

TESTIMONY OF THE DEPARTMENT OF THE ATTORNEY GENERAL KA 'OIHANA O KA LOIO KUHINA THIRTY-SECOND LEGISLATURE, 2024

ON THE FOLLOWING MEASURE:

S.B. NO. 2342, S.D. 2, H.D. 1, RELATING TO TRANSPORTATION.



BEFORE THE:

HOUSE COMMITTEE ON CONSUMER PROTECTION AND COMMERCE

DATE: Thursday, April 4, 2024 **TIME:** 2:00 p.m.

LOCATION: State Capitol, Room 329 and Videoconference

TESTIFIER(S): Anne E. Lopez, Attorney General, or

David L. Williams, Deputy Attorney General

Chair Nakashima and Members of the Committee:

The Department of the Attorney General provides the following comments with suggested amendments.

This bill: (1) amends sections 286-136, 291-2, and 291C-105, Hawaii Revised Statutes (HRS), to increase penalties for repeated traffic violations; (2) amends section 431:10C-117, HRS, to increase the penalty for driving without motor vehicle liability insurance; and (3) amends section 431:10C-301, HRS, to increase motor vehicle insurance minimum coverage requirements to protect residents from repeat offenders.

The Department is concerned about the proposed amendments to section 291C-105(c)(3)(D), HRS, on page 8, lines 6-9, in section 4 of the bill, which increase the mandatory minimum and maximum imprisonment terms for certain repeat excessive speed offenders from ten days to thirty days and from thirty days to ninety days, respectively. Currently, section 291C-105(c), HRS, classifies excessive speeding as a petty misdemeanor offense, which, pursuant to section 706-663, HRS, is punishable by a fine and/or up to thirty days imprisonment. Thus, the maximum imprisonment term of ninety days for the offense of excessive speed as proposed in this bill exceeds the statutory guidelines set forth in section 706-663, HRS.

The Department recommends either keeping the maximum term of imprisonment at thirty days or amending section 291C-105, HRS, to classify a third offense within a five-year period as a misdemeanor to conform with the statutory guidelines set forth in

Testimony of the Department of the Attorney General Thirty-Second Legislature, 2024 Page 2 of 2

section 706-663, HRS. We are available to work with the Committee to draft possible amendments.

Thank you for the opportunity to submit our comments.





JOSH GREEN, M.D. GOVERNOR | KE KIA'ĀINA

SYLVIA LUKELIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

STATE OF HAWAII | KA MOKUʻĀINA ʻO HAWAIʻI OFFICE OF THE DIRECTOR DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS KA ʻOIHANA PILI KĀLEPA

NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE
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DEAN I HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

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Testimony of the Department of Commerce and Consumer Affairs

Before the
House Committee on Consumer Protection and Commerce
Thursday, April 4, 2024
2:00 p.m.
State Capitol, Conference Room 329 and via Videoconference

On the following measure: S.B. 2342, S.D. 2 H.D.1, RELATING TO TRANSPORTATION

Chair Nakashima and Members of the Committee:

My name is Gordon Ito, and I am the Insurance Commissioner of the Department of Commerce and Consumer Affairs (Department) Insurance Division. The Department offers comments on this bill.

The purpose of this bill is to amend the penalties for violations of certain traffic laws and required motor vehicle insurance minimums and require the insurance commissioner to solicit rate filings from motor vehicle insurers to take effect as of July 1, 3000.

The Department notes that, with respect to Section 6, should the unspecified amounts¹ result in an increase in the minimum on liability coverage, upwards pressure will be placed on the premiums consumers pay for mandatory motor vehicle insurance.

¹ P. 14, lines 16 and 17; p. 15, line 3

Testimony of DCCA S.B. 2342, S.D. 2 H.D. 1 Page 2 of 2

However, the Department also acknowledges that a potential increase would provide an enhanced level of protection for consumers who purchase the minimums.

With respect to the January 1, 2027 increases proposed in Section 6, p. 14, line 15 to p. 15, line 11, we respectfully suggest this language be removed and this issue be revisited after the impact of the initial increases can be considered. Additionally, should our proposed amendment be accepted, we respectfully ask to remove the reference to paragraph "(2)(A)" on p. 15, line 16 for purposes of conformity.

To facilitate removal of a proposed change in the minimum on liability coverage, we also respectfully suggest deleting the language at p. 17, lines 13 to 20 describing issuing an Insurance Commissioner's Memorandum referencing amendments made to section 431:10C-301(b)(2)(A) and (B) of the Hawaii Revised Statutes.

Thank you for the opportunity to testify.

DEPARTMENT OF THE PROSECUTING ATTORNEY KA 'OIHANA O KA LOIO HO'OPI'I CITY AND COUNTY OF HONOLULU

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THE HONORABLE MARK NAKASHIMA, CHAIR HOUSE COMMITTEE ON CONSUMER PROTECTION & COMMERCE

Thirty-Second State Legislature Regular Session of 2024 State of Hawai'i

April 4, 2024

RE: S.B. 2342, SD2 HD1; RELATING TO TRANSPORTATION.

Chair Nakashima, Vice Chair Sayama, and members of the House Committee on Transportation, the Department of the Prosecuting Attorney of the City and County of Honolulu ("Department") **supports** S.B. 2342 SD2 HD1.

S.B. 2342 SD2 HD1 increases statutory penalties for repeat offenders who drive without a license or on a suspended license, and for reckless driving violations, and amends the minimum liability coverage thresholds to unspecified amounts.

The number of traffic fatalities and injuries in Hawai'i is alarming. This bill aims to protect the safety of pedestrians and motorists by applying appropriate penalties designed to act as a deterrent for those who repeatedly break traffic laws.

The Department reserves comment on the insurance liability coverage provisions.

Thank you for the opportunity to testify.





1003 Bishop Street Honolulu, Hawaii 96813 Telephone (808) 525-5877

Alison H. Ueoka President

TESTIMONY OF MICHAEL ONOFRIETTI

COMMITTEE ON CONSUMER PROTECTION & COMMERCE Representative Mark M. Nakashima, Chair Representative Jackson D. Sayama, Vice Chair

> Thursday, April 4, 2024 2:00 p.m.

SB 2342, SD2, HD1

Chair Nakashima, Vice Chair Sayama, and members of the Committee on Consumer Protection & Commerce, my name is Michael Onofrietti, ACAS, MAAA, CPCU, Senior Vice President, Chief Actuary & Chief Risk Officer for Island Insurance and Chairman of the Auto Policy Committee for Hawaii Insurers Council. The Hawaii Insurers Council is a non-profit trade association of property and casualty insurance companies licensed to do business in Hawaii. Member companies underwrite approximately forty percent of all property and casualty insurance premiums in the state.

Hawaii Insurers Council submits comments on SB 2342, SD2, HD1 Section 6 of the bill. The majority of our testimony is consistent with our prior testimony on minimum motor vehicle liability coverage limits during this session. We include that testimony below and add three other elements for the Committee to consider:

Minimum Bodily Injury (BI) Liability Limits in Other States

Hawaii's current minimum BI liability limits of \$20,000 per person/\$40,000 per accident are close to the most prevalent limits in the United States. A review of BI limits found that 43 states plus the District of Columbia have minimum BI limits of \$25,000 per person/\$50,000 per accident or Iower:

- 34 states have minimum BI limits of \$25,000 per person/\$50,000 per accident
- 4 states including Hawaii have minimum BI limits of \$20,000 per person/\$40,000 per accident

- 5 states including California have lower minimum limits or non-mandatory BI coverage (California, Pennsylvania, New Jersey, Florida and Louisiana)
- 5 states have minimum BI limits of \$30,000 per person/\$60,000 per accident
- 1 state has minimum BI limits of \$25,000 per person/\$65,000 per accident
- 2 states have minimum BI limits of \$50,000 per person/\$100,000 per accident (Maine and Alaska)
- No state has minimum BI limits above \$50,000 per person/\$100,000 per accident

Please note that Hawaii law also requires \$10,000 of Personal Injury Protection coverage to provide medical and other payments for those injured in accidents. Most states do not require Personal Injury Protection coverage.

Milliman Study Referenced in Hawaii Association for Justice (HAJ)

HAJ's testimony cites Table 12 from a Milliman study entitled "Factors Associated with Differences in the Incidence of Uninsured Motorists" and concludes that higher limits in and of themselves result in a lower proportion of uninsured drivers. This was **not** the conclusion of this study which contained 17 tables in total. The Executive Summary states in part:

"We found that economic factors (particularly differences in income, education, and unemployment rates) explained a large share of the differences in state UM rates. The findings concerning income suggest that automobile insurance may be a good consumers forgo when choices must be made among competing economic necessities (particularly among low-income families)."

Further, Table 17 of the study builds a statistical regression model to understand the differences in the rates of uninsured motorists by state. The authors reviewed many economic, education, policy, legal and other variables one of which was the current limit of bodily injury liability coverage as shown in HAJ's testimony.

"In the preliminary regression analyses, the latter two policy variables - minimum limits and the presence of a no pay, no play statute - provided negligible improvements to the explanation of differences in UM rates and were not statistically significant; they were consequently dropped from the final models."

Based on the study's conclusion, minimum bodily injury limits in a state were not statistically significant in determining the incidence of uninsured drivers. Drawing the conclusion from the study that minimum limits were meaningful is not statistically valid and inaccurate.

Hawaii's Certified Public Assistance Insurance (CPAI) Program

Hawaii is the only state that offers no-cost liability (bodily injury liability and property damage liability) to certain categories of welfare recipients. Increasing minimum coverage limits will apply to these insureds as well. The cost for claims under this program are spread among insured drivers that pay for their insurance via assessments to insurers. It is likely that this assessment will increase in the event of higher minimum.

Prior Testimony

Section 6 increases to blank amounts, minimum liability limits for bodily injury and property damage coverages in Section 431:10C-301. Any increase in minimum limits will cause a direct increase in costs of these coverages to all who purchase a minimum limits policy, and therefore, is regressive. Other coverages which are related will also increase, namely uninsured motorists and underinsured motorists coverages as we expect an increase in both uninsured and underinsured motorists due to premium increases in auto insurance.

Depending on the increase in limit, cost increases can range from 70% to 270% on a particular coverage. The dollar increases are difficult to determine because of the many factors involved in establishing personal auto rates. Minimum limits of coverage are often purchased by consumers without significant financial means or with limited assets to protect, and/or by younger consumers purchasing insurance on their own for the first time.

