S.R. NO. 162

MAR 0 8 2024

## SENATE RESOLUTION

REQUESTING THE DEPARTMENT OF HEALTH TO PROHIBIT DISCRIMINATORY PRACTICES DENYING A PERSON WITH A DISABILITY FULL AND EQUAL ENJOYMENT OF INFORMATION RELATED TO THEIR SERVICES, FACILITIES, PRIVILEGES, ADVANTAGES, OR ACCOMMODATIONS USING INFORMATION TECHNOLOGY INTENDED FOR USE BY THE GENERAL PUBLIC.

1 WHEREAS, the information age is changing how providers of 2 public accommodations communicate with customers and the public, 3 including the use of technologies such as websites and 4 applications on smartphones and other mobile devices; and 5

6 WHEREAS, ready access to and use of information and
7 communication technology is essential for all citizens to have
8 equal access to and full enjoyment of the goods, services,
9 facilities, privileges, advantages, and accommodations of a
10 place of public accommodation; and

12 WHEREAS, websites and applications used by public 13 accommodation providers are too often inaccessible to and not 14 usable by persons with disabilities, denying them full and equal 15 access; and

WHEREAS, existing state and federal laws that prohibit discrimination in public accommodations based on disability should better assist providers of public accommodations and persons with disabilities by affirming and clarifying requirements for electronic access; now, therefore, 22

BE IT RESOLVED by the Senate of the Thirty-second 23 Legislature of the State of Hawaii, Regular Session of 2024, 24 that the Department of Health is requested to prohibit 25 discriminatory practices for public accommodations that deny a 26 person with a disability full and equal enjoyment of information 27 related to their services, facilities, privileges, advantages, 28 29 or accommodations using information and communication technology intended for use by the general public as applicants, 30 31 participants, customers, clients, or visitors; and 32



11

16

## S.R. NO. 162

BE IT FURTHER RESOLVED that certified copies of this 1 2 Resolution be transmitted to the Director of Health and Chairperson of the Disability and Communication Access Board. 3 4 5 6

OFFERED BY:

\_\_\_M\_ By Request

