

Application Submittal Checklist

The following items are required for submittal of the grant application. Please verify and check off that the items have been included in the application packet.

- 1) Hawaii Compliance Express Certificate (If the Applicant is an Organization)
- 2) Declaration Statement
- 3) Verify that grant shall be used for a public purpose
- 4) Background and Summary
- 5) Service Summary and Outcomes
- 6) Budget
 - a) Budget request by source of funds ([Link](#))
 - b) Personnel salaries and wages ([Link](#))
 - c) Equipment and motor vehicles ([Link](#))
 - d) Capital project details ([Link](#))
 - e) Government contracts, grants, and grants in aid ([Link](#))
- 7) Experience and Capability
- 8) Personnel: Project Organization and Staffing

Tanya Brown

Tanya Brown, Executive Director

1/15/2026

AUTHORIZED SIGNATURE

PRINT NAME AND TITLE

DATE

2026 GIA Checklist_T.B. To Sign

Final Audit Report

2026-01-16

Created:	2026-01-16
By:	Eric Becerra (ebecerra1@usvets.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAAsd3xI54vDz7tDLAJVEHESHKinowx9ISp

"2026 GIA Checklist_T.B. To Sign" History

-  Document created by Eric Becerra (ebecerra1@usvets.org)
2026-01-16 - 3:51:55 AM GMT
-  Document emailed to Tanya Brown (tbrown@usvets.org) for signature
2026-01-16 - 3:52:22 AM GMT
-  Email viewed by Tanya Brown (tbrown@usvets.org)
2026-01-16 - 6:02:46 PM GMT
-  Document e-signed by Tanya Brown (tbrown@usvets.org)
Signature Date: 2026-01-16 - 6:02:57 PM GMT - Time Source: server
-  Agreement completed.
2026-01-16 - 6:02:57 PM GMT



STATE OF HAWAII
STATE PROCUREMENT OFFICE

CERTIFICATE OF VENDOR COMPLIANCE

This document presents the compliance status of the vendor identified below on the issue date with respect to certificates required from the Hawaii Department of Taxation (DOTAX), the Internal Revenue Service, the Hawaii Department of Labor and Industrial Relations (DLIR), and the Hawaii Department of Commerce and Consumer Affairs (DCCA).

Vendor Name: UNITED STATES VETERANS INITIATIVE

DBA/Trade Name: UNITED STATES VETERANS INITIATIVE

Issue Date: 01/16/2026

Status: **Compliant**

Hawaii Tax#:

New Hawaii Tax#:

FEIN/SSN#:



UI#: No record

DCCA FILE#: 32914

Status of Compliance for this Vendor on issue date:

Form	Department(s)	Status
A-6	Hawaii Department of Taxation	Compliant
8821	Internal Revenue Service	Compliant
COGS	Hawaii Department of Commerce & Consumer Affairs	Exempt
LIR27	Hawaii Department of Labor & Industrial Relations	Compliant

Status Legend:

Status	Description
Exempt	The entity is exempt from this requirement
Compliant	The entity is compliant with this requirement or the entity is in agreement with agency and actively working towards compliance
Pending	A status determination has not yet been made
Submitted	The entity has applied for the certificate but it is awaiting approval
Not Compliant	The entity is not in compliance with the requirement and should contact the issuing agency for more information

**DECLARATION STATEMENT OF
APPLICANTS FOR GRANTS PURSUANT TO
CHAPTER 42F, HAWAII REVISIED STATUTES**

The undersigned authorized representative of the applicant certifies the following:

- 1) The applicant meets and will comply with all of the following standards for the award of grants pursuant to Section 42F-103, Hawaii Revised Statutes:
 - a) Is licensed or accredited, in accordance with federal, state, or county statutes, rules, or ordinances, to conduct the activities or provide the services for which a grant is awarded;
 - b) Complies with all applicable federal and state laws prohibiting discrimination against any person on the basis of race, color, national origin, religion, creed, sex, age, sexual orientation, or disability;
 - c) Agrees not to use state funds for entertainment or lobbying activities; and
 - d) Allows the state agency to which funds for the grant were appropriated for expenditure, legislative committees and their staff, and the auditor full access to their records, reports, files, and other related documents and information for purposes of monitoring, measuring the effectiveness, and ensuring the proper expenditure of the grant.
- 2) If the applicant is an organization, the applicant meets the following requirements pursuant to Section 42F-103, Hawaii Revised Statutes:
 - a) Is incorporated under the laws of the State; and
 - b) Has bylaws or policies that describe the manner in which the activities or services for which a grant is awarded shall be conducted or provided; and
- 3) If the applicant is a non-profit organization, it meets the following requirements pursuant to Section 42F-103, Hawaii Revised Statutes:
 - a) Is determined and designated to be a non-profit organization by the Internal Revenue Service; and
 - b) Has a governing board whose members have no material conflict of interest and serve without compensation.
- 4) The use of grant-in-aid funding complies with all provisions of the Constitution of the State of Hawaii (for example, pursuant to Article X, section 1, of the Constitution, the State cannot provide "... public funds ... for the support or benefit of any sectarian or nonsectarian private educational institution...").

Pursuant to Section 42F-103, Hawaii Revised Statutes, for grants used for the acquisition of land, when the organization discontinues the activities or services on the land acquired for which the grant was awarded and disposes of the land in fee simple or by lease, the organization shall negotiate with the expending agency for a lump sum or installment repayment to the State of the amount of the grant used for the acquisition of the land.

Further, the undersigned authorized representative certifies that this statement is true and correct to the best of the applicant's knowledge.

United States Veterans Initiative	
(Typed Name of Individual or Organization)	
<i>Tanya Brown</i>	1/15/2026
(Signature)	(Date)
Tanya Brown	Executive Director
(Typed Name)	(Title)

DECLARATION STATEMENT_T.B. To Sign

Final Audit Report

2026-01-16

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By:	Eric Becerra (ebecerra1@usvets.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAAle6vpGplsZUPeObWTIY1KgReRQI8Eudw

"DECLARATION STATEMENT_T.B. To Sign" History

-  Document created by Eric Becerra (ebecerra1@usvets.org)
2026-01-16 - 3:52:53 AM GMT
-  Document emailed to Tanya Brown (tbrown@usvets.org) for signature
2026-01-16 - 3:53:07 AM GMT
-  Email viewed by Tanya Brown (tbrown@usvets.org)
2026-01-16 - 6:02:28 PM GMT
-  Document e-signed by Tanya Brown (tbrown@usvets.org)
Signature Date: 2026-01-16 - 6:02:40 PM GMT - Time Source: server
-  Agreement completed.
2026-01-16 - 6:02:40 PM GMT

Application for Grants

If any item is not applicable to the request, the applicant should enter “not applicable”.

I. Certification – Please attach immediately after cover page

1. Hawaii Compliance Express Certificate (If the Applicant is an Organization)

If the applicant is an organization, the applicant shall submit one (1) copy of a Hawaii Compliance Express Certificate from the Comptroller of the Department of Accounting and General Services that is dated no earlier than December 1, 2025.