Recently, the Wall Street Journal and Bankrate reported that auto insurance is becoming a hardship for consumers. On February 5, 2024, Bankrate reported that auto insurance expenditures nationally increased 26% from 2023. Any increase will further exacerbate the pressure on those who can least afford it. Hawaii is already seeing a rise in uninsured motorists as our uninsured motorist population as estimated by the Insurance Research Council is 11% in 2022, up from 9% a few years ago.

This bill also contains a second increase in limits for policies issued on or after January 1, 2027. There is no justification for an automatic increase because minimum limits do not preclude a consumer from purchasing more coverage if desired. Placing an automatic increase in the law merely puts auto insurance farther out of reach for those who are struggling financially. We therefore ask that this language be stricken on Page 14, lines 10 – Page 15, line 5.

If the Legislature decides to increase minimum statutory limits, we ask that the effective date of the bill be January 1, 2025 and that language be inserted requiring the insurance commissioner to mandate a filing by motor vehicle insurers reflecting the increase so that insurers are allowed to charge the appropriate premium prior to the law change taking effect.

We ask that the following language be inserted, "The insurance commissioner shall issue a memo to solicit rate filings from motor vehicle insurers to reflect amendments to Sec. 431:10C-301(b)(1)(A) and (B) no later than July 1, 2025. Rate filings shall be due no later than December 1, 2025 and the relevant rate changes shall be effective for new and renewal policies on or after May 1, 2026."

Thank you for the opportunity to testify.





Testimony of Davin Aoyagi - Senior Government Relations Manager Turo Inc.

COMMENTS ON SB2342, SD2, HD1

Aloha e Chair Nakashima, Vice Chair Sayama, and other Committee Members,

On behalf of Turo and our vibrant community of peer-to-peer car sharing hosts and guests in Hawaii, we respectfully offer the following comments on SB2342, SD2, HD1.

Over the past several years, the Legislature has debated what the insurance requirements for peer-to-peer car sharing should be. This session, the Legislature also considered, and the House passed legislation (HB1991) to match insurance requirements for peer-to-peer car sharing and traditional rental to eliminate the current disparity between these industries, which we fully support. Parity requires both primacy of coverage and required minimums for both industries, two issues addressed in HB1991. We respectfully request consideration of language that supports parity between our industries in this measure.

It continues to be our position that there is no policy justification for the current disparities between peer-to-peer car sharing and traditional rental car companies regarding their insurance requirements. Currently, rental car companies are only required to carry state minimums and afforded the opportunity via exclusions to subrogate. Should SB2342, SD2, HD1 become law, insurance requirements for peer-to-peer car sharing will soar while those for rental will remain the same.

We extend a warm mahalo to the committee for its consideration of our testimony.





INSURING AMERICA apci.org

To: The Honorable Mark Nakashima, Chair

The Honorable Jackson Sayama, Vice Chair

House Committee on Consumer Protection & Commerce

From: Mark Sektnan, Vice President

Re: SB 2342 SD2 HD1 – Relating to Transportation

APCIA Position: Oppose

Date: Thursday, April 4, 2024; 2:00 p.m.

Conference Room 329 & Videoconference

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee:

The American Property Casualty Insurance Association of America (APCIA) is opposed to **SB 2342 SD2 HD1** which increase penalties for violations of specific traffic laws and increase the minimum financial liability limits for motor vehicle policies. Representing nearly 60 percent of the U.S. property casualty insurance market, the American Property Casualty Insurance Association (APCIA) promotes and protects the viability of private competition for the benefit of consumers and insurers. APCIA represents the broadest cross-section of home, auto, and business insurers of any national trade association. APCIA members represent all sizes, structures, and regions, which protect families, communities, and businesses in the U.S. and across the globe.

APCIA generally favors efforts by states to improve driver safety but must oppose the portions of SB 2342 SD2 HD1 which increase the minimum financial liability limits. SB 2342 SD2 HD1 is premised on helping lower income drivers in Hawaii obtain more insurance coverage. However, this coverage is already available to any driver that wishes to purchase it. Rather, SB 2342 SD2 HD1 will force Hawaii drivers to purchase higher coverage, whether they want to or not. This bill increases the minimum financial responsibility (FR) limits in Hawaii immediately to an unknown amount.

Consumers are already facing insurance premium increases due to the unparalleled inflation insurers are facing. This bill would only increase inflation, and insurance premiums at a time when the citizens of Hawaii are already confronting inflation rates not seen in the last forty years and record high gas prices at the pump, it is absolutely the wrong time to require drivers to spend more on auto insurance. Keeping costs down for consumers should be the most significant consideration for policymakers.

This bill will clearly increase rates for low-income and young drivers who will be forced to buy more coverage, but it will also most likely increase the number of uninsured drivers in Hawaii.

Recently Hawaii has seen a decrease in the number of uninsured drivers. According to the Insurance Research Institute, Uninsured Motorists 2017-2022 study, the number of uninsured drivers peaked in 2021.

Hawaii						
	2017	2018	2019	2020	2021	2022
UM Frequency	0.047	0.051	0.050	0.036	0.051	0.047
BI Frequency	0.642	0.611	0.609	0.356	0.429	0.432
UM Rate	7.4%	8.3%	8.2%	10.0%	11.9%	10.9%

This bill could increase the number of uninsured drivers and reverse this trend. Higher numbers of uninsured drivers could also increase rates for drivers who are already carrying higher liability limits and commercial drivers who could pay more for uninsured motorist coverage.

SB 2342 SD2 HD1 sets an automatic increase to coverage minimums in 2027 in an unknown amount. This approach is unique, and, as far as we know, untested in any other state. An automatic increase has a few drawbacks. First, like any increase in minimums/coverage, it forces increases in costs on consumers who may not otherwise choose them. Second, the amount increased may not match increases in consumer prices, as is likely the intended purpose. As we are currently seeing, consumer-related inflationary rates can fluctuate significantly, undermining the intended effect of this proposal.

For these reasons, APCIA asks the committee to **hold** this bill in committee.



Certified Public Accountants, A Professional Corporation

Committee on Consumer Protection & Commerce

Thursday, April 4, 2024; 2:00 p.m. Conference Room 329 State Capitol

Re: Strong Support for SB 2342, SD2, HD1

Chair Nakashima, Vice Chair Sayama, and members of the Consumer Protection & Commerce Committee:

My name is Marilyn M. Niwao, and I am a Hawaii licensed CPA and Attorney, and a principal of a well-established Maui CPA firm, Niwao & Roberts, CPAs, a P.C. for over 39 years. Although I am currently a State Director for the Hawaii Association of Public Accountants and co-chair of its legislative committee, I am testifying here solely in my capacity as a principal of Niwao & Roberts, CPAs, a P.C. and for myself, as a Hawaii automobile accident victim.

Please support SB 2342, SD2, HD1 and increase the insurance limit requirements which are totally inadequate for Hawaii's needs. Do not make an accident victim further victimized by inadequate insurance limits. The focus of insurance should be on the needs of the accident victim(s), and not on the increase in costs of auto insurance for the privilege of operating a motor vehicle.

Please note that the auto insurance amounts of a driver responsible for hitting a pedestrian could also be used to compensate a pedestrian for injuries sustained, or the pedestrian's family.

In addition, any adjustment to the amount of insurance required to cover medical costs should be determined by the increase in medical and medical insurance costs over the last 25 years. This is a much higher percentage than the regular rate of inflation for all other goods and services. Unfortunately also - there are many costs and damages arising from an auto accident that are not reimburseable by those with medical insurance.

Life is about learning, and unfortunately, I learned the hard way regarding auto insurance coverage. In June 2018, I was in a car being driven by my husband on Maui after work. Suddenly, we were hit from behind by another car driven at high speed (approximately 85 miles per hour) by a young man who crossed into our lane of traffic.

The young man had just completed his first year of college at the University of Hawaii and apparently had fallen asleep at the wheel. Needless to say, the driver was not one who could be sued personally because he had little or no money. I was lucky in that I was not killed.

As a result of the accident, I sustained substantial injuries and had to be treated at Stanford Medical Center and by specialist doctors in Honolulu. The medical specialists needed to treat me were not available on Maui. To this day, I still require off-island medical treatment for injuries sustained from the accident due to the shortage of medical specialists on Maui.

The car accident was totally unexpected and was beyond our control. In the course of navigating the insurance maze, I discovered the Personal Injury Protection (PIP) Coverage required in Hawaii is grossly inadequate. Each driver pays for their own PIP coverage, and but not all insurance companies offer a driver the option to increase this coverage.

1. Personal Injury Protection Coverage (PIP) – paid by the driver to cover costs arising from the accident.

Although I had the maximum offered by State Farm insurance company (which was the minimum required by the Hawaii statute), I found the \$10,000 personal injury protection benefits to be totally inadequate. PIP covers the gross costs (without subtracting medical insurance) arising from the accident, such as ambulance, medical, hospital, surgical, chiropractic, CT and MRI scans, physical therapy, and other costs. For example, after the \$10,000 was easily exhausted, my physical therapist informed me that he would not treat me anymore because of the time required to fill out HMSA paperwork.

Suggestion – Amend Section 431:10C-103, HRS and increase PIP coverage to \$20,000 per person, with optional additional amounts to be provided up to \$75,000 per person.

2. I suggest bodily injury insurance premiums should be increased from \$20,000 to \$75,000 per person effective January 1, 2025, then subsequently to \$125,000 per person in 2027. I also support the minimum insurance of property damage, including from motor vehicles from \$10,000 to \$25,000, and then subsequently to \$50,000.

In my case, even though the other driver had \$100,000 in insurance for my medical costs and I had my own amount of underinsured coverage, it was totally inadequate to compensate me for my medical bills and losses. Although I tried to reach a settlement with my insurance company on my own, the insurance company offered a fraction of the insurance limits, and I found out that I needed a personal injury attorney to represent me, and that the auto insurance company had to be sued in order to take the claim seriously. With the assistance of my personal injury attorney,

I was able to receive the maximum insurance coverage for my injuries less a percentage for attorney fees, court costs, and an amount to reimburse HMSA for medical costs advanced. (In other words, the accident victim actually receives far less than the gross amount of the insurance coverage for injuries that is set by statute.)

With too little insurance available or recoverable to an automobile accident victim, personal injury attorneys appear not interested in taking a case. For me, I was forced to draw on my retirement funds to cover my medical costs, medical travel from a neighbor island, and loss of earnings for the time I spent receiving medical treatment and handling paperwork for the insurance companies.

With the above information, please support SB 2342, SD2, HD1 and increase the insurance limits at a minimum to the figures I suggested.

Thank you for this opportunity to testify. Please do not hesitate to ask any questions by contacting me at niwao@mauicpa.com or at (808) 242-4600, ext. 224.

