EDWIN H. SNIFFEN DIRECTOR KA LUNA HO'OKELE

Deputy Directors Nā Hope Luna Hoʻokele DREANALEE K. KALILI TAMMY L. LEE ROBIN K. SHISHIDO



STATE OF HAWAI'I | KA MOKU'ĀINA 'O HAWAI'I DEPARTMENT OF TRANSPORTATION | KA 'OIHANA ALAKAU 869 PUNCHBOWL STREET HONOLULU, HAWAII 96813-5097

> February 22, 2024 10:05 a.m. State Capitol, Conference Room 211

S.B. 3007, S.D. 1 RELATING TO HIRING

Senate Committee on Ways and Means

The Hawaii Department of Transportation (DOT) supports this measure.

The ability for DOT to review job applications directly, particularly our highest-need positions that are not currently delegated to the DOT, result in a faster turnaround for list of applicants to our programs. The DOT presently has over seventy (70) delegated classes of work.

Departments like the DOT have detailed knowledge of position requirements and therefore may be better suited to screen applicant qualifications.

Thank you for the opportunity to provide testimony.



STATE OF HAWAI'I OFFICE OF PLANNING & SUSTAINABLE DEVELOPMENT

JOSH GREEN, M.D. GOVERNOR

> SYLVIA LUKE LT. GOVERNOR

MARY ALICE EVANS

235 South Beretania Street, 6th Floor, Honolulu, Hawai'i 96813 Mailing Address: P.O. Box 2359, Honolulu, Hawai'i 96804

Telephone: (808) 587-2846 Fax: (808) 587-2824 Web: https://planning.hawaii.gov/

Written Statement of MARY ALICE EVANS, Interim Director

before the SENATE COMMITTEE ON HIRING Thursday, February 22, 2024, 10:05 AM State Capitol, Conference Room 211

in consideration of SB 3007, SD1 RELATING TO HIRING

Chair Dela Cruz, Vice Chair Moriwaki, and Members of the Senate Committee on Ways and Means.

The Office of Planning and Sustainable Development (OPSD) **offers comments** on SB 3007, SD1, which authorizes state agencies to conduct a minimum qualifications review of applicants for vacant positions within the department, division, or agency.

OPSD appreciates the intent of this measure to authorize departments, divisions and agencies to screen applicants for vacant positions. The departments can do this task faster than the Department of Human Resource Development (DHRD). Vacant positions that go unfilled for many months leave public services without adequate staff, thus eroding public trust in government.

DHRD has the expertise to audit departmental human resource operations for compliance with civil service requirements, thus ensuring consistency and quality control over the merit system.

Departments have the capacity to speed up the process of screening applicants for eligibility to be interviewed for vacant positions and fill their vacancies quickly.

If it is the intent of this Committee to consider ways to expedite the filling of vacant positions in order to improve public service to Hawaii residents, please adopt this measure.

Thank you for the opportunity to testify on this measure.

HB/SB XXXX RELATING TO _____ - SUPPORT/COMMENT State Office of Planning and Sustainable Development Hearing Date JOSH GREEN, M.D. GOVERNOR

> SYLVIA LUKE LT. GOVERNOR



STATE OF HAWAII

DEPARTMENT OF BUSINESS, ECONOMIC DEVELOPMENT AND TOURISM HAWAII HOUSING FINANCE AND DEVELOPMENT CORPORATION 677 QUEEN STREET, SUITE 300 HONOLULU, HAWAII 96813 FAX: (808) 587-0600

Statement of **DEAN MINAKAMI**

Hawaii Housing Finance and Development Corporation Before the

SENATE COMMITTEE ON WAYS AND MEANS

February 22x2024 at 10:05 a.m. State Capitol, Room 211

In consideration of S.B. 3007 SD1 RELATING TO HIRING.

HHFDC has <u>comments</u> on SB 3007 SD1, which authorizes a State department, division, or agency, rather than the Department of Human Resources Development (DHRD), to conduct minimum qualification reviews of applicants for vacant civil-service positions within the department, division, or agency. This change is desirable because DHRD may take up to three to six months to send a list of applicants to a department to schedule an interview. Furthermore, this bill would enable HHFDC and other State entities to use their expertise to consider any alternative qualifications and substitutions that may be used in place of the minimum qualifications for a job.

The existing process to fill a civil-service position typically takes seven months or longer. This measure will help to shorten that process and attract a greater number of qualified applicants for State civil-service positions.

Thank you for the opportunity to testify on this bill.

JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



STATE OF HAWAI'I | KA MOKU'ĀINA 'O HAWAI'I DEPARTMENT OF CORRECTIONS AND REHABILITATION Ka 'Oihana Ho'omalu Kalaima a Ho'oponopono Ola 1177 Alakea Street Honolulu, Hawai'i 96813 TOMMY JOHNSON DIRECTOR

> Melanie Martin Deputy Director Administration

Pamela J. Sturz Deputy Director Correctional Institutions

Sanna Muñoz Deputy Director Rehabilitation Services and Programs

No.

