#### A BILL FOR AN ACT

RELATING TO TELEHEALTH.

#### BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1	SECTION 1. The legislature finds that telehealth has
2	served as a lifeline of access to essential health care services
3	for residents with adequate broadband coverage. However, many
4	residents that live in rural and underprivileged communities are
5	often cut off from receiving essential health care through
6	telehealth because they lack the broadband coverage necessary to
7	access this care. As a result, many of these residents will put
8	off receiving care until the point of requiring emergency room
9	admission, which in turn adds strain to a system already
10	experiencing resource and staffing shortages.
11	The legislature further finds that the use of standard
12	telephone contact in telehealth during the COVID-19 pandemic
13	demonstrated the effectiveness of this tool as a mode of
14	essential health care delivery, especially for residents living
15	in rural, isolated, and underprivileged communities. For kupuna
16	and others who may have limited digital literacy, the ability to

1 use a landline telephone to receive care was a lifeline resource 2 during the pandemic. 3 The purpose of this Act is to authorize reimbursement 4 services provided through telehealth by way of an interactive 5 telecommunications system, which is defined to be consistent 6 with federal law and include real time audio-only communication 7 technology for limited uses. Under federal law, the definition for "interactive telecommunications system" is as follows: 8 9 "Interactive telecommunications system" means, except as 10 otherwise provided in this paragraph, multimedia communications 11 equipment that includes, at a minimum, audio and video equipment 12 permitting two-way, real-time interactive communication between 13 the patient and distant site physician or practitioner. For 14 services furnished for purposes of diagnosis, evaluation, or treatment of a mental health disorder to a patient in their 15 16 home, interactive telecommunications may include two-way, real-17 time audio-only communication technology if the distant site 18 physician or practitioner is technically capable to use an 19 interactive telecommunications system as defined in the previous 20 sentence, but the patient is not capable of, or does not consent 21 to, the use of video technology.

- 1 SECTION 2. Section 346-59.1, Hawaii Revised Statutes, is
- 2 amended as follows:
- 3 1. By amending subsection (b) to read:
- 4 "(b) Reimbursement for services provided through
- 5 telehealth by way of an interactive telecommunications system
- 6 shall be equivalent to reimbursement for the same services
- 7 provided via face-to-face contact between a health care provider
- 8 and a patient. Nothing in this section shall require a health
- 9 care provider to be physically present with the patient at an
- 10 originating site unless a health care provider at the distant
- 11 site deems it necessary."
- 12 2. By amending subsection (g) to read:
- "(g) For the purposes of this section:
- "Distant site" means the location of the health care
- 15 provider delivering services through telehealth at the time the
- 16 services are provided.
- 17 "Health care provider" means a provider of services, as
- 18 defined in title 42 United States Code section 1395x(u), a
- 19 provider of medical and other health services, as defined in
- 20 title 42 United States Code section 1395x(s), other
- 21 practitioners licensed by the State and working within their

- 1 scope of practice, and any other person or organization who
- 2 furnishes, bills, or is paid for health care in the normal
- 3 course of business, including but not limited to primary care
- 4 providers, mental health providers, oral health providers,
- 5 physicians and osteopathic physicians licensed under chapter
- 6 453, advanced practice registered nurses licensed under chapter
- 7 457, psychologists licensed under chapter 465, and dentists
- 8 licensed under chapter 448.
- 9 "Interactive telecommunications system" has the same
- 10 meaning as the term is defined in title 42 Code of Federal
- 11 Regulations section 410.78, as amended.
- "Originating site" means the location where the patient is
- 13 located, whether accompanied or not by a health care provider,
- 14 at the time services are provided by a health care provider
- 15 through telehealth, including but not limited to a health care
- 16 provider's office, hospital, critical access hospital, rural
- 17 health clinic, federally qualified health center, a patient's
- 18 home, and other non-medical environments such as school-based
- 19 health centers, university-based health centers, or the work
- 20 location of a patient.

