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# A BILL FOR AN ACT

RELATING TO THE EXECUTIVE OFFICE ON AGING.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1           SECTION 1. The legislature finds that there has been a  
2 rapid increase in the State's senior population. As of 2020,  
3 almost one in five persons in Hawaii was sixty-five years of age  
4 or older and more than a third of all households had at least  
5 one person sixty-five years of age or older. This segment of  
6 the population is expected to continue to increase at a much  
7 faster rate than the overall population until 2030, when all  
8 members of the "baby boomer" generation will be sixty-five years  
9 or older.

10           The legislature further finds that the State's senior  
11 residents often face unique challenges when accessing services,  
12 including mobility issues, hearing impairments, and limited  
13 technological proficiency. Additionally, seniors are often  
14 disproportionately impacted by long wait times for services,  
15 leading to frustration, anxiety, and delayed access to essential  
16 care.



1           The purpose of this Act is to create more efficient and  
2 user-friendly services for kupuna by establishing a pilot  
3 program within the executive office on aging to improve access  
4 to essential services, reduce wait times, and enhance the  
5 overall experience for persons sixty-five years of age or older  
6 seeking access to public services.

7           SECTION 2. (a) There is established in the executive  
8 office on aging a two-year elder access pilot program. The  
9 executive office on aging may enter into memorandums of  
10 agreement with counties and other state agencies to implement  
11 the pilot program. The purpose of the pilot program shall be to  
12 improve access to essential services, reduce wait times, and  
13 enhance the overall experience for persons sixty-five years of  
14 age or older in Hawaii who are seeking public services through  
15 state and county government offices.

16           (b) The executive office on aging shall identify public  
17 services frequently used by persons sixty-five years of age or  
18 older, including but not limited to motor vehicle registration  
19 and renewal; vocational and business licensing renewals and  
20 inquiries; and applications for public assistance programs.



1 (c) The executive office on aging shall work with state  
2 and county government offices that offer public services to  
3 create more user-friendly services for kupuna.

4 (d) The auditor shall conduct an evaluation of the  
5 program's effectiveness, impact, and feasibility and shall  
6 submit a report of its findings and recommendations, including  
7 any proposed legislation, to the legislature no later than  
8 twenty days prior to the convening of the regular session of  
9 2027. The executive office on aging shall send the auditor  
10 relevant info about the pilot program by September 1, 2026, for  
11 purposes of completing the evaluation required under this  
12 subsection.

13 (e) The pilot program shall cease to exist on July 1,  
14 2026.

15 SECTION 3. There is appropriated out of the general  
16 revenues of the State of Hawaii the sum of \$ or so  
17 much thereof as may be necessary for fiscal year 2024-2025 for  
18 the purposes of this Act.

19 The sum appropriated shall be expended by the executive  
20 office on aging for the purposes of this Act.



1 SECTION 4. In accordance with section 9 of article VII of  
 2 the Hawaii State Constitution and sections 37-91 and 37-93,  
 3 Hawaii Revised Statutes, the legislature has determined that the  
 4 appropriations contained in H.B. No. , will cause the state  
 5 general fund expenditure ceiling for fiscal year 2024-2025 to be  
 6 exceeded by \$ or per cent. In addition, the  
 7 appropriation contained in this Act will cause the general fund  
 8 expenditure ceiling for fiscal year 2024-2025 to be further  
 9 exceeded by \$ or per cent. The combined total  
 10 amount of general fund appropriations contained in only these  
 11 two Acts will cause the state general fund expenditure ceiling  
 12 for fiscal year 2024-2025 to be exceeded by  
 13 \$ or per cent. The reasons for exceeding the  
 14 general fund expenditure ceiling are that:

- 15 (1) The appropriation made in this Act is necessary to
- 16 serve the public interest; and
- 17 (2) The appropriation made in this Act meets the needs
- 18 addressed by this Act.

19 SECTION 5. This Act shall take effect on July 1, 3000.



**Report Title:**

Executive Office on Aging; Elder Access Pilot Program; Auditor;  
Appropriation; Expenditure Ceiling

**Description:**

Establishes a two-year elder access pilot program in the Executive Office on Aging, to improve access to essential services and reduce wait times for seniors seeking public services through state and county government offices. Authorizes the Executive Office on Aging to enter into memorandums of agreement with the counties and other state agencies to implement the pilot program. Requires the Auditor to evaluate the pilot program. Appropriates funds. Effective 7/1/3000. (HD1)

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*

