HOUSE OF REPRESENTATIVES THIRTY-SECOND LEGISLATURE, 2024 STATE OF HAWAII

H.C.R. NO. 165

HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT TO CONDUCT A SAMPLE SURVEY OF FOR-PROFIT, NON-PROFIT, AND GOVERNMENT ORGANIZATIONS IN HAWAII THAT HAVE SUCCESSFULLY IMPLEMENTED REMOTE WORK, HYBRID WORK, OR TELEWORK ARRANGEMENTS.

1 WHEREAS, housing costs in the State have sharply increased 2 in recent years; and 3

WHEREAS, the University of Hawaii Economic Research
Organization reported that between 2000 and 2022, the median
single family home price increased by two hundred sixty percent
and, according to the Repeat Sales Index, home prices are 4.7
times higher than in 2000; and

10 WHEREAS, there are areas in Hawaii, including rural 11 portions of every island, that have substantially less expensive 12 housing costs than those in urban and more populated areas; and 13

14 WHEREAS, the Department of Human Resources Development 15 reported to the Legislature that nearly four thousand of the 16 seventeen thousand civil service positions in the state 17 executive branch were vacant as of November 2022, not including 18 the University of Hawaii System or Department of Education; and 19

WHEREAS, identifying state jobs that are good candidates for remote work, identifying areas of the State where housing is relatively affordable but good-paying jobs are not readily available, and pairing the remote jobs with Hawaii workers who can work remotely would meaningfully address issues of affordability, help keep local families in Hawaii, and strengthen community ties; and



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Page 2

H.C.R. NO. 165

WHEREAS, funds should be invested to ensure that households 1 2 have sufficient broadband infrastructure to support an increase in remote workers and co-working facilities; this will allow 3 4 more people who want to stay in their communities to work but do not have appropriate space in their own homes to work remotely; 5 6 and 7 8 WHEREAS, co-working facilities can also be used for community events in the evenings, weekends, and off-work hours, 9 and existing state facilities like state libraries could be 10 utilized as co-working facilities; and 11 12 WHEREAS, the federal government has had remote work options 13 14 for its employees since the 1970s; and 15 WHEREAS, before the COVID-19 pandemic, only three percent 16 17 of federal employees teleworked every day, but that amount grew substantially during the peak of the pandemic when a record 18 fifty-nine percent of federal employees worked from home daily; 19 20 and 21 22 WHEREAS, similarly in the State, the COVID-19 pandemic led to much of the State working remotely full-time; and 23 24 WHEREAS, even after the COVID-19 pandemic, telecommuting 25 and remote services have remained popular, which has led to 26 27 renewed interest in strategies to create more sustainable communities; and 28 29 30 WHEREAS, remote work arrangements help alleviate transportation costs for employees and simultaneously ease 31 traffic congestion for other commuters; and 32 33 34 WHEREAS, according to the Honolulu Transportation Demand Management Plan, approximately thirty to fifty percent of trips 35 36 by vehicles are made by people driving alone; and 37 WHEREAS, there are best practices for remote work and 38 39 hybrid work with respect to management and productivity, including establishing policies that provide clear guidelines 40 and expectations, providing appropriate training sessions and 41 materials to support training for managers and employees, 42



H.C.R. NO. 165

providing clear communication, recognizing employees and 1 managers must invest additional effort to ensure their 2 communications are effective and that they are providing a 3 continuous flow of information, and engaging in frequent 4 5 consultations with labor unions to ensure a clear understanding of policies and procedures; now, therefore, 6 7 BE IT RESOLVED by the House of Representatives of the 8 9 Thirty-second Legislature of the State of Hawaii, Regular Session of 2024, the Senate concurring, that the Department of 10 Human Resources Development is requested to conduct a sample 11 survey of for-profit, non-profit, and government organizations 12 in Hawaii that have successfully implemented remote work, hybrid 13 work, or telework arrangements; and 14 15 BE IT FURTHER RESOLVED that the Department of Human 16 Resources Development is requested to examine the following: 17 18 19 (1)Best practices for managers and supervisors of remote 20 workers; 21 (2) Best practices for measuring productivity in a remote 22 work or hybrid work environment; and 23 24 (3) Lessons learned from running a remote work or hybrid 25 work program in Hawaii; and 26 27 28 BE IT FURTHER RESOLVED that the Department of Human Resources Development is requested to determine how these 29 30 strategies can be incorporated in existing and vacant state job positions to retain and attract a healthy public employee 31 workforce; and 32 33 BE IT FURTHER RESOLVED that the University of Hawaii 34 Economic Research Organization is requested to identify areas in 35 the State that have lower housing costs and decreased access to 36 good-paying jobs; and 37 38 BE IT FURTHER RESOLVED that the Hawaii Broadband and 39

40 Digital Equity Office is requested to analyze the condition of
41 the existing broadband infrastructure in the areas of the State
42 that have lower housing costs and decreased access to good-

Page 3

H.C.R. NO. 165

paying jobs, as identified by the University of Hawaii Economic 1 Research Organization; and 2 3 4 BE IT FURTHER RESOLVED that the Department of Human 5 Resources Development is requested to submit a report of its findings, including the findings of the University of Hawaii 6 Economic Research Organization and Hawaii Broadband and Digital 7 Equity Office, and recommendations, including any proposed 8 legislation, to the Legislature no later than twenty days before 9 the convening of the Regular Session of 2025; and 10 11 BE IT FURTHER RESOLVED that certified copies of this 12 Concurrent Resolution be transmitted to the Director of Human 13 Resources Development, State Broadband Coordinator, and 14 15 Executive Director of the University of Hawaii Economic Research 16 Organization. 17 18 19 OFFERED BY: MAR 0 8 2024



Page 4