#### TESTIMONY BY:

EDWIN H. SNIFFEN DIRECTOR

Deputy Directors DREANALEE K. KALILI TAMMY L. LEE ROBIN K. SHISHIDO JAMES KUNANE TOKIOKA



#### STATE OF HAWAII DEPARTMENT OF TRANSPORTATION 869 PUNCHBOWL STREET HONOLULU, HAWAII 96813-5097

#### Monday, April 17, 2023 1:00 P.M. Conference Room 224 & Videoconference State Capitol

# In consideration of Governor's Message 503

Submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, Doug Murdock

Senate Committee on Labor and Technology

The Department of Transportation (DOT) **supports** the confirmation of Doug Murdock as the Chief Information Officer (CIO) of the Office of Enterprise Technology Services.

Mr. Murdock earned a Juris Doctorate from the University of Washington, a master's degree in public administration from Central Michigan University and a bachelor's degree in economics from Portland State University. He is a retired Colonel having served in the Air Force as Judge Advocate for 25 years.

Mr. Murdock has served as the State Comptroller of DAGS from 2015-2016 and in various IT roles in state government. He has demonstrated that he has the leadership and experience to serve as the CIO for the Office of Enterprise Technology Services.

Thank you for the opportunity to provide testimony.



EXECUTIVE CHAMBERS KE KE'ENA O KE KIA'ĀINA

JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA

> Testimony of **Josh Green, M.D.** Governor, State of Hawaiʻi

#### Senate Committee on Labor and Technology

April 17, 2023 State Capitol, Conference Room 224, 3:00 p.m.

# In Support of Governor's Message No. 503

Chair Moriwaki, Vice Chair Lee, and members of the Senate Committee on Labor and Technology:

I respectfully request your favorable consideration of Governor's Message No. 503, the appointment of Douglas "Doug" Murdock as the Chief Information Officer, Office of Enterprise Technology Services.

Doug has served as Chief Information Officer since 2019, overseeing some of the largest technology transitions and initiatives in state history. He has an outstanding grasp of the challenges and opportunities associated with transitioning state government to secure, efficient IT systems.

He has also served as the Comptroller and Director of the Department of Accounting and General Services, and as Vice President of Administrative and Fiscal Affairs of the Hawai'i Tourism Authority (HTA). Before joining HTA, he was in private practice with Alston Hunt Floyd & Ing. He also served in the Air Force for 25 years as a Judge Advocate and attained the rank of Colonel.

Doug earned a J.D., M.S. degree in public administration, and B.S. degree in economics from the University of Washington.

I have every confidence that Doug will serve the State and our community well with his appointment as Chief Information Officer for the Office of Enterprise Technology Services.

Mahalo for your consideration.

JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF LAW ENFORCEMENT

Ka 'Oihana Ho'okō Kānāwai

1177 Alakea Street Honolulu, Hawai'i 96813 JORDAN LOWE DIRECTOR

MICHAEL VINCENT Deputy Director Administration

VACANT Deputy Director Law Enforcement

No.

#### TESTIMONY ON GOVERNOR MESSAGE NO. 503 RELATING TO THE NOMINATION OF DOUG MURDOCK TO BE THE CHIEF INFORMATION OFFICER, OFFICE OF ENTERPRISE TECHNOLOGY SERVICES By Jordan Lowe, Director

Senate Committee on Labor and Technology Senator Sharon Y. Moriwaki, Chair Senator Chris Lee, Vice Chair

> Monday, April 17, 2023; 3:00 p.m. CR 224 & Via Video Conference

Chair Moriwaki, Vice Chair Lee, and Members of the Committee:

I submit this testimony in support of the nomination and confirmation of Doug Murdock as the Chief Information Officer, Office of Enterprise Technology Services (ETS). Mr. Murdock has extensive work experience in various fields in both the private sector, as well as state and federal government sectors. His over forty years of work experience as a leader, legal counsel, and vast knowledge in information technology makes him a highly qualified candidate to take on the complexities of the duties and responsibilities, and the authority as the Chief Information Officer for ETS.

Thank you for the opportunity to provide testimony in support of Governor's Message 503 and the confirmation of Mr. Murdock.

