

WAIANAE • NANAKULI • KAPOLEI • EWA • WAIPAHU



WAIANAE COAST  
COMPREHENSIVE  
HEALTH CENTER

# Waianae Coast Comprehensive Health Center

---

*Serving West O'ahu Since 1972*

# Waianae Coast Comprehensive Health Center

- Established in 1972 as a community-driven response to the lack of healthcare providers available on the Wai'anae Coast.
- The largest on O'ahu and oldest of Hawai'i's 14 community health centers.
- As a community health center, we are part of the *largest primary care network* in the country.
- In 2024, served over 36,048 patients through 197,556 encounters from WCCHC's main campus and satellite clinics.
- Largest private employer on the Wai'anae Coast with nearly 700 employees – most of our staff are residents of the West O'ahu community.



**WAIANAE COAST  
COMPREHENSIVE  
HEALTH CENTER**

Serving West O'ahu since 1972

# Who We Serve\* & Payer Mix

## Ethnicity

- 49% Hawaiian/Part Hawaiian
- 29% Asian & Pacific Islander
- 12% Caucasian

## Health Insurance

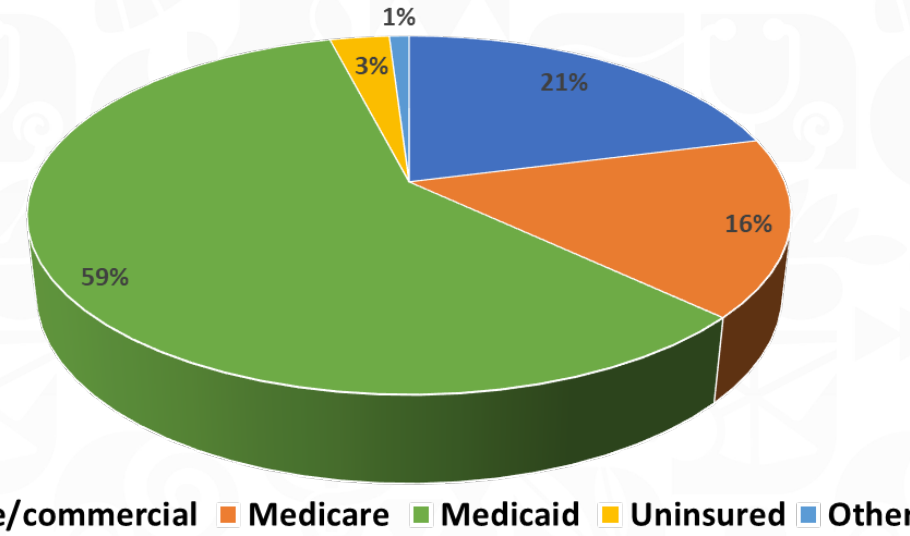
- 57% Medicaid/QUEST
- 11% Medicare & Dual Eligible
- 4% Uninsured

## Socioeconomic Characteristics

- 65% are 100% at or Below Poverty

## Locations

- 64% Live in Wai'anāe Coast
- 26% Live in Kapolei/Ewa/Waipahu
- 10% Live in Other Areas



Payer Mix as of Oct. 2025



**WAIANAE COAST  
COMPREHENSIVE  
HEALTH CENTER**

Serving West O'ahu since 1972

\*As of Dec. 2024

# Federal Policy Change Impact

- **WCCHC Adult Expansion Impact – Estimated 5,800 Patients Lose Coverage**
- **Higher Risk of Coverage Loss Due to New Eligibility Rules**
  - WCCHC will see an increase in uninsured rate, reducing overall access to care.
  - When patients lose Medicaid, they often defer or seek emergency care.
- **Increased Administrative Burden**
  - More frequent eligibility redeterminations and documentation requirements will *increase paperwork and staff time* spent on eligibility assistance.
- **Lower Retroactivity**
  - Verify eligibility upfront more aggressively.
  - Shorter time patients have to apply for Medicaid.
- **Reduced Medicaid Revenue**
  - Medicaid makes up 59% of health center patients, modest reductions will strain operations.



**WAIANAE COAST  
COMPREHENSIVE  
HEALTH CENTER**

Serving West Oʻahu since 1972



# Changes in Federal Health - Opportunities

- **WCCHC is a Trusted Community Partner**
- **WCCHC Can Establish Community Hubs, Help Patients with 6-month Eligibility Renewals**
  - Strategically placed in community, establish partnerships.
- **Implement Medicaid Enrollment Touchpoints**
  - “No wrong door” approach, re-examine workflows.
- **Increased Outreach in High-impact Spaces**
- **Create Work Requirement Opportunities**
  - Online, in-person, hybrid.
- **Establish Volunteer Opportunities**
- **Fortify Partnerships**
  - CBO’s, Native Hawaiian Healthcare Systems, faith-based programs.



**WAIANAE COAST  
COMPREHENSIVE  
HEALTH CENTER**

Serving West O‘ahu since 1972