
HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN SERVICES TO ESTABLISH A
WORKING GROUP TO ADDRESS ISSUES RELATING TO REIMBURSEMENTS
AND PAYMENTS TO HOME- AND COMMUNITY-BASED SERVICES
PROVIDERS.

1 WHEREAS, home- and community-based services providers carry
2 out essential and necessary services to the State's elderly and
3 vulnerable populations; and
4

5 WHEREAS, a 2022 study conducted by the actuarial firm
6 Milliman of reimbursement rates for home- and community-based
7 services found that, for all provider types, current median
8 direct care wages paid by the service providers fell below the
9 United States Bureau of Labor Statistics twenty-fifth percentile
10 for those occupations; and
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12 WHEREAS, adequate reimbursements and payments are crucial
13 to sustain and improve the quality of care provided by home- and
14 community-based residential care home facilities; and
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16 WHEREAS, there is a pressing need to identify and implement
17 measures to enhance reimbursement rates for all home- and
18 community-based services providers; now, therefore,
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20 BE IT RESOLVED by the House of Representatives of the
21 Thirty-second Legislature of the State of Hawaii, Regular
22 Session of 2024, the Senate concurring, that the Department of
23 Human Services is requested to establish a working group to
24 address issues relating to reimbursements and payments to home-
25 and community-based services providers; and
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27 BE IT FURTHER RESOLVED that the working group is requested
28 to consist of the following members:
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- 1 (1) The Director of Human Services, or the Director's
- 2 designee who is requested to serve as chair of the
- 3 working group;
- 4
- 5 (2) The Director of Labor and Industrial Relations, or the
- 6 Director's designee;
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- 8 (3) The Director of the Executive Office on Aging, or the
- 9 Director's designee;
- 10
- 11 (4) One member of the House Standing Committee on Health &
- 12 Homelessness, who shall also be a past or present
- 13 member of the Kupuna Caucus, to be appointed by the
- 14 Speaker of the House of Representatives;
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- 16 (5) One member of the House Standing Committee on Human
- 17 Services, who shall also be a past or present member
- 18 of the Kupuna Caucus, to be appointed by the Speaker
- 19 of the House of Representatives; and
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- 21 (6) Two members of the Senate Standing Committee on Health
- 22 and Human Services, who shall also be past or present
- 23 members of the Kupuna Caucus, to be appointed by the
- 24 President of the Senate; and
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26 BE IT FURTHER RESOLVED that the working group is requested
 27 to invite the following individuals to become members of the
 28 working group:

- 29
- 30 (1) A representative from the International Longshore &
- 31 Warehouse Union, Local 1000;
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- 33 (2) A representative from AARP Hawaii;
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- 35 (3) A representative from the Healthcare Association of
- 36 Hawaii;
- 37
- 38 (4) A representative from Providing Healthy Homecare for
- 39 Hawaii;
- 40
- 41 (5) A representative from the Oahu Filipino Community
- 42 Council;
- 43



- 1 (6) A representative from United Community Healthcare of
- 2 Hawaii;
- 3
- 4 (7) A representative from the Adult Foster Homecare
- 5 Association of Hawaii;
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- 7 (8) A representative from the Alliance of Professional
- 8 Primary Care Administrators;
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- 10 (9) A representative from the Association of Residential
- 11 Care Administrators;
- 12
- 13 (10) A representative from The Primary Care Providers of
- 14 Hawaii; and
- 15
- 16 (11) An individual who owns and operates a community care
- 17 foster family home; and
- 18

19 BE IT FURTHER RESOLVED that the working group is requested
20 to:

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- 22 (1) Conduct a comprehensive analysis of the current
- 23 reimbursement and payment system for home- and
- 24 community-based services providers;
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- 26 (2) Identify areas where improvements can be made to
- 27 better support home- and community-based services
- 28 providers;
- 29
- 30 (3) Explore strategies to enhance reimbursements and
- 31 payments to home- and community-based services
- 32 providers, including identifying any necessary policy
- 33 changes, negotiation strategies, and alternative
- 34 funding sources;
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- 36 (4) Engage with home- and community-based services
- 37 providers, clients, family members, and other relevant
- 38 stakeholders to gather input and feedback on proposed
- 39 reimbursement and payment enhancement measures; and
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- 41 (5) Request funding of \$350,000 to conduct the
- 42 comprehensive analysis of the current reimbursement
- 43 and payment system for home- and community-based
- 44 services providers; and



1
 2 BE IT FURTHER RESOLVED that when conducting its activities,
 3 the working group is requested to prioritize equality and
 4 fairness in reimbursement and payment distribution to ensure all
 5 home- and community-based services providers, regardless of size
 6 and location, have access to increased funding opportunities;
 7 and

8
 9 BE IT FURTHER RESOLVED that the working group is requested
 10 to provide quarterly updates on its progress to the Legislature,
 11 stakeholders, and the public, to ensure transparency and
 12 accountability; and

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 14 BE IT FURTHER RESOLVED that the working group is requested
 15 to submit a report of its findings and recommendations,
 16 including any proposed legislation, to the Legislature no later
 17 than twenty days prior to the convening of the Regular Session
 18 of 2025; and

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 20 BE IT FURTHER RESOLVED that the working group is requested
 21 to cease to exist on June 30, 2025; and

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 23 BE IT FURTHER RESOLVED that certified copies of this
 24 Concurrent Resolution be transmitted to the Director of Health,
 25 Director of Human Services; Director of Labor and Industrial
 26 Relations; Director of the Executive Office on Aging; President
 27 of the International Longshore & Warehouse Union, Local 1000;
 28 State Director of AARP Hawaii; President and Chief Executive
 29 Officer of the Healthcare Association of Hawaii; President of
 30 Providing Healthy Homecare for Hawaii; President of the Oahu
 31 Filipino Community Council; President of United Community
 32 Healthcare of Hawaii; President of the Adult Foster Homecare
 33 Association of Hawaii; President of the Alliance of Professional
 34 Primary Care Administrators; President of the Association of
 35 Residential Care Administrators; and President of the Primary
 36 Care Providers of Hawaii.