WRITTEN TESTIMONY ONLY

TESTIMONY ON SENATE BILL 3007 RELATING TO HIRING. by Tommy Johnson, Director Department of Corrections and Rehabilitation

Senate Committee on Ways and Means Senator Donovan M. Dela Cruz, Chair Senator Sharon Y. Moriwaki, Vice Chair

Thursday, February 22, 2024; 10:05 a.m. State Capitol, Conference Room 211 & via Videoconference

Chair Dela Cruz, Vice Chair Moriwaki, and Members of the Committee:

The Department of Corrections and Rehabilitation (DCR) offers comments on

Senate Bill (SB) 3007, which proposes to (1) Allow a state department, division, or

agency, rather than the Department of Human Resources Development (DHRD), to

conduct a minimum qualification review of applicants for vacant positions within the

department, division, or agency; and (2) Require the DHRD to provide state

departments, divisions, and agencies the applications received for vacancies under

certain circumstances. DCR offers the following comments:

• Departments currently can conduct recruitment activities to include minimum qualification reviews of applicants. Hawai'i Revised Statute (HRS) §76-22.5, Recruitment is the authority.

Senate Bill 3007 Relating to Hiring Senate Committee on Ways and Means February 22, 2024 Page 2

- Page 4 -5 section (c), may violate Hawai'i's Merit Principle since applicants may no longer be objectively and fairly considered for a recruitment. There may be inconsistencies in hiring that could occur creating the possibility of complaints and Departments needing to defend themselves in Merit Appeal Board hearings.
- Page 5, section (d), the Department of Human Resources Development (DHRD) should not be the entity to correct any error the department makes is problematic since if a department wishes to review applications, they must be responsible for the entire process of that recruitment which is to include the administrative review and correcting of errors.
- As written, the person/position who will be reviewing minimum qualifications (MQs) is not clearly defined. This ability should be limited to trained Human Resources staff in a department but it is not specific and could cause problems with the Union and with hiring practices.
- On page 4, lines 17-19, it's unclear who decides the acceptable
 "alternative qualifications or substitutions." If the intent is that each
 department will determine its own alternatives/substitutions for MQs, there
 will likely be inconsistent application of this option, which could lead to
 more discrimination complaints and increased exposure to liability.
 Inconsistent application could also cause a disproportionate adverse
 impact on certain protected classes.

Thank you for the opportunity to provide comments on SB 3007.

JOSH GREEN, M.D. GOVERNOR

> SYLVIA LUKE LT. GOVERNOR

JAMES KUNANE TOKIOKA DIRECTOR

> DANE K. WICKER DEPUTY DIRECTOR



DEPARTMENT OF BUSINESS, ECONOMIC DEVELOPMENT & TOURISM

ka 'oihana ho'omohala pā'oihana, 'imi waiwai A ho'omāka'ika'i

No. 1 Capitol District Building, 250 South Hotel Street, 5th Floor, Honolulu, Hawaii 96813 Mailing Address: P.O. Box 2359, Honolulu, Hawaii 96804 Web site: dbedt.hawaii.gov Telephone:(808) 586-2355Fax:(808) 586-2377

Statement of JAMES KUNANE TOKIOKA Director Department of Business, Economic Development, and Tourism before the SENATE COMMITTEE ON WAYS AND MEANS

> Thursday, February 22, 2024 10:05 AM State Capitol, Conference Room 211

> > In consideration of SB3007, SD1 RELATING TO HIRING.

Chair Dela Cruz, Vice Chair Moriwaki, and members of the Committee.

The Department of Business, Economic Development and Tourism appreciates the intent and offers **comments** regarding SB3007, SD1, which authorizes a state department, division, or agency, rather than the Department of Human Resources Development (DHRD), to conduct a minimum qualification review of applicants for vacant positions within the department, division, or agency.

The work of DHRD has been very helpful and reduced the program's burden for hiring employees. However, the labor shortage during the past three years has created challenges for hiring employees for both the public and private sectors. This bill brings innovation to the hiring process, and we believe it will significantly improve the efficiency of hiring government employees.

Thank you for the opportunity to testify.



STATE OF HAWAI'I HAWAI'I STATE PUBLIC LIBRARY SYSTEM 'OIHANA HALE WAIHONA PUKE AUPUNI O KA MOKU'ĀINA O HAWAI'I OFFICE OF THE STATE LIBRARIAN 44 MERCHANT STREET HONOLULU, HAWAII 96813

SENATE COMMITTEES ON LABOR AND TECHNOLOGY AND GOVERNMENT OPERATIONS Thursday, February 22, 2024 10:05 a.m. Conference Room 211

By Stacey A. Aldrich State Librarian

S.B. 3007, S.D. 1 RELATING TO HIRING

To: Sen. Donovan M. Dela Cruz, ChairSen. Sharon Y. Moriwaki, Vice ChairMembers of the Senate Committee on Ways and Means

The Hawaii State Public Library System (HSPLS) provides the following **comments on S.B. 3007**, **S.D, 1**, which authorizes a state department, division, or agency, rather than the Department of Human Resources Development, to conduct a minimum qualification review of applicants for vacant positions within the department, division, or agency. It also requires the Department of Human Resources Development to provide state departments, divisions, and agencies the applications received for vacancies under certain circumstances.

