
A BILL FOR AN ACT

RELATING TO MENTAL HEALTH ISSUES OF COMMITTED PERSONS.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature finds that mental health
2 services in correctional facilities must be a priority. Act
3 144, Session Laws of Hawaii 2007, appropriated funds and
4 required reporting to address the mental health crisis in
5 prisons. Since Act 144 appropriated funds to the department of
6 public safety, now known as the department of corrections and
7 rehabilitation, the department has submitted reports on its
8 implementation of the Act's funds and priorities.

9 The department's report for 2023 outlined the electronic
10 health record system as "the leading challenge for the Health
11 Care Division." The current record keeping system,
12 eClinicalWorks, was inoperable from June 2022 to February 2023,
13 leaving employees without access to thousands of necessary
14 medical records. The inaccessible data included lab work,
15 prescriptions, referrals for care, follow-up appointments, and
16 other essential information. The software crashed due to a
17 failure to update the system according to periodic software



1 updates, in part because funds were never made available to
2 purchase the updates. Instead of making these necessary
3 software improvements, the department was operating on the
4 original version of the program.

5 The report identified that the procurement process for an
6 electronic health record system was interrupted by the pandemic.
7 While the department became a receiving participant with Hawaii
8 Health Information Exchange in 2019, it is still evident that
9 more progress is needed to ensure incarcerated individuals
10 experience adequate access to health care and health records.

11 The purpose of this Act is to:

12 (1) Provide funds to the department of corrections and
13 rehabilitation to execute a contract to update and
14 replace the electronic record keeping system; and

15 (2) Require the department to report to the legislature
16 information regarding electronic record keeping for
17 medical records.

18 SECTION 2. There is appropriated out of the general
19 revenues of the State of Hawaii the sum of \$500,000, or so much
20 thereof as may be necessary for fiscal year 2025-2026 and the
21 same sum or so much thereof as may be necessary for fiscal year



1 2026-2027 for procuring a new software for the department of
2 corrections and rehabilitation's electronic record keeping
3 system used for maintaining medical records of incarcerated
4 persons in state-operated correctional facilities and any
5 necessary software updates that may follow.

6 The sum appropriated shall be expended by the department of
7 corrections and rehabilitation for the purposes of this Act.

8 SECTION 3. The department of corrections and
9 rehabilitation shall report to the legislature by November 1,
10 2025, with information that addresses the following:

- 11 (1) Any steps taken towards procuring a new contract for
12 electronic record keeping after the procurement
13 process was interrupted by the pandemic;
- 14 (2) The sufficiency of the current software administered
15 by eClinicalWorks;
- 16 (3) Any particular inadequacies with the existing
17 electronic record keeping software that should be
18 addressed in the next procurement;
- 19 (4) Efforts to accomplish electronic information sharing
20 in collaboration with the department of health and the



H.B. NO. 854

- 1 department of human services to better serve the
2 medical needs of incarcerated individuals;
- 3 (5) A list of potential third party entities which would
4 be able to offer software and services sufficient to
5 meet the electronic record keeping needs of the
6 department; and
- 7 (6) Methods by which the legislature may assist the
8 department in procuring a new electronic record
9 keeping software.

10 SECTION 4. This Act shall take effect on July 1, 2025.
11

INTRODUCED BY:

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JAN 21 2025



H.B. NO. 854

Report Title:

Electronic Record Keeping; DC&R; Medical Records; Reporting; Appropriation

Description:

Appropriates \$500,000, for each year of the fiscal biennium to the department of corrections and rehabilitation to procure a new software for electronic record keeping of medical records. Requires a report to the legislature.

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.

