JOSH GREEN, M.D. GOVERNOR

> SYLVIA LUKE LT. GOVERNOR



STATE OF HAWAII

DEPARTMENT OF BUSINESS, ECONOMIC DEVELOPMENT AND TOURISM HAWAII HOUSING FINANCE AND DEVELOPMENT CORPORATION 677 QUEEN STREET, SUITE 300 HONOLULU, HAWAII 96813

FAX: (808) 587-0600

Statement of **DEAN MINAKAMI**

Hawaii Housing Finance and Development Corporation
Before the

HOUSE COMMITTEE ON LABOR & GOVERNMENT OPERATIONS

February 1, 2024 at 9:00 a.m. State Capitol, Room 309

In consideration of H.B. 1832
RELATING TO HIRING.

HHFDC has **comments** on HB 1832, which authorizes a state department, division, or agency, rather than the Department of Human Resources Development (DHRD), to conduct a minimum qualification review of applicants for vacant positions within the department, division, or agency. It also requires DHRD to provide state departments, divisions, and agencies the applications received for vacancies under certain circumstances.

This measure makes it exponentially easier for HHFDC to fill its vacancies by allowing us to review our own applicants as soon as the job posting closes. We understand best whether an applicant meets the minimum job qualifications.

The normal process to fill a civil service position can be seven months or longer and this measure will shorten the process.

Thank you for the opportunity to testify on this bill.



STATE OF HAWAI'I OFFICE OF PLANNING & SUSTAINABLE DEVELOPMENT

JOSH GREEN, M.D. **GOVERNOR**

SYLVIA LUKE

LT GOVERNOR

MARY ALICE EVANS INTERIM DIRECTOR

235 South Beretania Street, 6th Floor, Honolulu, Hawai'i 96813 Mailing Address: P.O. Box 2359, Honolulu, Hawai'i 96804

Telephone: (808) 587-2846 Fax: (808) 587-2824 Web: https://planning.hawaii.gov/

Statement of **MARY ALICE EVANS, Interim Director**

before the

HOUSE COMMITTEE ON LABOR & GOVERNMENT OPERATIONS

Thursday, February 1, 2024 9:00 AM State Capitol, Conference Room 309

> in consideration of HB 1832 RELATING TO HIRING.

Chair Matayoshi, Vice Chair Garrett and Members of the House Committee on Labor and Government Operations.

The Office of Planning and Sustainable Development (OPSD) offers **comments** on HB 1832 which authorizes state agencies to screen applicants for vacant civil service positions.

OPSD appreciates the intent of this measure to support the Department of Human Resource Development (DHRD) in administering the civil service merit system by allowing DHRD to delegate the routine human resource task of screening applicants' resumes for minimum qualifications to expedite filling of vacant positions.

DHRD has the expertise to audit departmental human resource operations for compliance with civil service requirements, thus ensuring consistency and quality control over the merit system. Departments have the capacity to speed up the process of screening applicants for eligibility to be interviewed for vacant positions.

If it is the intent of this Committee to consider ways to expedite the filling of vacant positions in order to improve public service to Hawaii residents, this bill could provide an opportunity for further discussion.

Thank you for the opportunity to testify on this measure.

JOSH GREEN, M. D. GOVERNOR KE KIA'ĀINA

SYLVIA LUKE LT. GOVERNOR KA HOPE KIA'ĀINA



BRENNA H. HASHIMOTO DIRECTOR KA LUNA HO'OKELE

RYAN YAMANE DEPUTY DIRECTOR KA HOPE LUNA HO'OKELE

STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT KA 'OIHANA HO'OMŌHALA LIMAHANA

235 S. BERETANIA STREET HONOLULU, HAWAI'I 96813-2437

Statement of BRENNA H. HASHIMOTO

Director, Department of Human Resources Development

Before the HOUSE COMMITTEE ON LABOR AND GOVERNMENT OPERATIONS

Thursday, February 1, 2024 9:00AM State Capitol, Conference Room 309

In consideration of HB1832, RELATING TO HIRING

Chair Matayoshi, Vice Chair Garrett, and the members of the committee.

The Department of Human Resources Development (DHRD) appreciates the intent of HB 1832 which will authorize a state department, division, or agency, rather than DHRD, to conduct a minimum qualification review of applicants for vacant positions. However, we must respectfully oppose this measure.