- 1 "Telehealth" means the use of telecommunications services,
- 2 as defined in section 269-1, to encompass four modalities:
- 3 store and forward technologies, remote monitoring, live
- 4 consultation, and mobile health; and which shall include but not
- 5 be limited to real-time video conferencing-based communication,
- 6 secure interactive and non-interactive web-based communication,
- 7 and secure asynchronous information exchange, to transmit
- 8 patient medical information, including diagnostic-quality
- 9 digital images and laboratory results for medical interpretation
- 10 and diagnosis, for the purpose of delivering enhanced health
- 11 care services and information while a patient is at an
- 12 originating site and the health care provider is at a distant
- 13 site. [Standard] Except as otherwise provided for in this
- 14 section, standard telephone contacts, facsimile transmissions,
- 15 or [e-mail] electronic mail text, in combination or by itself,
- 16 does not constitute a telehealth service [for the purposes of
- 17 this section ]."
- 18 SECTION 3. Section 431:10A-116.3, Hawaii Revised Statutes,
- 19 is amended as follows:
- 20 1. By amending subsection (c) to read:

1 "(c) Reimbursement for services provided through 2 telehealth by way of an interactive telecommunications system 3 shall be equivalent to reimbursement for the same services provided via face-to-face contact between a health care provider 4 5 and a patient. Nothing in this section shall require a health 6 care provider to be physically present with the patient at an 7 originating site unless a health care provider at the distant 8 site deems it necessary." 9 2. By amending subsection (g) to read: 10 "(g) For the purposes of this section: 11 "Distant site" means the location of the health care 12 provider delivering services through telehealth at the time the 13 services are provided. 14 "Health care provider" means a provider of services, as 15 defined in title 42 United States Code section 1395x(u), a 16 provider of medical and other health services, as defined in 17 title 42 United States Code section 1395x(s), other 18 practitioners licensed by the State and working within their 19 scope of practice, and any other person or organization who 20 furnishes, bills, or is paid for health care in the normal

course of business, including but not limited to primary care

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- 1 providers, mental health providers, oral health providers,
- 2 physicians and osteopathic physicians licensed under chapter
- 3 453, advanced practice registered nurses licensed under chapter
- 4 457, psychologists licensed under chapter 465, and dentists
- 5 licensed under chapter 448.
- 6 "Interactive telecommunications system" has the same
- 7 meaning as the term is defined in title 42 Code of Federal
- 8 Regulations section 410.78, as amended.
- 9 "Originating site" means the location where the patient is
- 10 located, whether accompanied or not by a health care provider,
- 11 at the time services are provided by a health care provider
- 12 through telehealth, including but not limited to a health care
- 13 provider's office, hospital, health care facility, a patient's
- 14 home, and other nonmedical environments such as school-based
- 15 health centers, university-based health centers, or the work
- 16 location of a patient.
- 17 "Telehealth" means the use of telecommunications services,
- 18 as defined in section 269-1, to encompass four modalities:
- 19 store and forward technologies, remote monitoring, live
- 20 consultation, and mobile health; and which shall include but not
- 21 be limited to real-time video conferencing-based communication,

- 1 secure interactive and non-interactive web-based communication,
- 2 and secure asynchronous information exchange, to transmit
- 3 patient medical information, including diagnostic-quality
- 4 digital images and laboratory results for medical interpretation
- 5 and diagnosis, for the purpose of delivering enhanced health
- 6 care services and information while a patient is at an
- 7 originating site and the health care provider is at a distant
- 8 site. [Standard] Except as otherwise provided for in this
- 9 section, standard telephone contacts, facsimile transmissions,
- 10 or [e-mail] electronic mail text, in combination or by itself,
- 11 does not constitute a telehealth service for the purposes of
- 12 this chapter."
- 13 SECTION 4. Section 432:1-601.5, Hawaii Revised Statutes,
- 14 is amended as follows:
- 1. By amending subsection (c) to read:
- "(c) Reimbursement for services provided through
- 17 telehealth by way of an interactive telecommunications system
- 18 shall be equivalent to reimbursement for the same services
- 19 provided via face-to-face contact between a health care provider
- 20 and a patient. Nothing in this section shall require a health
- 21 care provider to be physically present with the patient at an

- 1 originating site unless a health care provider at the distant
- 2 site deems it necessary."
- 3 2. By amending subsection (g) to read:
- 4 "(g) For the purposes of this section:
- 5 "Health care provider" means a provider of services, as
- 6 defined in title 42 United States Code section 1395x(u), a
- 7 provider of medical and other health services, as defined in
- 8 title 42 United States Code section 1395x(s), other
- 9 practitioners licensed by the State and working within their
- 10 scope of practice, and any other person or organization who
- 11 furnishes, bills, or is paid for health care in the normal
- 12 course of business, including but not limited to primary care
- 13 providers, mental health providers, oral health providers,
- 14 physicians and osteopathic physicians licensed under chapter
- 15 453, advanced practice registered nurses licensed under chapter
- 16 457, psychologists licensed under chapter 465, and dentists
- 17 licensed under chapter 448.
- 18 "Interactive telecommunications system" has the same
- 19 meaning as the term is defined in title 42 Code of Federal
- 20 Regulations section 410.78, as amended.

