GOV. MSG. NO. 592

Lisa Anne Darcy

Visionary and inventive Human Services professional, uniquely positioned with 35 years of experience both locally & internationally, delivering the highest level of commitment to skillfully navigate overwhelming and specific issues relating to providing community safety for our most vulnerable. Balancing broad engagement and viewpoints to form trust, an unmatched range of local systemic experience to drive comprehensive solutions which incorporate unrecognized strengths and minimize setbacks for those struggling in poverty related issues while incorporating agency and community input.

PROFESSIONAL EXPERIENCE

June 2016 - Present

Share Your Mana, Inc., Makawao, HI <u>https://shareyourmana.org/</u> Founder

- Built Share Your Mana, Inc., a Maui County nonprofit organization which educates, inspires, & harnesses underutilized community resources which brings stability to the most vulnerable community members by overcoming entrenched systems.
- Proven success for over 500 "hidden homeless" in guiding those with the highest acuity of needs into a place of safety, into prescribed agencies, and cost-effective routines through innovative pathways into recovery.
- Specialized in Evidence Based Practices which serve cycles that promote paths of self-sufficiency reducing financial cost to county & state, estimating a savings of \$\gamma300k\$ to hospital needs with the creation/distribution of First Aid kits.
- Created multiple educational pathways and platforms for those unhoused to advocate their lived experience needs to better inform agencies and community.
- Trained 500+ volunteers in safe, active roles of assistance during pandemic.
- Expertise in assisting 50+individuals navigating the court system, combining creative solutions for overlooked chronic community issues.
- *Established a one-of-a-kind approach bridging cultural values and intertwining current systems though specific action steps supporting client authorization.

November 2015 - April 2017 **Ho`omoana, Kahului, HI** Consultant

- Led leadership team through transition from boots-on-the-ground approach into an educational platform.
- Provided timely consultations to navigate legal process.

June 2010 - November 2015

Ho`omoana, Kahului, HI <u>www.hoomoanafoundation.org</u> Executive Director

- Restructured private operating foundation to deliver direct & indirect services to homeless community applicants with addiction and mental health needs while managing an annual budget of \$300K.
- Secured and organized office location and operating structure including website with all educational materials.
- Oversaw distribution of grants and funds to local nonprofit organizations.
- Designed and facilitated panel presentations for 60+local community programs to provide awareness and information.
- As sole staff person provided hands-on 1:1 job training and coaching resulting in over 35 successful placements.
- Created and organized Kuleana Connections: 75 individuals and agencies who advocated for specific mental health needs county and statewide. Organized Maui's first ever annual mental health sign waving where 75 people attended.

December 2009 - June 2010

Bamboo Living, Inc. Pa`ia, HI Sales Coordinator

- Managed with impeccable customer service 30+ clients weekly, engaging walk-in, email, and phone inquiries.
- Supervised and coordinated a staff of five team members.
- Collaborator closing multiple contracts, tracking progress, & creating data points.
- Developed an office manual.

December 2008 - January 2009

The Curtis Wilson Cost Gallery, Kula HI

Fine Art Agent

- Developed long-lasting, trusting relationships by initiating & maintaining excellent customer service.
- Exceeded job requirements by providing the highest quality care: phone support, handwritten correspondence, unpaid home consultations to install acquisitions.

May 2007 - December 2008

Mental Health Kokua, Inc., Wailuku HI

PSR Coordinator, Kahi Holomua

- Increased program attendance by over 20% and decreased expenditures by 20% though restructuring program to utilize clients' skills.
- Submitted monthly, quarterly, and annual reports for OSHA and funding sources.

- Facilitated daily groups for up to 25 adults based on IMR psychosocial rehabilitation treatment.
- Developed and implemented "GET FIT" with financial support from the Maui Board of the United States Tennis Association.

February 2007 - May 2007

Aloha House, Inc., Wailuku Hl

Office Manager

- Federally funded temporary position to create Maui's first Crisis Mobile Outreach (CMO) contract which expedited all county-wide mental health crisis assistance.
- Developed and set up initial office procedures for new contract employees: created forms, systems for data collection, office policy, billing formats, etc.
- Liaison between management and staff.

December 2003 - January 2007

State of Hawai`i, Department of Health, Wailuku Community Mental Health Center Hale o Lanakila Clubhouse, Wailuku, Hl

Clubhouse & PSR Coordinator

- Doubled the daily attendance of "members" seeking evidence-based treatment.
- Secured a first ever \$30k grant for transportation needs from Maui County Council.
- Completed all paperwork creating Lanakila Club, a 501 C-3 nonprofit arm.
- Transformed members lives through expertly creating a safe environment for healing and self-sufficiency by successfully obtaining employment and independent housing.
- Hawai`i Clubhouse Coalition Employment Chairperson.
- Standardized programmatic systems statewide which integrated State and Clubhouse International Standards.

June 2000 - June 2003

W. P. Carey & Co. LLC, New York, NY

Executive Assistant to the Chairman, Vice Chairman, Chief Financial Officer

- For a publicly traded NYSE Investment Banking Company, supervised the operations of the support team of four staff to oversee international travel, multiple homes, and extended family needs.
- Reconciled and maintained professional and personal calendars.
- Managed all correspondence both professionally and personally.
- Transformed an intense office culture into one with the highest standards using humor and comfort.

December 1995 - January 2000

Fountain House, New York, NY

Director of Employment

For the leading international psychosocial Clubhouse rehabilitation program:

- Expanded, managed & maintained a system which facilitated164 job sites at 44 companies throughout Manhattan.
- Supervised 60 program staff. Reported to the Executive Director.
- As the lead employment educator, intensely trained monthly international colleague groups.
- In a "person centered" recovery model, Case Managed 25 clients providing clinical and family integration.