SYLVIA LUKE LT GOVERNOR KE KE'ENA JOSH GREEN, M.D. GOVERNOR

EMPLOYEES' RETIREMENT SYSTEM HAWAI'I EMPLOYER-UNION HEALTH BENEFITS TRUST FUND OFFICE OF THE PUBLIC DEFENDER



LUIS P. SALAVERIA DIRECTOR

SABRINA NASIR DEPUTY DIRECTOR

STATE OF HAWAI'I DEPARTMENT OF BUDGET AND FINANCE Ka 'Oihana Mālama Mo'ohelu a Kālā P.O. BOX 150 HONOLULU, HAWAI'I 96810-0150

ADMINISTRATIVE AND RESEARCH OFFICE BUDGET, PROGRAM PLANNING AND MANAGEMENT DIVISION FINANCIAL ADMINISTRATION DIVISION OFFICE OF FEDERAL AWARDS MANAGEMENT

#### WRITTEN TESTIMONY BY LUIS P. SALAVERIA DIRECTOR, DEPARTMENT OF BUDGET AND FINANCE

#### TO THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY

#### GOVERNOR'S MESSAGE NO. 503

#### April 17, 2023 3:00 p.m. Room 224 & Videoconference

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF ENTERPRISE TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE, DOUG MURDOCK, FOR A TERM TO EXPIRE AT NOON ON 12-07-2026.

Chair Moriwaki, Vice Chair Lee, and Members of the Committee:

I strongly support the appointment of Doug Murdock to the position of Chief Information Officer of the Office of Enterprise Technology Services (ETS). I am working with Mr. Murdock in my professional capacity as Director of Finance.

Governor Green's administration shares his priorities of homelessness and housing, the cost of living, climate change, and health care for the people of Hawai'i. We are committed to take action to make the needed changes to move Hawai'i forward.

Mr. Murdock is an integral part of a team that is dedicated to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner. His leadership and management of the Enterprise Financial System will be crucial to its success.

Mr. Murdock has been serving as the Chief Information Officer of ETS since January 2019. Prior to that, he worked in various capacities in State government since 2012. His work experience will benefit ETS and the State; therefore, I strongly support his confirmation.

Thank you for the opportunity to provide testimony.

JOSH GREEN, M.D. GOVERNOR

EMPLOYEES' RETIREMENT SYSTEM HAWAI'I EMPLOYER-UNION HEALTH BENEFITS TRUST FUND OFFICE OF THE PUBLIC DEFENDER



LUIS P. SALAVERIA DIRECTOR

SABRINA NASIR DEPUTY DIRECTOR

STATE OF HAWAI'I DEPARTMENT OF BUDGET AND FINANCE Ka 'Oihana Mālama Mo'ohelu a Kālā P.O. BOX 150 HONOLULU, HAWAI'I 96810-0150

ADMINISTRATIVE AND RESEARCH OFFICE BUDGET, PROGRAM PLANNING AND MANAGEMENT DIVISION FINANCIAL ADMINISTRATION DIVISION OFFICE OF FEDERAL AWARDS MANAGEMENT

#### WRITTEN TESTIMONY BY SABRINA NASIR DEPUTY DIRECTOR, DEPARTMENT OF BUDGET AND FINANCE

#### TO THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY

#### GOVERNOR'S MESSAGE NO. 503

#### April 17, 2023 3:00 p.m. Room 224 & Videoconference

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF ENTERPRISE TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE, DOUG MURDOCK, FOR A TERM TO EXPIRE AT NOON ON 12-07-2026.

Chair Moriwaki, Vice Chair Lee, and Members of the Committee:

I strongly support the appointment of Doug Murdock to the position of Chief Information Officer of the Office of Enterprise Technology Services (ETS). I am working with Mr. Murdock in my professional capacity as Deputy Director of Finance.

Governor Green's administration shares his priorities of homelessness and housing, the cost of living, climate change, and health care for the people of Hawai'i. We are committed to take action to make the needed changes to move Hawai'i forward.

Mr. Murdock is an integral part of a team that is dedicated to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner.

Mr. Murdock has been serving as the Chief Information Officer of ETS since January 2019. Prior to that, he worked in various capacities in State government since 2012. His work experience will benefit ETS and the State; therefore, I support his confirmation.

Thank you for the opportunity to provide testimony.



STATE OF HAWAI'I DEPARTMENT OF HEALTH KA 'OIHANA OLAKINO P. O. BOX 3378 HONOLULU, HI 96801-3378 doh.testimony@doh.hawaii.gov KENNETH S. FINK, MD, MGA, MPH DIRECTOR OF HEALTH KA LUNA HO'OKELE

> In reply, please refer to: File:

#### Testimony in SUPPORT of GM503 Submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, DOUG MURDOCK, for a term to expire at noon on 12-07-2026.