Respectfully submitted,

Marilyn M. Miras

Marilyn M. Niwao, M.S.P.H., J.D., CPA, CGMA

President

TESTIMONY OF EVAN OUE ON BEHALF OF THE HAWAII ASSOCIATION FOR JUSTICE (HAJ) REGARDING SB 2342 SD2 HD1

Date: April 4, 2024 Time: 2:00 PM LATE

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee,

My name is Evan Oue, and I am presenting this testimony on behalf of the Hawaii Association

for Justice (HAJ) in STRONG SUPPORT of SB 2342 SD2 HD1 RELATING TO

TRANSPORTATION.

Hawaii automobile liability insurance minimums have not increased in 25 years. Accounting for

inflation, Hawaii consumers have less than half of the protection they had when the law was last

amended, and Hawaii ranks at the bottom nationally in automobile insurance protection. Hawaii's low

insurance requirements also deny the State recovery of substantial Medicaid funds it spends on medical

care for consumers injured in car crashes.

The proposed increase aims to bring the minimum level of insurance protection to less than the

level provided when they were last set by the Legislature in 1998, accounting for inflation. Currently,

Hawaii is at the bottom of the national standings in this important area of consumer protection.

While Hawaii consumers and the State suffer, Hawaii has been the most profitable state for

automobile insurers for over 25 years. The proposed increase will impose no unfair burden on them.

The proposed increase will also not harm consumers' pockets. If insurance premiums need to be

adjusted at all, returning protections to less than the equivalent 1998 levels will impact premiums less

than the price of a cup of coffee per month.

This measure proposes tiered increases to the minimum automobile insurance coverage for bodily

injury liability, the corresponding limit for an accident, and property damage. The measure proposes an

increase upon approval and a second step-up in 2027.

Page 1 of 19

Additionally, in response to the recent traffic fatalities occurring near two state schools, the measure seeks to increase civil and criminal penalties for multiple violations of Hawaii's traffic code in an effort to deter repeated traffic violations and to promote greater safety for Hawaii residents on our roads.

I. Increase of the Insurance Minimums are Long Overdue:

We greatly appreciate the previous committee hearing this measure to discuss this important issue for Hawaii residents. The measure was amended to blank out the specific amounts for the motor vehicle coverage and implement an effective date of January 1, 2025. While we appreciate the amendments made by the previous committee, we respectfully ask that the motor vehicle minimums of \$50,000 from the previous version be reincluded in the measure to properly provide adequate levels of protection which reflect the impact of inflation over the last 25 years.

Specifically, we support the measure as it increases the bodily injury insurance minimum from \$20,000 to \$50,000 per person and then subsequently to not less than \$75,000 per person in 2027.

Additionally, the corresponding maximum limit per accident should increase from \$40,000 to \$100,000, and then subsequently to not less than \$200,000. Further, we support increases the minimum insurance for property damage, including motor vehicles from \$10,000 to \$20,000, and then subsequently to \$40,000. This increase in coverage merely tracks inflation over time of living and medical expenses associated with motor vehicle accidents.

Motor vehicle insurance minimum required policy limits have not been raised in 25 years, since the enactment of Act 27, session laws of 1998. This has resulted in more than a 50% reduction in consumer protection. In fact, the minimum insurance requirement for bodily injury liability has decreased over the years despite the steady increases in the cost of living and medical care.

In 1985, the minimum requirement was \$35,000 per person, which in today's dollars would be equal \$98, 463. In 1992, it was reduced to \$25,000 with no maximum per accident. It remained at \$25,000 until it was reduced again in 1998 to \$20,000 per person, with a corresponding \$40,000 maximum per

accident. Accounting for inflation, the \$20,000 minimum coverage established 1998, would now equate to \$38,233 in today's dollars (See Exhibit 3). Moreover, when accounting for medical inflation, the \$20,000 minimum coverage established 1998, would now equate to \$46,771 in today's dollars (See Exhibit 3).

Now is time to raise the minimum coverage requirement to properly reflect the changes in the cost of living and provide realistic minimum levels of protection for the public. Medical inflation has dramatically increased over the past 25 years, while insurance premiums have remained the same.

Ultimately, accident victims and health care providers pay the price for Hawaii's unreasonably low minimum policy limits. Failing to increase the insurance minimums operates as a tax on tort victims whose medical expenses substantially outweigh the current insurance minimums.

II. Any Potential Increase in Insurance Premiums will be Minimal, if At All:

As explained below in Part IV, given the record profits insurers have made on Hawaii policies for decades, it is unclear if an increase in minimum coverage would need to result in an increase in premiums. If there is an increase in premiums, according to insurance company calculations, any increase would be minimal, especially in comparison with the substantial increase in protection it would provide to drivers, pedestrians, and the State. Based on the current rates filed with the Department of Commerce and Consumer Affairs (DCCA), an increase to \$50,000 in coverage will likely equate to approximately \$24.08 - \$67.08 per year in premium cost increases, or \$2.00 - \$5.50 per month -- less than the cost of a cup of coffee (See Exhibit 1A). HAJ has examined the current rate filings of the top 3 auto insurance carriers in the state, GEICO, State Farm, Allstate, Progressive, which account for the majority of the market in Hawaii. When applying the Increased Limit Factor (ILF) to the base rates of the companies for bodily injury (BI) and property damage (PD) (See Exhibits 1B and 1C), the combined projected premium increases for each company will equate to approximately \$25 to \$70 per year.

Since 2007, nine other states increased their insurance premiums. Of those nine states, five states that increased their minimum insurance requirements saw slight decreases in their insurance premiums

the year following the change. For example, in 2013, Ohio increased its insurance from \$12,500 to \$25,000 for personal liability and saw a slight increase in premiums the year of the coverage increase, but a subsequent premium rate decreases in the year following.

Additionally, the remaining states saw minimal increases in premiums the year of the increases and the subsequent year. For example, in 2011, Ohio increased its personal liability requirements from \$20,000 to \$30,000 and saw an increase of approximately \$7 for the year of the increase and the subsequent year.

In certain instances, those carrying minimum limits may be assessed rates different. Someone with DUI or speeding tickets and multiple accidents will pay more. Someone with a high-performance sports car may pay more. Someone with both auto and homeowner's insurance with the same company may pay less due to discounts. Someone with an accident-free record may pay less. So, any given policy may cost more, or less, depending upon driver-specific underwriting principles. Overall, however, slight premium rate increases, or in some cases potential decreases in rates in other jurisdictions demonstrate that the actual cost of additional coverage for responsible drivers is small, and the increase in benefits is substantial.

The estimated \$2.00 - \$5.50 per month in costs is minimal in comparison to the benefits of having an additional \$30,000 per person and \$60,000 per accident in coverage. Protection of the public should be given great consideration as we continue to experience dramatic increases medical costs.

III. SB 2342 Will Allow the State to Recover Additional Costs for Medicaid Beneficiaries

A survey conducted by HAJ found that approximately 30% of auto bodily injury liability third party settlements are for \$20,000 minimum limits. One-third of these \$20,000 minimal limits settlements were paid to Medicaid beneficiaries, or approximately one in every 10 third-party auto liability settlements. As such, one in every three minimum policy limits settlements shortchanges the State. The

State's loss is often substantial because the current minimal insurance requirements of \$20,000 are greatly insufficient to offset the medical cost associated with motor vehicle accidents.

For instance, in the commonly occurring case in which the minimums are insufficient, the State will only recover one-third of the \$20,000, which is \$6,666. If limits are raised to \$50,000, the State would receive up to an additional \$10,000 or \$16,665 per case, when coverage is insufficient to fully reimburse the State.

IV. <u>Hawaii is the Most Profitable State in the Nation for Auto Insurers:</u>

Hawaii has been the nation's most profitable automobile insurance market in the United States for over 25 years. In the mid-1990s insurers claimed that high premiums were caused by excessive claim payments, however, an August 1996 Star Bulletin article revealed that auto insurers were actually making record profits instead. Net profits in 1996 were a staggering 27.5%, up from an already impressive 22% in 1995. This makes Hawaii *twice as profitable* for insurers compared to the other states, as explained in the following paragraph.

The National Association of Insurance Commissioners (NAIC) annually publishes profit/loss data for automobile insurance countrywide. In its report issued in 2021, NAIC data reveals that private automobile insurance underwriting profits in Hawaii for 2021 was a 15.7% return on net worth (See Exhibit 6). In comparison, the national average for underwriting profit was 4.2% return on net worth (See Exhibit 6). Automobile insurers in Hawaii *tripled the national average* of underwriting profit and the national average of return.

Hawaii has consistently been the most profitable state for automobile insurers for over 25 years. NAIC data shows net returns on worth for Hawaii auto insurance between 2018-2020 as 16.4%, 11.7%, and 20.4% for an average of 16.6%. In comparison, during the same time period, the nationwide net returns were 7.6%, 6.9% and 10.2% for an average of 8.2%. Thus, over the course of that recent three-year span, Hawaii has nearly doubled the national averages. It is time to re-balance consumer benefits

with insurer profits to give consumers more benefits and insurers healthy, but not exorbitant, profits.

There is ample room for insurers to provide additional benefits to Hawaii consumers either without raising premiums or with, at most, a nominal increase.

V. Hawaii's Insurance Minimums are Significantly Lower than other States:

Hawaii is among only six states that require \$20,000 or less in coverage, placing Hawaii at the bottom nationally in this area of consumer protection. A substantial number of states require \$25,000 or more with some states requiring \$30,000 and \$50,000. An increase in Hawaii's minimum requirement is appropriate given our high cost of living, affordable insurance rates and civic obligation to provide adequate levels of benefits in exchange for the privilege of driving. Our state has experienced the harsh impacts of inflation after the pandemic and costs of goods, property and medical services has gone up substantial in the past couple of years. Specifically, medical bills for accidents of moderate severity routinely exceed \$20,000 and often exceed \$50,000 for an emergency that involves a trauma designation. The current \$20,000 insurance policy limits all too often pays for just a fraction of the damages caused and leaves the victim and sometimes their health care providers responsible for the remaining costs.

Recently other jurisdictions have increased their minimum insurance coverage requirements. For example, California has passed legislation commencing in 2025 to increase the amount of liability insurance coverage an owner or operator of a motor vehicle is required to maintain to \$30,000 for bodily injury or death of one person, \$60,000 for bodily injury or death of all persons, and \$15,000 for damage to the property of others as a result of any one accident. The measure further increases the required insurance minimums in 2035 to \$50,000 for bodily injury, \$100,000 for bodily injury or death of all persons, and \$25,000 for property damage in order to accommodate rising costs of goods and medical expenses.

