

Email: [REDACTED] / Work: [REDACTED] / Cell: [REDACTED]

**Work Experience****Oct. 2018 – Present****First Hawaiian Bank - Vice President & Insurance Manager**

- Manage the Bank's insurance program for all property/casualty and financial /professional lines of insurance across the US Mainland, Hawaii, Guam, and Saipan
- Contractual Risk Transfer – Insurance Subject Matter Expert
  - Review and consult on third party contracts with business units in conjunction with inside and outside legal counsel on insurance requirements, indemnification requirements, and limitations of liability
- Participate as Insurance Subject Matter Expert in Cyber Security Tabletop Exercises, Disaster Response Management Plans, and the Safety Committee
- Prepare annual updates for the Board of Directors

**Vice President & Manager – Insurance & Enterprise Risk Management (11/21-10/23)**

- In addition to the above insurance responsibilities, managed the Enterprise Risk Management staff: Oversaw the Annual Risk Inventory and reporting to the Enterprise Risk and Board Risk Committees for quarterly risk monitoring metrics

**Dec. 2014- Oct. 2018****Hawaiian Telcom, Inc. – Senior Manager, Risk Management & Insurance  
-Promoted from Manager, Risk Management November 2017**

- Managed the insurance program for all lines of property/casualty and management liability coverage and related claims
- Managed plant damage billing and recovery process (after November 2017 promotion)
- Overhauled valuation process for property values, resulting in insured value and related cost reduction of 33%
- Worked closely with Cincinnati Bell's Risk Management Department during the acquisition due diligence from August 2017 through deal closing, July 2, 2018
- Contractual Risk Transfer - Insurance Subject Matter Expert
- Participated in cross functional teams including the Cyber Response Management Team, Safety Committee, Safety Sub Committee, and Business Continuity Planning/Emergency Operations Center
- Facilitated the Enterprise Risk Management program with the Director – Internal Audit, working with the Senior Management Team to review risks, align risks with company goals, and prepare an annual presentation for the Board of Directors

**Dec. 2011-Dec. 2014****Risk Solution Partners, LLC - Account Manager****Aug. 2009-Nov. 2011****National Interstate Insurance Company - Transportation Underwriter****Education**

May 2021 University of Hawai'i at Manoa – Executive Master of Business Administration, Shidler College of Business

Aug. 2009 University of Hawai'i at Manoa – Bachelor of Business Administration, Finance and Marketing Double Major

**Licenses and Professional Designations**

March 2014 Associate in Risk Management (ARM) Completion

November 2011 Chartered Property Casualty Underwriter (CPCU) Completion

**Professional Activities**

Currently serving as Vice President for the Risk Insurance Management Society (RIMS) Hawaii Chapter and on the Board of Trustees for the Honolulu Theater for Youth.

After completing my CPCU designation, I joined the Hawaii CPCU Society Chapter and served in various roles, eventually as President for the 2018 term. As a Past President, I am still involved in chapter activities and volunteer events, including participating in various Emergency Preparedness Fairs to educate our residents about how to prepare their insurance for a disaster.