



STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
KA 'OIHANA PILI KĀLEPA
335 MERCHANT STREET, ROOM 310
P.O. BOX 541
HONOLULU, HAWAII 96809
Phone Number: (808) 586-2850
Fax Number: (808) 586-2856
cca.hawaii.gov

JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

DEAN I. HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

Testimony of the Department of Commerce and Consumer Affairs

**Before the
Senate Committee on Commerce and Consumer Protection
[Weekday], [Month and Day], 2024
[Time] [a.m./p.m.]
Conference Room 229 and Via Videoconference**

**On the following measure:
G.M. 655, SUBMITTING FOR CONSIDERATION AND CONFIRMATION
TO THE BOARD OF PHYSICAL THERAPY,
GUBERNATORIAL NOMINEE, ROSS LUM,
FOR A TERM TO EXPIRE 06-30-2028**

Chair Keohokalole and Members of the Committee:

My name is Nadine Y. Ando, and I am the Director of the Department of Commerce and Consumer Affairs (Department). The Department supports the appointment of Mr. Ross Lum, DPT to the Board of Physical Therapy (Board) as a licensee member.

With over eight years of patient-centered experience and recent years as a Clinical Director and Partner at JACO Rehab, Mr. Lum has demonstrated exceptional leadership, commitment to quality care, and dedication to advancing the field of physical therapy. Mr. Lum's hands-on approach and passion for empowering his team have significantly improved customer service and patient care at JACO Rehab. His clinical expertise, coupled with his involvement at the APTA Hawaii Chapter, exemplify his commitment to both professional excellence and community engagement.

Testimony of DCCA

G.M. 655

Page 2 of 2

Mr. Lum is a graduate of Creighton University where he earned his Bachelor of Science in Exercise Science in 2012. In 2015 he received his Doctorate of Physical Therapy from Northwestern University.

The Department believes that Mr. Lum's experience and accomplishments in the field of physical therapy offers a welcomed perspective to the Board.

Thank you for the opportunity to testify on this measure.

COMMITTEE ON COMMERCE AND CONSUMER PROTECTION

Senator Jarrett Keohokalole, Chair
Senator Carol Fukunaga, Vice Chair

From: Herbert Yee, PT
Date: March 22, 2024

Re: Ross Lum

My name is Herbert Yee, a former president of the Hawaii Chapter of the American Physical Therapy Association and a former member of the Board of Physical Therapy.

I am writing to wholeheartedly recommend Ross Lum for membership on the Board of Physical Therapy. I have had the privilege of knowing Ross for approximately 8 years, during which time he has consistently demonstrated exceptional dedication and commitment to the physical therapy community.

Ross is a conscientious clinician with exemplary clinical skills, developing effective treatment plans and communicating these with patients and their families. His passion for evidence-based practice and continuous learning is evident in his commitment to staying informed about the latest advancements in physical therapy.

In addition to his clinical expertise, Ross actively contributes to the physical therapy community. He has chaired the membership committee for the past 5 years, working closely with the Board of the Hawaii Physical Therapy Association on recruitment and retention of members. His dedication to service makes him an ideal candidate for the Board of Physical Therapy.

I have no doubt that Ross Lum will make significant contributions to the Board, advocating for best practices, ethical standards, and the well-being of both patients and practitioners. His integrity, work ethic, and genuine passion for the field set him apart as an exceptional candidate. I wholeheartedly endorse Ross Lum for membership on the Board of Physical Therapy and believe that he will continue to protect the consumer through his unwavering commitment and expertise.

You may reach me at yeherb@gmail.com with any questions.

Sincerely,

Herbert Yee, PT