

STAND. COM. REP. NO.

1636

Honolulu, Hawaii

APR 02 2025

RE: S.R. No. 197
S.D. 1

Honorable Ronald D. Kouchi
President of the Senate
Thirty-Third State Legislature
Regular Session of 2025
State of Hawaii

Sir:

Your Committees on Transportation and Culture and the Arts and Commerce and Consumer Protection, to which was referred S.R. No. 197 entitled:

"SENATE RESOLUTION URGING ALL TOWING COMPANIES TO HAVE AN ON-SITE AUTOMATED TELLER MACHINE TO ENSURE ACCESSIBLE PAYMENT OPTIONS FOR VEHICLE OWNERS,"

beg leave to report as follows:

The purpose and intent of this measure is to urge towing companies to install and maintain an on-site automated teller machine to ensure accessible payment options for vehicle owners.

Your Committees received testimony in opposition to this measure from the Office of Consumer Protection of the Department of Commerce and Consumer Affairs and one individual.

Your Committees find that towing services play a critical role in maintaining public safety and order by removing illegally parked or abandoned vehicles. Your Committees further find that vehicle owners who retrieve their towed vehicles often face challenges in making payments due to limited cash availability and lack of access to convenient payment methods. Your Committees conclude that provision of additional payment options for vehicle owners would reduce unnecessary delays in vehicle retrieval.



Your Committees have amended this measure by:

- (1) Deleting language that would have urged towing companies to install and maintain an on-site automated teller machine at the location where vehicle owners retrieve a vehicle;
- (2) Inserting language requesting the Office of Consumer Protection of the Department of Commerce and Consumer Affairs to convene a task force to assess issues related to the availability of accessible payment options at towing companies;
- (3) Requesting the Office of Consumer Protection to invite any stakeholders to be members of the task force as deemed appropriate;
- (4) Requesting the Office of Consumer Protection to submit a report to the Legislature no later than twenty days prior to the convening of the Regular Session of 2026;
- (5) Clarifying that certified copies be sent to the Executive Director of the Office of Consumer Protection, rather than the directors of the appropriate county departments and the director of the appropriate department of the City and County of Honolulu;
- (6) Amending its title accordingly; and
- (7) Making technical, nonsubstantive amendments for the purposes of clarity and consistency.

As affirmed by the records of votes of the members of your Committees on Transportation and Culture and the Arts and Commerce and Consumer Protection that are attached to this report, your Committees concur with the intent and purpose of S.R. No. 197, as amended herein, and recommend its adoption in the form attached hereto as S.R. No. 197, S.D. 1.



Respectfully submitted on
behalf of the members of the
Committees on Transportation
and Culture and the Arts and
Commerce and Consumer
Protection,



JARRETT KEOHOKALOLE, Chair



CHRIS LEE, Chair



The Senate
 Thirty-Third Legislature
 State of Hawai'i

Record of Votes
Committee on Transportation and Culture and the Arts
TCA

Bill / Resolution No.:* SR 197	Committee Referral: TCA/CPN	Date: 4-1-2025
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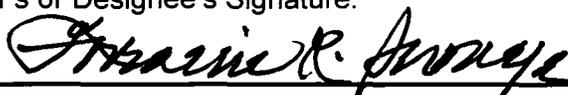
The Committee is reconsidering its previous decision on this measure.
 If so, then the previous decision was to: _____

The Recommendation is:

Pass, unamended 2312
 Pass, with amendments 2311
 Hold 2310
 Recommit 2313

Members	Aye	Aye (WR)	Nay	Excused
LEE, Chris (C)	✓			
INOUYE, Lorraine R. (VC)	✓			
ELEFANTE, Brandon J.C.	✓			
KANUHA, Dru Mamo	✓			
DECORTE, Samantha	✓			
TOTAL	5			

Recommendation:
 Adopted
 Not Adopted

Chair's or Designee's Signature:


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*Only one measure per Record of Votes