#### SENATOR SHARON Y. MORIWAKI, CHAIR SENATE COMMITTEE ON LABOR AND TECHNOLOGY

Hearing Date: 4/10/2023

Room Number: 224

WRITTEN

**TESTIMONY** 

**ONLY** 

1 Department Testimony: The Department of Health (DOH) supports the nomination of Doug

2 Murdock as the Chief Information Officer, Office of Enterprise Technology Services (ETS).

3

4 Mr. Murdock's credentials and achievements in law, military service, procurement and

5 contracting, and technology are superlative. As a subject-matter expert and executive leader, Mr.

6 Murdock draws upon a plethora of experiences and a rich network of colleagues that will benefit

7 the State of Hawaii, let alone ETS.

8

9 Since 2019, he has served as Chief Information Officer and there is general consensus that his

10 tenure, which included the COVID-19 pandemic, brough stability during trying times with the

11 implementation of the Safe Travels technology platform.

12 During more "routine" years, his work to modernize state systems has been largely successful, in

13 particular pivoting many core functions away from paper documents bring greater efficiency and

- 14 accountability to government work.
- 15

16 DOH looks forward to Doug's continued visionary, yet practical, leadership.

17

18 Thank you for the opportunity to testify.

JOSH GREEN, M.D. GOVERNOR | KE KIA'ĂINA

SYLVIA LUKE LIEUTENANT GOVERNOR | KA HOPE KIA'ÄINA





#### STATE OF HAWAI'I | KA MOKU'ĀINA 'O HAWAI'I DEPARTMENT OF LAND AND NATURAL RESOURCES KA 'OIHANA KUMUWAIWAI 'ĀINA

P.O. BOX 621 HONOLULU, HAWAII 96809

Testimony of DAWN N. S. CHANG Chairperson

Before the Senate Committee on LABOR AND TECHNOLOGY

Monday, April 17, 2023 3:00 PM State Capitol, Conference Room 224

#### In consideration of GOVERNOR'S MESSAGE 503 SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF ENTERPRISE TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE, DOUG MURDOCK, FOR A TERM TO EXPIRE 12-07-2026

Governor's Message 503 submits for confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, Doug Murdock, for a term to expire 12-07-2026. The Department of Land and Natural Resources (Department) supports this measure.

The Department recognizes that Mr. Doug Murdock has held positions at the Department of Accounting and General Services as Chief Information Officer, Chief Technology Officer at the Department of Human Services, and Vice President of Administrative and Fiscal Affairs at the Hawaii Tourism Authority. In these roles, Mr. Murdock designed and implemented new technology platforms, led efforts of IT, and upgraded IT systems to cloud-based platforms.

Mr. Murdock's experience and competence make him an ideal candidate for the Chief Information Officer at the Office of Enterprise Technology Services.

Mahalo for the opportunity to provide testimony in support of Governor's Message 503.

DAWN N.S. CHANG CHAIRPERSON BOARD OF LAND AND NATURAL RESOURCES COMMISSION ON WATER RESOURCE MANAGEMENT

> LAURA H.E. KAAKUA FIRST DEPUTY

M. KALEO MANUEL DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES BOATING AND OCEAN RECREATION BUREAU OF CONVEYANCES COMMISSION ON WATER RESOURCE MANAGEMENT CONSERVATION AND CASTAL LANDS CONSERVATION AND RESOURCES ENFORCEMENT ENGINEERING FORESTRY AND WILDIFE HISTORIC PRESERVATION KAHOOLAWE ISLAND RESERVE COMMISSION LAND STATE PARKS **JOSH GREEN, M.D.** GOVERNOR KE KIA'ĀINA



STATE OF HAWAI'I | KA MOKU'ĀINA 'O HAWAI'I

DEPARTMENT OF PUBLIC SAFETY

Ka 'Oihana Ho'opalekana Lehulehu

1177 Alakea Street

Honolulu, Hawai'i 96813

TOMMY JOHNSON DIRECTOR

> Melanie Martin Deputy Director Administration

Michael J. Hoffman Acting Deputy Director Corrections

> William F. Oku Deputy Director Law Enforcement

No.

#### TESTIMONY ON GOVERNOR MESSAGE NO. 503 SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF INTERPRISE TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE DOUG MURDOCK

By Tommy Johnson, Director

Senate Committee on Labor and Technology Senator Sharon Y. Moriwaki, Chair Senator Chris Lee, Vice Chair

Monday, April 17, 2023; 3:00 p.m. State Capitol, Conference Room 224 & Via Video Conference

Chair Moriwaki, Vice Chair Lee, and Members of the Committee:

I submit this testimony in strong support of the nomination and confirmation of Doug Murdock as the Chief Information Officer, Office of Enterprise Technology Services. His vast knowledge of information technology, procurement, regulatory compliance, and strategic planning make him the ideal person to lead the office of Enterprise Technology Services moving forward.