Additionally, Virginia passed a bill increasing the coverage from \$25,000 to \$50,000 for bodily injury or death of one person in any one accident, \$50,000 to \$100,000 because of bodily injury or death of two or more persons in any one accident, and \$20,000 to \$40,000 for property damage.

Lastly, Arizona also passed a measure which increased the coverage from \$15,000 to \$25,000 for bodily injury or death of one person in any one accident, \$30,000 to \$50,000 because of bodily injury or death of two or more persons in any one accident, and \$10,000 to \$15,000 for property damage. The costs of living and of medical care are significantly higher in Hawaii, requiring a higher level of minimum coverage to meet the same needs.

VI. Increased Motor Vehicle Minimums are NOT Directly Correlated to Higher Levels of Uninsured Motorist:

HAJ has found that there is no connection between higher compulsory minimum amounts and higher uninsured rates, and that increases in those minimum amounts are unlikely to have a large impact on the uninsured rate. In fact, in 2015, the latest year for which data are available, the jurisdiction with the highest uninsured motorist rate imposed the smallest required amounts of insurance and the jurisdiction with the lowest uninsured motorist rate imposed the highest required amounts of insurance.

For example, "Florida imposes the least stringent limits among all of jurisdictions, 10/20/10, and yet in 2015 had the highest percentage of uninsured drivers, a staggering 26.7 percent." Conversely, "Maine requires 50/100/25 and had the lowest rate of uninsured drivers at 4.5 percent. This same year nationwide, the percentage of motorists without automobile insurance was 13."²

Furthermore, Milliman prepared a report for the Insurance Research Council in 2020 which examined the uninsured motorist issue and found that higher minimums were actually associated with lower uninsured motorist rates across the country. In examining states across the country, Milliman determined that between 2009-2015, states with higher mandatory insurance minimums averaged lower levels of uninsured motorist (See Exhibit 5).

¹ Robinette, C.J. and Wachtel, D. (2020) *Raising compulsory automobile insurance minimum amounts: A case study from the United States*, *SSRN*. Available at: https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3558165 (Accessed: 09 February 2024).

² Id.

VII. Increased Civil and Criminal Penalties are Needed to Protect Hawaii Residents:

In conjunction with increasing the motor vehicle insurance minimums, the measure seeks to protect Hawaii drivers and pedestrians by increasing civil and criminal penalties for repeat traffic offenders. In 2022, Hawaii saw a record high of 117 traffic fatalities and 570 serious injuries. In 2023, accidents resulting in two deaths near state schools have demonstrated the need for greater safeguards for Hawaii residents. In response to the recent tragic pedestrian accidents near State schools, this measure seeks to create greater deterrent for multiple offenses of: 1) driving without a license; 2) driving without insurance; 3) excessive speeding; and 4) reckless driving.

The increased civil and criminal penalties in this measure are narrowly tailored towards multiple violations by an individual who habitually disregards Hawaii traffic safety laws and make our roads unsafe for pedestrians and other drivers. For example, the tragic accident involving a McKinley High School student last year may have been preventable if greater civil and criminal penalties were in place to deter a driver who consistently ignored Hawaii traffic safety laws having amassed 164 citations and had no license at the time of the accident. This measure aims to prevent a similar tragedy from occurring moving forward.

IV. SB 2342 Offers Greater Consumer Protection and Public Safety for Hawaii Residents:

Ultimately, driving is a privilege that carries a potential for causing serious injuries. This measure combines greater consumer protection with greater public safety for Hawaii drivers and pedestrians. Hawaii was once a leader in consumer protection requiring adequate levels of minimum insurance for its citizens. Exorbitant premiums in the 1990s forced multiple reductions in benefits. With insurance now relatively cheap and readily available for the past 25 years, it is time to revisit raising minimum levels to more adequately reflect the dangers associated with motor vehicles. Furthermore, given the recent accidents involving repeat traffic offenders, the measure prioritizes the need for greater public safety by deterring drivers that consistently violation Hawaii's traffic safety laws.

Thank you very much for allowing me to testify on of this measure. HAJ looks forward to working with the legislature on this issue for our state. Please feel free to contact me should you have any questions or desire additional information.

Exhibit 1A

Impact of Increasing Minimum Liability Limits From \$20k/40k/10k to \$50k/100k/20k and \$75k/200k/40k in Hawaii

Insurer	\$20k/40k/10k Premium	emium Premium		Projected Premium Increase Per Year for \$50k/100k/20k	Projected Premium Increase Per Year for \$75k/200k/40k		
GEICO	\$213.80 ³	\$254.604	\$281.205	\$40.80	<u>\$26.60</u>		
Progressive	\$343.55 ⁶	\$411.317	\$460.848	\$67.76	<i>\$49.53</i>		
State Farm	\$308.289	\$332.36 ¹⁰	\$346.45 ¹¹	\$24.08	\$14.09		

³ 54.50 BI + 159.30 PD.

⁴ 92.10 BI + 162.50 PD.

⁵ 112.30 BI + 168.90 PD.

⁶ 111.86 BI + 231.69 PD.

⁷ 161.08 BI + 250.23 PD.

⁸ 201.35 BI + 259.49 PD.

⁹ 106.34 BI + 201.94 PD.

¹⁰ 119.10 BI + 212.04 PD.

¹¹ 122.29 BI + 224.16 PD.

Exhibit 1B

Impact of Increasing Minimum BI Limits From \$20k/40k to \$50k/100k and then to \$75k/200k in Hawaii

Insurer	\$20k/40k Premium	\$50k/100k Increased Limit Factor (ILF)	\$50k/100k Premium ¹²	\$75k/200k ILF	\$75k/200k Premium ¹³	Projected Premium Increase Per Year for \$50k/100k ¹⁴	Projected Premium Increase Per Year for \$75k/200k ¹⁵	
GEICO	\$54.50 ¹⁶	1.69 ¹⁷	\$92.10	2.06^{18}	\$112.30	\$37.60°	<u>\$20.20</u>	
Progressive	\$111.86 ¹⁹	1.44 ²⁰	\$161.08	1.80^{21}	\$201.35	\$49.22	<u>\$40.27</u>	
State Farm	\$106.34 ²²	1.12 ²³	\$119.10	1.15 ²⁴	\$122.29	<i>\$12.76</i>	<i>\$3.18</i>	

¹² Col. 3 x Col. 2.

¹³ Col. 5 x Col. 2.

¹⁴ Col. 4 - Col. 2.

¹⁵ Col. 6 – Col. 4.

¹⁶ Terr. 2, BI 91 x .599 (Preferred Level E), GECC-133614002, GECC-132287612.

¹⁷ GECC-133242437.

¹⁸ Id. Assumed based on GEICO's disclosed ILF's of 2.02 for 75/150, 2.18 for 100/300.

 $^{^{19}}$ Filing shows 117.75 as base rate with ILF of .95 for 20/40 limits. Rate for 20/40 limits is therefore 111.86 (117.75 x .95). PRGS-133460316.

 $^{^{20}}$ Id. Filing shows 50/100 with ILF of 1.37 and 20/40 with a factor of 0.95. Rebasing 20/40 as 1.00 makes the ILF for 50/100 1.44 (1.37/.95).

²¹ Halfway between rebased 1.44 for 50/100 and rebased 2.16 for 100/300. PRGS-133460316.

²² Result of assumed 1/3 to 2/3 split of combined 161.13 BIPD premium, multiplied by 2, after rebasing 20/40 ILF from .99 to 1.00. STFM-133097589.

²³ Id.

²⁴ Id.

Exhibit 1C

Impact of Increasing Minimum PD Limits From \$10k To \$20k and then to \$40k in Hawaii

Insurer	\$10k Premium	\$20k Increased Limit Factor (ILF)	\$20k Premium ²⁵	\$40k ILF	\$40k Premium ²⁶	Projected Premium Increase Per Year for \$20k ²⁷	Projected Premium Increase Per Year for \$40k ²⁸	
GEICO	\$159.30 ²⁹	1.02^{30}	\$162.50	1.06 ³¹	\$168.90	\$3.20	<mark>\$6.40</mark>	
Progressive	\$231.69 ³²	1.08^{33}	\$250.23	1.12 ³⁴	\$259.49	<i>\$18.54</i>	\$9.26	
State Farm	\$201.94 ³⁵	1.05^{36}	\$212.04	1.11^{37}	\$224.16	<u>\$10.10</u>	<i>\$12.02</i>	

²⁵ Col. 3 x Col. 2.

²⁶ Col. 5 x Col. 2.

²⁷ Col. 4 - Col. 2.

²⁸ Col. 6 – Col. 4.

²⁹ Terr. 2, PD 266 x .599 (Preferred Level E), GECC-133614002, GECC-132287612.

³⁰ GECC-133242437.

³¹ Id. Assumed based on GEICO's disclosed ILF's of 1.04 for 30, 1.08 for 50.

³² Filing shows 243.88 as base rate with ILF of .95 for 10 limits. Rate for 10 limits is therefore 231.69 (243.88 x .95). PRGS-133460316.

³³ Id. Filing shows 20 with ILF of 1.03 and 10 with a factor of 0.95. Rebasing 10 as 1.00 makes the ILF for 20 1.08 (1.03/.95).

³⁴ Halfway between rebased 1.11 for 30 and rebased 1.13 for 50. PRGS-133460316.

³⁵ Result of assumed 1/3 to 2/3 split of combined 161.13 BIPD premium, multiplied by 2, after rebasing 10 from .94 to 1.00. STFM-133097589.

³⁶ Id.

³⁷ Id.

Exhibit 2

Average expenditure on auto insurance after minimum insurance levels are raised

STATE	Annualized % change after minimums raised	Countrywide annualized change for the period after minimums raised	Difference between state and countrywide
Alabama	3.87%	2.63%	1.20%
Connecticut	2.35%	2.63%	-0.28%
Delaware	0.73%	1.24%	-0.51%
District of Columbia	2.54%	3.21%	-0.67%
Illinois	2.44%	3.14%	-0.70%
Indiana	-0.32%	-0.57%	0.25%
Kansas	-0.87%	-0.57%	-0.30%
Louisiana	2.92%	2.84%	0.52%
Maryland	2.57%	3.11%	-0.54%
Nevada	2.92%	1.24%	1.68%
Ohio	2.46%	3.21%	-0.75%
South Carolina	2.96%	2.11%	0.85%
Texas	3.32%	3.11%	0.21%
Utah	2.46%	2.63%	-0.17%
Countrywide		Average:	0.06%

- 14 states (including the District of Columbia) have raised minimum auto insurance levels in the last 15 years.
- 8 of the 14 states have seen auto insurance expenditures increase less than the country as a whole after the minimums were raised.
- On average, states that raised their minimum levels of insurance experienced auto insurance expenditures that were only 0.06% higher than the country as a whole.

