

**Michael Nonaka**



**Profile**

As the current President and CEO of Business Insurance Services, Inc. and past Assistance Vice President of First Insurance Company of Hawaii, I bring over two decades of leadership and industry expertise to the forefront to this Board. My experience in the local, national and international insurance field has honed my strategic vision and operational acumen, driving sustained growth and innovation in the insurance sector.

A committed industry advocate, I am an active member of the Hawaii Insurer's Council, where I collaborate with fellow leaders to provide input that shapes regulatory and market landscapes. My involvement with the Oahu Country Club and Mid-Pacific Country Club reflects my dedication to fostering community engagement and building meaningful professional networks.

I am passionate about leveraging my extensive experience to propel this Board forward, ensuring we deliver our collective expertise and value to the State of Hawaii. My goal is to lead with integrity, inspire our team, and contribute to this most important crisis we are in.

**WORK EXPERIENCE**

*Business Insurance Services, Inc. – President and CEO*

10/2018 - Present

Provide strategic leadership to develop and implement the company's strategic vision and direction, ensuring alignment with overall business goals and market trends. Also provide operation oversight to ensure efficiency, quality, service, and cost-effective management of resources. Lastly, responsibilities include developing new business prospects by entering into new ventures, partnerships and other growth opportunities to expand revenue streams and market presence.

*First Insurance Company of Hawaii, Ltd. – Assistant VP*

10/2000 – 10/2018 –

During my tenure at FICOH, I held management positions in the Claims, Audit, Sales & Marketing and Excess & Surplus (FiRMS) departments.

**AFFILIATIONS**

Hawaii Insurers Council

Oahu Country Club

Mid-Pacific Country Club

Past member of Japanese Chamber of Commerce

**LICENSES**

State of Hawaii Producers License

State of Hawaii Claims Adjusters License

Commercial Pilots License