2. Declaration Statement

The applicant shall submit a declaration statement affirming its compliance with [Section 42F-103, Hawaii Revised Statutes](#).

3. Public Purpose

The applicant shall specify whether the grant will be used for a public purpose pursuant to [Section 42F-102, Hawaii Revised Statutes](#).

The requested funds will be used exclusively for a public purpose pursuant to Section 42F-102, Hawai'i Revised Statutes. Specifically, the funds will support the construction of a safe, inclusive, and developmentally appropriate playground at the U.S.VETS Wai'anae Civic Center, a vital facility that serves over 500 individuals annually, including many families with children experiencing homelessness.

The proposed playground addresses a pressing public need by creating safe, outdoor space where children can engage in physical activity, build social skills, and process difficult emotions in a developmentally appropriate way. Research consistently shows that “unstructured play” supports “health, social-emotional development, physical development, and cognitive development.”¹ Children exposed to consistent play opportunities show better self-confidence, physical health, and readiness for academic success.² These benefits are amplified in inclusive settings, where children of all abilities can interact and learn from one another.³

¹ Therrien, Michelle C. S., Andrea Barton-Hulsey, and Sandy Wong. “Playground Participation of Children Who Use AAC: A Scoping Review.” *Augmentative and Alternative Communication* 38, no. 4 (2022): 245–55.

² Ünal, Merve. “The Place and Importance of Children Playgrounds in Child Development.” *Inonu University Journal of the Faculty of Education* 10, no. 2 (2009): 95–109.

³ Sleeper, Paige, et al. “Ambulatory Activity and Heart Rate Response of Children on an Inclusive Playground.” *Frontiers in Sports and Active Living* 4 (2023).

In addition to supporting children, the playground also helps stabilize families experiencing homelessness by reinforcing the services they receive from U.S.VETS Wai'anae Civic Center. By offering a safe, developmentally supportive space for children, the playground enables parents to engage in case management, housing navigation, and other critical services, ultimately helping families transition more successfully more fully into permanent housing. Families experiencing homelessness face regular stressors that can interfere the housing navigation process. A secure and enriching space for their children enables caregivers to focus on their stabilization plans, knowing their children are supported in a nurturing environment.

If funded, this playground will directly serve the public purpose of fostering the social, emotional, cognitive, and physical development of young children in Hawai'i, supporting the State's commitment to early learning and educational equity. Simultaneously, it advances statewide efforts to end homelessness by removing barriers to family stabilization, ultimately contributing to a healthier, more resilient community.

II. Background and Summary

This section shall clearly and concisely summarize and highlight the contents of the request in such a way as to provide the State Legislature with a broad understanding of the request. Please include the following:

1. A brief description of the applicant's background;

U.S.VETS is a 501(c)(3) nonprofit organization established in 1993 with a mission to end veteran homelessness. It has gained national recognition as a leader in housing thousands of individuals and families while ensuring long-term housing stability. After years of successfully operating facilities in Barber's Point, U.S.VETS responded to a request from the State of Hawai'i to expand its services to support all populations experiencing homelessness. This led to the opening of the Pai'olu Kaiāulu facility in 2007. Now known as U.S.VETS Wai'anae, the site has grown into the largest homeless shelter on the Wai'anae Coast, providing comprehensive services through a Housing First and Ohana Nui approach, while maintaining a strong focus on veterans.

Together, U.S.VETS Barber's Point and Wai'anae Civic Center operate as U.S.VETS Hawai'i, offering a continuum of care that reflects local needs. In fiscal year 2025, Barber's Point served 1,350 veterans and family members through a range of transitional, permanent, and supportive housing programs. During the same period, the Wai'anae site supported 1,412 individuals, including 644 children, the majority of whom were part of non-veteran families experiencing or at risk of homelessness on O'ahu's Leeward Coast. Both sites provide wraparound services including case management, mental health and substance use counseling, career development, life skills education, transportation, benefits assistance, and housing placement and retention services.

While progress has been made through local, state, and national initiatives to reduce homelessness on O‘ahu, the region continues to face rising housing costs, stagnant wages, and an insufficient supply of affordable units. These challenges are especially acute for families with children, who often struggle to find housing that accommodates their needs. U.S.VETS recognizes these systemic barriers and provides a comprehensive, family-centered response to homelessness by offering both immediate shelter and longer-term support designed to promote stability, healing, and opportunity.

Through a therapeutic and community-centered approach, U.S.VETS delivers services that are both trauma-informed and culturally responsive. Staff receive training in cultural competency and best practices for working with families, Native Hawaiian populations, and individuals who have experienced intergenerational poverty or discrimination. Services are designed to foster safety and empowerment, and to meet families where they are as they work toward stable housing.

Clients served include families navigating housing instability due to economic hardship, parents living with mental health challenges or disabilities, individuals recovering from substance use, and survivors of domestic violence or trauma. Children served often face complex barriers to education, health, and development as a result of housing insecurity. U.S.VETS offers a tailored set of services that include family case management, housing navigation and retention support, counseling, transportation assistance, meals, emergency financial aid, and referrals for childcare, health care, and legal services.

2. The goals and objectives related to the request;

U.S.VETS Wai‘anae Civic Center seeks \$85,000 in capital support to renovate the outdoor play area at the Wai‘anae Emergency Shelter, a critical facility serving over 1,000 individuals annually, including families with children experiencing homelessness on O‘ahu’s Leeward Coast. The current playground equipment is outdated, limited, and in disrepair, restricting the ability of children to engage in safe and developmentally appropriate outdoor play. The upgraded playground will create a secure, welcoming space that promotes physical activity, emotional regulation, social development, and a sense of normalcy for children in shelter.

This investment will support the following goals:

1. *Create a safe, functional outdoor environment*

Renovating the playground will ensure the space meets safety and accessibility standards, including ADA considerations, appropriate surfacing, and age-appropriate equipment that reduces injury risk and supports children of all abilities.

2. Support whole-family well-being

A well-designed play area provides children with a healthy outlet for movement and expression while offering parents and caregivers reassurance that their children are safe and engaged. These improvements help reduce family stress and strengthen the overall shelter environment for multi-generational households.

3. Promote healthy child development.

Regular access to outdoor play is essential to children's social, emotional, and physical development. A revitalized playground will support positive childhood experiences, encourage peer interaction, and foster resilience during a time of significant disruption.

4. Strengthen program impact and resident experience

Improved facilities enhance the effectiveness of shelter services by creating a dignified and nurturing environment that supports stabilization, engagement in case management, and progress toward permanent housing.

5. Maximize long-term community benefit

By investing in durable infrastructure that improves daily living conditions, U.S.VETS Hawai'i demonstrates fiscal responsibility and long-term planning.

- The renovated playground will serve at least **600 duplicated children each year** and provide a lasting resource for families working to end their homelessness.

3. The public purpose and need to be served;

The requested funding serves the public purpose of supporting the health, safety, and long-term stability of families experiencing homelessness on O'ahu. Renovating the playground at the Wai'anae Emergency Shelter will improve the physical environment for children by providing a safe, accessible, and developmentally appropriate outdoor space for recreation and play. This playground will serve as a vital component of the shelter's trauma-informed approach, supporting children's physical health, emotional regulation, and social development during a time of profound life disruption.

