working Discussion	CCWIS PMO and IV&V discussed status meeting and reporting activities and opportunities for enhancement.
07/01/2026	Data Mapping	Data Mapping deep dive
07/02/2026	All Vendor	Alignment meeting across workstream and vendors

In addition to these key meetings for project governance and oversight, IV&V was on site for UAT super-user training kick off and has participated in additional ad-hoc working sessions for data migration and data integrations.

Appendices

Appendix A: Organizational Change Management Reporting

Leadership Involvement

Item	Details
Organizational roles of State of Hawaii project sponsor(s)	Michael Armstrong, DHS Project Manager; Mark Choi, HI DHS Enterprise Officer/Architecture; Executive Steering / Core Team roles are described in the APDU documentation.
Record of change or turnover in project sponsorship	No specific sponsorship turnover.
Stakeholder/user groups with OCM activities completed	OCM kick-off planning, change readiness survey (open 6/17–7/2), UAT training planning, and steering committee asks are documented.
Potential leadership misalignment identified	Potential misalignment remains around project status visibility, M&O ownership, and release/go-live scope clarity.

Vendor Team

Item	Details
Vendor team roles contractually committed to the project	DDI Contractor (Cardinality), PMO Contractor (ANSA), IV&V Contractor (Accenture), OCM workstream, and supporting technical/security/data roles are reflected across reviewed sources.
Whether all baseline vendor roles are currently active	Cannot fully confirm all baseline vendor roles from the reviewed sources; leave detailed staffing validation for later report.
Record of turnover for each vendor role	Known active roles include CCWIS SI delivery, PMO support, and project coordination. IV&V technical lead change in the first week of contract.
Quality reviews of vendor team deliverables and responsiveness	Deliverable quality is mixed: some process improvements are evident, but evidence gaps and quality concerns remain material (including SI-33 and inherited revision-cycle trends).

State Team

Item	Details
Original baseline State of Hawaii project roles assigned/needed	HI THRIVE Core Team, DHS Project Manager, Program leads, OET/security/infrastructure reviewers, SSD training, and steering/executive stakeholders are referenced in reviewed materials.

Whether all baseline state roles are currently active	State team roles are active, but capacity/readiness risk remains a recurring theme in inherited and current materials.
Record of turnover for each state role	No comprehensive turnover record validated from the reviewed sources as of 6/19.
Key member qualifications	Key reviewers and decision-makers are engaged, but sustained executive support is needed for UAT, OCM, status reporting discipline, and operational readiness decisions.

