

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119  
Ph: (808) 586-6000 | Fax: (808) 586-1922  
ETS.HAWAII.GOV

Written Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the  
HOUSE COMMITTEE ON FINANCE  
TUESDAY, APRIL 2, 2024

SENATE BILL 2526 SD2 HD1  
RELATING TO INFORMATION TECHNOLOGY

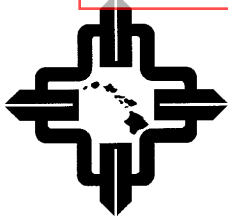
Dear Chair Yamashita, Vice Chair Kitagawa, and members of the committee:

The Office of Enterprise Technology Services (ETS) **supports** this bill to extend the Technology Services Consolidation Working Group through June 30, 2026, as it assists ETS in working with certain state agencies to inventory and categorize the business criticality of each major state information technology system or data set and determine the appropriate data center or hosting facility requirements.

SB 2526 SD2 HD1 amends Act 179 (2022) to allow ETS to partner with private providers and carriers; to inventory and categorize the business criticality of each major state information technology systems or data set; determine the appropriate data center or hosting facility requirements based on the business criticality level of the system or data set; and ensure that all consolidated state information technology data be housed in a facility with the resiliency to perform maintenance without downtime, as well as having contingencies for power outages and other emergencies.

The working group will submit a preliminary status report of its findings and recommendations to the legislature prior to the 2025 session, and a report prior to the 2026 session.

Thank you for the opportunity to provide testimony on this measure.



**HAWAII HEALTH SYSTEMS**

C O R P O R A T I O N

*"Quality Healthcare For All"*

**COMMITTEE ON FINANCE**

**Representative Kyle T. Yamashita, Chair**  
**Representative Lisa Kitagawa, Vice-Chair**

April 2, 2024

2:30 PM

Hawaii State Capitol

Room 308 & Via Videoconference

**Testimony with a Request for an Amendment on SB 2526, SD2, HD1**

Requires the Technology Services Consolidation Working Group to assist the Office of Enterprise Technology Services in working with certain state agencies to inventory and categorize the business criticality of each major state information technology system or data set and determine the appropriate data center or hosting facility requirements.

Requires a report to the Legislature. Extends the working group's dissolution date to 6/30/2026. Effective 7/1/3000. (HD1)

Edward N. Chu

President & Chief Executive Officer  
Hawai'i Health Systems Corporation

On behalf of the Hawai'i Health Systems Corporation (HHSC) Corporate Board of Directors, thank you for the opportunity to present testimony with a request for an amendment on **SB 2526, SD2, HD1**

HHSC does not take a position on the intent of this measure. However, we respectfully request that Section 2 (3) be amended to add HHSC as an exempted entity to read "Assist the office of enterprise technology services in working with state agencies, excluding the university of Hawaii, the department of education, **and the Hawaii Health Systems Corporation,** to:"

Including HHSC as an exempted entity is consistent with the exemption already provided in Section 2 (a)(1) of the session law, as seen on Page 3 of the HD1 version of this bill.

Inclusion in this bill would be duplicative and create added costs for both ETS and HHSC as HHSC is already in the process of fortifying its HHSC data center.

Thank you for the opportunity to provide testimony on this matter.



April 2, 2024

**SUPPORTS SB 2526, SD2, HD1  
RELATING TO INFORMATION TECHNOLOGY**

House Committee on Finance  
The Honorable Kyle T. Yamashita, Chair  
The Honorable Lisa Kitagawa, Vice Chair

Tuesday, April 2, 2024 at 2:30 p.m.; **Agenda #3**  
Conference Room 308 & Videoconference  
Hawaii State Capitol; 415 South Beretania Street

Chair Yamashita, Vice Chair Kitagawa, and members of the Committee,

Thank you for this opportunity to offer our support for SB 2526, SD2, HD1, Relating to Information Technology. My name is Richard Zheng, President and CEO of Servpac.

As a locally owned company established in 2004, Servpac has evolved from a Hawaii telecommunications provider to an all-in-one cloud-based technology solution, offering high speed fiber internet, VoIP phones, cloud computing, data center colocation and managed IT services. We understand the unique challenges that Hawaii's businesses face and we provide customized solutions to keep them connected in a mission-critical world.

Data centers and fiber optic networks are key contributors to the development and expansion of Hawaii's high-tech sector. These infrastructures facilitate the creation of high-paying jobs in the technology industry, thereby diversifying Hawaii's economy.

Ultimately, we see value in data facilities having system backup which includes dual-powered, redundant electrical, distribution and storage system, and highly redundant server and network architectures.

Mahalo for allowing Servpac to share our perspectives on SB 2526, SD2, HD1.