Children experiencing homelessness face heightened risks of developmental delays, behavioral challenges, and emotional distress due to housing instability, trauma, and chronic stress. Research shows that access to unstructured play and outdoor environments helps mitigate these risks by fostering emotional resilience, cognitive development, and peer bonding. One study emphasized that playgrounds contribute significantly to children's social, emotional, and cognitive development, as well as improving communication, self-confidence, and high-level brain function through interactive play opportunities in well-designed

spaces.⁴ Further research highlights that access to inclusive play environments supports developmental growth even among children with disabilities, making playground access especially critical for children facing adversity.⁵

By providing a dedicated space for play and movement, this project will help restore a sense of normalcy and agency for children living in emergency housing. Simultaneously, it enables parents to engage more fully in case management, job training, and housing navigation services, knowing their children are in a safe and developmentally supportive environment. This strengthens the overall effectiveness of shelter-based services and contributes to shorter lengths of stay and improved permanent housing outcomes.

This initiative directly serves the public purpose of fostering the social, emotional, cognitive, and physical development of young children in Hawai'i, supporting the State's commitment to quality early development and ending homelessness. Enhancing the shelter's outdoor space not only improves quality of life for residents but also strengthens pathways to self-sufficiency, resilience, and long-term community well-being.

4. Describe the target population to be served; and

The target population includes individuals and families experiencing homelessness. This includes over 600 children and over 1,4000 individuals.

5. Describe the geographic coverage.

The program serves residents of the island of O`ahu, with the Wai`anae Emergency Shelter located on the Wai`anae Coast.

III. Service Summary and Outcomes

The Service Summary shall include a detailed discussion of the applicant's approach to the request. The applicant shall clearly and concisely specify the results, outcomes, and measures of effectiveness from this request. The applicant shall:

1. Describe the scope of work, tasks and responsibilities;

The proposed project involves the renovation and enhancement of the playground at the Wai`anae Civic Center to support the developmental needs of children and improve the overall well-being of families experiencing homelessness. The work will ensure the playground is safe, accessible, and developmentally appropriate.

⁴ Merve Ünal, *The Place and Importance of Playgrounds in Child Development*, *İnönü University Journal of the Faculty of Education* 10, no. 2 (2009): 95–109.

⁵ Michelle C. S. Therrien, Andrea Barton-Hulsey, and Sandy Wong, "Playground Play for Children with Limited Speech: A Scoping Review," *Augmentative and Alternative Communication* 38, no. 4 (2022): 245–255.

1. Playground Construction and Equipment Installation

- Remove existing damaged or outdated equipment and prepare the site for renovation.
- Install new commercial-grade playground structures designed for early childhood development and inclusive play.
- Ensure playground components are age-appropriate, ADA-compliant, and meet national safety standards.

2. Surfacing and Safety Enhancements

- Replace current surfacing with impact-absorbing materials (e.g., poured-in-place rubber or engineered wood fiber) to reduce injury risk.
- Grade and level the play area to improve drainage and prevent flooding or pooling.
- Install boundary fencing, shade structures, and benches to enhance usability and supervision.

3. ADA Accessibility and Inclusive Design

- Incorporate ADA-accessible play elements and entry points to ensure children of all abilities can engage fully.
- Include features that encourage social play, sensory engagement, and gross motor skill development.

4. Compliance and Quality Assurance

- Conduct all work in compliance with applicable building codes, ADA requirements, and playground safety standards (ASTM, CPSC).
- Schedule final inspections with relevant authorities to ensure full code compliance prior to project closeout.

5. Project Management and Oversight

- Develop and monitor a detailed project timeline and budget.
- Coordinate with contractors, vendors, and designers to ensure on-time and within-budget delivery.
- Document progress and submit regular updates to stakeholders and funding agencies.

2. Provide a projected annual timeline for accomplishing the results or outcomes of the service;

Months 1–3: Project Planning and Site Preparation

- *Month 1:*
 - Finalize project scope, construction timeline, and budget in coordination with contractor and playground design vendor.
 - Secure contract with a licensed general contractor and confirm ADA and safety code compliance requirements.
 - Submit permit applications (if required) and confirm timeline for inspections.
 - Conduct on-site assessment and remove outdated or damaged structures.
 - Begin procurement of commercial-grade playground equipment, surfacing materials, fencing, and amenities.
 - Grade and level play area; clear debris in preparation for installation.
- *Month 2:*
 - Conduct site assessments to evaluate existing playground infrastructure and safety concerns.
 - Develop a detailed construction timeline and procurement plan for materials and equipment.
- *Month 3:*
 - Begin procurement of equipment and site materials in accordance with warranty and safety standards.
 - Prepare the site by removing existing structures, grading the land, and clearing any debris.

Months 4–7: Construction and Equipment Installation

- *Months 4–5:*
 - Complete any foundational work, including safety surfacing installation (e.g., poured rubber or mulch).
 - Install primary playground structures, including climbing equipment, slides, and swings.
- *Months 6–7:*
 - Finalize installation of fencing, shade structures, benches, or other site amenities.
 - Conduct safety checks and ensure all equipment is installed per manufacturer and ADA guidelines.
 - Perform interim inspections to ensure progress is aligned with project benchmarks.

Months 8–12: Final Inspections, Training, and Launch

- *Month 8:*
 - Conduct formal safety inspections and address any outstanding compliance items.
 - Install signage and make any final landscaping or cosmetic updates to the area.

- *Months 9–10:*
 - Develop and distribute a staff maintenance guide based on the playground designer’s recommended maintenance plan.
 - Schedule training sessions with relevant staff on playground inspection and upkeep protocols.
- *Months 11–12:*
 - Launch the playground with a community unveiling event to celebrate the enhanced space for families.
 - Establish a long-term maintenance schedule and assign internal oversight responsibilities to ensure continued safety and accessibility.

3. Describe its quality assurance and evaluation plans for the request. Specify how the applicant plans to monitor, evaluate, and improve their results; and

To ensure quality and effectiveness:

- A designated project manager will oversee all aspects of the upgrade, including adherence to the timeline, budget, and safety regulations.
- Regular progress reports will be reviewed by senior management to address any issues proactively.
- Resident and staff feedback will be gathered post-upgrade to assess satisfaction and identify areas for further improvement.
- An independent evaluation will be conducted to verify that the upgraded facilities meet the specified standards and contribute to the shelter’s goals of providing a safe and supportive environment.

4. List the measure(s) of effectiveness that will be reported to the State agency through which grant funds are appropriated (the expending agency). The measure(s) will provide a standard and objective way for the State to assess the program's achievement or accomplishment. Please note that if the level of appropriation differs from the amount included in this application that the measure(s) of effectiveness will need to be updated and transmitted to the expending agency.

The following measures of effectiveness will be reported to the State agency (the expending agency) to provide a standard and objective means of assessing the program’s achievement:

- Confirmation that all grant funds were used in accordance with the approved project scope, including documentation of expenditures related to procurement, site preparation, equipment, and installation.
- Verification that the playground renovation was completed within the proposed timeline and budget, supported by submission of completion reports, before-and-after photos, and contractor invoices.
- Results from resident and staff surveys indicating higher levels of satisfaction with the playground’s safety, accessibility, and functionality.

