THE SENATE THIRTY-SECOND LEGISLATURE, 2023 STATE OF HAWAII **S.B. NO.** ¹⁰³⁸ S.D. 1

A BILL FOR AN ACT

RELATING TO TELEHEALTH.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature finds that many residents in 2 underserved and low-income communities where cellular data plans 3 and broadband are inaccessible are unable to utilize telehealth 4 services that require internet connectivity. The legislature 5 further finds that medical professionals have used standard 6 telephone contacts for decades to provide necessary access to 7 primary care when a patient is homebound or otherwise unable to 8 access face-to-face care. The Centers for Medicare and Medicaid 9 Services continues to authorize coverage of audio-only 10 (telephone) services used in the treatment of mental health and 11 substance abuse in certain circumstances, allowing federally 12 qualified health centers and rural health clinics to use 13 telehealth to care for patients in patients' homes. Consistent 14 provisions for managed care plans and commercial health care 15 plans are warranted to ensure pay parity for telephonic and 16 telehealth services.

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1	Accordingly, the purpose of this Act is to allow for the
2	use of standard telephone contacts for telehealth purposes,
3	consistent with the 2023 Medicare Physician Fee Schedule.
4	SECTION 2. Section 346-59.1, Hawaii Revised Statutes, is
5	amended as follows:
6	1. By amending subsection (b) to read:
7	"(b) Reimbursement for services provided through
8	telehealth via an interactive telecommunications system shall be
9	equivalent to reimbursement for the same services provided via
10	face-to-face contact between a health care provider and a
11	patient. Nothing in this section shall require a health care
12	provider to be physically present with the patient at an
13	originating site unless a health care provider at the distant
14	site deems it necessary."
15	2. By amending subsection (g) to read:
16	"(g) For the purposes of this section:
17	"Distant site" means the location of the health care
18	provider delivering services through telehealth at the time the
19	services are provided.
20	"Health care provider" means a provider of services, as
21	defined in title 42 United States Code section 1395x(u), a

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1 provider of medical and other health services, as defined in 2 title 42 United States Code section 1395x(s), other 3 practitioners licensed by the State and working within their 4 scope of practice, and any other person or organization who furnishes, bills, or is paid for health care in the normal 5 course of business, including but not limited to primary care 6 providers, mental health providers, oral health providers, 7 8 physicians and osteopathic physicians licensed under chapter 9 453, advanced practice registered nurses licensed under chapter 10 457, psychologists licensed under chapter 465, and dentists 11 licensed under chapter 448. 12 "Interactive telecommunications system" has the same 13 meaning as the term is defined in title 42 Code of Federal 14 Regulations section 410.78(a), as amended; provided that, as 15 used in the definition of "interactive telecommunications 16 system", "two-way, real-time audio-only communication" is 17 subject to the same meaning and conditions as in title 42 Code 18 of Federal Regulations section 410.78, as amended. 19 "Originating site" means the location where the patient is

20 located, whether accompanied or not by a health care provider,

21 at the time services are provided by a health care provider

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1 through telehealth, including but not limited to a health care 2 provider's office, hospital, critical access hospital, rural 3 health clinic, federally qualified health center, a patient's 4 home, and other [non-medical] nonmedical environments such as 5 school-based health centers, university-based health centers, or 6 the work location of a patient.

"Telehealth" means the use of telecommunications services, 7 8 as defined in section 269-1, to encompass four modalities: 9 store and forward technologies, remote monitoring, live 10 consultation, and mobile health; and which shall include but not 11 be limited to real-time video conferencing-based communication, 12 secure interactive and non-interactive web-based communication, 13 and secure asynchronous information exchange, to transmit 14 patient medical information, including diagnostic-quality 15 digital images and laboratory results for medical interpretation 16 and diagnosis, for the purpose of delivering enhanced health 17 care services and information while a patient is at an 18 originating site and the health care provider is at a distant 19 site. [Standard] Except as otherwise provided in this section, 20 standard telephone contacts, facsimile transmissions, or e-mail 21 text, in combination or [by itself, does] alone, do not