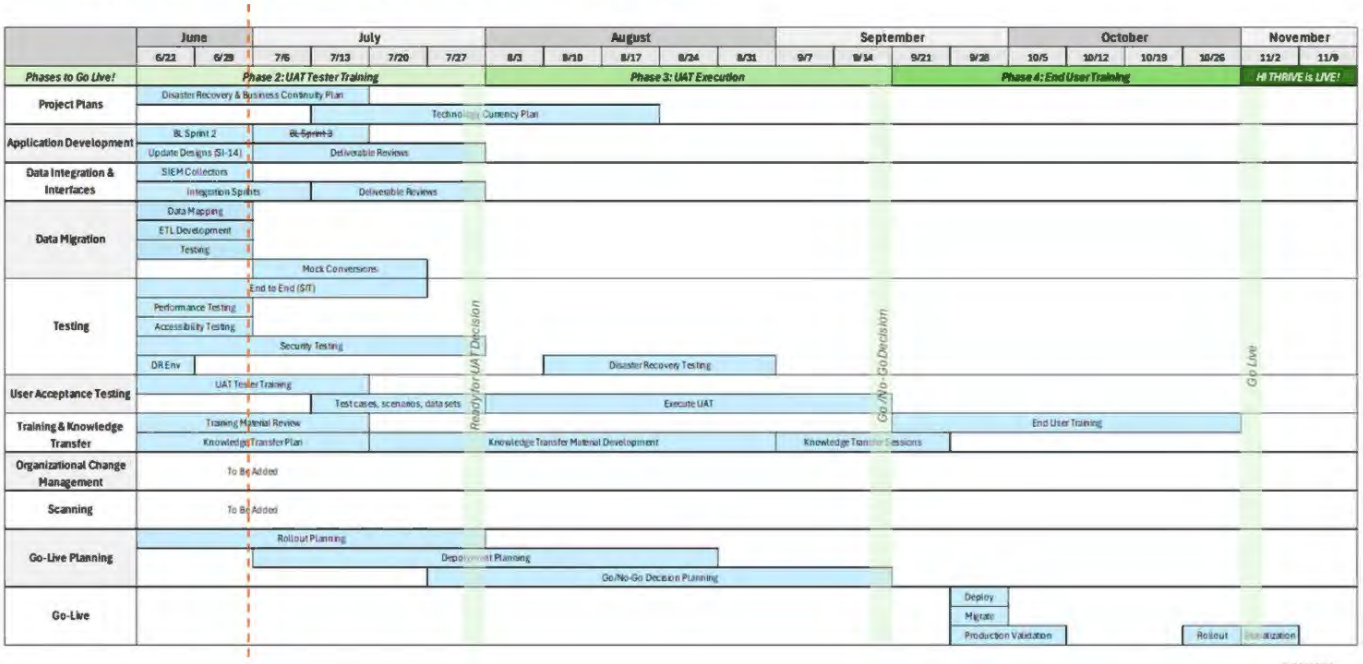
Appendix B: Acronyms and Abbreviations

Acronym	Definition
ACF	Administration for Children and Families
ADM	Accenture Delivery Methods
APD	Advance Planning Document
CCWIS	Comprehensive Child Welfare Information System
CDA	Contractor Deliverable Assessment
DDI	Design, Development, and Implementation
DED	Deliverable Expectation Document
DHS	Department of Human Services
ETS	Enterprise Technology Services
IV&V	Independent Verification and Validation
MRR	Monthly Review Report
O&M	Operations and Maintenance
OCM	Organizational Change Management
PDRR	Project Deliverable Review Report
PMO	Project Management Office
RTM	Requirements Traceability Matrix
SSD	Social Services Division
UAT	User Acceptance Testing

Appendix C: Report Distribution and Presentation Log

Date	Audience	Format	Presenter
July 2026 (planned)	DHS Leadership / Steering Committee / ETS	Written; Briefing Presentation	Accenture IV&V
July 2026 (planned)	ACF	Written	Accenture IV&V

Appendix D: Plan on a Page (June 30 2026)



6/30/2026

Appendix E: Previous IV&V Historical Reporting

Monthly Project Health Detail

Project Health Area	Trend	4/26	3/26	2/26	1/26	12/25	11/25	10/25	9/25	8/25	7/25	6/25	Baseline	Details:
Health Overall	↑	7.90%	8.74%	24.35%	20.72%	19.64%	17.60%	17.30%	17%	19%	18%	15%	14%	
Budget Overall	→	69.72%	69.72%	66.18%	63%	63%	63%	63%	63%	63%	66%	55%	33%	
Cost Variance Ratio	→	-	-	-	-	-	-	-	-	-	-	-	-	Cost Variance is less than 1.
Schedule Performance Indicator	↓	70%	30%	30%	30%	25%	24%	24%	24%	21%	19%	61%	61%	
Quality Overall	↑	1.91%	2.69%	46.82%	34.37%	31.48	30%	29%	27%	41%	34%	29%	29%	
Deliverable Quality	↑	7.18%	7.50%	7.50%	8.62%	9.42%	9.90%	11%	10%	12%	10%	10%	8.50%	
Deliverable Schedule Variance	↓	-22.62%	-26.31%	266.46%	189.01%	130.35%	152%	147%	141%	232%	191%	132%	126%	
Requirements Process Quality	→	0%	0%	0%	0%	0%	0%	0%	0%	-	-	-	-	
Design Process Quality	→	0%	0%	0%	0%	2.20%	2.20%	14%	2.25%	-	-	-	-	
Sprint Process Quality	→	16.13%	16.13%	41.62%	42.95%	14.96%	18%	40%	56%	-	-	-	-	
Test Process Quality	↑	7.68%	-	-	-	-	-	-	-	-	-	-	-	
Schedule Overall	↓	4.36%	3.37%	27.89%	25.16%	23.47%	18%	17.30%	17%	15%	14%	12%	9.50%	
Milestone Variance	↓	-3.96%	-6.25%	27.62%	26.10%	15.00%	15%	15%	15.30%	14%	12%	15%	9.60%	
Schedule Variance	↑	12.67%	12.99%%	28.87%	24.21%	24.10%	20%	17.30%	17%	16%	16%	15%	14.38%	
Scope Overall	→	-	-	-	-	-	-	-	-	-	-	-	-	No changes to scope that impact budget.
Change Request Ratio	→	-	-	-	-	-	-	-	-	-	-	-	-	No defined scope changes.