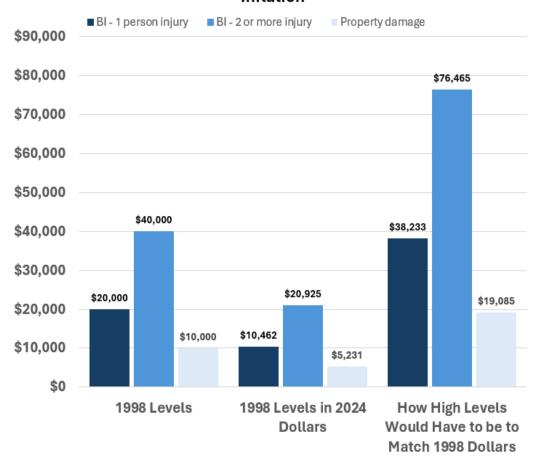
Source: Auto Insurance Database Report, Various Editions, National Association of Insurance Commissioners (NAIC). The "average expenditure" is defined as (liability written premium + collisions written premium + comprehensive written premium) divided by liability written exposures.

Exhibit 3 – Minimum Level Adjusted for Inflation

Auto insurance minimums - Hawaii

- Hawaii's minimum levels of insurance date back to 1998 and have not been updated.
- Those levels are significantly inadequate today.
- Minimum levels would have to be significantly increased to come close to their original value.

Minimum Levels of Insurance Adjusted for Inflation



³⁸ Consumer Price Index for All Urban Consumers (CPI-U), Bureau of Labor Statistics, https://data.bls.gov/PDQWeb/cu. Calculations can be verified using the BLS's inflation calculator.

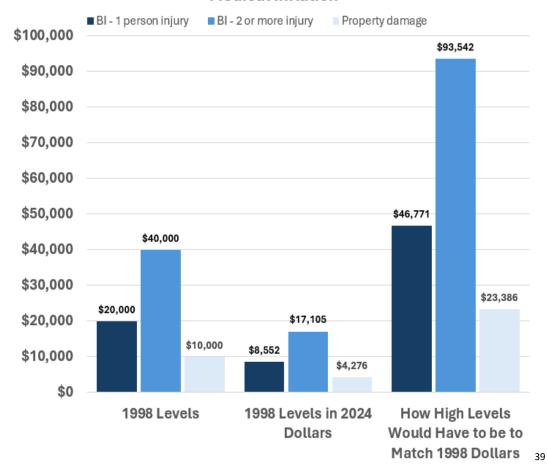
Page 14 of 18

Exhibit 3 – Minimum Level Adjusted for Medical Inflation

Auto insurance minimums - Hawaii

- Hawaii's minimum levels of insurance date back to 1998 and have not been updated.
- When compared to the effects of medical inflation, those levels are severely inadequate today.
- Minimum levels would have to be significantly increased to come close to their original value.

Minimum Levels of Insurance Adjusted for Medical Inflation



³⁹ Consumer Price Index for All Urban Consumers (CPI-U), Bureau of Labor Statistics, https://data.bls.gov/PDQWeb/cu. Calculations can be verified using the BLS's inflation calculator.

Page 15 of 18

Exhibit 4

A comparative analysis on states that have increased their auto limits since 2007

State	Year change effective	Limit after change	Limit before change	Premium** year before change (NAIC)	Premium year of change (NAIC)	Premium year after change (NAIC)	UM** before change (III)	UM after change (III)	Comments
Alabama	2009	25/50/25	20/40/10	\$794.76 (2008)	\$783.59 (2009)	783.19 (2010)	26% (2007)	19.6% (2012)	Decrease in average annual premium cost; decrease in UM
Illinois	2015	25/50/20	20/40/15	\$775.24 (2014)	\$803.64 (2015)	\$836.67 (2016)	13.3% (2012)	13.7% (2015)	Increase in average annual premium cost (\$33.03); increase in UM (.4%)
Louisiana	2010	15/30/25	10/20/10	\$1271.24 (2009)	\$1294.89 (2010)	\$1281.55 (2011)	12.9% (2009)	13.9% (2012)	Decrease in average annual premium cost; increase in UM (1%).
Maryland	2011	30/60/15	20/40/15	\$1041.79 (2010)	\$1048 (2011)	\$1056.71 (2012)	14.9% (2009)	12.2% (2012)	Increase in average annual premium cost (\$12.71); decrease in UM
Ohio	2013	25/50/25	12.5/25/7.5	\$713.25 (2012)	\$738.97 (2013)	\$682.70 (2014)	13.5% (2012)	12.4% (2015)	Decrease in average annual premium cost; decrease in UM.
Oregon	2009	25/50/20	25/50/10	\$809.95 (2008)	\$807.57 (2009)	\$807.20 (2010)	11% (2007)	9.0% (2012)	Decrease in average annual premium cost; decrease in UM.
South Carolina	2007	25/50/25	15/30/10	\$875.48 (2006)	\$878.52 (2007)	\$863.00 (2008)	10% (2004)	7.7% (2012)	Decrease in average annual premium cost; decrease in UM.
Texas	2011	30/60/25	25/50/25	\$1013.59 (2010)	\$1004.75 (2011)	\$1020.06 (2012)	14.9% (2009)	13.3% (2012)	Increase in average annual premium cost (\$15.31); decrease in UM
Utah	2009	25/65/15	25/50/15	\$807.07 (2008)	\$817.32 (2009)	\$817.84 (2010)	8.0% (2007)	5.8% (2012)	Increase in average annual premium cost (\$.52); decrease in UM

Insurance Information Institute (III) Source: https://www.iii.org/

NAIC Source: https://content.naic.org/

^{*} Premium refers to average expenditure on auto insurance involving liability, collision, and comprehensive coverage.

^{**} UM refers to the percentage of uninsured motorists on the road in the state

Exhibit 5 - Milliman Report

Milliman prepared a report for the Insurance Research Council in 2020. On Pages 14-15, the report discussed the correlation between minimum coverage amounts and the amount of uninsured motorist. The state minimum insurance coverage amounts for bodily injury and property damage were analyzed as a measure of the financial responsibility requirements for automobile insurance. Table 12 presents the number of states and the average UM rates for each group.

TABLE 12: MINIMUM LIMITS - NUMBER OF STATES AND UM RATES 2009-2015

Minimum Limits	2009	2010	2011	2012	2013	2014	2015	2009- 2015
Number of States								
Low	9	9	9	9	9	8	8	8-9
Medium	36	35	33	34	34	35	35	33-36
High	5	6	8	7	7	7	7	5-8
UM Rates								
Low	13.4	12.2	12.4	13.0	13.8	13.8	13.9	13.2
Medium	13.8	12.3	12.4	12.5	11.9	12.0	12.1	12.4
High	10.5	9.3	9.8	9.9	9.9	10.0	10.4	9.9

Note: the summary statistics for UM rates are the unweighted state averages.

40

⁴⁰ The various minimum insurance requirements were arranged into three groups- low, medium, and high minimum requirements.

⁻ Low = 15/30/10, 10/20/10, 15/30/25, 12.5/25/7.

⁻ Medium= 25/50/25, 25/50/15, 20/40/10, 25/50/10, 25/50/20, 20/40/15, 20/40/5, 25/40/10.

⁻ High= 50/100/25, 50/100/15, 30/60/15, 30/60/10, 30/60/25, 25/65/15.

Exhibit 6- Hawaii Insurance Profits

According to NAIC, in 2021, Hawaii auto insurers had a return on net worth of 15.7%--the highest of any state The countrywide average is 4.2%.

					2021 P	rofital	bility Re	eport							
				D	rivate P										
				-	ivate P	assen	ger Aut	O TOLA	•						
	Percent of Direct Premiums Earned Percent of Net Worth													th	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(8A)	(8B)	(8C)	(9)	(10)	(11)	(12)
	Direct								Invest			Earned		Tax On	
	Premiums		Loss			Taxes		Under-	Gain On	Tax	Profit	Prem	Inv Gain	Inv Gain	Return
	Earned	Losses	Adjust	General	Selling	License	Divs To	Writing	Ins	On Ins	On Ins	To Net	On Net	On Net	On Net
State	(000s)	Incurred					Plcyhldr		Trans	Trans	Trans	Worth	Worth	Worth	Worth
Alabama	3,856,383		9.2	5.2	15.1	3.2	0.4	2.1	2.3	0.9	3.6	101.9	3.4	0.6	6.5
Alaska	514,423		8.7	5.2	14.1	2.9	0.9	6.7	2.6	1.9	7.4	98.5	3.4	0.6	10.1
Arizona	5,868,088		8.9	5.2	15.1	2.1	0.4	2.1	2.5	0.9	3.7	98.1	3.4	0.6	6.4
Arkansas	2,209,980		8.2	5.2	16.5	3.0	0.2	1.6	2.0	0.7	2.9	106.5	3.4	0.6	5.9
California	31,469,697	65.5	9.8	5.2	15.5	2.4	2.9	(1.3)	2.6	0.2	1.1	95.7	3.4	0.6	3.9
Colorado	5,539,710	59.0	8.5	5.2	15.4	1.4	0.6	9.8	2.9	2.6	10.1	93.2	3.4	0.6	12.2
Connecticut	3,163,883	70.0	10.8	5.2	15.2	1.9	0.5	(3.7)	3.7	(0.1)	0.1	82.7	3.4	0.6	2.9
Delaware	953,745	68.7	10.1	5.2	14.3	2.5	0.4	(1.2)	3.0	0.3	1.5	91.4	3.4	0.6	4.2
District of Columb	a 386,548	73.0	10.0	5.2	11.8	2.5	0.5	(3.0)	2.6	(0.2)	(0.2)	98.0	3.3	0.6	2.6
Florida	21,959,767	74.6	13.2	5.2	14.2	1.1	0.4	(8.7)	3.1	(1.3)	(4.4)	91.0	3.4	0.6	(1.2)
Georgia	10,402,665	71.1	10.4	5.2	15.5	3.7	0.5	(6.3)	2.6	(0.9)	(2.8)	96.4	3.4	0.6	0.1
Hawaii	795,523	56.6	8.0	5.2	12.4	3.2	0.7	13.9	2.5	3.3	13.0	99.6	3.4	0.6	15.7
Idaho	1,225,388	59.7	7.9	5.2	16.5	1.7	0.3	8.7	2.4	2.2	8.8	98.7	3.4	0.6	11.5
Illinois	7,788,133	66.9	9.5	5.2	17.5	1.2	0.1	(0.5)	2.7	0.4	1.8	95.9	3.4	0.6	4.5
Indiana	4,119,916	65.9	9.2	5.2	16.8	1.2	0.1	1.6	2.5	0.8	3.3	98.2	3.4	0.6	6.1
Iowa	1,946,399		8.3	5.2	17.8	1.2	0.1	4.0	2.1	1.2	4.9	103.0	3.4	0.6	7.9
Kansas	2,035,141		8.3	5.2	16.8	1.3	0.3	4.6	2.1	1.3	5.3	104.4	3.4	0.6	8.4
Kentucky	3,205,831		9.3	5.2	16.5	2.1	0.2	(1.3)	2.6	0.2	1.1	96.9	3.4	0.6	3.9
Louisiana	4,800,199		11.1	5.2	15.2	3.2	0.3	(10.9)	2.8	(1.8)	(6.3)	95.5	3.4	0.6	(3.2)
Maine	819,952		7.7	5.2	16.5	2.4	0.4	6.4	2.6	1.8	7.2	95.5	3.4	0.6	9.7
Maryland	5,334,486		8.7	5.2	14.2	2.1	0.5	3.4	2.5	1.2	4.8	98.6	3.4	0.6	7.5
Massachusetts	5,596,596		8.1	5.2	17.9	2.7	0.1	6.6	2.7	1.9	7.5	90.7	3.4	0.6	9.6
Michigan*	9,103,871		8.5	5.2	16.2	2.5	0.2	(3.1)	18.1	2.5	12.5	29.2	3.4	0.6	6.4
Minnesota	3,949,200		8.6	5.2	16.7	2.1	0.2	5.1	2.4	1.5	6.0	99.7	3.4	0.6	8.8
Mississippi	2,137,047		8.9	5.2	16.1	2.9	0.3	(1.2)	2.2	0.1	0.9	102.5	3.4	0.6	3.7
Missouri	4,364,825		9.0	5.2	16.3	1.9	0.2	1.1	2.5	0.7	2.9	97.9	3.4	0.6	5.7
Montana Nebraska	857,024 1,382,532		7.9 8.0	5.2 5.2	16.7 17.6	3.0 1.2	0.4	7.6 5.9	2.1	2.0 1.6	7.7 6.5	102.4	3.4 3.4	0.6	10.7 9.5