- Fewer incidents or injuries related to playground use, as recorded in site logs or incident reports, due to the replacement of surfacing and installation of ADA-compliant, safe equipment.
- Reduced maintenance and repair costs as a result of upgraded infrastructure and materials compared to pre-renovation levels.
- Increased usage of the playground by children and families, contributing to family well-being and a more trauma-informed, child-friendly shelter environment.

IV. Financial

Budget

1. The applicant shall submit a budget utilizing the enclosed budget forms as applicable, to detail the cost of the request.
 - a. Budget request by source of funds ([Link](#))
 - b. Personnel salaries and wages ([Link](#))
 - c. Equipment and motor vehicles ([Link](#))
 - d. Capital project details ([Link](#))
 - e. Government contracts, grants, and grants in aid ([Link](#))

Documents A, D, and E are attached to this application. Documents B and C are not applicable for this capital project.

2. The applicant shall provide its anticipated quarterly funding requests for the fiscal year 2027.

Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Grant
\$40,000	\$0	\$45,000	\$0	\$85,000

3. The applicant shall provide a listing of all other sources of funding that they are seeking for fiscal year 2027.

U.S.VETS WCC is pursuing VA Supportive Services for Veteran Family and Grants Per Diem funding through the VA's upcoming grant cycle. Those grant amounts are to be determined. In addition, the agency may also search for addition private foundation grants from entities such as AARP, Hawaii Community Foundation, and the Kaiser Foundation.

4. The applicant shall provide a listing of all state and federal tax credits it has been granted within the prior three years. Additionally, the applicant shall provide a listing of all state and federal tax credits they have applied for or anticipate applying for pertaining to any capital project, if applicable.

Please see the list of state and federal tax credits below:

- June 2024 U.S. VETS Housing Corp received LIHTC for Building 210 at the West LA Campus.
- December 2024 U.S. VETS Housing Corp in partnership with Gorman and Co received LIHTC for Ft Whipple, Prescott AZ.
- December 2024 U.S. VETS Housing Corp received confirmation of award of LIHTC for Building 300, West LA Campus. Financial closing will be June 2025.
- 2018-19, U.S. VETS in partnership with Coachella Valley Housing Coalition received LIHTC for March Veterans Village, Riverside CA.

CREA is our Tax Credit Syndicator.

5. The applicant shall provide a listing of all federal, state, and county government contracts, grants, and grants in aid it has been granted within the prior three years and will be receiving for fiscal year 2027 for program funding.

Current list of Funding:

- State of Hawai'i – Emergency Shelter Grant: \$1,884,179.00
- State of Hawai'i – Housing Placement Program: \$550,000.00
- State of Hawai'i – Kauhale (Kulia I Ka Nu'u): \$1,271,458.00
- City & County of Honolulu – Housing First Program (Increment II): \$2,560,000.00
- U.S. Department of Veterans Affairs – Veterans in Progress (Bridge, SITH, Minor Dependent beds): \$159,833.50
- U.S. Department of Veterans Affairs – Emergency Housing (Hoptel 6 Beds): \$186,150.00
- State of Hawai'i – USDA Meal Reimbursement for Children: \$32,744.79
- Hawai'i State Legislature – GIA award: \$100,000

6. The applicant shall provide the balance of its unrestricted current assets as of December 31, 2025.

\$0.

V. Experience and Capability

1. Necessary Skills and Experience

The applicant shall demonstrate that it has the necessary skills, abilities, knowledge of, and experience relating to the request. State your experience and appropriateness for providing the service proposed in this application. The applicant shall also provide a listing of verifiable experience of related projects or contracts for the most recent three years that are pertinent to the request.

U.S.VETS has over 32 years of experience delivering comprehensive residential, supportive, and housing placement services to individuals and families experiencing homelessness, including both veterans and non-veterans. The organization began operations in Hawai'i in 2003 with the opening of the 98-bed Barber's Point Veterans Housing complex. In 2006, U.S.VETS responded to the State of Hawai'i's first Emergency Proclamation on Homelessness by Governor Lingle and opened the Pai'olu Kaiāulu Emergency Shelter (Wai'anae Civic Center) in March 2007, funded by the Department of Human Services.

The Wai'anae Civic Center was developed to serve a wide range of individuals and families experiencing homelessness, with the intent to provide a safe, supportive, and transitional environment. From its inception, the program has included space for families with children and has evolved to ensure it remains responsive to their needs. U.S.VETS has continued to build on this foundation by offering family-oriented services and amenities, including enhancements to common spaces that contribute to a stable and welcoming environment for children and caregivers alike.

U.S.VETS Wai'anae Civic Center (WCC) has successfully met or exceeded the requirements of its DHS/HPO shelter services contracts every year since program launch. Program expenditures have been compliant and performance benchmarks consistently achieved. U.S.VETS WCC currently operates under an active contract with the State of Hawai'i to provide emergency shelter services at the Pai'olu Kaiāulu facility, while also managing the Barber's Point transitional housing program under a separate agreement.

The organization has extensive experience operating and maintaining service-rich residential facilities. Nationwide, U.S.VETS manages 49 residential sites and follows standardized protocols for facilities management, safety, compliance, and program delivery. Both the WCC and Barber's Point locations are CARF-accredited, reflecting U.S.VETS' commitment to high standards of care and operational excellence. These systems and certifications ensure that services continue without disruption and meet rigorous quality benchmarks throughout the contract period.

U.S.VETS WCC has grown alongside the community it serves, maintaining a deep commitment to local collaboration and empowerment. The program actively hires local residents and prioritizes peer mentoring and staff development, ensuring that team members reflect and understand the unique cultural and social dynamics of the community they serve. Incorporating local philosophies

and the most recent evidence-based methodologies, the agency has developed innovative approaches tailored to the needs of the Hawai'ian community, including the adoption of the Ohana Nui method. This multi-generational framework emphasizes the interconnected nature of household dynamics, focusing on breaking systemic poverty. U.S.VETS WCC works to embody this philosophy by addressing the economic, educational, and social capital needs of the families we serve, and ensuring that clients have access to the educational, workforce, wellness, and social resources they require to build a strong foundation for the entire family unit. Through this holistic approach, U.S.VETS is not only addressing immediate homelessness but also creating sustainable pathways to stability, economic security, and community resilience.

The organization has the management, staffing, accounting, administrative, and facility infrastructure to operate the shelters. Its site locations already deliver these services, and services will continue unabated from the current contracts to the new contract period. U.S.VETS WCC has an annual budget of over \$6.5 million and a staff of 45 FTE and also benefits from access to the resources and staff at Barber's Point, a site with a \$13 million budget and a staff of 62 FTE.

2. Facilities

The applicant shall provide a description of its facilities and demonstrate its adequacy in relation to the request. If facilities are not presently available, describe plans to secure facilities.

