

JOSH GREEN, M. D.
GOVERNOR
KE KIA'ĀINA

SYLVIA LUKE
LT. GOVERNOR
KA HOPE KIA'ĀINA



BRENNA H. HASHIMOTO
DIRECTOR
KA LUNA HO'OKELE

RYAN YAMANE
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

STATE OF HAWAII | KA MOKU'ĀINA O HAWAII
DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT
KA 'OIHANA HO'OMŌHALA LIMAHANA
235 S. BERETANIA STREET
HONOLULU, HAWAII 96813-2437

Statement of
BRENNA H. HASHIMOTO
Director, Department of Human Resources Development

Before the
SENATE COMMITTEE ON LABOR AND TECHNOLOGY
Wednesday, February 1, 2023
3:00PM
State Capitol, Conference Room 224

In consideration of
**SB724 RELATING TO THE DEPARTMENT OF HUMAN RESOURCES
DEVELOPMENT**

Chair Moriwaki, Vice Chair Lee, and the members of the committee.

The Department of Human Resources Development (DHRD) is in **strong support** and offers the following comments for SB724.

The purpose of SB724 is to appropriate funds and authorizes general obligation bonds for the enhancement of technology resources for the Department of Human Resources Development.

DHRD's network infrastructure was last updated in 1994. The department's information technology systems require a digital modernization support current functions and future improvements. The department is currently investigating estimated cost and the preliminary estimate is \$2,584,850 for the following.

1. Upgrade information technology systems including network upgrades. Would need to upgrade to a CAT 6 to energize all lines, not all network lines are currently working;
2. Purchase and installation of desktop computers, workstations, and laptop computers; and
3. A minimum of 2 IT Specialist for the Information Systems Office.

Thank you for the opportunity to provide testimony on this measure.



TIME/DATE: 3:00 p.m., February 1, 2023
PLACE: State Capitol Conference Room 224 & Videoconference
COMMITTEE: Senate Labor & Technology
BILL: SB 724, Relating to the Department of Human Resources Development
POSITION: Support

Aloha Chair Moriwaki, Vice Chair Lee, and members of the committee!

My name is Christine Maii Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a nonprofit organization that advocates for a more accessible and responsive state government that leverages technology to help citizens, communities, and businesses throughout Hawai'i thrive. In collaboration with state government partners, we strive to keep modernization a top priority. We are writing in **support** of SB 724, relating to the Department of Human Resources Development. This measure appropriates funds and authorizes general obligation bonds for the enhancement of technology resources for the Department of Human Resources Development.

With the changing needs of our community and our collective desire to be more resilient, we believe we must urgently address our state's aging technology infrastructure. Successfully delivering government services to Hawai'i residents requires investments in people, processes, and technology.

The pandemic showed us that technology underpins virtually every government service and that Hawai'i residents demand broadband access, digital learning, and services when and where needed, provided through state governmental portals. The legislature made a commitment to support the implementation of a new state financial management system, a new unemployment insurance system and other ongoing IT infrastructure improvements to meet these new demands. We can continue this positive momentum to create more bright spots through public-private collaboration. Nowhere are technology infrastructure investments more acute than in the state Department of Human Resources Development which is the foundation for all of our state's government employees who serve Hawai'i. We believe it is critically important to augment any infrastructure investments with resources for training, socialization, and transition planning. Change management is a necessary investment to make technology modernization successful.

Please continue to call upon Transform Hawai'i Government as a resource on government modernization. Through research, data, and in-depth policy recommendations, and resources we wish to support your efforts to make Hawai'i a better place and look forward to working closely with you.

Sincerely,

A handwritten signature in blue ink, appearing to read 'C. Sakuda', is written over a light blue circular graphic element.

Christine Sakuda
Executive Director
Transform Hawai'i Government
email: csakuda@TransformHawaiiGov.org | phone: (808) 321-2811
web: www.TransformHawaiiGov.org

SB-724

Submitted on: 1/28/2023 4:21:14 PM

Testimony for LBT on 2/1/2023 3:00:00 PM

Submitted By	Organization	Testifier Position	Testify
Samuel M Mitchell	Individual	Support	Written Testimony Only

Comments:

The Federal Government has just changed its Human Resource Office rules to allow for the hiring of experienced workers who do not have BA or MA Degrees. The state and city government needs to do the same thing. I support SB274