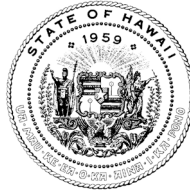


JOSH GREEN, M.D.
GOVERNOR
KE KIA'AINA



DOUGLAS MURDOCK
CHIEF INFORMATION
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Written Testimony of
DOUGLAS MURDOCK
Chief Information Officer
Enterprise Technology Services

Before the
HOUSE COMMITTEES ON HIGHER EDUCATION & TECHNOLOGY
AND LABOR & GOVERNMENT OPERATIONS
WEDNESDAY, MARCH 13, 2024

SENATE BILL 2287 SD2
RELATING TO THE OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

Dear Chairs Perruso and Matayoshi, Vice Chairs Kapela and Garrett, and members of the committees:

The Office of Enterprise Technology Services (ETS) **supports** this bill to clarify the duties of the Information Technology Steering Committee (ITSC) and the required contents of the Chief Information Officer's annual report of the Office of Enterprise Technology Services.

The bill asks that the ITSC assist in developing a plan to enhance the Hawaii.gov mobile application in order to increase visitor and resident usage of the mobile application.

The bill also asks that an update on the mobile application be included in the ETS' annual report to the Governor and the Legislature.

Hawaii.gov websites are currently built using templates that automatically reformat to show correctly in a mobile browser. This has many advantages including not requiring users to download a mobile application. It would be useful to have the ITSC review this strategy.

Thank you for the opportunity to provide testimony on this measure.