U.S.VETS WCC operates the Wai'anae Civic Center, a facility owned by the State of Hawai'i. The current contract between U.S.VETS and the State of Hawai'i to deliver emergency shelter services at the Civic Center provides for the full use of the facility by U.S.VETS as the contracted service provider (contract attached). The shelter was always intended to support individuals and families experiencing homelessness, creating a safe and stable environment where households of all compositions could access services and begin the path to permanent housing. Since assuming operations in 2007, U.S.VETS has worked to uphold this vision by providing shelter and supportive services tailored to meet the diverse needs of the Wai'anae Coast's community.

U.S.VETS also maintains site control of the Barber's Point Veterans Transitional facility, which is leased from Cloudbreak Hawai'i, who has a long-term lease with the Department of Veteran Affairs. The address of the facility is listed below:

- Wai'anae Civic Center, 85-638 Farrington Hwy, Wai'anae, HI 96762

The U.S.VETS Wai'anae Civic Center (WCC) infrastructure includes:

- 1) Safe and secure shelter/living space meeting the minimum square foot requirements and segregation of women and men and families with children.

2) Hygiene facilities

- Wai'anae Civic Center: A total of 18 toilets, 18 showers, 16 sinks for 102 rooms.
- Ratios per room/family/household (max capacity 191 persons): Toilet 1:10.6; Shower 1:10.6; Sinks 1:12. NOTE: This is the total installed by the State of Hawai'i. 2 out of 6 bathroom/shower trailers are ADA.

3) Laundry facilities (coin-operated; assistance provided when household has no income)

4) Lockable, Storage space for each household in room.

5) Adequate and private counseling space. Adequate and secure business office.

6) Adequate telecommunications system including computer network and peripherals.

7) Fire safety equipment with monthly fire and emergency drills.

8) Food storage equipment to provide or serve 1 to 3 meals per day.

9) Maintenance equipment to ensure clean and safe facility and grounds.

10) Full written Emergency Disaster protocols maintained onsite

U.S.VETS WCC is conveniently accessible via public transportation and provides on-site parking for clients with vehicles. Additionally, the Wai'anae Civic Center maintains a site- sponsored vehicle to assist with transportation for clients on a needs-based basis.

Staff are committed to addressing and mitigating any potential transportation or appointment barriers, offering services to clients both in the field and at peer homeless or housing service provider locations. The program also facilitates move-outs to permanent housing for clients without access to personal vehicles, ensuring seamless support throughout their transition to stability.

U.S.VETS WCC ensures accessibility to persons with disabilities including persons using wheelchairs or walkers, has ADA compliant bathroom areas for each gender, has multiple ground level entrances without stairs that facilitate easy entry and exit, and routinely serves persons in wheelchairs and with other ambulatory limitations.

Type of Living Unit	Size of 1 Unit (sq. ft.)	# of Units Available	Range of Persons per Unit	Program Fee Charged
8x8	64 sq. ft.	45	1-2	30% of income, up to max \$250.00
10x10	100 sq. ft.	25	2-4	30% of income, up to max \$250.00
12x12	144 sq. ft.	32	2-7	30% of income, up to max \$250.00

102 rooms total

VI. Personnel: Project Organization and Staffing

1. Proposed Staffing, Staff Qualifications, Supervision and Training

The applicant shall describe the proposed staffing pattern and proposed service capacity appropriate for the viability of the request. The applicant shall provide the qualifications and experience of personnel for the request and shall describe its ability to supervise, train and provide administrative direction relative to the request.

Proposed Staffing:

U.S. VETS Wai’anae Civic Center (WCC) maintains 24-hour staff coverage (3 shifts) at its Wai’anae facility. Residential staff provides appropriate coverage to ensure a safe, secure and healthy shelter environment. Ratios at the Wai’anae facility are presented as persons (with a maximum of 202 for WCC) for each residential supervision shift (does not include other staff present) include: (RA = Resident Assistant) (Shift hours may vary slightly)

SHIFT	WCC (202 max)
Program Manager	1.0 FTE per 202
S1: 6 am to 5 pm -	Min 2.0 FTE RA staff – 1:101
S2: 5 am to 10 pm	Min 2.0 FTE RA staff – 1:101
S3: 10 pm to 6 am -	Min 2.0 FTE RA staff – 1:101
Maintenance Staff	1.0 FTE per 202

The Wai’anae facility staffs a Maintenance Specialist that is on-call 24/7. Each shift at the Wai’anae facility includes a lead/senior Resident Assistant who provides direction and supervision of other staff as needed.

The Wai’anae facility maintains two (3) staff minimum, with one at the entry gate and one each in the two living areas (adult only area and family area).

Clinical/Case Management Staffing

U.S. VETS case management teams are supervised by a Masters Level Clinical Director (a licensed Director of Behavioral Health) Pland/or Clinical Case Manager who supervises the team of Case Managers. The Wai’anae facility staffs a Family Specialist (Case Manager) to support the needs of the Households with children. The following ratios of Clinical Staff to Client is targeted for each facility. Ratios are presented in Households.

Clinical Team	WCC (102 households max)
Clinical Director	1.0 FTE per 102 HH
Case Manager	1.0 FTE per 21 households

Management and Accounting/Administrative

U.S.VETS maintains both local operations and finance personnel in Hawai'i, in addition to its corporate accounting team based in Los Angeles. At the Wai'anae facility, operations are supported by a full-time (1.0 FTE) Operations Manager who serves as the primary liaison between on-site program operations and the corporate finance team. This role facilitates all billings, invoices, and related administrative accounting matters.

In addition, the national accounting team includes a local Budget Analyst (1.0 FTE), who supports both Hawai'i sites. This position works closely with the Operations Manager and other staff to ensure timely and accurate billing, including all invoicing associated with the HPO contract and related funding streams.

U.S.VETS WCC's operational success is also supported by a dedicated team of essential administrative and facilities personnel. Facility Maintenance staff ensure that the site meets high standards for safety, cleanliness, and sanitation, creating a safe and welcoming environment for program participants. The Program Assistant provides day-to-day administrative support that helps ensure seamless operations. This includes coordinating program activities, managing records and documentation, and supporting leadership in meeting program compliance and performance goals.

Leadership

U.S.VETS Wai'anae is led by Executive Director Tanya Brown, who has overseen the site since 2021. With over a decade of nonprofit management experience, Ms. Brown has guided the program's continued success and maintained a strong commitment to quality service delivery and public funding compliance. Under her leadership, the Wai'anae site earned its second three-year CARF Accreditation.

At the national level, U.S.VETS is led by President and CEO Darryl Vincent, who oversees the expanded mission of serving both veterans and non-veterans across the state. Mr. Vincent previously served as the organization's Chief Operating Officer for eleven years. Earlier in his tenure, he served as Executive Director of U.S.VETS Barber's Point and was instrumental in founding the Wai'anae Civic Center location.

Staff Qualifications:

The U.S.VETS WCC's Executive Director has served in the position since 2021. A copy of each job description listed below with a copy of the resume of the current staff is appended to this proposal. Below is a summary of the staff qualification for each position with the FTE funded through the position; for all

positions, U.S.VETS encourages persons with disabilities to apply for positions, military veterans, and persons that have experienced homelessness.

