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Testimony of the Department of Commerce and Consumer Affairs

**Before the
Senate Committee on Commerce and Consumer Protection
Friday, February 16, 2024
9:30 a.m.
Conference Room 229 and Videoconference**

**On the following measure:
S.B. 2315, RELATING TO LICENSED PROFESSIONALS**

Chair Keohokalole and Members of the Committee:

My name is Ahlani Quiogue, and I am the Licensing Administrator of the Professional and Vocational Licensing Division (Division) of the Department of Commerce and Consumer Affairs (Department). The Division offers comments on this bill.

The purpose of this bill is to require the Department of Commerce and Consumer Affairs to post the business address and business phone number of each licensed professional on its public website.

The Department acknowledges the public's desire for increased ease of access to licensee contact information, however, providing an additional layer of information will burden the Department and particularly the Division with further unbudgeted expenses. Currently, the Division does not collect business addresses or telephone numbers for individual licensees. Additionally, individual licensees may not be tethered to one specific employer and may therefore have multiple business addresses and phone

numbers. For business entities and sole proprietors, if required, business addresses are already collected and displayed, but telephone numbers are currently not collected.

The Division is in the process of updating its database and licensing system with its vendor. Any change orders to the current contract will incur foreseeable demonstrable costs that the Division has not budgeted for and is not equipped to sustain. Requiring the Division to collect and display further information will necessitate changes not only to the electronic versions of the license application, but also to the hardcopy applications of the 51¹ different professions and vocations.

If the Committee is inclined to move this measure forward, the Division respectfully requests additional funding in the amount of _____ for the cost of the change order for updating the Division's database and licensing system, and a delayed effective date of July 1, 2025, to provide time for the changes to be made.

Thank you for the opportunity to testify on this bill.

¹ The reinstatement of the regulation of appraisal management companies is being considered this legislative session. Should a measure be enacted, the Division will be responsible for the regulation of 52 different professions and vocations.

TO: Members of the Committee on Commerce and Consumer Affairs

FROM: Natalie Iwasa, CPA, CFE
808-395-3233

HEARING: 9:30 a.m. Friday, February 16, 2024

SUBJECT: SB2315, Licensed Professionals, Posting of Address - **OPPOSED**

Aloha Chair Keohokalole and Committee Members,

Thank you for allowing the opportunity to provide testimony on SB2315, which would require the DCCA to post each licensee's current business address and business phone number on the department's public website. I oppose this bill.

Some licensees operate out of a home office, so the business address would be a personal residence. While it may be that the address can be found via a search online, it should not be required of the DCCA to post such information. Doing so would make it easier for anyone to find.

Please hold this bill in committee.