Mr. Murdock's in-depth knowledge of State level government operations at both the federal and state level in this area and his vast experience are unmatched. He clearly possesses the prerequisite knowledge, honed leadership and managerial skills, and interpersonal skills required of such a complex and far-reaching position. I and strongly urge the committee to recommend advise and consent for this highly qualified nominee.

Thank you for the opportunity to provide testimony in support of Governor's Message No. 503 and the confirmation of Mr. Doug Murdoch.

JOSH GREEN, M. D. GOVERNOR KE KIA'ĀINA

SYLVIA LUKE LT. GOVERNOR KA HOPE KIA'ĀINA



BRENNA H. HASHIMOTO DIRECTOR KA LUNA HO'OKELE

RYAN YAMANE DEPUTY DIRECTOR KA HOPE LUNA HO'OKELE

#### STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT KA 'OIHANA HO'OMŌHALA LIMAHANA 235 S. BERETANIA STREET

HONOLULU, HAWAI'I 96813-2437

# Statement of BRENNA H. HASHIMOTO

Director, Department of Human Resources Development

### Before the SENATE COMMITTEE ON LABOR AND TECHNOLOGY

Monday, April 17, 2023 3:00PM State Capitol, Conference Room 224

#### In consideration of

**GM503** Submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, DOUG MURDOCK for a term to expire 12-07-2026

Chair Moriwaki, Vice Chair Lee, and the members of the committee.

We strongly support the appointment of Doug Murdock to the position of Chief Information Officer, Office of Enterprise Technology Services (ETS).

Mr. Murdock is a dedicated public servant and has considerable knowledge of the department and the technological needs of the state. Given his past leadership roles within ETS, the Department of Accounting and General Services, the Department of Human Services, and the military, Mr. Murdock is well-prepared to meet the needs of the state and the ETS.

DHRD appreciates its partnership and positive working relationship with the ETS leadership and looks forward to future collaboration on projects to improve the services provided to our workforce and other state agencies.

Thank you for the opportunity to provide testimony on this measure.

JOSH GREEN, M.D. GOVERNOR



HAKIM OUANSAFI EXECUTIVE DIRECTOR

BARBARA E. ARASHIRO EXECUTIVE ASSISTANT

IN REPLY, PLEASE REFER TO:

STATE OF HAWAII

HAWAII PUBLIC HOUSING AUTHORITY 1002 NORTH SCHOOL STREET POST OFFICE BOX 17907 HONOLULU, HAWAII 96817

Statement of Hakim Ouansafi, Executive Director Hawaii Public Housing Authority

# Before the SENATE COMMITTEE ON LABOR AND TECHNOLOGY

#### Monday, April 17, 2023 3:00 PM – Room 224, Hawaii State Capitol

In consideration of

#### GM 503

## SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF ENTERPRISE TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE, DOUG MURDOCK, FOR A TERM TO EXPIRE 12-07-2026

Honorable Chair Moriwaki and Members of the Senate Committee on Labor and Technology, thank you for the opportunity to provide testimony in <u>STRONG SUPPORT</u> of GM 503, to consider and confirm Mr. Doug Murdock as the Chief Information Officer of the Office of Enterprise Technology Services.

I have known Mr. Murdock for many years, and I am honored to be working alongside with him in Governor Green's administration. He is an integral part of a team that is committed to addressing the many issues facing our State and I believe that he will be able to effectively fulfill his role through his life experiences and professional expertise.

There is no doubt in my mind that Mr. Murdock's hard work ethic and integrity will be great assets to the State of Hawaii, and he will bring a fresh perspective in developing sound and thoughtful policy for generations to come.

Thank you for allowing me to testify in **<u>STRONG SUPPORT</u>** of GM 503. We humbly request your favorable consideration.