Position	Degree Minimum	Experience	Cultural
Executive Director	Bachelor's Degree. Masters Preferred.	At least five years of progressively increasing management experience.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Executive Assistant	Associates Degree, Bachelor's preferred.	Two years administrative experience; homeless services preferred.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Clinical Director	Master's Degree in Social Work or related clinical field.	At least two years' experience supervision clinical services.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Operations Manager	Bachelor's Degree in Accounting, Business or Financial Administration.	At least two years of experience with large non-profit or for profit agency.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Program Manager	Bachelor's Degree in social work or related field.	Two years supervisory experience in residential/homeless services setting.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Clinical Coordinator	Bachelor's Degree.	Ability to work as a team member; Valid driver's license. Good communication/interpersonal skills.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander. Veterans or formerly homeless preferred.
Clinical Licensed Therapist	Master's Degree Psychology, Counseling or related clinical / human services field.	At least two years' direct clinical experience.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander. Veterans or formerly homeless preferred.

Case Manager I, II, III	CM 1 – H.S. Diploma CM 2 – Bachelor's Degree CM 3 – Master's in Social Work or related.	CM 1: 1 yrs. experience in social services. CM 2: 2 yrs. experience in social services. CM 3: 2 yrs. experience in social services.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander. Veterans or formerly homeless preferred.
Budget Analyst	Bachelor's Degree in Accounting or related field.	At least two years of experience with large non-profit or for profit agency.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Data Specialist	Bachelor's preferred.	One year experience social services or related and three years' experience in HMIS preferred.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Program Assistant	Associates Degree, Bachelor's preferred.	Two years administrative experience; homeless services preferred.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.
Resident Assistant/ Veterans Services Assistant	H.S. Diploma/GED but work history can substitute.	Ability to work as a team member; Valid driver's license. Good communication/interpersonal skills.	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander. Veterans or formerly homeless preferred.
Facility Maintenance Specialist	No degree requirement.	Significant experience with residential facility repair and maintenance (5 years preferred).	Preferred Hawai'i resident and/or Native Hawai'ian or Pac Islander.

U.S.VETS preference is for local residents who have a cultural background similar to the service population, which are primarily local families from Native Hawai'ian/Pacific Islander background. Persons with disabilities and persons with a background of experience homelessness or as a participant of public assessment are encouraged to apply and U.S.VETS is an equal opportunity employer. There are no contracted positions.

Supervision and Training:

Management and supervision of the U.S.VETS Wai'anae will be under the leadership of Executive Director Tanya Brown (resume attached). The Executive Director has a management team that includes a full-time Program Manager, Operations Manager, Clinical Director that supervises the direct-line staff. All U.S.VETS employees receive a 90 day review upon hiring and a yearly

employee performance review. The Executive Director approves all performance reviews. Performance reviews are used to identify areas of development and training for each staff for the upcoming year.

With respect to clinical and program supervision, the Program Manager and Clinical Director of each site will meet at least bi-weekly with each their operations and clinical staff, respectively. These supervision meetings will ensure that services are delivered according to service paradigm (Housing First, Harm Reduction, Assertive Engagement) as well as address any particular clinical issues that need resolution. A weekly meeting with all staff will cover the general progress of all clients, especially new clients and those housed within the past three (3) months, and staffs shall work with their respective supervisors to participate in two (2) formal supervision periods per month to ensure staff wellness.

Currently, U.S.VETS delivers in-house training on a variety of professional skill areas that enhance service to the population of persons and families who are homeless and have issues related to mental illness, substance abuse, trauma, legal problems, anger management, and other behavioral issues. Staff undergo comprehensive training in methodologies such as Critical Time Intervention (CTI), Trauma-Informed Care, Motivational Interviewing, SOAR (SSI/SSDI Outreach, Access, and Recovery), and cultural competency. The agency requires each staff to complete at least three to four hours of training per month from a variety of subjects related to the agency's services.

For each site, the Executive Directors, Clinical Directors, Project Managers and HR Generalist (paid through corporate administration) develop and implement a training schedule for all program staff. The Clinical Coordinator will be tasked with ensuring the delivery of the training schedule.

Delivery of the five key training is expected to be delivered by the following person(s).

- 1) Agency Orientation – Delivered in tandem by the U.S.VETS National Data Specialist and the U.S.VETS Clinical Coordinator.
- 2) HMIS – Delivered by the U.S.VETS Data Specialist, who is a member of the Continuum Data Subcommittee. Additional training will be delivered by the HMIS Administration Support team, contracted by the State of Hawai'i.
- 3) Community Partners and Services – Delivered in tandem by the U.S.VETS Executive Director and Clinical Director. Current residential and housing placement programs operated by U.S.VETS already interact on a weekly basis with nearly all pertinent agencies and services that are needed for families and individuals.
- 4) DHS BESSD supports and services – U.S.VETS will contact DHS and request training from DHS personnel. In addition, U.S.VETS Clinical Directors

will deliver additional/on-going training support to staff in understanding and negotiation the DHS service system.

- 5) Trauma Informed Care (TIC)– U.S.VETS will implement a dual agenda for training: 1) In-person training by Hawai'i-based Mental Health Professional certified in the delivery of Trauma-Informed Care, 2) Web-based training, which may include Substance Abuse and Mental Health Services Administration (SAMHSA) and OrgCode.

2. **Organization Chart**

The applicant shall illustrate the position of each staff and line of responsibility/supervision. If the request is part of a large, multi-purpose organization, include an organization chart that illustrates the placement of this request.

Please see the attached org chart.

3. **Compensation**

The applicant shall provide an annual salary range paid by the applicant to the three highest paid officers, directors, or employees of the organization by position title, not employee name.

The following are the top three highest paid employees at U.S.VETS Wai'anae. Each plays a critical role in maintaining the quality, compliance, and effectiveness of services provided at the facility.

Executive Director (\$112,350.00)

The Executive Director provides overall leadership and strategic direction for U.S.VETS WCC. This position is responsible for overseeing all operations, ensuring compliance with public and private funding requirements, managing partnerships with funders and stakeholders, and leading fundraising and advocacy efforts. The Executive Director is instrumental in maintaining program quality, securing sustainable funding, and upholding the organization's mission to prevent and end homelessness. Under the current Executive Director's leadership, the site has earned multiple CARF accreditations and continues to exceed performance goals.

Program Manager (\$82,482.72)

The Program Manager oversees the daily operations of the shelter, including supervision of frontline residential and case management staff. This position ensures that services are delivered effectively and in alignment with program goals, contractual requirements, and organizational standards. Responsibilities include staff scheduling, coordination of client services, incident response, and direct support to both families and individuals residing in the shelter. The Program Manager plays a vital role in fostering a safe, supportive environment where clients can access the resources needed to transition to stable housing.