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1	constitute [a] telehealth [service_for_the_purposes of this
2	section.] services."
3	SECTION 3. Section 431:10A-116.3, Hawaii Revised Statutes,
4	is amended as follows:
5	1. By amending subsection (c) to read:
6	"(c) Reimbursement for services provided through
7	telehealth via an interactive telecommunications system shall be
8	equivalent to reimbursement for the same services provided via
9	face-to-face contact between a health care provider and a
10	patient. Nothing in this section shall require a health care
11	provider to be physically present with the patient at an
12	originating site unless a health care provider at the distant
13	site deems it necessary."
14	2. By amending subsection (g) to read:
15	"(g) For the purposes of this section:
16	"Distant site" means the location of the health care
17	provider delivering services through telehealth at the time the
18	services are provided.
19	"Health care provider" means a provider of services, as
20	defined in title 42 United States Code section 1395x(u), a
21	provider of medical and other health services, as defined in

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1 title 42 United States Code section 1395x(s), other 2 practitioners licensed by the State and working within their 3 scope of practice, and any other person or organization who 4 furnishes, bills, or is paid for health care in the normal 5 course of business, including but not limited to primary care 6 providers, mental health providers, oral health providers, physicians and osteopathic physicians licensed under chapter 7 8 453, advanced practice registered nurses licensed under chapter 9 457, psychologists licensed under chapter 465, and dentists 10 licensed under chapter 448. 11 "Interactive telecommunications system" has the same

12 meaning as the term is defined in title 42 Code of Federal 13 Regulations section 410.78(a), as amended; provided that, as 14 used in the definition of "interactive telecommunications 15 system", "two-way, real-time audio-only communication" is 16 subject to the same meaning and conditions as in title 42 Code 17 of Federal Regulations section 410.78, as amended. 18 "Originating site" means the location where the patient is 19 located, whether accompanied or not by a health care provider,

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provider's office, hospital, health care facility, a patient's
home, and other nonmedical environments such as school-based
health centers, university-based health centers, or the work
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5 "Telehealth" means the use of telecommunications services, 6 as defined in section 269-1, to encompass four modalities: store and forward technologies, remote monitoring, live 7 8 consultation, and mobile health; and which shall include but not 9 be limited to real-time video conferencing-based communication, 10 secure interactive and non-interactive web-based communication, 11 and secure asynchronous information exchange, to transmit 12 patient medical information, including diagnostic-quality 13 digital images and laboratory results for medical interpretation 14 and diagnosis, for the purpose of delivering enhanced health 15 care services and information while a patient is at an 16 originating site and the health care provider is at a distant 17 site. [Standard] Except as otherwise provided for in this 18 section, standard telephone contacts, facsimile transmissions, 19 or e-mail text, in combination or [by itself, does] alone, do 20 not constitute [a] telehealth [service for the purposes of this 21 chapter.] services."

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1 SECTION 4. Section 432:1-601.5, Hawaii Revised Statutes, is amended as follows: 2 3 1. By amending subsection (c) to read: 4 "(c) Reimbursement for services provided through 5 telehealth via an interactive telecommunications system shall be 6 equivalent to reimbursement for the same services provided via face-to-face contact between a health care provider and a 7 8 patient. Nothing in this section shall require a health care 9 provider to be physically present with the patient at an 10 originating site unless a health care provider at the distant 11 site deems it necessary." 12 2. By amending subsection (g) to read: 13 "(q) For the purposes of this section: 14 "Health care provider" means a provider of services, as 15 defined in title 42 United States Code section 1395x(u), a 16 provider of medical and other health services, as defined in 17 title 42 United States Code section 1395x(s), other 18 practitioners licensed by the State and working within their 19 scope of practice, and any other person or organization who 20 furnishes, bills, or is paid for health care in the normal 21 course of business, including but not limited to primary care