Exhibit 6- Hawaii Insurance Profits

08:03 Monday, June 27, 2022

2021 Profitability Report Private Passenger Auto Total

		Percent of Direct Premiums Earned													Percent of Net Worth				
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(8A)	(8B)	(8C)	(9)	(10)	(11)	(12)				
	Direct								Invest			Earned		Tax On					
	Premiums		Loss			Taxes		Under-	Gain On	Tax	Profit	Prem	Inv Gain	Inv Gain	Return				
	Earned	Losses	Adjust	General	Selling	License	Divs To	Writing	Ins	On Ins	On Ins	To Net	On Net	On Net	On Net				
State	(000s)	Incurred	Expense	Expense	Expense	Fees	Plcyhldr	Profit	Trans	Trans	Trans	Worth	Worth	Worth	Worth				
Nevada	2,930,149	68.1	11.1	5.2	14.8	3.5	0.3	(3.0)	3.0	(0.1)	0.1	91.4	3.4	0.6	2.9				
New Hampshire	926,022	57.0	7.2	5.2	15.5	2.2	0.6	12.3	2.5	3.0	11.7	96.5	3.4	0.6	14.1				
New Jersey*	8,042,189	71.5	11.4	5.2	12.6	1.7	1.5	(3.9)	4.8	0.0	0.9	72.9	3.3	0.6	3.4				
New Mexico	1,564,676	61.7	8.6	5.2	14.7	3.3	0.5	6.0	2.6	1.7	6.9	97.7	3.4	0.6	9.5				
New York	14,690,833	74.6	12.6	5.2	14.4	2.6	0.2	(9.6)	3.8	(1.4)	(4.5)	82.1	3.4	0.6	(0.9)				
North Carolina	6,994,796	66.6	8.2	5.2	15.8	2.3	0.4	1.5	2.1	0.7	3.0	104.0	3.4	0.6	5.9				
North Dakota	515,778	68.6	9.1	5.2	17.9	2.0	0.2	(3.0)	1.8	(0.3)	(0.9)	108.5	3.4	0.6	1.9				
Ohio	6,917,408	64.0	8.4	5.2	17.0	1.7	0.2	3.5	2.3	1.1	4.7	100.7	3.4	0.6	7.5				
Oklahoma	2,879,827	67.5	8.9	5.2	16.8	2.1	0.4	(0.9)	2.2	0.2	1.1	103.7	3.4	0.6	3.9				
Oregon	3,125,562	65.4	9.1	5.2	15.4	0.7	0.3	3.8	2.7	1.3	5.3	95.3	3.4	0.6	7.8				
Pennsylvania	9,200,112	67.8	9.4	5.2	16.4	2.2	0.2	(1.3)	3.1	0.3	1.6	89.3	3.4	0.6	4.2				
Rhode Island	1,039,032	61.8	8.6	5.2	13.3	2.5	1.4	7.2	3.1	2.0	8.2	90.4	3.4	0.6	10.2				
South Carolina	4,834,818	68.1	9.1	5.2	15.4	2.9	0.5	(1.1)	2.6	0.2	1.3	97.7	3.4	0.6	4.0				
South Dakota	628,809	64.4	8.3	5.2	17.7	2.8	0.3	1.4	2.1	0.7	2.8	103.9	3.4	0.6	5.8				
Tennessee	4,700,554	67.6	9.3	5.2	15.3	2.2	0.3	0.1	2.2	0.4	1.9	102.8	3.4	0.6	4.7				
Texas	23,308,815	73.5	10.4	5.2	15.7	1.7	0.4	(6.9)	2.3	(1.0)	(3.5)	101.0	3.4	0.6	(0.7)				
Utah	2,401,755	65.2	9.2	5.2	17.7	2.3	0.3	0.1	2.7	0.5	2.3	93.5	3.4	0.6	5.0				
Vermont	395,562	55.2	6.8	5.2	16.0	3.1	0.4	13.3	2.3	3.2	12.4	100.2	3.4	0.6	15.2				
Virginia	5,977,948	63.9	8.5	5.2	14.2	2.6	0.9	4.7	2.4	1.4	5.7	99.9	3.4	0.6	8.5				
Washington	5,789,094	64.4	9.5	5.2	15.1	2.2	0.5	3.1	3.0	1.2	5.0	90.6	3.4	0.6	7.3				
West Virginia	1,278,189	60.4	8.1	5.2	16.5	4.3	0.2	5.2	2.3	1.5	6.0	100.0	3.4	0.6	8.9				
Wisconsin	3,358,007	64.5	8.7	5.2	16.8	1.3	0.1	3.4	2.7	1.2	4.9	94.9	3.4	0.6	7.4				
Wyoming	451,339	59.0	6.9	5.2	16.3	1.7	0.3	10.6	2.1	2.6	10.2	103.1	3.4	0.6	13.3				
Guam	48,666	37.9	7.7	5.2	25.8	1.8	1.7	19.9	1.9	4.5	17.3	98.2	3.6	0.6	20.0				
Puerto Rico	590,387	48.6	5.9	5.1	22.8	1.2	0.0	16.4	1.8	3.7	14.4	101.1	3.5	0.6	17.4				
U.S. Virgin Islands	45,776	40.5	7.7	5.2	24.9	4.4	0.8	16.5	2.2	3.8	14.8	103.9	3.5	0.6	18.3				
N Mariana Islands	3,531	79.1	13.1	5.2	28.7	4.4	0.0	(30.5)	3.4	(5.8)	(21.3)	78.8	3.6	0.6	(13.8)				
Countrywide - Direct	258,426,585	68.0	9.9	5.2	15.5	2.1	0.7	(1.5)	3.3	0.3	1.6	87.6	3.4	0.6	4.2				



Steve Shur Vice President, Government Affairs Steve.Shur@Hertz.com



COMMITTEE ON CONSUMER PROTECTION & COMMERCE

Rep. Mark M. Nakashima, Chair Rep. Jackson D. Sayama, Vice Chair

DATE: Thursday, April 4, 2024

TIME: 2:00 PM

PLACE: VIA VIDEOCONFERENCE and Conference Room 329

Testimony of The Hertz Corporation in Opposition to SB2342, SD2, HD1 Relating to Transportation

Chair Nakashima and members of the Committee on Consumer Protection and Commerce:

Hertz, which also operates Dollar and Thrifty vehicle rental brands throughout North America, respectfully opposes SB2342, SD2, HD1. This legislation would negatively impact the insurance landscape for rental car providers in Hawaii by increasing the amount required for minimum insurance.

The bill would require a car rental operator to increase the amount of liability insurance that it carries and would increase costs for both rental car businesses and local renters, visitors, and rideshare drivers who rent vehicles in Hawaii.

The proposal to increase the minimum financial responsibility is not warranted or necessary as there is no record of consumer harm of deficiencies in the insurance regulatory landscape that would justify imposing an increase on car rental operators. Any such increase would be punitive and without justification, and we urge you to reject this measure.

For the reasons above, Hertz respectfully opposes SB2342, SD2, HD1 and asks the committee to reject this measure.



DATE: April 3, 2024

TO: Representative Mark. M. Nakashima

Chair, Committee on Consumer Protection & Commerce

FROM: Matt Tsujimura

S.B. 2342 S.D. 2 H.D. 1 – Relating to Transportation

Hearing Date: Thursday, April 4, 2024 at 2:00PM

Conference Room: 329

Dear Chair Nakashima, Vice Chair Sayama, and Members of the Committee on Consumer Protection & Commerce:

I am Matt Tsujimura, representing State Farm Mutual Automobile Insurance Company (State Farm). State Farm offers this testimony **in opposition** to S.B. 2342 S.D. 2 H.D. 1, Relating to Transportation.

S.B. 2342 S.D. 2 H.D. 1 calls for a tiered increase of the minimum required liability coverage limits for motor vehicle insurance policies initially upon the effective date, with an automatic increase on January 1, 2027. The original proposed increases to \$50k/100k/\$20k then to \$75k/\$200k/\$40K would place Hawaii significantly out of step with the majority of other states.