**JOSH GREEN, M.D.** GOVERNOR KE KIA'ĀINA



CATHY BETTS DIRECTOR KA LUNA HO'OKELE

JOSEPH CAMPOS II DEPUTY DIRECTOR KA HOPE LUNA HO'OKELE

STATE OF HAWAII KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF HUMAN SERVICES KA 'OIHANA MĀLAMA LAWELAWE KANAKA Office of the Director P. O. Box 339 Honolulu, Hawaii 96809-0339

April 14, 2023

- TO: The Honorable Senator Sharon Y. Moriwaki, Chair The Honorable Senator Chris Lee, Vice Chair Senate Committee on Labor and Technology
- FROM: Cathy Betts, Director Joseph Campos II, Deputy Director
- SUBJECT:
   Testimony in Support

   G.M. 503, Submitting for consideration and confirmation as the Chief

   Information Officer, Office of Enterprise Technology Services, Gubernatorial

   Nominee, DOUG MURDOCK

Hearing: April 17, 2023, at 3:00 pm Conference Room 224 & Videoconference

We, Cathy Betts and Joseph Campos II, serve as the Director and Deputy Director of the Department of Human Services. We are testifying in **STRONG SUPPORT** of Governor's Message 503, Gubernatorial Nominee, Doug Murdock, as the Chief Information Officer (CIO), for the Office of Enterprise Technology Services (ETS).

Mr. Murdock has extensive background and experience in the private and public sectors and is qualified for appointment as CIO for ETS. Mr. Murdock has over 40 years of experience, including time at DHS, which is evidence of his service to the State and commitment to the people of Hawaii. Specifically, Mr. Murdock has direct experience in ETS as the CIO.

During the COVID-19 response, Mr. Murdock was an honest and fair leader who was keenly aware of the challenges the State would face and provided clear leadership and insight on how to ensure the welfare of the state through enterprise technology solutions. He has helped DHS ensure that there would be no interruption in services and that the people of Hawaii would continue to have access to critical services during an unprecedented crisis. DHS continues to

#### Page 2

work closely and collaboratively with ETS, and Mr. Murdock has shown himself to be collaborative, responsive, and understands the many needs of Hawaii residents.

DHS strongly supports Mr. Murdock's appointment and confirmation to this important role, and we look forward to continuing to work closely with ETS.

Thank you for allowing us to testify in **STRONG SUPPORT** of Governor's Message 503 and Mr. Murdock.



STATE OF HAWAII OFFICE OF ELECTIONS 802 LEHUA AVENUE PEARL CITY, HAWAII 96782 elections.hawaii.gov

SCOTT T. NAGO CHIEF ELECTION OFFICER

### TESTIMONY OF THE

# CHIEF ELECTION OFFICER, OFFICE OF ELECTIONS

TO THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY

#### ON GOVERNOR'S MESSAGE 503

#### SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE

#### CHIEF INFORMATION OFFICER,

#### OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

#### April 17, 2023

Chair Moriwaki and members of the Senate Committee on Labor and Technology, thank you for the opportunity to provide testimony in support of Mr. Doug Murdock.

The Office of Enterprise Technology Services plays an integral role in the cybersecurity and success of Hawaii's elections. Mr. Murdock has been supportive of our election needs, first as Comptroller and currently as Chief Information Officer. The Office of Enterprise Technology Services, under the direction of Mr. Murdock, has provided installation, monitoring, equipment, and technical support throughout the election process. We look forward to continuing our work with Mr. Murdock as Chief Information Officer for the Office of Enterprise Technology Services and ask for your consideration in confirming Mr. Murdock.

Thank you for the opportunity to provide testimony in support of Mr. Murdock as Chief Information Officer for the Office of Enterprise Technology Services. JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



BONNIE KAHAKUI ACTING ADMINISTRATOR

#### STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I STATE PROCUREMENT OFFICE

P.O. Box 119 Honolulu, Hawaii 96810-0119 Tel: (808) 586-0554 email: <u>state.procurement.office@hawaii.gov</u> <u>http://spo.hawaii.gov</u>

#### TESTIMONY OF BONNIE KAHAKUI, ACTING ADMINISTRATOR STATE PROCUREMENT OFFICE

TO THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY April 17, 2023, 3:00 p.m.

#### G.M. 503

Submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, DOUG MURDOCK, for a term to expire at noon on 12-07-2026.

Chair Moriwaki, Vice Chair Lee, and members of the committee, thank you for the opportunity to submit testimony on G.M. 503. The State Procurement Office (SPO) is in **strong support** of the nomination of Doug Murdock to the position of Chief Information Officer of the Office of Enterprise Technology Services.

The SPO has the honor of working with Mr. Murdock through the years, including his past role as Comptroller for the Department of Accounting and General Services and in his current role as the Chief Information Officer (CIO) for the State of Hawaii. As the CIO, he has proven to be a dedicated leader in implementing initiatives in the modernization of management processes for the State.

For these reasons we respectfully ask that your committee confirm Mr. Murdock as Chief Information Officer.

Thank you for the opportunity to submit testimony on G.M. 503.

