



ALOHACARE

**Senate Committee on Health & Human Services
Senate Committee on Commerce & Consumer Protection**

December 19, 2025

Joint Informational Briefing

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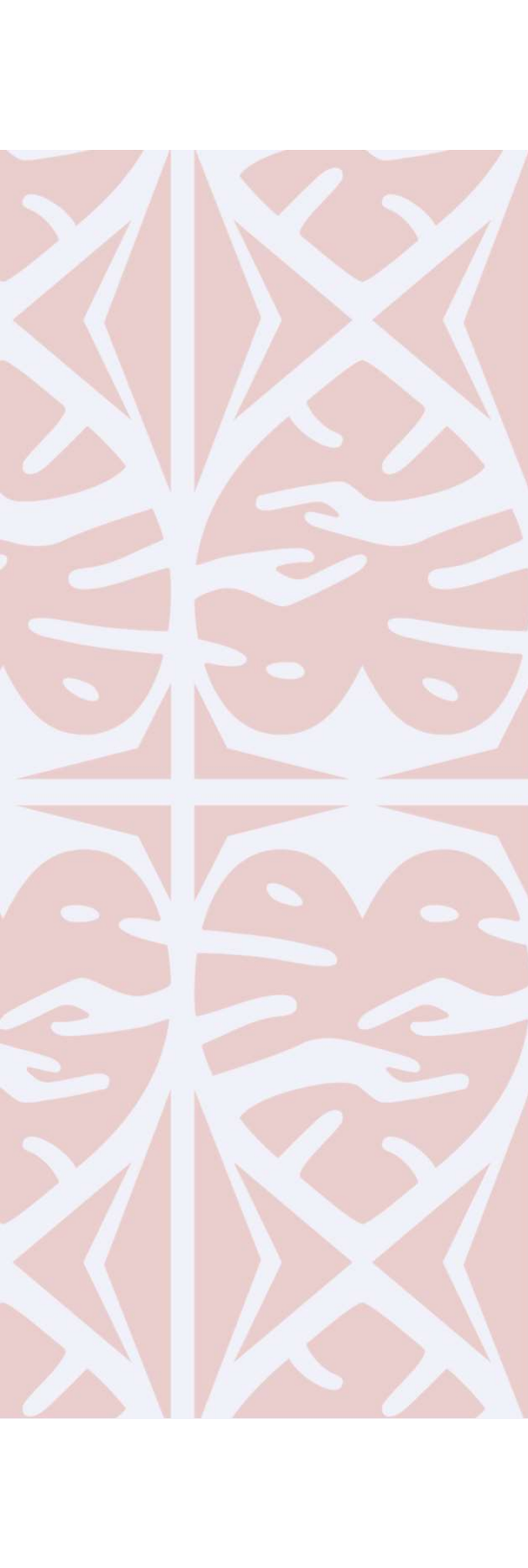
A smiling woman with her hair in a bun, wearing a patterned shirt, is playing a ukulele. The background shows a blurred outdoor setting with trees and a building. The entire image is covered with a warm orange overlay.

Medicaid & HR1

Advancing Health & Wellness and
Promoting Access to Care



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Agenda

Innovative Programs for Community Engagement

- A Promise of Hope
- Unite Us / Unite Hawaii
- AlohaCare Scholarships

Prior Related Experience and Lessons Learned

- Post-PHE Medicaid Unwinding
- Community Health Advisory Partnership
- Enrollment Trends

Collaboration with State and Community Partners

- Community Outreach and Education
- Support State Policy Implementation
- Ongoing collaboration with State, providers, and partners

About Us



Founded by Hawai'i's community health centers and Queen Emma Clinics, we are Hawai'i's community-driven health plan, serving QUEST (Medicaid) and Medicare members for over 30 years.

We support individual wellness and promote community access to quality care in collaboration with community health centers and others who share our commitment.



Who We Serve



We solely serve individuals and families state-wide that are eligible for QUEST (Medicaid) and Medicare.

From Keiki to Kupuna, we work hand-in-hand with local organizations to empower our communities to thrive through whole-person care.