While State Farm understands the intent of increasing coverage limits is to ensure protection, higher coverage limits can be counterproductive to this goal, and may lead to an affordability problem for consumers, which in turn can often lead to more uninsured drivers. Moreover, uninsured and underinsured motorist coverage limits must be equal to the bodily injury coverage limits, and an additional increase in these limits may result in an increase in premiums.

Increasing coverage limits will have a lasting negative impact on insurance costs. Higher limits lead to a higher floor for recovery; which leads to increased litigation and claims costs; which ultimately results in increased insurance costs.

If the committee passes S.B. 2342 S.D. 2 H.D. 1, State Farm requests that the effective date be pushed out to at least January 1, 2026. State Farm needs additional time to submit rate filings; create new selection and rejection forms for uninsured and underinsured coverage; prepare and send notice to all policyholders advising of the increased limits and premium changes; and update all systems, forms, and applications.

These changes, which would be necessary should this bill pass, will take time to create, implement, and onboard for all new and current customers. For these reasons, if the

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committee feels this bill must be passed, State Farm requests the following amendments:

- The bill be updated to reflect an <u>effective date of the bill be pushed out to at least January 1, 2026</u>; and
- Add language in section 9 to clarify insurers do not need to obtain new or updated documents described in HRS 431:10C-301(d) and (e) of the proposal:
 - (5) A written document signed by a named insured prior to January 1, 2027, that previously rejected uninsured or underinsured motorist coverage shall satisfy the requirements of HRS 431:10C-301(d) and (e).

Additionally, we would request that Section 7 of the bill be revised to reflect an effective date of January 1, 2026.

Thank you for the opportunity to present this testimony.



Summary of Testimony of Jay Angoff Regarding SB 2342 SD2 HD1

April 4, 2024

I. With the exception of New Hampshire, which does not require drivers to buy auto insurance at all, Hawaii requires drivers to buy less auto coverage than any other state.

Hawaii requires drivers to buy Bodily Injury (BI) liability coverage that will pay up to \$20,000 per injured individual in an accident, and up to \$40,000 total for all people injured in an accident. Hawaii also requires drivers to buy Property Damage (PD) liability coverage that will pay up to \$10,000 for damages to someone else's car or other property. Those amounts—typically expressed as 20/40/10--are the current minimum liability insurance limits in Hawaii.

Only five states—Florida, Iowa, Louisiana, Massachusetts, and Pennsylvania—have minimum liability limits equal to or lower than Hawaii's current 20/40 limits or have not already enacted legislation to increase those limits¹. Even in those five states, however, the law requires drivers to purchase additional coverage that Hawaii does not require—e.g., no-fault coverage, property damage coverage exceeding Hawaii's minimum \$10,000 requirement, or uninsured motorist coverage. Thus, excluding New Hampshire, Hawaii requires less auto insurance coverage than any other state.

II. The amount, if any, by which the minimum auto insurance premium would increase if minimum limits were increased to 50/100/20 and then to 75/200/40 can be determined by looking at the filings the auto insurers submit to the Department of Insurance when they change their rates.

When insurers calculate their rates, they typically calculate a base rate for the minimum amount of coverage the state requires, and then calculate higher rates for higher amounts,

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¹ Two states that had lower minimum limits than Hawaii—New Jersey and California, both of which had minimum limits of 15/30/5--increased their minimum limits within the last two years. California increased its minimum limits in two steps: to 30/60/15 to take effect in 2025, and to 50/100/25 to take effect in 2035. New Jersey also increased its minimum limits in two steps: to 25/50/25 effective January 1, 2023, and to 35/70/25 effective January 1, 2026.

commonly referred to as limits, by multiplying that base rate by a factor corresponding to each higher limit. That factor is called the increased limits factor, or ILF. So, for example, if minimum BI limits are 20/40, the factor for those limits is typically 1.00, and an ILF, say, of 1.60 for limits of 50/100 means that 50/100 coverage would cost 60% more than 20/40 limits. Similarly, if 10 is the minimum PD limit, the factor for 10 is typically 1.00, and an ILF of 1.60 for \$20,000 in PD coverage means that such coverage would cost 60% more than \$10,000 in PD coverage costs.

III. We calculated the difference between the premium three of the leading auto insurers in Hawaii—GEICO, State Farm, and Progressive—charge for the current minimum limits of 20/40/10 and what they charge for 50/100/20 and 75/200/40 limits by multiplying their average premium for the current 20/40/10 minimum limits by their ILF's for 50/100/20 and 75/200/40 limits.

We found the following:

Impact of Increasing Minimum Liability Limits From 20/40/10 to 50/100/20 and 75/200/40

Insurer	20/40/10 Premium	50/100/20 Premium	75/200/40 Premium	50/100/20 - 20/40/10	75/200/40 - 50/100-20
GEICO	$$213.80^{2}$	\$254.60 ³	\$281.20 ⁴	\$40.80	\$26.60
Progressive	\$343.55 ⁵	\$411.31 ⁶	\$460.847	\$67.76	\$49.53
State Farm	\$308.28 ⁸	\$332.36 ⁹	\$346.4510	\$24.08	\$14.09

Notably, these rates are not final premiums; the actual premium any driver pays will vary based on, among other things, his driving record, his annual mileage, his years of driving

² 54.50 BI + 159.30 PD.

³ 92.10 BI + 162.50 PD.

⁴ 112.30 BI + 168.90 PD.

⁵ 111.86 BI + 231.69 PD.

⁶ 161.08 BI + 250.23 PD.

⁷ 201.35 BI + 259.49 PD.

⁸ 106.34 BI + 201.94 PD.

⁹ 119.10 BI + 212.04 PD.

¹⁰ 122.29 BI + 224.16 PD.

experience, the type of car he drives, and where he garages his car. Regardless of each driver's individual rating characteristics, however, the ILF corresponding to the limits he buys remains constant. The base rate multiplied by the ILF's for limits of 50/100/20 and 75/200/40 thus fairly represents the amount by which premiums would increase if the current minimum limits of 20/40/10 were increased to those levels.

IV. The differences between the cost of the current 20/40/10 minimum limits and the cost of 50/100/20 and 75/200/40 limits is substantially lower than one might reasonably expect.

Even the largest increase from 20/40/10 to 50/100/20—Progressive's \$67.76, as shown in Table 3—is less than \$6 a month. GEICO's \$40.80 amounts to a little more than \$3 a month, and State Farm's \$24.08 is \$2 a month.

The additional cost of buying 75/200/40 limits instead of 50/100/20 limits is similarly low: the additional \$49.53 Progressive charges is just over \$4 a month, GEICO's \$26.60 is just over \$2 a month, and State Farm's \$14.09 is just over a dollar a month.

The reason these increases are so small is that 2/3 or more of the total liability premium is for PD coverage, and the ILF's that all three carriers use for PD coverage are very low. For example, for 20 in PD coverage Progressive uses an ILF of 1.08, State Farm uses 1.05, and GEICO uses 1.02; and for 40 in PD coverage all three carriers use ILF's of no more than 1.12. So the amount by which a substantial majority of the premium is increased is very modest.

V. The consistent excessive profitability of auto insurance in Hawaii during the last decade means that auto insurers could absorb the additional cost of providing minimum coverage of 50/100/25 rather than 20/40/10 without raising premiums while still earning a reasonable profit.

For example, according to the NAIC, for the most recent ten-year period for which data are available—2012-2021--the return on private passenger auto insurance countrywide was

4.9%.¹¹ Auto insurers in Hawaii, however, had a return on net worth over that ten-year period of 14.0%¹²--almost three times as high as the national average—which made it the most profitable state in the nation.

Rate of return on net worth data for 2022 are not yet available. However, loss ratio data for 2022 are available. The loss ratio is the ratio between losses incurred and premium earned. All else equal, therefore, the lower the loss ratio the more profitable the business.

According to the NAIC's Market Share Report for 2022, which it released in September 2023, the countrywide auto insurance loss ratio was 80.15% 13--the industry as a whole was paying out 80 cents on the premium dollar in claims, leaving 20 cents on the premium dollar for expenses and profit. Hawaii auto insurers, however, had a loss ratio of 66.99 14—they were thus paying out 13 cents on the premium dollar less than were insurers countrywide. Hawaii's loss ratio was lower than every other state's except Wyoming's.

Thus, year-in and year-out, in good years and bad, auto insurance in Hawaii has with *de minimis* exceptions always been more profitable than auto insurance in any other state—and almost 300% as profitable than the countrywide average over the last ten years. Hawaii auto insurers should therefore be able to continue to earn a reasonable profit at their 20/40/10 rates if minimum limits are raised to 50/100/20.

¹¹ NAIC, Report on Profitability by Line by State in 2021, January 2023, at 144.

¹² Id. at 192

¹³ NAIC, 2022 Market Share Reports for Property/Casualty Groups and Companies by State and Countrywide, Sept. 2023, at 408.

¹⁴ Id. at 411.

April 3, 2024

Representative Mark Nakashima, Chair Representative Jackson Sayama, Vice Chair Committee on Commerce and Consumer Protection



RE: SB 2342 SD2 HD1- RELATING TO TRANSPORTATION

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee,

Mahalo for the opportunity to submit testimony in <u>STRONG SUPPORT</u> of SB 2342 SD2 HD1. My name is Ledward Kalani, and my dad, Larry Kalani, was struck and killed while crossing the street in a marked crosswalk near his home in Ewa Beach.

On the morning of February 8, 2018, my dad was walking to catch the bus to work when he was struck and killed by a motor vehicle while crossing on Fort Weaver Road. He had just celebrated his 58th birthday the day before. When my brother was leaving for work that morning, he noticed the accident scene and police cars, and then he saw all our dad's belongings in the street. That is how we found out what happened. That morning changed our family forever.

At the time of the accident, the driver who hit my father carried the minimum required insurance coverage of \$20,000. But it isn't until you or your family is involved in an accident that you really realized just how little Hawaii's motor vehicle insurance minimums are. In our situation, my youngest brother, who is incapable of living on his own, was living with my father at the time of the accident. Our mom passed in 2014. After my father passed, my other brother and I took on the responsibility of caring for our youngest brother, as our parents had wished. We also incurred additional expenses for my father's funeral.

No amount of money can replace the person that you've lost, but additional insurance money would help reduce the financial burden that weighs on the families left behind. While we were fortunate to be financially stable enough to help care for my brother and cover the costs of my father's funeral, an additional amount immediately after the accident would have helped ease our stress as we coped with the sudden loss of Dad. A lot of people think this is about greed and wanting money. It isn't. It is about making sure families have the financial support they need to help them cover medical and basic expenses as they navigate through a difficult time. They are just trying to survive financially and mentally. And it isn't just about the victims. The families of those responsible bear a financial burden, as well. Increasing auto insurance minimums would also help protect them by providing increased coverage.