SYLVIA LUKE LIEUTENANT GOVERNOR



WILLIAM G. KUNSTMAN DEPUTY DIRECTOR

STATE OF HAWAI'I KA MOKU'ĀINA O HAWAI'I DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS KA 'OIHANA PONO LIMAHANA

#### April 17, 2023

#### To: The Honorable Sharon Y. Moriwaki, Chair, The Honorable Chris Lee, Vice Chair, and Members of the Senate Committee on Labor and Technology

Date:Monday, April 17, 2023Time:3:00 p.m.Place:Conference Room 224, State Capitol and Videoconference

From: Jade T. Butay, Director Department of Labor and Industrial Relations (DLIR)

#### Re: G.M. 503; Submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, DOUG MURDOCK, for a term to expire at noon on 12-07-2026.

The Department of Labor and Industrial Relations **strongly supports** Doug Gordon Murdock as Chief Information Officer to the Office of Enterprise Technology Services.

Colonel Murdock possesses the knowledge and experience to successfully the Office of Enterprise Technology Services. Colonel Murdock has served as the Chief Information Officer since 2019 and oversaw large technology transitions. Prior to serving as the Chief Information Officer, Colonel Murdock served as the Comptroller of the Department of Accounting and General Services and as the Administrative and Fiscal Affairs Vice President for the Hawaii Tourism Authority. In addition to being a dedicated public servant, Colonel Murdock is an attorney and honorable veteran with twenty-five years of service as a Judge Advocate with the U.S. Airforce.

He is also a technologist who has analyzed and strategized efforts to improve Hawaii's Information Technology (IT) programs and systems in payroll, document management, and IT security.

The DLIR has witnessed the positive transformation of these IT systems and can attest to its value which has improved our business processes and operations. It is our pleasure to work with him and his office on IT consolidation and we look forward to his expertise to modernize the department's unemployment insurance IT system into the 21<sup>st</sup> Century.

Thank you for the opportunity to testify in strong support of G.M. 503.

SYLVIA LUKE LT. GOVERNOR



STATE OF HAWAI'I DEPARTMENT OF TAXATION Ka 'Oihana 'Auhau P.O. BOX 259 HONOLULU, HAWAI'I 96809 PHONE NO: (808) 587-1540 FAX NO: (808) 587-1560 GARY S. SUGANUMA DIRECTOR

KRISTEN M.R. SAKAMOTO DEPUTY DIRECTOR



#### TESTIMONY OF GARY S. SUGANUMA, DIRECTOR OF TAXATION

#### **TESTIMONY ON THE FOLLOWING MEASURE:**

In consideration of G.M. No. 503

Submitting for consideration and confirmation as the Chief Information Officer for the Office of Enterprise Technology Services, Gubernatorial nominee, Doug Murdock

**BEFORE THE:** Senate Committee on Labor and Technology

DATE:	Monday, April 17, 2023
TIME:	3:00 p.m.
LOCATION:	State Capitol, Room 224

Chair Moriwaki, Vice-Chair Lee, and Members of the Committee:

Thank you for the opportunity to offer testimony in <u>support</u> of the confirmation of Mr. Doug Murdock as the Chief Information Officer for the Office of Enterprise Technology Services (ETS).

I believe that Mr. Murdock's years of leadership experience serving as the current Chief Information Officer for ETS, along with his other roles with the Hawaii Tourism Authority and other state agencies makes him an excellent candidate for the Chief Information Officer position. I have had the pleasure of working with Mr. Murdock over the past several months and he demonstrated the highest level of professionalism, knowledge, and experience. Mr. Murdock has demonstrated his commitment and dedication with other agencies and stakeholders to help innovate the State's technology infrastructure to best serve the interests of the State. I am confident that Mr. Murdock will continue doing a great job as the Chief Information Officer for ETS.

Thank you for the opportunity to provide testimony in support of Governor's Message 503.

March 30, 2023

The Honorable Senator Sharon Moriwaki, Chair The Honorable Senator Chris Lee, Vice Chair Labor and Technology Committee Hawaii State Capitol, Room 215 Honolulu, Hawaii 96813

Dear Chair Moriwaki, Vice Chair Lee, and Members of the Senate Labor and Technology Committee:

I am pleased to offer my support for the nomination of Doug Murdock to State Chief Information Officer (CIO). I have known Doug since 2018 when he returned to State government to support the payroll modernization project, and I have witnessed his strength as a leader, his good judgement, and his long-range vision for the State. It was under his direction as Comptroller that the State began its technology modernization efforts in earnest, and I was pleased that he was able to see the payroll project through to completion after joining the Office of Enterprise Technology Services (ETS).