DHRD is concerned for the following reasons:

- This bill is unnecessary as DHRD already allows departments to request and be granted delegated authority to conduct the full range of recruitment functions for their unique classes of work upon their request.
- 2. Allowing multiple state departments, divisions, or agencies to conduct the minimum qualification review of the same pool of applications would likely lead to confusion for the applicants and may lead to an inconsistent application of the minimum qualification requirements.
- Similarly, allowing multiple state departments, divisions, or agencies to consider any alternative qualifications and substitutions in lieu of the stated minimum qualifications is contrary to the merit principles and will likely lead to claims of discrimination or favoritism.
- 4. An objective and consistent application of the minimum qualifications protects the employer from unnecessary exposure to discrimination liability.

5. The State of Hawai'i selects persons based on merit, which is the selection of persons based on their fitness and ability for public employment pursuant to HRS §76-1.

Thank you for the opportunity to provide testimony on this measure.





DEPARTMENT OF BUSINESS, ECONOMIC DEVELOPMENT & TOURISM

KA 'OIHANA HO'OMOHALA PĀ'OIHANA, 'IMI WAIWAI A HO'OMĀKA'IKA'I

No. 1 Capitol District Building, 250 South Hotel Street, 5th Floor, Honolulu, Hawaii 96813

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SYLVIA LUKE LT. GOVERNOR

JAMES KUNANE TOKIOKA

DANE K. WICKER
DEPUTY DIRECTOR

Telephone: (808) 586-2355 Fax: (808) 586-2377

Statement of

JAMES KUNANE TOKIOKA

Director

Department of Business, Economic Development, and Tourism before the

HOUSE COMMITTEE ON LABOR & GOVERNMENT OPERATIONS

Thursday, February 1, 2024 9:00 AM State Capitol, Conference Room 309

> In consideration of HB1832 RELATING TO HIRING.

Chair Matayoshi, Vice Chair Garrett and members of the Committee.

The Department of Business, Economic Development and Tourism appreciates the intent and offers **comments** regarding HB1832, which authorizes a state department, division, or agency, rather than the Department of Human Resources Development (DHRD), to conduct a minimum qualification review of applicants for vacant positions within the department, division, or agency.

The work of DHRD has been very helpful and reduced the program's burden for hiring employees. However, the labor shortage during the past three years has created challenges for hiring employees for both the public and private sectors. We understand that DHRD itself is short staffed which has a domino effect in the timeliness of the hiring process. Decentralization places accountability for accurate, timely and responsible hiring at the department and division level. This bill brings innovation to the hiring process, provides additional support for DHRD, and we believe it will significantly improve the efficiency of hiring government employees.

Thank you for the opportunity to testify.

JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



STATE OF HAWAI'I | KA MOKU'ĀINA 'O HAWAI'I

DEPARTMENT OF CORRECTIONS AND REHABILITATION Ka 'Oihana Ho'omalu Kalaima a Ho'oponopono Ola

1177 Alakea Street Honolulu, Hawai'i 96813 TOMMY JOHNSON DIRECTOR

Melanie Martin Deputy Director

Administration Vacant

Deputy Director
Correctional Institutions

Sanna Muñoz

Deputy Director
Rehabilitation Services
and
Programs

No.	

TESTIMONY ON HOUSE BILL 1832 RELATING TO HIRING

by
Tommy Johnson, Director
Department of Corrections and Rehabilitation

House Committee on Labor and Government Operations Representative Scot Z. Matayoshi, Chair Representative Andrew Takuya Garrett, Vice Chair

Thursday, February 1, 2024; 9:00 a.m. State Capitol, Conference Room 309 & via Videoconference

Chair Matayoshi, Vice Chair Garrett, and Members of the Committee:

The Department of Corrections and Rehabilitation (DCR) offers comments on House Bill (HB) 1832, which proposes to (1) Allow a state department, division, or agency, rather than the Department of Human Resources Development (DHRD), to conduct a minimum qualification review of applicants for vacant positions within the department, division, or agency; and (2) Require the DHRD to provide state departments, divisions, and agencies the applications received for vacancies under certain circumstances. DCR offers the following comments:

 Departments currently can conduct recruitment activities to include minimum qualification reviews of applicants. Hawai'i Revised Statute (HRS) §76-22.5, Recruitment is the authority. House Bill 1832 Relating to Hiring House Committee on Labor and Government Operation February 1, 2024 Page 2

