

MAR 07 2025

SENATE RESOLUTION

URGING ALL TOWING COMPANIES TO HAVE AN ON-SITE AUTOMATED TELLER MACHINE TO ENSURE ACCESSIBLE PAYMENT OPTIONS FOR VEHICLE OWNERS.

1 WHEREAS, towing services play a critical role in
2 maintaining public safety and order by removing illegally parked
3 or abandoned vehicles; and
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5 WHEREAS, vehicle owners who retrieve their towed vehicles
6 often face challenges in making payments due to limited cash
7 availability and lack of access to convenient payment methods;
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10 WHEREAS, the State of Hawaii has recognized the importance
11 of ensuring fair and transparent towing practices, including
12 requiring towing companies to accept multiple forms of payment
13 such as cash and credit or debit cards; and
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15 WHEREAS, some towing companies may not consistently provide
16 convenient payment options, creating undue hardship for vehicle
17 owners attempting to retrieve their vehicles; and
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19 WHEREAS, ensuring that towing companies have an on-site
20 automated teller machine will provide an additional payment
21 option for vehicle owners and reduce unnecessary delays in
22 vehicle retrieval; now, therefore,
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24 BE IT RESOLVED by the Senate of the Thirty-third
25 Legislature of the State of Hawaii, Regular Session of 2025,
26 that towing companies are urged to install and maintain an on-
27 site automated teller machine at the location where vehicle
28 owners retrieve a vehicle; and
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30 BE IT FURTHER RESOLVED that certified copies of this
31 Resolution be transmitted to:
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- 33 (1) The Director of Transportation who is requested to
34 send copies of this measure to all companies currently



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contracted by the State to tow vehicles from state property; and

- (2) The directors of the appropriate county departments and the director of the appropriate department of the City and County of Honolulu, who are requested to send copies of this measure to all companies within their jurisdiction who are contracted to tow vehicles from county property or City and County of Honolulu property.

OFFERED BY: *Kurt Ferrell*