Throughout his tenure as CIO, Doug has led ETS with clear purpose through the most difficult circumstances we faced in our State's recent history. I know his experiences working in the Pentagon through September 11, 2001 and the war on terror have informed his leadership style and ability to manage crises with even temperament, clear headedness, and exemplary character. To say that Doug's leadership of the Safe Travels program saved Hawai'i's economy is not an understatement.

CIOs in other states typically do not remain in their posts for a full term, and the State of Hawai'i is exceedingly lucky to have been able to retain Doug Murdock for as long as we have. It's my hope that his nomination to CIO for another term will be affirmed.

Sincerely,

Jennifer Halaszyn Senior Project Manager Enterprise Technology Services

#### <u>GM-503</u> Submitted on: 4/5/2023 1:01:12 PM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Pankaj Bhanot	Individual	Support	Written Testimony Only

Comments:

Aloha Chair Moriwaki, Vice Chair Lee, and members of the Senate Committee on Technology, my name is Pankaj Bhanot and I am submitting this testimony as an individual in strong support of GM 503 submitted by the Governor for consideration and confirmation of Mr. Douglas G. Murdock as the Chief Information Officer (CIO), Office of Enterprise Services (ETS), Department of Accounting and General Services (DAGS), for a term to expire at noon on 12-07-2026.

Mr. Murdock has served our great Aloha State with distinction and exemplary excellence for over seven (7) years in various capacities within the Executive branch, most recently as the State CIO; and the U.S. Air Force for over 25 years in his illustrious career. Doug has the professional experience, education, knowledge, skills, abilities, and the lived experience to honorably and competently serve as the State CIO.

Doug has a long history and experience of providing advice and counsel to high-ranking government officials (state and federal) and business leaders on matters of law, procurement, contracts, financial transactions, ethics, regulatory compliance, strategic planning, information technology, business operations and organizational culture.

Doug's work as the State CIO has been exemplary. Under Doug's outstanding leadership, ETS has enabled security and business units to provide outstanding business outcomes to achieve the State's vision, mission, and goals; designed and implemented the State of Hawaii Safe Travels technology platform to protect the health of residents and visitors and restart the economy during the pandemic. The system was used by over 12 million travelers and returned the state to a budget surplus; finalized and implemented the State of Hawai'i 2019-2023 IT Strategic Plan; successfully directed several key modernization initiatives including Time and Leave Tracking and movement of all Mainframe applications to cloud hosting. Doug was nationally recognized as the 2022 State Executive of the Year by the Statescoop GoldenGov.

During my tenure as the DHS Director (2016-2020), I have the distinct privilege and honor of hiring and working closely and collaboratively with Doug on various policy issues impacting Hawaii and the Department of Human Services, for example DHS Enterprise approach to investment in technology; program management; security and business units to provide outstanding business outcomes to achieve the Department's vision, mission, and goals; analysis and revision of architecture of enterprise platform to enable transformation to cost-saving cloud services; development of a proof of concept to move small applications to the cloud to train staff

in advanced technology; and Negotiation of Department's document management limited licenses into license for unlimited state-wide use. Throughout my daily interactions with Doug, I found him to be knowledgeable, professional, fair, warm, kind, and deeply rooted in a strong belief that we must keep "Aloha Spirit" and well- being of Hawaii's residents, businesses, and public servants in our minds when we make policy and operational decisions.

For the foregoing reasons, I request the Senate Committee on Technology to unanimously confirm my dear friend and former colleague Mr. Douglas Murdock as the State CIO.

Thank you for the opportunity to support GM 503.

#### <u>GM-503</u> Submitted on: 4/6/2023 7:59:05 AM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
William Oku	Individual	Support	Written Testimony Only

Comments:

Aloha Chair Sen. Moriwaki, Vice Chair Sen. Lee, and members of the Committee on Labor and Technology,

I strongly support the consideration and confirmation of Doug Murdock to serve as the Chief Information Officer of the Office of Enterprise Technology Services

Thank you for the opportunity to comment.

#### <u>GM-503</u> Submitted on: 4/10/2023 9:41:49 AM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Audrey Hidano	Individual	Support	Written Testimony Only

Comments:

I respectfully submit testimony in STRONG SUPPORT of GM503 relating to Nominee Doug Murdock as Chief Information Officer, Office of Enterprise Technology Services for a term to expire at noon on 12/7/26.

Thank you for the opportunity to provide testimony in SUPPORT of GM503.