- Page 4 -5 section (c), may violate Hawai'i's Merit Principle since
 applicants may no longer be objectively and fairly considered for a
 recruitment. There may be inconsistencies in hiring that could occur
 creating the possibility of complaints and Departments needing to defend
 themselves in Merit Appeal Board hearings.
- Page 5, section (d), the Department of Human Resources Development (DHRD) should not be the entity to correct any error the department makes is problematic since if a department wishes to review applications, they must be responsible for the entire process of that recruitment which is to include the administrative review and correcting of errors.
- As written, the person/position who will be reviewing minimum
 qualifications (MQs) is not clearly defined. This ability should be limited to
 trained Human Resources staff in a department but it is not specific and
 could cause problems with the Union and with hiring practices.
- On page 4, lines 17-19, it's unclear who decides the acceptable
 "alternative qualifications or substitutions." If the intent is that each
 department will determine its own alternatives/substitutions for MQs, there
 will likely be inconsistent application of this option, which could lead to
 more discrimination complaints and increased exposure to liability.
 Inconsistent application could also cause a disproportionate adverse
 impact on certain protected classes.

Thank you for the opportunity to provide comments on HB 1832.



Thursday, February 1, 2024; 9:00 am Conference Room 309 & Videoconference

House Committee on Labor & Government Operations

To: Representative Scott Matayoshi, Chair Representative Andrew Garrett, Vice Chair

From: Michael Robinson

Vice President, Government Relations & Community Affairs

Re: Testimony in Support of HB 1832

Relating To Hiring

My name is Michael Robinson and I am the Vice President of Government Relations & Community Affairs at Hawai'i Pacific Health. Hawai'i Pacific Health is a not-for-profit health care system comprised of its four medical centers – Kapi'olani, Pali Momi, Straub and Wilcox and over 70 locations statewide with a mission of creating a healthier Hawai'i.

<u>I write in support of HB 1832</u> which authorizes a state department, division or agency rather than the Department of Human Resources development to conduct a minimum qualification review of applicants for vacant positions with the department, division or agency.

Recognizing the difficulties faced by many government agencies in hiring qualified personnel to fill vacant positions, including health care workers, this measure would improve the ability of state departments, divisions and agencies to attract and efficiently hire workers. The hiring process would be streamlined as the individual departments, divisions and agencies are in the best position to assess their needs in terms of employees and should be allowed to hire workers rapidly. Bringing more workers into the workforce benefits not only the state departments but also the communities those departments serve.

Thank you for the opportunity to testify.



HOUSE OF REPRESENTATIVES THE THIRTY-SECOND LEGISLATURE REGULAR SESSION OF 2024

COMMITTEE ON LABOR & GOVERNMENT OPERATIONS

Rep. Scot Z. Matayoshi, Chair Rep. Andrew Takuya Garrett, Vice Chair

Thursday, February 1, 2024, 9:00 AM Conference Room 309 & Videoconference

Re: Testimony on HB1832 - RELATING TO HIRING

Chair Matayoshi, Vice Chair Garrett, and Members of the Committee:

The United Public Workers, AFSCME Local 646, AFL-CIO ("UPW") is the exclusive bargaining representative for approximately 14,000 public employees, which includes blue collar, non-supervisory employees in Bargaining Unit 1 and institutional, health, and correctional employees in Bargaining Unit 10, in the State of Hawaii and various counties.

UPW <u>supports</u> HB1832, which authorizes a state department, division, or agency, rather than the Department of Human Resources Development ("DHRD"), to conduct a minimum qualification review of applicants for vacant positions within the department, division, or agency. This measure also requires the DHRD to provide state departments, divisions, and agencies the applications received for vacancies under certain circumstances.

According to DHRD's 2024 report to the Legislature, there are 4,685 vacant state positions, which represents a 27% vacancy rate. This large number of vacancies has resulted in fewer workers having to shoulder the workload of unfilled positions, this contributing to burnout out and separation from service. As written, this bill could help to address the worker shortage by reducing the length of time it currently takes to hire a qualified candidate. The unprecedented number of vacant state positions in Hawaii is having an impact on government operations and the delivery of services. We urge the committee to pass this bill.

Mahalo for the opportunity to testify in support of this measure.

Sincerely,

Kalani Werner