

## **EXPERIENCE:**

### UNION AGENT

Hawaii Government Employees Association; Honolulu, Hawaii February, 2013 - Current

- Coordinate and direct union functions, promoting membership.
- Manage grievances and advocate for members through contract enforcement to ensure fair treatment at the workplace.
- Assist the membership with contract negotiations

### **CASE MANAGER**

North Shore Mental Health, Kahuku, Hawaii

May, 2006-January, 2013

- Coordinate community based services upon assessment of psychosocial needs.
- Conducted clinical team collaboration to develop most effective treatment for consumers.
- Provide assessment and diagnostic impression on case history to health care and judicial personnel.
- Attend monthly continuing education session to better improve treatment of consumers.

### **CASE MANAGER**

Care Hawaii Inc; Honolulu, Hawaii

March 2002-April 2006

- Managed a case load of 25-30 severely mentally ill consumers.
- Developed treatment plans with restorative interventions.
- Empowering clients and their families with skills to successfully meet the challenges of growth and development.

# **CASE MANAGER**

Helping Hands Hawaii; Honolulu, Hawaii

July, 2001-February, 2002

• Development of rapport with new and current clients by finding common ground to obtain their confidence and continued cooperation.

- Eliminating debilitating symptoms of mental illness through creative treatment interventions and enhancing the consumers quality of life.
- Assisted the most intense mentally ill individuals in crisis situations, service coordination, consultation, education, and support for their families.

## TREATMENT COUNSELOR

Hoʻokupono; Pearl City, Hawaii

June, 2000-June, 2001

- Facilitate psychosocial and process groups to troubled youth
- Create skill building activities while providing treatment plans.
- Practice behavior modification and positive reinforcements

#### **EDUCATION**

Punahou School	Diploma
University of Utah	Sociology, BA

## COMPUTER SKILLS

Proficient in Microsoft word, powerpoint and excel