1 "Originating site" means the location where the patient is 2 located, whether accompanied or not by a health care provider, 3 at the time services are provided by a health care provider 4 through telehealth, including but not limited to a health care 5 provider's office, hospital, health care facility, a patient's 6 home, and other nonmedical environments such as school-based 7 health centers, university-based health centers, or the work 8 location of a patient. 9 "Telehealth" means the use of telecommunications services, 10 as defined in section 269-1, to encompass four modalities: 11 store and forward technologies, remote monitoring, live 12 consultation, and mobile health; and which shall include but not 13 be limited to real-time video conferencing-based communication, 14 secure interactive and non-interactive web-based communication, 15 and secure asynchronous information exchange, to transmit 16 patient medical information, including diagnostic-quality 17 digital images and laboratory results for medical interpretation 18 and diagnosis, for the purpose of delivering enhanced health care services and information while a patient is at an 19 20 originating site and the health care provider is at a distant 21 site. [Standard] Except as otherwise provided for in this

- 1 section, standard telephone contacts, facsimile transmissions,
- 2 or [e-mail] electronic mail text, in combination or by itself,
- 3 does not constitute a telehealth service for the purposes of
- 4 this chapter."
- 5 SECTION 5. Section 432D-23.5, Hawaii Revised Statutes, is
- 6 amended as follows:
- 7 1. By amending subsection (c) to read:
- 8 "(c) Reimbursement for services provided through
- 9 telehealth by way of an interactive telecommunications system
- 10 shall be equivalent to reimbursement for the same services
- 11 provided via face-to-face contact between a health care provider
- 12 and a patient. Nothing in this section shall require a health
- 13 care provider to be physically present with the patient at an
- 14 originating site unless a health care provider at the distant
- 15 site deems it necessary."
- 16 2. By amending subsection (g) to read:
- "(g) For the purposes of this section:
- 18 "Distant site" means the location of the health care
- 19 provider delivering services through telehealth at the time the
- 20 services are provided.

1	"Health care provider" means a provider of services, as
2	defined in title 42 United States Code section $1395x(u)$ , a
3	provider of medical and other health services, as defined in
4	title 42 United States Code section 1395x(s), other
5	practitioners licensed by the State and working within their
6	scope of practice, and any other person or organization who
7	furnishes, bills, or is paid for health care in the normal
8	course of business, including but not limited to primary care
9	providers, mental health providers, oral health providers,
10	physicians and osteopathic physicians licensed under chapter
11	453, advanced practice registered nurses licensed under chapter
12	457, psychologists licensed under chapter 465, and dentists
13	licensed under chapter 448.
14	"Interactive telecommunications system" has the same
15	meaning as the term is defined in title 42 Code of Federal
16	Regulations section 410.78, as amended.
17	"Originating site" means the location where the patient is
18	located, whether accompanied or not by a health care provider,
19	at the time services are provided by a health care provider
20	through telehealth, including but not limited to a health care

provider's office, hospital, health care facility, a patient's

- 1 home, and other nonmedical environments such as school-based
- 2 health centers, university-based health centers, or the work
- 3 location of a patient.
- 4 "Telehealth" means the use of telecommunications services,
- 5 as defined in section 269-1, to encompass four modalities:
- 6 store and forward technologies, remote monitoring, live
- 7 consultation, and mobile health; and which shall include but not
- 8 be limited to real-time video conferencing-based communication,
- 9 secure interactive and non-interactive web-based communication,
- 10 and secure asynchronous information exchange, to transmit
- 11 patient medical information, including diagnostic-quality
- 12 digital images and laboratory results for medical interpretation
- 13 and diagnosis, for the purpose of delivering enhanced health
- 14 care services and information while a patient is at an
- 15 originating site and the health care provider is at a distant
- 16 site. [Standard] Except as otherwise provided for in this
- 17 section, standard telephone contacts, facsimile transmissions,
- 18 or [e-mail] electronic mail text, in combination or by itself,
- 19 does not constitute a telehealth service for the purposes of
- 20 this chapter."

- 1 SECTION 6. Statutory material to be repealed is bracketed
- 2 and stricken. New statutory material is underscored.
- 3 SECTION 7. This Act shall take effect upon its approval.

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INTRODUCED BY:

JAN 2 3 2023

#### Report Title:

Telehealth; Conform to Federal Law; Accident and Health or Sickness Insurance; Benefit Societies; Health Maintenance Organizations

#### Description:

Conforms the State's law regarding telehealth to the medicare standards by clarifying that telehealth services provided by way of an interactive telecommunications system be reimbursed.

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