

Ramon Figueroa Ruiz



EDUCATION:

- Bachelor's Degree, Psychology, Fayetteville State University | Fayetteville, NC** **Jan. 1983 – May. 1986**
- Associate Degree, Aeronautical Maintenance Technology, Community College of The Air Force | Alamogordo, NM** **Jan. 1993 – May. 1995**
- Associate Degree, Instructor in Technology, Community College of The Air Force | Okinawa, JA** **Jan. 2001 – Nov. 2003**
- Associate Degree, Information Systems Management, Community College of The Air Force | Honolulu, HI** **Jan. 2007 – Sep. 2009**

EXPERIENCE:

- Department of Labor & Industrial Relations, Workforce Development Division American Job Center, 680 Iwilei Road, Suite 700 Honolulu, HI 96817** **Apr 2019 – Present**
Employment Service Specialist IV, Local Veterans Employment Representative (LVER)

Work under the Federal Refocusing initiative mandated by the U.S. Department of Labor, Employment and Training Administration, and Veterans Employment and Training Services within the American Job Centers (AJC) of Hawai'i. Develops business relationships with Human Resource Managers, Business Owners, and Recruiters, for employment of Veteran and Civilian populations with AJCs statewide. LVER assists in meeting employers' employment needs for qualified job candidates who are disabled veterans and other eligible veterans, with a high emphasis directed toward serving those who have significant barriers to employment including those who are economically or educationally disadvantaged, homeless, or previously incarcerated. Outreach and engagement strategies also include employer workshops and job clubs.

Facilitate and implement the Jobs for Veterans State Grant program statewide, ensuring the priority of services are provided for Veterans seeking employment. Work in conjunction with the Department of Veterans Affairs to identify and aid Veterans who may need rehabilitation technology and/or assistive technology and equipment to accommodate work-specific needs, and to ensure that Veterans get the services to that they are entitled.

- Department of Labor & Industrial Relations, Workforce Development Division American Job Center, 1505 Dillingham Blvd., Honolulu, HI 96817** **Nov. 2014 – Apr. 2019**
Employment Service Specialist III, Disabled Veterans' Employment Program Specialist (DVOP)

As DVOP worked closely with the Refocusing initiative mandated by the U.S. Department of Labor, Employment and Training Administration, and Veterans Employment and Training Services to provide intensive services and long-term Case Management to eligible veterans and spouses who meet Significant Barriers to Employment (SBE) criteria. Intensive services provided include comprehensive skill and needs assessments, Individualized Employment Plan development, group and individual counseling and career planning, and short-term pre-placement services like interviewing skills.

- Matsunaga Veteran's Administration Clinic, Prosthetics Department Tripler Army Medical Center, 1 Jarrett White Road, Honolulu, HI 96859** **Jul. 2014- Sep. 2014**
Shipping / Inventory Specialist

Veteran's Volunteer Program: Customer service/benefits assistance for Veterans for prosthetics and medical equipment needs. Responsible for all Inventory/Shipping of medical equipment to Veteran Clinics or directly to Veterans in the Pacific Region.

- 808-Celular, LLC- Wireless Cellular Plans & Sales, O'ahu, HI** **Jan. 2014 - Present**
Owner, Wholesaler

Manage overall aspects of the business, including marketing, product outreach, service delivery, and outstanding customer relations of cellular wireless plans. Introduce PRELOADED Products to Tourist Retail Stores for sales.

- Servco Home Appliance & Distribution, Honolulu, HI** **Nov. 2011 – Aug. 2013**
Warehouse Manager

Responsible for the overall management of warehouse operations, including new personnel hiring interviews, equipment rental/repairing, timely scheduled deliveries, shipping, and customer service on Oahu.

MILITARY SERVICE

United States Air Force; 24 years of experience: *Aircraft Maintenance, Mental Health*, **Dec. 1987 - Dec. 2011**
PME (Professional Military Education), Instructor and Emergency Actions Controller, Command Post.

NCOIC, Emergency Actions (EA) Controller, **Jun. 2010 – Dec. 2011**
PACAF Command Center, HQ, Joint Base Pearl Harbor-Hickam, HI
Managed & directed all facets of Command & Control (C2) for the PACAF Command Center, Headquarters.

Emergency Action (EA) Controller/NCOIC, Command Post (CP), **Jul. 2007 – Jun. 2010**
15th Airlift Wing Command Post (CP), Hickam Air force Base, HI

Emergency Action (EA) Controller, NCOIC, Acting Supt./Chief, Command Post, **Jan. 2005- Jul. 2007**
15th Airlift Wing Command Post (CP), Hickam Air force Base, HI
Managed & directed all facets of Command & Control (C2) for the 15th Airlift Wing and associate/partner units.
Provided leadership/guidance/technical advice to controllers spanning C2 Console Operations, and CP training.

Professional Military Education Instructor (PME), **Nov. 2003 – Jan. 2005**
Non-Commissioned Officer Academy, 18th Wing, Kadena Air Base, Okinawa, JA,
PME Instructor; counseled, evaluated, and advised students from the Republic of South Korea, Japan, and Guam.

Assistant Chief, Development and Instructor (D&I) Section **Apr. 2003 – Nov. 2003**
27 Maintenance Training Flight, Cannon, Air Force Base, NM
D&I Section developed, managed, and conducted standardized training for aircraft maintenance personnel.

Non-Commissioner Officer-In-Charge (NCOIC), Instructor Section Element **Jun. 2002 – Apr. 2003**
27 Maintenance training Flight, Cannon, Air Force Base, NM
Performed as Aircraft Subject Matter Expert (SME) instructor. Ensured instructors perform professionally in the teaching-learning environment.

Assistant Section Chief of the D&I Section, **Sep. 2001 – Jun. 2002**
523rd Fighter Squadron, Cannon, Air Force Base, NM
Managed, supervised, and trained 75 aircraft technicians supporting 20 F-16C/D aircraft valued at \$488.8 mil+. Directly responsible to sortie generation flight commander to provide personnel that was qualified and certified.

Integrated Combat Turnaround Instructor/ Coordinator, **Feb 1999 – Aug 2001**
35th Operations Group, Misawa Air Base, JA
Focal point for Wing's Integrated Combat Turnaround Program. Conducted initial academic/ practical trng for over 140 assigned tactical aircraft technicians, and 50 aircraft turnaround supervisors/ combat directors.

F-16 CJ Tactical Aircraft Maintenance Technician (DCC); **Jun. 1997 – Feb. 1999**
35th Fighter Wing, Misawa Air Base, JA
Supervised/monitored/directed all work performed on F-16CJ aircrafts with F110-GE-129 engines worth in excess of \$23 million.

Personnel Manning Officer (NCOIC) **Jun. 1996 – Jun. 1997**
51st Fighter Wing, Osan Air Base, ROK
Ensured the Unit Manpower Document (UMD) mirrored the approved organizational structure.

F-117A Stealth Fighter Aircraft Maintenance Technician (DCC) **Jun. 1989 – Jun. 1996**
4450th Tactical Group, Tonopah Test Range
Performed all necessary maintenance on the F-117A aircraft including maximum dual engine runs to ensure flying commitments.

Phase Inspection Dock Team Member (Inspector) **Jun. 1988 – Jun. 1989**
8th Fighter Wing, Kunsan, Air Base, ROK
Performed pre-inspections, look, fix, and post-inspection on F-16 aircraft.

References Provided Upon Request