December 1995 - November 1998 Program Staff

- Facilitated weekly employment dinner for 75 colleagues.
- Managed case load of up to 30 members through Clubhouse philosophy.
- Directed and envisioned the first annual Employment fundraiser harnessing Wall Street Journal Executives in partnership with members honoring 200 guests with no budget.

August 1994 - November 1995

Threshold, Durham NC

Transitional Employment Coordinator

- Standardized and implemented employment department in a Clubhouse model psychosocial rehabilitation program.
- Increased employment placements from 12-17.

November 1992 - August 1994

Green Door, Washington, DC

Unit Advocate

- Prepared members to testify in Federal Courts advocating for free-standing nonprofit psychosocial programs.
- Documented for Medicaid and Case Managed caseload of 30 members.

May 1988 - November 1992

The CLUB, University of Medicine and Dentistry of NJ, New Brunswick, NJ Habilitation Counselor/Volunteer Coordinator

- Supervised and expanded Volunteer Program from 7-40 University students.
- Community Educator presented with members side-by-side at High Schools and Rutgers University on mental illness and HIV.
- Evaluated crisis phone calls on an overnight shift in a 24hr crisis housing facility.
- Case Managed 35 members at a psychosocial Clubhouse rehabilitation program.

INTERNATIONAL/NATIONAL/LOCAL PRESENTATIONS, AWARDS, COMMITTEES

- 2021 present Commissioner appointed for a three year term in Maui County's Healing Solutions for Homelessness.
- 2020 present Women's Coordinator for Ka Ipu Ha`a weekly mentoring in Maui County Correctional Center.
- 2021 April Hometown Hero Award
- 2015-2020 Director on State of Hawai'i Public Housing Authority Board.
- 2015-2017 Ha`iku Community Association Board Member.
- 2013-2015 Mental Health Task force with Senator Chun Oakland.
- 2010- 2019 Maui Homeless Alliance member: Membership Chair, Housing Chair, Advocacy co-chair, Emcee/Coordinator for both public community forums, Point-In-Time Upcountry Team Leader 2014, 2015, 2017.
- 2011-2013 Board member, Mental Health America.
- 2009 Maui United States Tennis Association Community Service Award. First award for persons with disabilities.
- 2003 Featured in acclaimed documentary <u>West 47th Street</u>.
- 1999 Plenary Chair & Presenter on Employment for the 10th
- International Clubhouse Seminar in Toronto, Canada for 1,000 participants.
- 1998 Panel facilitator for three forums at 9th International Clubhouse Seminar in Goteborg, Sweden.
- 1998 Chairperson for the Annual Northeast Clubhouse Conference
- Published numerous articles on mental health and the community.

EDUCATION

Ph. D in life 😳

Rutgers University, Douglass College, 1989

- BA Psychology and Sociology
- Certificate in Criminology

Upaya Zen Education Center, 2020

Completed one year in two-year Chaplaincy program

<u>SKILLS</u>

Shoot, edit, create video shorts Rudimentary Spanish American Sign Language Essential Pigeon

PUBLICATIONS/VIDEOS/DOCUMENTARIES

I Maui Now: 100 Women Who Care Award: <u>https://100womenwhocaremaui.org/category/meetings/</u>

A Compassionate Heart, Maui News; http://www.mauinews.com/opinion/columns/2016/10/acompassionate-heart/

I Maui Disability Alliance Holiday Greeting PSA <u>https://vimeo.com/196487329</u>

I North Shore Homeless Issues, Moku Maui Live; <u>https://www.facebook.com/lisa.darcy.5</u>

The Maui News; We Are the face of Ability: <u>http://www.mauinews.com/opinion/letters-to-theeditor/2016/10/disability-alliance-we-are-the-face-of-ability/</u>

Hawaii Public Radio, The Conversation: <u>http://hpr2.org/post/conversation-monday-august-10th-2015</u>

Homeless on Maui: A look beyond Policy and Politics Ho`oulu <u>http://maui.hawaii.edu/hooulu/2015/12/30/homeless-on-maui-a-look-beyond-policy-and-politics/</u>

http://www.westmaui.org/uploads/1/5/7/9/15799636/final_flier_detailed.pdf

Lahaina News, South Lahaina residents oppose proposed campground facility <u>http://www.lahainanews.com/page/content.detail/id/531754/South-Lahaina-residents-opposeproposed-campground-facility.html?nav=19</u>

I Kihei Community Association: <u>http://gokihei.org/education-2/alliance-of-maui-</u> <u>communityassociation-meeting-last-evening-completes-three-years-of-service</u>

Community Forum; <u>http://mauinow.com/2015/01/16/maui-homeless-alliance-spearheadscommunity-forum/</u>

Organic Solutions to Homelessness; Akakū; <u>https://vimeo.com/87808395</u>

Ha'iku Hui - Organic Solutions in Living; Akakū; <u>https://vimeo.com/87806897</u>

Your Daily Dose of Paradise with Jamaica Michaels-A Maui Blog <u>https://mauidailyescape.com/tag/the-weather-in-maui/</u>

Hale o Lanakila: <u>http://mauitime.com/culture/hale-o-lanakila/</u>

Usest 47th Street, Documentary; Four People You've Tried Not to Notice, http://www.pbs.org/pov/west47thstreet/ film participant.

Hometown Hero Award for April 2021, <u>https://www.mauihealth.org/blog/posts/hometown-hero-week-29/</u>