Appendix F: Test Metrics

Sprint 1-8 Results:

CCWIS SI team completed in-sprint functional testing across Sprints 1 through 8, covering all major HI THRIVE modules including Intake, Referral, Licensing, Assessments, Case Management, Title IV-E, POS Finance, External Portals, and Mobile Computing. Testing maturity improved significantly across the sprint cycle: Sprint 1 closed with a 91.3% pass rate and an incomplete status, Sprint 2 reached 94.2% execution with 100% pass rate on executed cases, and Sprints 3 through 8 all achieved 100% pass and execution rates (Sprint 7 at 98.1% execution). Defect aging also improved markedly, from an average of 27.9 days in Sprint 4 to 3.4 days by Sprint 8, reflecting maturing defect resolution practices. Two items carry forward as IV&V watch points: 14 test cases were removed from execution in Sprints 7 and 8 without documented rationale, and three test automation blockers remain unresolved, reducing confirmed automated role coverage from nine to seven. Additionally, four legacy medium/low defects remain open and require formal triage prior to the UAT entry gate. Test results for post-Sprint 8 backlog sprints are not currently available on the project SharePoint; IV&V will follow up with the SI to obtain raporting for inclusion in a subsequent monthly raport.

Sprint	Modules Tested	Planned	Executed	Passed	Failed	Exec Rate	Pass Rate	Defects Logged	Open Defects	Exit Criteria Met
Sprint 1	Intake & Hotline	756	678	619	40	89.7%	91.3%§	N/A	N/A	No
Sprint 2	Referral, Licensing	360	339	339	0	94.2%	100%	N/A	N/A	Partial
Sprint 3	Assessments, Licensing	419	419	419	0	100%	100%	N/A	N/A	Yes
Sprint 4	Assessment, Licensing	937	937	937	0	100%	100%	197	0*	Yes*
Sprint 5	Assessment, Case Mgmt, Title IV-E	742	742	742	0	100%	100%	210	0*	Yes*
Sprint 6	Case Mgmt, Title IV-E, POS Finance	808	808	808	0	100%	100%	29	4†	Yes
Sprint 7	Case Mgmt, IV-E, POS Fin., Ext. Portal, Mobile	750	736	736	0	98.1%	100%	6	4†	Yes‡
Sprint 8	CWS Prog Dev, Case Mgmt, IV-E, POS Fin., Ext. Portals, Mobile	599	599	599	0	100%	100%	14	6†	Yes‡
Sprints 9+	Backlog Sprints results not available on Entre Point	—	—	—	—	—	—	—	—	N/A

* Exit criteria met post-sprint (open defects resolved after sprint close). † Legacy medium/low defects tracked for end-of-project resolution; not sprint-blocking. ‡ 14 unexecuted test cases under investigation (root cause documentation pending). § Pass rate calculated against executed cases only. 78 deconfirmed and 13 Partial Pass results excluded. Sprint 1–3 defect counts not reported in SI source documents.

Testing Metric	Current	Trend
System Test Sprint 1 8 Results)		
Execution Rate	*97.9%*	→
Pass Rate (passed of total)	*98.9%*	→
Open defects — Sev 1 / Sev 2 / Sev 3 / Sev 4	*6*	→
Requirements coverage (%)	*Unknown*	
System Integration Test <FUTURE>		
Execution Rate	*[X]*	*[↑ / ↓ / →]*
Pass Rate (passed of total)	*[X]*	*[↑ / ↓ / →]*
Open defects — Sev 1 / Sev 2 / Sev 3 / Sev 4	*Unknown*	*[↑ / ↓ / →]*
Requirements coverage (%)	*RTM Pending*	*[↑ / ↓ / →]*
Performance Test <FUTURE>		
Execution Rate	*[X]*	*[↑ / ↓ / →]*

Pass Rate (passed of total)	*[X]*	*[↑ / ↓ / →]*
Open defects — Sev 1 / Sev 2 / Sev 3 / Sev 4	*Unknown*	*[↑ / ↓ / →]*
Requirements coverage (%)	*RTM Pending*	*[↑ / ↓ / →]*
Accessibility Test <FUTURE>		
Execution Rate	*[X]*	*[↑ / ↓ / →]*
Pass Rate (passed of total)	*[X]*	*[↑ / ↓ / →]*
Open defects — Sev 1 / Sev 2 / Sev 3 / Sev 4	*Unknown*	*[↑ / ↓ / →]*
Requirements coverage (%)	*RTM Pending*	*[↑ / ↓ / →]*
Disaster Recovery Test <FUTURE>		
Execution Rate	*Test pending*	*[↑ / ↓ / →]*
Pass Rate (passed of total)	*Test pending*	*[↑ / ↓ / →]*
Open defects — Sev 1 / Sev 2 / Sev 3 / Sev 4	*Test pending*	*[↑ / ↓ / →]*
Requirements coverage (%)	*RTM Pending*	*[↑ / ↓ / →]*
User Acceptance Test <FUTURE>		
Execution Rate	*Test pending*	*[↑ / ↓ / →]*
Pass Rate (passed of total)	*Test pending*	*[↑ / ↓ / →]*
Open defects — Sev 1 / Sev 2 / Sev 3 / Sev 4	*Test pending*	*[↑ / ↓ / →]*
Requirements coverage (%)	*RTM Pending*	*[↑ / ↓ / →]*

END REPORT