THE SENATE THIRTY-SECOND LEGISLATURE, 2024 STATE OF HAWAII

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S.C.R. NO. 184

MAR 0 8 2024

#### SENATE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT TO CONDUCT A SAMPLE SURVEY OF ORGANIZATIONS IN THE STATE WITHIN THE FOR-PROFIT, NONPROFIT, AND GOVERNMENT SECTORS THAT HAVE SUCCESSFULLY IMPLEMENTED REMOTE WORK, HYBRID WORK, OR TELEWORK ARRANGEMENTS.

1 WHEREAS, housing is expensive across the State; and

3 WHEREAS, the University of Hawaii Economic Research 4 Organization reported in their 2023 article *The Hawai'i Housing* 5 *Factbook* that the median price for a single family home has 6 increased by two hundred sixty percent from 2000 to 2022, and 7 that home prices are 4.7 times higher now than in 2000, 8 according to the repeat sales index; and

10 WHEREAS, there are areas in the State, including rural 11 portions of each island, that have substantially less expensive 12 housing than those in urban and more populated areas; and 13

WHEREAS, pursuant to Act 57, Session Laws of Hawaii 2019, the Department of Human Resources Development reported to the Legislature prior to the Regular Session of 2024, that nearly four thousand seven hundred out of the seventeen thousand six hundred civil service positions in the State's Executive Branch were vacant as of November 2023, not including the University of Hawaii System or the Department of Education; and

WHEREAS, identifying state jobs that are viable prospects for remote work, identifying areas of the State where housing is affordable but high-paying jobs are not readily available, and pairing the identified remote job prospects with the State's local workforce would meaningfully address the State's lack of affordable housing in certain areas, help keep local families in the State, and strengthen community ties; and



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1 WHEREAS, to assist with the need for remote work jobs in areas where high-paying job opportunities are limited, funds 2 should be invested in these areas to ensure that there is 3 sufficient broadband infrastructure to support an increase in 4 remote workers and sufficient co-working facilities to assist 5 people who want to stay in their communities to work but do not 6 have appropriate space in their own homes; and 7 8 9 WHEREAS, co-working facilities can also be used for community events in the evenings, weekends, and off-work hours, 10 and existing state facilities such as state libraries could be 11 utilized as co-working facilities; and 12 13 14 WHEREAS, through efforts such as the mandate of the School Facilities Authority to build educator workforce housing on 15 underutilized Department of Education land, the State is 16 17 addressing the demands for work and jobs while making them both accessible to communities near where workers live, work, play, 18 19 and shop; and 20 WHEREAS, the coronavirus disease 2019 (COVID-19) pandemic 21 led to much of the State working remotely full-time and 22 workplace flexibilities played a significant role nationwide in 23 ensuring employees were able to meet both their work and family 24 25 responsibilities; and 26 WHEREAS, the federal government has had remote work options 27 28 for its employees since the 1970s; and 29 WHEREAS, before the COVID-19 pandemic, only three percent 30 of federal employees teleworked every day, but that percentage 31 grew substantially during the pandemic when a record fifty-nine 32 33 percent of employees worked from home daily, and in March 2020, the United States Office of Management and Budget released 34 guidance on telework flexibilities for the federal government; 35 and 36 37 WHEREAS, even after the COVID-19 pandemic, telecommuting 38 39 and remote services have remained popular, which has led to renewed interest in strategies to create more sustainable 40 communities; and 41 42



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WHEREAS, transportation costs tend to be borne 1 disproportionately by the most vulnerable in the community and 2 must be addressed alongside affordable housing strategies, or 3 these inequities will persist; and 4 5 WHEREAS, in the State, Ulupono Initiative's Vehicle Economy 6 Study (2021) showed that personal vehicles cost an additional 7 8 \$16,200 per household per year, or \$8,100 per vehicle per year, and that, regardless of whether households owned cars, the 9 public cost of sustaining the State's vehicle economy amounts to 10 roughly \$15,000 per taxpayer per year, or \$24,400 per household 11 12 per year, and for a state where household median income is roughly \$80,000 per year, these costs amount to about thirty 13 percent of household pre-tax income; and 14 15 WHEREAS, providing transportation options along with 16 affordable housing will not only make life more affordable in 17 the State, but also support broader efforts to reduce greenhouse 18 gas emissions to support the State's decarbonization goals; and 19 20 WHEREAS, according to the Honolulu Connect Transportation 21 Demand Management Plan, approximately thirty to fifty percent of 22 trips made by people driving alone in Honolulu are under three 23 24 miles, which presents a key opportunity for shifting travel behavior to more sustainable and affordable modes of 25 transportation; and 26 27 WHEREAS, there are established best practices for remote 28 29 work and hybrid work with respect to management and productivity, including: 30 31 Establishing policies that provide clear guidelines 32  $(1)^{-1}$ and expectations; 33 34 35 (2) Providing appropriate training sessions and materials to support training both for managers and employees; 36 37 Providing clear communications, recognizing that 38 (3) employees and managers must invest additional effort 39 to ensure their communications are effective and that 40 they are providing a continuous flow of information; 41 42 and



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1 2 (4) Engaging in frequent consultations with unions to 3 ensure a clear understanding of policy and procedures; 4 5 now, therefore, 6 7 BE IT RESOLVED by the Senate of the Thirty-second 8 Legislature of the State of Hawaii, Regular Session of 2024, the 9 House of Representatives concurring, that the Department of Human Resources Development is requested to conduct a sample 10 survey of organizations in the State within the for-profit, 11 nonprofit, and government sectors that have successfully 12 13 implemented remote work, hybrid work, or telework arrangements; 14 and 15 16 BE IT FURTHER RESOLVED that the sample survey is requested to identify examples of best practices for implementation of a 17 18 remote work program, including: 19 20 (1) Best practices for managers or supervisors of remote 21 workers; 22 (2) Best practices for measuring productivity in a remote 23 24 work or hybrid work environment; and 25 26 (3) Lessons learned from running a remote work or hybrid 27 work program in the State; and 28 29 BE IT FURTHER RESOLVED that the University of Hawaii 30 Economic Research Organization is requested to identify areas of the State that have a combination of lower housing costs and 31 32 decreased access to high-paying jobs; and 33 34 BE IT FURTHER RESOLVED that the Hawaii Broadband and 35 Digital Equity Office is requested to analyze the condition of the existing broadband infrastructure in the areas of the State 36 that have a combination of lower housing costs and decreased 37 access to high-paying jobs; and 38 39 40 BE IT FURTHER RESOLVED that the Department of Human 41 Resources Development is requested to submit a report of its 42 findings and recommendations, in collaboration with the findings



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of the University of Hawaii Economic Research Organization and 1 Hawaii Broadband and Digital Equity Office, including any 2 proposed legislation, to the Legislature no later than twenty 3 days before the convening of the Regular Session of 2025; and 4 5

BE IT FURTHER RESOLVED that certified copies of this 6 Concurrent Resolution be transmitted to the Director of Human 7 Resources Development, Executive Director of the University of 8 Hawaii Economic Research Organization, and Broadband Director of 9 the Hawaii Broadband and Digital Equity Office. 10

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