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1 providers, mental health providers, oral health providers, 2 physicians and osteopathic physicians licensed under chapter 453, advanced practice registered nurses licensed under chapter 3 4 457, psychologists licensed under chapter 465, and dentists 5 licensed under chapter 448. 6 "Interactive telecommunications system" has the same meaning as the term is defined in title 42 Code of Federal 7 8 Regulations section 410.78(a), as amended; provided that, as 9 used in the definition of "interactive telecommunications 10 system", "two-way, real-time audio-only communication" is 11 subject to the same meaning and conditions as in title 42 Code 12 of Federal Regulations section 410.78, as amended. 13 "Originating site" means the location where the patient is 14 located, whether accompanied or not by a health care provider, 15 at the time services are provided by a health care provider 16 through telehealth, including but not limited to a health care 17 provider's office, hospital, health care facility, a patient's 18 home, and other nonmedical environments such as school-based 19 health centers, university-based health centers, or the work 20 location of a patient.

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"Telehealth" means the use of telecommunications services, 1 as defined in section 269-1, to encompass four modalities: 2 store and forward technologies, remote monitoring, live 3 consultation, and mobile health; and which shall include but not 4 5 be limited to real-time video conferencing-based communication, 6 secure interactive and non-interactive web-based communication, 7 and secure asynchronous information exchange, to transmit patient medical information, including diagnostic-quality 8 digital images and laboratory results for medical interpretation 9 10 and diagnosis, for the purpose of delivering enhanced health 11 care services and information while a patient is at an 12 originating site and the health care provider is at a distant 13 site. [Standard] Except as otherwise provided in this section, standard telephone contacts, facsimile transmissions, or e-mail 14 text, in combination or [by itself, does] alone, do not 15 16 constitute [a] telehealth [service for the purposes of this 17 chapter.] services." 18 SECTION 5. Section 432D-23.5, Hawaii Revised Statutes, is amended as follows: 19

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1. By amending subsection (c) to read:

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"(c) Reimbursement for services provided through 1 telehealth via an interactive telecommunications system shall be 2 equivalent to reimbursement for the same services provided via 3 face-to-face contact between a health care provider and a 4 patient. Nothing in this section shall require a health care 5 provider to be physically present with the patient at an 6 7 originating site unless a health care provider at the distant 8 site deems it necessary." 9 2. By amending subsection (g) to read: 10 "(q) For the purposes of this section: "Distant site" means the location of the health care 11 12 provider delivering services through telehealth at the time the 13 services are provided. 14 "Health care provider" means a provider of services, as 15 defined in title 42 United States Code section 1395x(u), a 16 provider of medical and other health services, as defined in 17 title 42 United States Code section 1395x(s), other 18 practitioners licensed by the State and working within their 19 scope of practice, and any other person or organization who 20 furnishes, bills, or is paid for health care in the normal course of business, including but not limited to primary care 21

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1	providers, mental health providers, oral health providers,
2	physicians and osteopathic physicians licensed under chapter
3	453, advanced practice registered nurses licensed under chapter
4	457, psychologists licensed under chapter 465, and dentists
5	licensed under chapter 448.
6	"Interactive telecommunications system" has the same
7	meaning as the term is defined in title 42 Code of Federal
8	Regulations section 410.78(a), as amended; provided that, as
9	used in the definition of "interactive telecommunications
10	system", "two-way, real-time audio-only communication" is
11	subject to the same meaning and conditions as in title 42 Code
12	of Federal Regulations section 410.78, as amended.
13	"Originating site" means the location where the patient is
14	located, whether accompanied or not by a health care provider,
15	at the time services are provided by a health care provider
16	through telehealth, including but not limited to a health care
17	provider's office, hospital, health care facility, a patient's
18	home, and other nonmedical environments such as school-based
19	health centers, university-based health centers, or the work
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Report Title:

Telehealth; Interactive Telecommunications System; Mental Health Disorders

Description:

Clarifies reimbursement for services provided through telehealth via an interactive telecommunications system. Defines "interactive telecommunications system". Effective 12/31/2050. (SD1)

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.