Operations Manager (\$79,269.12)

The Operations Manager plays a key leadership role in managing both financial and programmatic operations at U.S.VETS WCC. This role ensures compliance with local, state, and federal contracts totaling over \$12 million, supports contract and grant management, and oversees internal performance tracking to meet program goals. The Operations Manager collaborates with the Budget Analyst to prepare and monitor budgets, oversees procurement and administrative procedures, and manages vendor relationships. Additionally, the role supports infrastructure maintenance and safety compliance, ensuring that the facility operates efficiently and meets quality standards. The Operations Manager is a key driver of sustainability, supporting smooth and compliant service delivery across all programs.

VII. Other

1. Litigation

The applicant shall disclose any pending litigation to which they are a party, including the disclosure of any outstanding judgement. If applicable, please explain.

There is currently no litigation that impacts the ability to enter a GIA contract. In maintaining transparency, the agency notes that there is current ongoing litigation involving U.S.VETS Hawaii but no outstanding judgement . Please see below for brief descriptions of ongoing U.S.VETS Hawaii litigation.

Defensive Litigation

1. Home Buyers 808 LLC et al. v. United States Veterans Initiative, Case No. 1 CCV-25-0001349, First Circuit Court, State of Hawaii; Filed 8/13/2025 – Property owner sued U.S.VETS to rehab six units that U.S.VETS has rented for over 12 years. The owner failed to repair reasonable wear and tear items. The owner insists that U.S.VETS restore the units to their “original” condition, disregarding the legal standard which requires U.S.VETS to repair damages that exceed reasonable wear and tear. The owner also seeks payment of purported rent for the months after U.S.VETS vacated the units. U.S.VETS maintains that the agency fulfilled its obligations under the lease and Hawaii law.
2. Home Buyers 808 LLC et al. v. United States Veterans Initiative, Case No. # 1DSC-25-1702; Small Claims Court, filed 11/23/2025 - Claim: Property sued U.S.VETS for the costs to rehab 249 Kapili St #102A and for purported rent for the months after U.S.VETS vacated the unit. U.S.VETS maintains that the agency fulfilled its obligations under the lease and Hawaii law.
3. United States Fire Ins. Co. v. United States Veterans Initiative, Case No. 1CCV-24-0000354, Hawaii Circuit Court of Hawaii; filed 3/19/2024 – Subrogation claim for \$937,000. U.S. Fire Ins. Co. sued U.S.VETS to obtain reimbursement for a payout the insurance company made to its insured, WPC Rycroft LLC, the

owner of the apartment building that our client, a blind person, burned down when she lost control of some candles that she had lit. U.S.VETS's insurer is providing coverage.

4. United States Fire Ins. Co. v. United States Veterans Initiative, Case No. 1CCV-0000354, First Circuit Court of Hawaii, Filed 3/19/2024. U.S. Fire Ins. Co. has sued U.S.VETS to obtain reimbursement for payout it made to its insured, WPC Rycroft LLC, the owner of the apartment building that our client, a blind person, burned down when she lost control of some candles that she had lit.

2. Licensure or Accreditation

The applicant shall specify any special qualifications, including but not limited to licensure or accreditation that the applicant possesses relevant to this request.

The United States Veterans Initiative is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF), demonstrating our commitment to high standards of care and service delivery (accreditation attached).

Private Educational Institutions

Not Applicable.

4. Future Sustainability Plan

U.S.VETS has a clear and actionable plan to ensure the long-term maintenance and sustainability of the renovated playground at the Wai'anae Emergency Shelter:

U.S.VETS WCC is committed to maintaining the upgraded playground as a long-term asset for families experiencing homelessness. Following the completion of renovations, U.S.VETS will continue to rely on its full-time, qualified maintenance personnel to ensure the safety, cleanliness, and functionality of the space. This staff member, already responsible for site-wide upkeep, will integrate the playground into the existing maintenance routines to support year-round use. In partnership with the selected Playground Designer and General Contractor, U.S.VETS will adhere to all recommended maintenance guidelines and product warranties. The playground will be constructed using durable, weather-resistant materials designed to withstand regular use in an outdoor environment, reducing the need for frequent repairs and ensuring cost-efficiency over time.

Preventative maintenance will be a cornerstone of the long-term strategy. Regular inspections and routine servicing will allow staff to identify and address minor issues before they escalate, preserving the integrity and safety of the play space. These procedures will be incorporated into the broader facility operations plan and overseen by site leadership.

To further support long-term upkeep, U.S.VETS will pursue additional sources of funding from private foundations, local businesses, and corporate sponsors. Community partners may also be engaged for in-kind support, such as materials or volunteer assistance. Additionally, targeted donor engagement campaigns will be developed to highlight the playground's role in supporting child well-being and family stability, encouraging continued investment in the site.

Finally, U.S.VETS will allocate a portion of program reserve funds for unanticipated maintenance needs, ensuring the playground remains a safe and welcoming environment for shelter residents' children for years to come.

BUDGET REQUEST BY SOURCE OF FUNDS

Period: July 1, 2024 to June 30, 2025

Applicant: United States Veterans Initiative

BUDGET CATEGORIES	Total State Funds Requested (a)	Total Federal Funds Requested (b)	Total County Funds Requested (c)	Total Private/Other Funds Requested (d)
A. PERSONNEL COST				
1. Salaries				
2. Payroll Taxes & Assessments				
3. Fringe Benefits				
TOTAL PERSONNEL COST				
B. OTHER CURRENT EXPENSES				
1. Airfare, Inter-Island				
2. Insurance				
3. Lease/Rental of Equipment				
4. Lease/Rental of Space				
5. Staff Training				
6. Supplies				
7. Telecommunication				
8. Utilities				
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TOTAL OTHER CURRENT EXPENSES				
C. EQUIPMENT PURCHASES				
D. MOTOR VEHICLE PURCHASES				
E. CAPITAL	\$85,000.00			
TOTAL (A+B+C+D+E)				
SOURCES OF FUNDING		Budget Prepared By:		
(a) Total State Funds Requested	\$85,000.00	Bridgette Kahanaoi (808) 490-9328		
(b) Total Federal Funds Requested		Name (Please type or print) Phone		
(c) Total County Funds Requested		<i>Tanya Brown</i>		
(d) Total Private/Other Funds Requested		Signature of Authorized Official Date		
TOTAL BUDGET	85,000	Tanya Brown, Executive Director Name and Title (Please type or print)		

BUDGET JUSTIFICATION - CAPITAL PROJECT DETAILS

Period: July 1, 2026 to June 30, 2027

Applicant: United States Veterans Initiative

FUNDING AMOUNT REQUESTED						
TOTAL PROJECT COST	ALL SOURCES OF FUNDS RECEIVED IN PRIOR YEARS		STATE FUNDS REQUESTED	OTHER SOURCES OF FUNDS REQUESTED	FUNDING REQUIRED IN SUCCEEDING YEARS	
	FY:2024-2025	FY:2025-2026	FY:2026-2027	FY:2026-2027	FY:2027-2028	FY:2028-2029
PLANS						
LAND ACQUISITION						
DESIGN						
CONSTRUCTION	\$0.00	\$0.00	\$85,000.00	\$0.00	\$0.00	\$0.00
EQUIPMENT						
TOTAL:	\$0.00	\$0.00	\$85,000.00	\$0.00	\$0.00	\$0.00
<p>JUSTIFICATION/COMMENTS: Prices are based off of multiple estimates that ranged from over \$250,000 to \$85,000.</p> <p>The current estimate is based off of a price quoted from Pacific Recreation Co., LLC, with \$5,000 allocated additional playground element upgrades</p>						