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HR1 Community Engagement Requirements

AlohaCare's Innovative Programs



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AlohaCare's Innovative Programs



A Promise of Hope

- Individualized Career Advancement Network (iCAN) Transition
- High School Equivalency
- English Language Acquisition

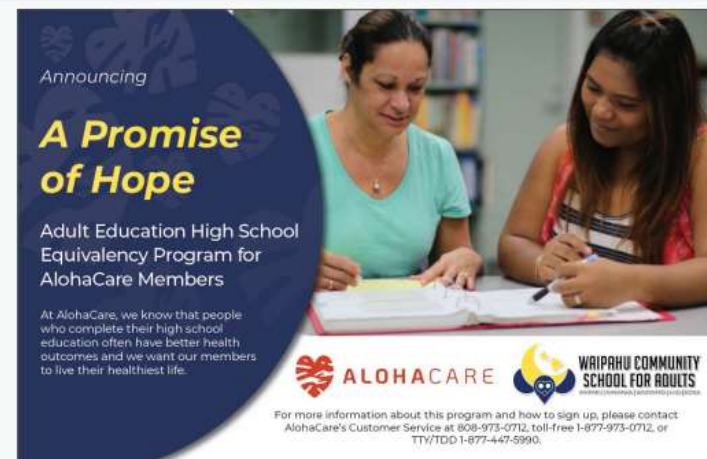
Unite Us / Unite Hawaii

- Coordinated care network: 200+ CBOs, 500+ programs
- Food, education, clothing, housing, utilities, legal support, etc.
- Planned expansions: volunteer opportunities & broader access

AlohaCare Scholarships

- \$75,000 awarded to 19 winners pursuing health care, social care, or advocacy professions.

Our Goal: Honor the communities we serve and enhance their agency



PROGRAM GOALS

At AlohaCare, we know that people who complete their high school education often have better health outcomes. We want our members to have the best health possible.

Provides better job opportunities. Prepare for college if desired. Leads to better physical, mental, and emotional health—resulting in longer, healthier lives.

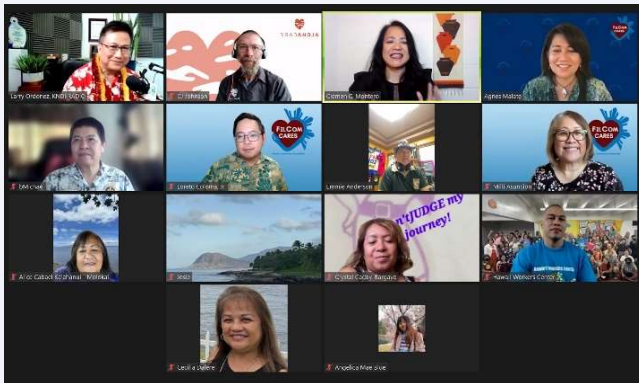
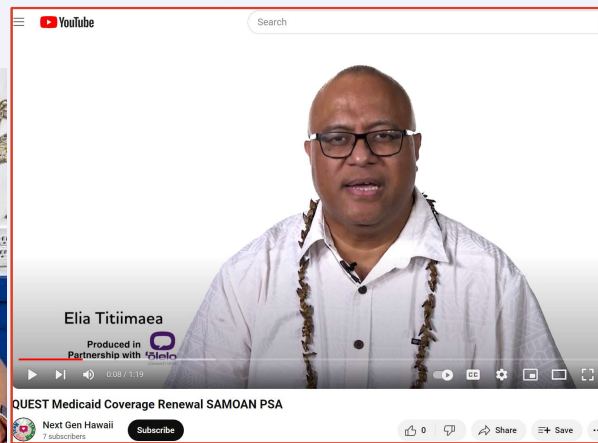
Prior Related Experience

