
HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN SERVICES TO ESTABLISH A
WORKING GROUP TO ADDRESS ISSUES RELATING TO REIMBURSEMENTS
AND PAYMENTS TO HOME AND COMMUNITY-BASED SERVICES
PROVIDERS.

1 WHEREAS, home and community-based services providers carry
2 out essential and necessary services to the State's elderly and
3 vulnerable populations; and

4
5 WHEREAS, a 2022 study conducted by the actuarial firm
6 Milliman of reimbursement rates for home and community-based
7 services found that, for all provider types, current median
8 direct care wages paid by the service providers fell below the
9 United States Bureau of Labor Statistics twenty-fifth percentile
10 for those occupations; and

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12 WHEREAS, adequate reimbursements and payments are crucial
13 to sustain and improve the quality of care provided by home and
14 community-based residential care home facilities; and

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16 WHEREAS, there is a pressing need to identify and implement
17 measure to enhance reimbursement rates for all home and
18 community-based services providers; now, therefore,

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20 BE IT RESOLVED by the House of Representatives of the
21 Thirty-second Legislature of the State of Hawaii, Regular
22 Session of 2024, the Senate concurring, that the Department of
23 Human Services is requested to establish a working group to
24 address issues relating to reimbursements and payments to home
25 and community-based services providers; and

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27 BE IT FURTHER RESOLVED that the working group is requested
28 to consist of the following members:
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- 1 (1) The Director of Human Services, or the Director's
- 2 designee who is requested to serve as chair of the
- 3 working group;
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- 5 (2) The Director of Health, or the Director's designee;
- 6
- 7 (3) The Director of Labor and Industrial Relations, or the
- 8 Director's designee;
- 9
- 10 (4) The Director of the Executive Office on Aging, or the
- 11 Director's designee;
- 12
- 13 (5) One member of the House Standing Committee on Health
- 14 and Homelessness, who shall also be a past or present
- 15 member of the Kupuna Caucus, to be appointed by the
- 16 Speaker of the House of Representatives;
- 17
- 18 (6) One member of the House Standing Committee on Human
- 19 Services, who shall also be a past or present member
- 20 of the Kupuna Caucus, to be appointed by the Speaker
- 21 of the House of Representatives; and
- 22
- 23 (7) Two members of the Senate Standing Committee on Health
- 24 and Human Services, who shall also be past or present
- 25 members of the Kupuna Caucus, to be appointed by the
- 26 President of the Senate; and
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28 BE IT FURTHER RESOLVED that the working group is requested
 29 to invite the following individuals to become members of the
 30 working group:

- 31
- 32 (1) A representative from the International Longshore &
- 33 Warehouse Union, Local 1000;
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- 35 (2) A representative from AARP Hawaii;
- 36
- 37 (3) A representative from the Healthcare Association of
- 38 Hawaii;
- 39
- 40 (4) A representative from Providing Healthy Homecare for
- 41 Hawaii;
- 42
- 43 (5) A representative from the Oahu Filipino Community
- 44 Council;



- 1
- 2 (6) A representative from United Community Healthcare of
- 3 Hawaii;
- 4
- 5 (7) A representative from the Adult Foster Homecare
- 6 Association of Hawaii;
- 7
- 8 (8) A representative from the Alliance of Professional
- 9 Primary Care Administrators;
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- 11 (9) A representative from the Association of Residential
- 12 Care Administrators;
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- 14 (10) A representative from the Primary Care Providers of
- 15 Hawaii; and
- 16
- 17 (11) An individual who owns and operates a community care
- 18 foster family home; and
- 19

20 BE IT FURTHER RESOLVED that the working group is requested
 21 to:

- 22
- 23 (1) Conduct a comprehensive analysis of the current
- 24 reimbursement and payment system for home and
- 25 community-based services providers;
- 26
- 27 (2) Identify areas where improvements can be made to
- 28 better support home and community-based services
- 29 providers;
- 30
- 31 (3) Explore strategies to enhance reimbursements and
- 32 payments to home and community-based services
- 33 providers, including identifying any necessary policy
- 34 changes, negotiation strategies, and alternative
- 35 funding sources; and
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- 37 (4) Engage with home and community-based services
- 38 providers, clients, family members, and other relevant
- 39 stakeholders to gather input and feedback on proposed
- 40 reimbursement and payment enhancement measures; and
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42 BE IT FURTHER RESOLVED that when conducting its activities,
 43 the working group is requested to prioritize equality and
 44 fairness in reimbursement and payment distribution to ensure all



1 home and community-based services providers, regardless of size
2 and location, have access to increased funding opportunities;
3 and
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5 BE IT FURTHER RESOLVED that the working group is requested
6 to provide quarterly updates to the Legislature on its progress
7 to stakeholders and the public, to ensure transparency and
8 accountability; and
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10 BE IT FURTHER RESOLVED that the working group is requested
11 to submit a report of its findings and recommendations,
12 including any proposed legislation, to the Legislature no later
13 than twenty days prior to the convening of the Regular Session
14 of 2025; and
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16 BE IT FURTHER RESOLVED that the working group shall cease
17 to exist on June 30, 2025; and
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19 BE IT FURTHER RESOLVED that certified copies of this
20 Concurrent Resolution be transmitted to the Director of Health,
21 Director of Human Services; Director of Labor and Industrial
22 Relations; Director of the Executive Office on Aging; President
23 of the International Longshore & Warehouse Union, Local 1000;
24 State Director of AARP Hawaii; President and Chief Executive
25 Officer of the Healthcare Association of Hawaii; President of
26 Providing Healthy Homecare for Hawaii; President of the Oahu
27 Filipino Community Council; President of United Community
28 Healthcare of Hawaii; President of the Adult Foster Homecare
29 Association of Hawaii; President of the Alliance of Professional
30 Primary Care Administrators; President of the Association of
31 Residential Care Administrators; and President of the Primary
32 Care Providers of Hawaii.
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