Like other State departments and agencies, the HSPLS faces marketplace (a diminished labor pool, for example) and procedural challenges when hiring at all levels.

State hiring procedures are complex, labor-intensive and lengthy. Often times, it takes a minimum of at least six months to identify/hire an employee. And because DHRD does not have enough staff to review lists for all of the departments in a timely manner, we don't often see all of the potential candidates that have applied at one time.

Frequently, promising candidates have already been hired in other positions before we even get the lists of candidates to interview. Additionally, we see candidates who do not meet the MQRs and are referred over to us, and our time is wasted reviewing the lists.

Low staffing levels contribute to reduced library hours of operation and impede our ability to provide needed programs and services to our communities, particularly on the neighbor islands. In FY2022, the total number of public service hours lost due to low staffing was 283.5. This translates into 71 incidents of full closures of one hour or more and 27 reductions to just door service. The majority of the loss of public service occurs on the neighbor islands.

Thank you for the opportunity to provide comments on S.B. 3007, S.D. 1.

JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



JORDAN LOWE DIRECTOR

MICHAEL VINCENT Deputy Director Administration

JARED K. REDULLA Deputy Director Law Enforcement

STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF LAW ENFORCEMENT *Ka 'Oihana Ho'okō Kānāwai* 715 South King Street Honolulu, Hawai'i 96813

TESTIMONY ON SENATE BILL 3007, SENATE DRAFT 1 RELATING TO HIRING Before the Senate Committee on Ways and Means Thursday, February 22, 2024; 10:05 a.m. State Capitol Conference Room 211, Via Videoconference WRITTEN TESTIMONY ONLY

Chair Dela Cruz, Vice Chair Moriwaki, and members of the Committee:

The Department of Law Enforcement (DLE) **supports** Senate Bill 3007, Senate Draft 1.

This bill authorizes State departments rather than the Department of Human Resources Development (DHRD), to conduct a minimum qualification review of applicants for vacant positions within the department. The bill also requires DHRD to provide departments applications received for vacancies.

Departments have been plagued with delays in recruitment with much of the delay associated with screening and approval of applications which is aggravated with the opening and closing of recruitment for various positions and refusal to submit unprocessed applications to departments if any applicants are currently on the list thereby further limiting department ability to screen the best candidates for positions.

Additionally, DHRD has been understaffed for a prolonged period which has undoubtedly triggered much of DHRD's inability to timely process applications.

Finally, the departments are in a much better position to evaluate the qualifications of applicants for specific positions within the department given the unique circumstances of a given position when compared to the approach of lumping all applicats for a specific category or class of position in the same box.

Thank you for the opportunity to testify in support of this bill.

SYLVIA LUKE LT GOVERNOR KE KE'ENA JOSH GREEN, M. D. GOVERNOR KE KIA'ĀINA

SYLVIA LUKE LT. GOVERNOR KA HOPE KIA'ĀINA



BRENNA H. HASHIMOTO DIRECTOR KA LUNA HO'OKELE

RYAN YAMANE DEPUTY DIRECTOR KA HOPE LUNA HO'OKELE

STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT KA 'OIHANA HO'OMÕHALA LIMAHANA 235 S. BERETANIA STREET

HONOLULU, HAWAI'I 96813-2437

Statement of BRENNA H. HASHIMOTO Director, Department of Human Resources Development

Before the SENATE COMMITTEE ON WAYS AND MEANS

Thursday, February 22, 2024 10:05 AM State Capitol, Conference Room 225

In consideration of SB3007 SD1, RELATING TO HIRING

Chair Dela Cruz, Vice Chair Moriwaki, and members of the committee.

The Department of Human Resources Development (DHRD) appreciates the intent of SB 3007 SD1 which will authorize a state department, division, or agency, rather than DHRD, to conduct a minimum qualification review of applicants for vacant positions. However, we must respectfully oppose this measure.

DHRD is concerned for the following reasons:

- 1. This bill is unnecessary as DHRD already allows departments to request and be granted delegated authority to conduct the full range of recruitment functions for their unique classes of work upon their request.
- 2. Allowing multiple state departments, divisions, or agencies to conduct a minimum qualification review of the same pool of applications would likely lead to confusion for the applicants and may lead to an inconsistent application of the minimum qualification requirements.
- 3. Similarly, allowing multiple state departments, divisions, or agencies to consider any alternative qualifications and substitutions in lieu of the state minimum qualifications is contrary to the merit principles and will likely lead to claims of discrimination or favoritism.
- 4. An objective and consistent application of the minimum qualifications protects the employer from unnecessary exposure to discrimination liability.

5. The State of Hawai'i selects persons based on merit, which is the selection of persons based on their fitness and ability for public employment pursuant to HRS §76-1.

Thank you for the opportunity to provide testimony on this measure.