GOVERNMENT CONTRACTS, GRANTS, AND / OR GRANTS IN AID

Applicant: United States Veterans Initiative

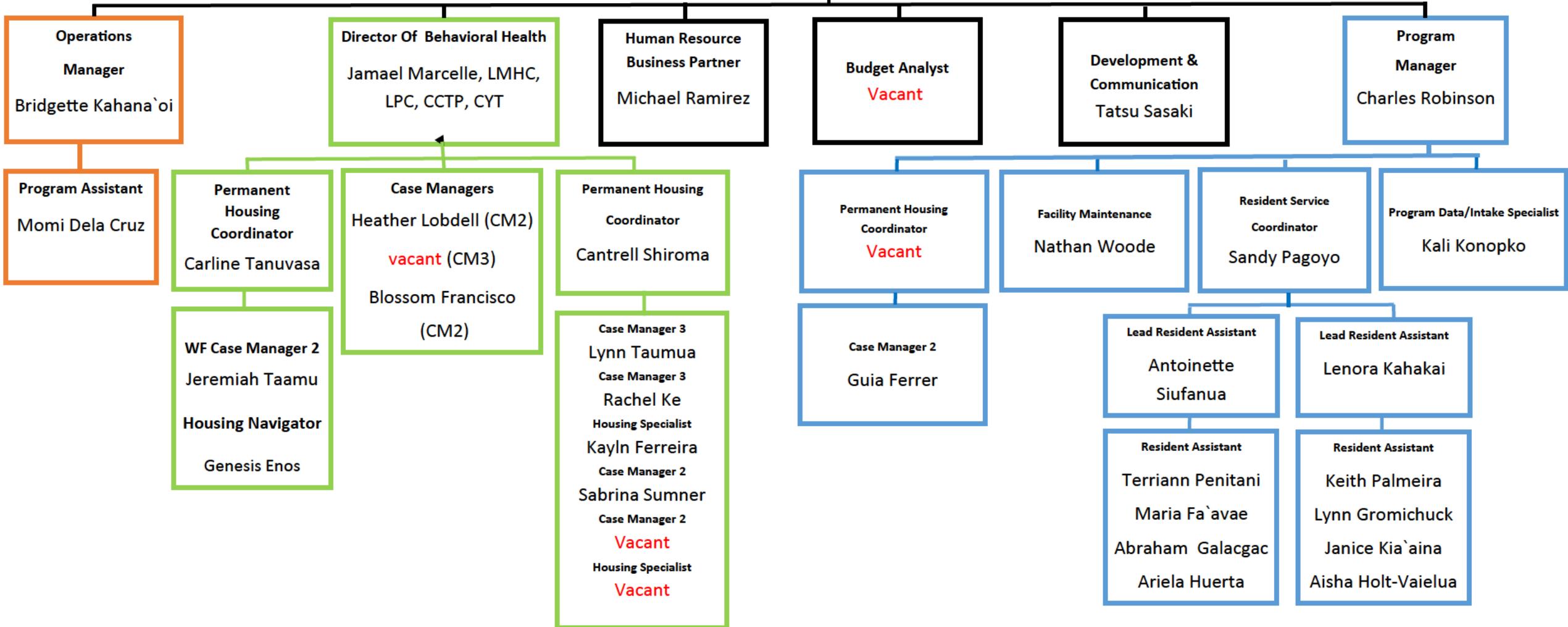
Contracts Total: 6,868,365

	CONTRACT DESCRIPTION	EFFECTIVE DATES	AGENCY	GOVERNMENT ENTITY (U.S./State/Hawaii/ Honolulu/ Kauai/ Maui County)	CONTRACT VALUE
1	Emergency Shelter	7/1/2024 – 6/30/2025	State of Hawaii - HPO	State/Hawaii	\$1,884,179.00
2	Housing Placement Program	7/1/2025 – 6/30/2026	State of Hawaii - HPO	State/Hawaii	\$550,000.00
3	Housing First Increment II	7/1/2025 – 6/30/2026	City & County of Honolulu	Honolulu	\$2,560,000.00
4	Hoptel – 6 Beds	10/1/2024 – 9/30/2025	Veterans Affairs	U.S.	\$186,150.00
5	Bridge (6 Beds), SITH (4 Beds), 10 Minor Dep.	10/1/2024 – 9/30/2025	Veterans Affairs	U.S.	\$159,833.50
6	Children Meal Reimbursement	10/1/2024 – 9/30/2025	State of Hawaii – USDA	State/Hawaii	\$32,744.79
7	Operating Costs (shared with BP)	2/4/2025 – 1/31/2026	City & County (ESG)	Honolulu	\$124,000.00
8	19 EH Beds, 12 PSH Units	7/1/2025 – 6/30/2026	KULIA I KA NUU	State/Hawaii	\$1,271,458.00
9	GIA	7/1/2025 - 6/30/2026	Hawaii State Legislature	State/Hawaii	\$100,000.00
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Mission:

The successful transition of military veterans, non-veterans, and their families through housing, counseling, career development and comprehensive support.





July 15, 2024

Tanya Brown
U.S.VETS - Waianae Civic Center
85-638 Farrington Highway
Waianae, HI 96792

Dear Ms. Brown:

It is my pleasure to inform you that U.S.VETS - Waianae Civic Center has been issued CARF accreditation based on its recent survey. The Three-Year Accreditation applies to the following program(s)/service(s):

Rapid Rehousing and Homelessness Prevention Program
Services Coordination

This accreditation will extend through June 30, 2027. This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of conformance to standards.

The accreditation report is intended to support a continuation of the quality improvement of your organization's program(s)/service(s). It contains comments on your organization's strengths as well as any consultation and recommendations. A Quality Improvement Plan (QIP) demonstrating your organization's efforts to implement the survey recommendation(s) must be submitted within the next 90 days to retain accreditation. The QIP form is posted on Customer Connect (customerconnect.carf.org), CARF's secure, dedicated website for accredited organizations and organizations seeking accreditation. Please log on to Customer Connect and follow the guidelines contained in the QIP form.

Your organization should take pride in achieving this high level of accreditation. CARF will recognize this accomplishment in its listing of organizations with accreditation and encourages your organization to make its accreditation known throughout the community. Communication of the accreditation to your referral and funding sources, the media, and local and federal government officials can promote and distinguish your organization. Enclosed are some materials that will help you publicize this achievement.

Your organization's complimentary accreditation certificate will be sent separately. You may order additional certificates from Customer Connect (<https://customerconnect.carf.org>).

If you have any questions regarding your organization's accreditation or the QIP, you are encouraged to seek support from John Hannon by email at jhannon@carf.org or telephone at (888) 281-6531, extension 7198.

CARF International Headquarters
6961 E. Southpoint Road
Tucson, AZ 85756-9407, USA

www.carf.org