Lessons Learned

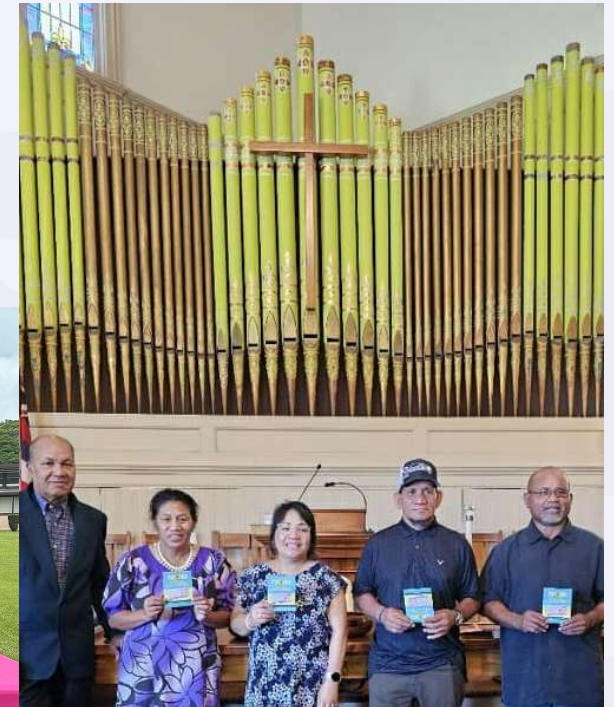


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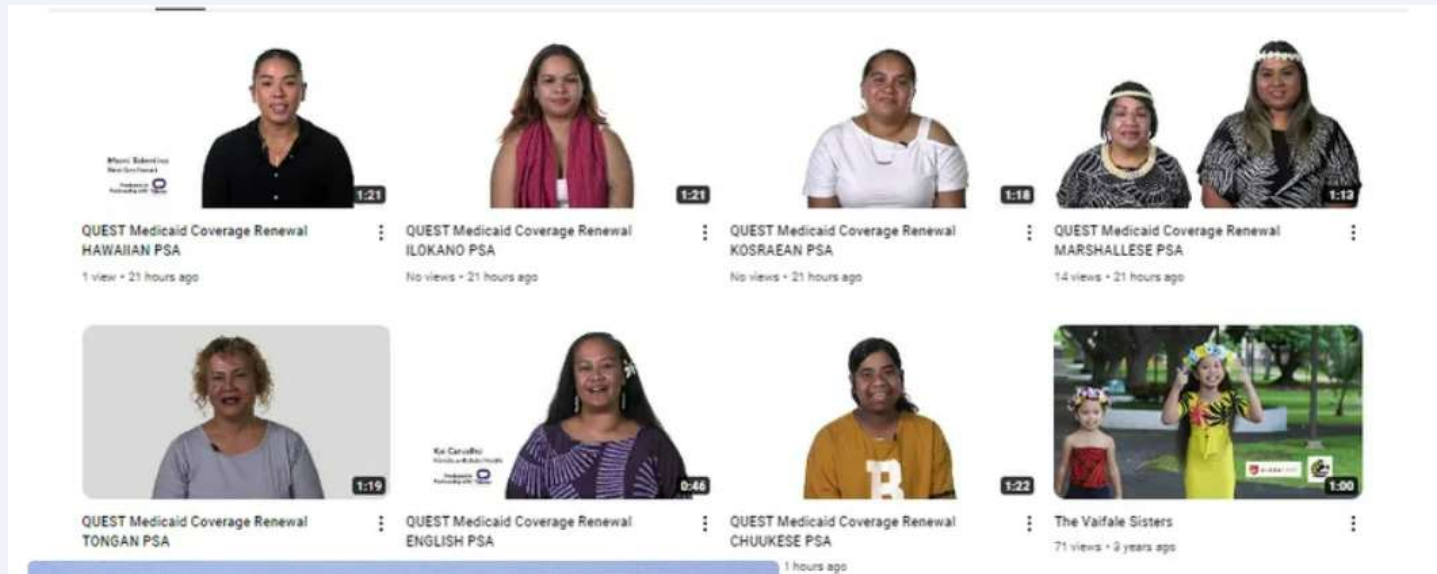
Medicaid Unwinding / Redetermination



FilCom Radiothon



Medicaid Unwinding / Redetermination



**Katonèchù mei ika pwe tour ngonuk echè
envelope mei pin**



QUEST Medicaid Coverage Renewal CHUUKESSE PSA

**Vakai'i ho'o meili pea ke fakasio 'ae sila
lanu pingiki meihe**



QUEST Medicaid Coverage Renewal TONGAN PSA

**Kitaem ti koreom ken siputam ti de rosas a
sobre nga aggapu iti QU**



Maui Emergency Communication

MQD's Child Wellness Incentive Program



A photograph of two people outdoors. One person is standing and leaning over to assist another person who is seated in a wheelchair. They are on a paved path with trees and a grassy area in the background. The entire image has a warm, orange-red color overlay.

We're All in This Together

Collaboration with State and Community Partners



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Cultivating & Leveraging Partnerships

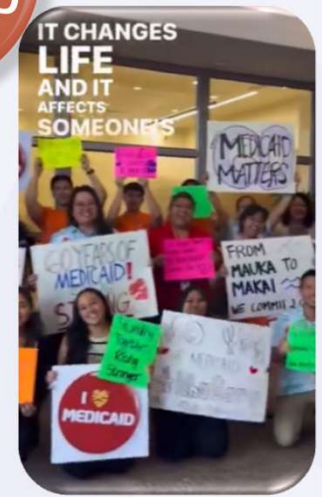


Our Goals

- Prevent avoidable loss of healthcare coverage
- Protect and uplift vulnerable communities
- Advance health and socioeconomic outcomes in tandem

Trusted Partners

- Community Health Centers
- Community Healthcare Providers
- Community Based Organizations



Cultivating & Leveraging Partnerships



Supporting the State



Policy & Implementation Choices

- Centering members and impacted populations
- Foster two-way dialogue and feedback

New Systems and Processes

- True partnership and collaboration on IT and workflows
- Collective responsibility to implement this smoothly
- A ready and supportive resource to the State – testing, troubleshooting, process improvement

Communications & Navigation

- Outreach and inreach
- Speak with one voice



ALOHA CARE

Mahalo!