I know the cost of living in Hawaii can be burdensome for many families, however, paying the extra \$5 a month for an additional \$30,000 in coverage would be worth it, especially if it eases the mental stress for so many victims and their families. Motor vehicle insurance in Hawaii is relatively cheap compared to what I currently pay as a resident in Nevada. When I lived in Hawaii up to last year, I carried \$100k/\$300k in coverage, especially after what happened to my dad. I was paying roughly \$480 every six months. Here in Vegas, with a clean driving record, I pay about \$1,100 every six months, and I was forced to lower my coverage closer to the state minimum. Overall, Hawaii's motor vehicle insurance is relatively cheap, and any additional premium increases will be well worth the additional coverage.

When you put a dollar amount on somebody's life and their family's well-being, you realize how little \$20,000 is for motor vehicle accidents. SB 2342 SD2 HD1 is about helping to protect all Hawaii families, including those who rely on a single or fixed income, those coping with loss, and those trying to navigate a new normal with life-altering injuries. This measure is about families trying to care for loved ones in life and death while just doing their best to survive.

April 3, 2024



Representative Mark Nakashima, Chair Representative Jackson Sayama, Vice Chair Committee on Commerce and Consumer Protection

RE: SB 2342 SD2 HD1- RELATING TO TRANSPORTATION

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee,

Mahalo for the opportunity to submit testimony in <u>STRONG SUPPORT</u> of SB 2342 SD2 HD1. My name is Leilani Anderson, and my dad, Harry Soffner, was a resident in Maui who unfortunately passed away from a motor vehicle collision in Kīhei.

On June 6, 2021, my dad was enjoying his first day off in two weeks, doing what he loved—riding his motorcycle. He was just minutes from home when a driver in a truck pulled out of a driveway on North Kīhei Road and slammed into him. That driver had no valid driver's license, was operating a vehicle that did not belong to him, and that truck only had the minimum coverage.

The reality is that you never know how low Hawaii's motor vehicle insurance minimums actually are until an accident happens to you or a loved one. **My father's medical bills totaled approximately \$750,000** for his injuries and transportation to Queens in Honolulu. He fought to survive for nearly two weeks in the ICU. Practically every bone in his body was broken, but there was a chance he could have survived. If he had, my dad would have been permanently disabled, likely a quadriplegic, and in need of lifetime care. His medical insurance, while excellent at the time of his crash, would most likely have dropped him. He would then have had to rely on Medicaid/Medicare which probably would not have covered his needs and put additional financial burden on our family.

We were fortunate that my dad's medical insurance covered majority of his medical bills, but that is not the case for many families. Many people rely on insurance money to help pay bills and survive as a family, hoping they don't go into medical debt. As soon as my dad died, creditors pounced, and whatever money we were able to collect from insurance went to them first. After they were paid off, I could not even cover funeral costs, so I had to cremate him because it was less expensive.

I grew up in Hawaii. I know the cost of living is crippling, but the price of auto insurance is not. Giving up a cup of coffee or two a month to pay the extra \$5 to \$10 dollars for coverage would be worth it, especially if it eases the mental stress for so many victims and their families.

When you put a dollar amount on somebody's life and their well-being, you realize how little \$20,000 actually is for motor vehicle accidents. This measure about families trying to survive and make sure their loved one is cared for with dignity in life and death.

April 4, 2024



Representative Mark Nakashima, Chair Representative Jackson Sayama, Vice Chair Committee on Commerce and Consumer Protection

RE: SB 2342 SD2 HD1- RELATING TO TRANSPORTATION

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee,

Mahalo for the opportunity to submit testimony in <u>STRONG SUPPORT</u> of SB 2342 SD2 HD1. My name is Renee Kahoʻoilihala, I am a resident of Honolulu who was a victim of a hit and run motor vehicle accident while walking as a pedestrian on Oahu.

On August 8, 2020, while on my way to work, I was crossing the street in a marked crosswalk when I was struck by a hit and run driver resulting in a fractured pelvis and bruised ribs. At the time of the accident, I didn't know that I was struck until I woke up in an ambulance on my way to the hospital where I stayed for three days. The suspect who struck me had minimum coverage which was insufficient to cover **my medical expenses which totaled** \$57,115.84 even without surgery for my fractured pelvis. The reality is that you never know how low \$20,000 in motor vehicle insurance is until an accident happens to you.

The truth is that the accident substantially changed my quality of life and lifestyle due to the injuries that I sustained. As a result of the low minimums, I felt forced to return to work to ensure my medical bills were paid and to prevent any burden from falling onto my family. At the time of my accident, I had two jobs, one at Lincoln Elementary, and the second required me to stand all night. I utilized all my sick leave and vacation to get temporary disability, however, I was ultimately forced to quit my second job because my body could not handle the demand of standing the entire time due to my injuries. To this day I still experience pain on a daily basis.

SB 2342 SD2 HD1 would relieve the burden on the victims who were injured through no fault of their own. Increasing the motor vehicle insurance minimums would reduce the stress on victims who are balancing recovering from their injuries with the need to return to work to ensure their bills are paid. The additional required coverage would allow future victims to heal properly without feeling forced back to work. The benefits of increased coverage greatly outweigh the cost associated with increasing the minimums, especially if it eases the mental stress for so many victims and their families.

April 4, 2024

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Representative Mark Nakashima, Chair Representative Jackson Sayama, Vice Chair Committee on Commerce and Consumer Protection

RE: SB 2342 SD2 HD1- RELATING TO TRANSPORTATION

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee,

Mahalo for the opportunity to submit testimony in <u>STRONG SUPPORT</u> of SB 2342 SD2 HD1. My name is Mera Louis, I am a victim of a motor vehicle collision while walking as a pedestrian on Oahu.

On March 15, 2023, after celebrating my birthday, I was struck by a vehicle while walking in downtown Honolulu. From the accident I suffered a broken right tibia, right clavicle and index finger. I was hospitalized for a total of six days, with three days at Queens and another three days at Kaiser. I did physical therapy at Kaiser for another two months prior to being able to slowly walk again. *The total cost of my injuries, including my surgery totaled over \$100,000*.

As a mother of three children, balancing recovery with making ends meet has been difficult since the accident. Prior to the accident I had two labor jobs as a ramp agent of Alaska Airlines and as a warehouse employee at D. Otani. These jobs required heavy lifting and manual labor which prevented me from working for approximately six months. During this time, I had to apply for financial assistance through welfare for me and my children to survive while I was unable to work. Ultimately, as a result of the crash, I became a cashier because I'm no longer able handle the physical nature of my previous jobs. To this day, I'm still unable to straighten my right index finger and still experience leg pain, especially after standing for long periods at work.

I support the increase in the motor vehicle minimums as additional coverage would allow victims such as myself to heal properly and care for our families finically even though we are unable to work as a result from our injuries. The \$20,000 in minimums insurance is truly insignificant in comparison to the medical costs and cost of supporting your family while you're unable to work as a result of your injuries. The additional \$30,000 in coverage would significant future accidents victims

SB 2342 SD2 HD1 would relieve the burden on the victims who were injured through no fault of their own. Increasing the motor vehicle insurance minimums would reduce the stress on victims who are recovering from their injuries. I would gladly pay the additional premium costs because the additional coverage protects Hawaii residents and specifically pedestrians that are injured in motor vehicle accidents. The benefits of increased coverage greatly outweigh the cost associated with increasing the minimums.

April 4, 2024

Representative Mark Nakashima, Chair Representative Jackson Sayama, Vice Chair Committee on Commerce and Consumer Protection



RE: SB 2342 SD2 HD1- RELATING TO TRANSPORTATION

Aloha Chair Nakashima, Vice Chair Sayama, and Members of the Committee,

Mahalo for the opportunity to submit testimony in <u>STRONG SUPPORT</u> of SB 2342 SD2 HD1. My name is Fred Spires, and my wife, Lyne Buckley, was struck and severely injured while turning right onto Hamakua from Kailua Rd.

In February 2023, my wife was injured in a severe car crash with a driver who ignored posted traffic signs, slammed into her vehicle, and sent her into the path of oncoming traffic, where she was hit again, head-on. Her SUV looked like it had been pried open with a can opener. The whole front and driver side of her vehicle were obliterated. Miraculously, my wife did not need to go to the hospital. That doesn't mean she wasn't injured, though. She was hit so hard that the bruises didn't show up until the next day. She had neck and back strains. The impact of the crash, coupled with the force from the airbags, caused significant bruising on the entire left side of her body.

At the time of the accident, we had insurance, but it was only \$20,000 which we thought would be enough to cover us. The other driver had nothing. It isn't until you or your family is involved in an accident that you really realized just how little Hawaii's motor vehicle insurance minimums are. The hidden costs associated with an accident go far beyond the minimum required amount. To this day we still have medical bills, years of car payments for a replacement car, and thousands of dollars in interest ahead of us. This accident changed the way my wife does things. She has flashbacks and ongoing pain. She went to physical therapy for months and still goes to a chiropractor. We pay nearly \$200 every month out of our own pocket and probably will for some time. Her quality of life will never be the same. The \$20,000 minimum insurance did little to nothing to help our family when we needed it most.

When I realized how minimal Hawaii's motor vehicle insurance coverage was, I called my insurance agent and asked for more. For about \$15 a month for two vehicles, we more than doubled our coverage for both of our vehicles. There are a lot of people out there like me who believe that the \$20,000 is enough to cover the damages associated with motor vehicle accidents. However, the reality is that the \$20,000 minimum does not work and will not work. The public needs to know what minimum amount they actually need in order to properly protect them and

others in the event of an accident. The higher minimums \$50,000 as contemplated previously in HB 1539 would provide drivers with the minimum coverage they actually need.

We are fortunate that my wife survived, and while she will likely be dealing with the aftereffects of the crash for the rest of her life, she is here. She can walk, work, and enjoy life. But that is not the case for many other families whose loved ones are incapacitated. While there is no amount of money that could make up for that, increasing the minimum auto insurance requirement is a crucial step in the right direction. It is a necessary step, and lawmakers need to act now.

I understand that times are tough, but if spending the extra five to 15 dollars a month adds tens of thousands of dollars in extra protection, isn't that worth the investment? It is amazing how little \$20,000 is and how far \$15 goes when you put it into perspective for getting thousands of dollars in protection.

SB 2342 SD2 HD1 is about helping to protect all Hawaii families, including those trying to navigate a new normal with life-altering injuries. Thank you for the opportunity to testify in support of this measure.