



## DISABILITY AND COMMUNICATION ACCESS BOARD

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March 23, 2023

### TESTIMONY TO THE SENATE COMMITTEE ON TRANSPORTATION AND CULTURE AND THE ARTS

Senate Concurrent Resolution 7/Senate Resolution 5 – Urging the City and County of  
Honolulu to Improve Access of TheBus in Oahu's Rural Communities

The Disability and Communication Access Board (DCAB) supports and offers comment on Senate Concurrent Resolution 7/Senate Resolution 5 – Urging the City and County of Honolulu to Improve Access of TheBus in Oahu's Rural Communities.

Many people with disabilities rely on accessible public transit to participate in education, employment, health care, housing, and community life. Lack of accessible transportation is a significant barrier to community participation for many people with disabilities. Living in a rural area introduces additional transportation barriers, such as longer travel distances and limited public transit options. This resolution focuses on improving public transit in Oahu's rural communities. DCAB respectfully offers comment to expand the intent of this resolution to urge all counties to improve public transit, including accessible public transit, in Hawaii's rural communities.

Thank you for the opportunity to provide testimony.

Respectfully submitted,

KIRBY L. SHAW  
Executive Director

**Chair Chris Lee**

**Vice Chair Lorraine Inouye**

**Senate Committee on Transportation & Culture & the Arts**

**Thursday, March 23, 2023**

**3:01 PM**

**TESTIMONY IN STRONG SUPPORT OF SCR7/SR5 URGING THE CITY AND COUNTY OF HONOLULU TO IMPROVE ACCESS OF THEBUS IN OAHU'S RURAL COMMUNITIES**

Aloha Chair Lee, Vice Chair Inouye, Members of the Senate Committee on Transportation & Culture & the Arts,

My name is Jun Shin. I am a recent graduate of the University of Hawai'i at Mānoa, a member of the Hawai'i State Youth Commission, and a bus rider. I am in **STRONG SUPPORT** of **SCR7/SR5**, Urging the City and County of Honolulu to Improve Access of TheBus in Oahu's Rural Communities.

I love TheBus and have used it for most, if not all of my transportation needs since I was a Freshman at the UH Mānoa. As I transition to being a full-time worker, it will most likely remain that way. For many, many working people and students who cannot afford to buy and maintain a car or don't have anybody in their networks that has a car, the public bus system remains a relatively affordable and accessible form of transportation to go to work, school, shopping, picking up kids, having fun, etc. It's environmentally friendly too, especially since our buses have started to go electric.

The reason I say it is relatively affordable and accessible is the concern I have that under our current system, costs of using TheBus will increase like it did when there was a fare increase in 2022. That's only going to make it tougher on the pockets of working people and even students, especially as our family/personal budgets grow further constrained with the cost of living crisis. Decision makers should follow other municipalities/states and work to implement free public transportation.

Accessibility wise, whether it's due to staffing shortages or other issues, TheBus's operations have changed since the pandemic. Even living and spending time in parts of Honolulu where buses are supposed to be running frequently, it's apparent that the public bus system is struggling. Buses are constantly late and I don't know if this is just my personal perception, but it doesn't seem like there are enough buses to meet demand, and that results in buses filling up to the brim at times. If it's a noticeable and inconvenient problem here in town, it's no doubt an even more serious issue in rural communities that are not getting enough resources as is. Please **PASS Senate Concurrent Resolution 7/Senate Resolution 5** out of your committee and address this serious transportation issue.

Mahalo for the opportunity to testify,

Jun Shin,  
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