

STAND. COM. REP. NO.

1636

Honolulu, Hawaii

APR 02 2025

RE: S.R. No. 197  
S.D. 1

Honorable Ronald D. Kouchi  
President of the Senate  
Thirty-Third State Legislature  
Regular Session of 2025  
State of Hawaii

Sir:

Your Committees on Transportation and Culture and the Arts  
and Commerce and Consumer Protection, to which was referred S.R.  
No. 197 entitled:

"SENATE RESOLUTION URGING ALL TOWING COMPANIES TO HAVE AN  
ON-SITE AUTOMATED TELLER MACHINE TO ENSURE ACCESSIBLE PAYMENT  
OPTIONS FOR VEHICLE OWNERS,"

beg leave to report as follows:

The purpose and intent of this measure is to urge towing  
companies to install and maintain an on-site automated teller  
machine to ensure accessible payment options for vehicle owners.

Your Committees received testimony in opposition to this  
measure from the Office of Consumer Protection of the Department  
of Commerce and Consumer Affairs and one individual.

Your Committees find that towing services play a critical  
role in maintaining public safety and order by removing illegally  
parked or abandoned vehicles. Your Committees further find that  
vehicle owners who retrieve their towed vehicles often face  
challenges in making payments due to limited cash availability and  
lack of access to convenient payment methods. Your Committees  
conclude that provision of additional payment options for vehicle  
owners would reduce unnecessary delays in vehicle retrieval.



Your Committees have amended this measure by:

- (1) Deleting language that would have urged towing companies to install and maintain an on-site automated teller machine at the location where vehicle owners retrieve a vehicle;
- (2) Inserting language requesting the Office of Consumer Protection of the Department of Commerce and Consumer Affairs to convene a task force to assess issues related to the availability of accessible payment options at towing companies;
- (3) Requesting the Office of Consumer Protection to invite any stakeholders to be members of the task force as deemed appropriate;
- (4) Requesting the Office of Consumer Protection to submit a report to the Legislature no later than twenty days prior to the convening of the Regular Session of 2026;
- (5) Clarifying that certified copies be sent to the Executive Director of the Office of Consumer Protection, rather than the directors of the appropriate county departments and the director of the appropriate department of the City and County of Honolulu;
- (6) Amending its title accordingly; and
- (7) Making technical, nonsubstantive amendments for the purposes of clarity and consistency.

As affirmed by the records of votes of the members of your Committees on Transportation and Culture and the Arts and Commerce and Consumer Protection that are attached to this report, your Committees concur with the intent and purpose of S.R. No. 197, as amended herein, and recommend its adoption in the form attached hereto as S.R. No. 197, S.D. 1.



Respectfully submitted on  
behalf of the members of the  
Committees on Transportation  
and Culture and the Arts and  
Commerce and Consumer  
Protection,



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JARRETT KEOHOKALOLE, Chair

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CHRIS LEE, Chair

The Senate  
Thirty-Third Legislature  
State of Hawai'i

Record of Votes  
Committee on Transportation and Culture and the Arts  
TCA

Bill / Resolution No.:* <b>SR 197</b>	Committee Referral: <b>TCA/CPN</b>	Date: <b>4-1-2025</b>		
<div style="display: flex; align-items: flex-start;"><div style="margin-right: 20px;"><input type="checkbox"/> The Committee is reconsidering its previous decision on this measure. If so, then the previous decision was to: _____</div></div>				
The Recommendation is: <div style="display: flex; justify-content: space-between; align-items: flex-start;"><div><input type="checkbox"/> Pass, unamended 2312</div><div><input checked="" type="checkbox"/> Pass, with amendments 2311</div><div><input type="checkbox"/> Hold 2310</div><div><input type="checkbox"/> Recommit 2313</div></div>				
Members	Aye	Aye (WR)	Nay	Excused
LEE, Chris (C)	✓			
INOUE, Lorraine R. (VC)	✓			
ELEFANTE, Brandon J.C.	✓			
KANUHA, Dru Mamo	✓			
DECORTE, Samantha	✓			
<b>TOTAL</b>	<b>5</b>			
Recommendation: <div style="display: flex; justify-content: space-around; align-items: center;"><div><input checked="" type="checkbox"/> Adopted</div><div><input type="checkbox"/> Not Adopted</div></div>				
Chair's or Designee's Signature: <div style="text-align: center; font-family: cursive; font-size: 1.2em; margin-top: 10px;">Lorraine R. Inoue</div>				
Distribution: <div style="display: flex; justify-content: space-between; font-size: 0.8em; margin-top: 5px;"><div>Original File with Committee Report</div><div>Yellow Clerk's Office</div><div>Pink Drafting Agency</div><div>Goldenrod Committee File Copy</div></div>				

\*Only one measure per Record of Votes

The Senate  
Thirty-Third Legislature  
State of Hawai'i

**Record of Votes**  
**Committee on Commerce and Consumer Protection**  
**CPN**

Bill / Resolution No.:* <div style="font-size: 1.2em; font-family: cursive;">SR197</div>	Committee Referral: <div style="font-size: 1.2em; font-family: cursive;">TCA/CPN</div>	Date: <div style="font-size: 1.2em; font-family: cursive;">4/1/25</div>		
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Members	Aye	Aye (WR)	Nay	Excused
KEOHOKALOLE, Jarrett (C)	✓			
FUKUNAGA, Carol (VC)	✓			
MCKELVEY, Angus L.K.	✓			
RICHARDS, III, Herbert M. "Tim"	✓			
AWA, Brenton				✓
<b>TOTAL</b>	4			1
Recommendation: <div style="display: flex; justify-content: space-around; margin-top: 5px;"> <input checked="" type="checkbox"/> Adopted         <input type="checkbox"/> Not Adopted         </div>				
Chair's or Designee's Signature: <div style="font-size: 1.2em; font-family: cursive; margin-top: 10px;">Carol Fukunaga</div>				
<div style="display: flex; justify-content: space-between; font-size: 0.8em;"> <div>Distribution:</div> <div>Original</div> <div>Yellow</div> <div>Pink</div> <div>Goldenrod</div> </div> <div style="display: flex; justify-content: space-between; font-size: 0.8em; margin-top: 5px;"> <div>File with Committee Report</div> <div>Clerk's Office</div> <div>Drafting Agency</div> <div>Committee File Copy</div> </div>				

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