Testimony for Douglas Murdock Nominee for Chief Information Officer 5 April 2023

I have known Doug Murdock for 19 years. I first met Doug at the Pentagon when we were on the Secretary of the Air Force's Executive Issues Team. As the Deputy Director, Doug advised the Secretary of the Air Force and other Senior Air Force leaders on the most critical issues facing the Service. Air Force leadership relied on his insightful counsel and keen analytical abilities to guide the Service through countless complex issues, resulting in a stronger National Defense.

I have had the opportunity to witness his superb leadership over many years. I worked with him at the Hawaii Tourism Authority (HTA) as a contractor when he was the Vice President for Administrative and Fiscal Affairs. I had the pleasure of working for him again as his Legislative Coordinator and Public Information Officer when he was the Director for the Department of Accounting and General Services.

Doug is a creative, strategic and motivational leader who is exceptionally talented at problem solving and team building. His effectiveness is evidenced by his promotion to Colonel in the Air Force and his success at HTA as the Comptroller and most recently in his current position as the Chief of Information for the State of Hawaii. He has extensive information technology background from the Air Force and in his role in leading/establishing the State's Payroll Modernization Project and the Safe Travels Website.

Doug Murdock is a smart, innovative leader with impeccable credentials and the highest level of integrity, making him the ideal choice to continue as the Chief Information Officer for the State of Hawaii.

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CATHERINE M. CHIN Colonel, USAF (Retired)

April 12, 2023

The Honorable Senator Sharon Moriwaki, Chair The Honorable Senator Chris Lee, Vice Chair Senate Committee on Labor and Technology Hawaii State Capitol Honolulu, Hawaii 96813

Dear Chair Moriwaki, Vice Chair Lee, and Members of the Senate Committee on Labor and Technology:

I am honored to provide my support for the nomination of Douglas Murdock to the position of Chief Information Officer, Office of Enterprise Technology Services. Having worked with Doug since 2019, both as an IT director within the Department of Education and currently in my role within ETS, I can attest to his exceptional leadership qualities and his vision for the future of technology in Hawaii's government.

Doug fosters a team culture which promotes collaboration, creativity, and innovation, and he encourages his team members to take ownership of their work. He leads by example, and his dedication and work ethic are a source of inspiration for everyone around him.

Moreover, please allow me to highlight a few contributions Doug has made during his extended service. During his duration as CIO, we successfully responded to one of the most pressing challenges in decades by leading the effort of creating and deploying the Safe Travels program. We have also modernized our payroll and time and leave system as well as moving our mainframe services "to the cloud". His ability to consistently deliver results and effectively lead his team is a testament to his exceptional leadership skills.

I wholeheartedly endorse Doug's nomination to the position of Chief Information Officer and encourage the Senate to consider his appointment.

Sincerely,

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Brian Frey Enterprise Program Manager State of Hawai'i, Office of Enterprise Technology Services

Testimony for Mr. Douglas Murdock Nominee for Chief Information Officer

April 12, 2023

I have known Mr. Doug Murdock for most of my adult life. I am 30 years old and Mr. Murdock is a work associate of my mom, who served in the Air Force with him.

Mr. Murdock has always taken the time to talk to me and mentor me about various topics including, leadership, management, and general life experience. His advice is always spot-on.

He has valuable past experience as a Colonel in the Air Force and in key State leadership positions. He earned the rank of Eagle Scout as a young man and still carries those values with him today.

Mr. Murdock's experience, proven capabilities and high standards of integrity make him the perfect choice to continue serving as Chief Information Officer for the State of Hawaii.

//SIGNED// Joe Johnson

<u>GM-503</u> Submitted on: 4/12/2023 9:30:11 AM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Tom Ku	Individual	Support	Written Testimony Only

Comments:

I fully support the confirmation of Doug Murdock.

Chair Moriwaki, Vice Chair Lee and members of the Committee on Labor and Technology,

My name is Ryker Wada and I am testifying in STRONG SUPPORT of Doug Murdock for his confirmation as Chief Information Officer, Office of Enterprise Technology Services.

I have been fortunate to have had experience with Doug and have found him to be intelligent and knowledgeable, focused on achieving the goals of the State and a willing collaborator. His skillset lends itself to success in this difficult position which is evidence by his performance in his role previously. I wholeheartedly believe he will serve the State of Hawaii to the best of his abilities.

Thank you for the opportunity to testify.

Testimony for Douglas Murdock Nominee for Chief Information Officer

April 12, 2023

I have known Doug Murdock for 6 years. He is smart, articulate and extremely ethical. His background as an Air Force Colonel, Hawaii Tourism Authority VP, Comptroller and most recently as the Chief Information Officer for the State of Hawaii demonstrate his extensive leadership capabilities. The single quality that stands out about Doug is his absolute integrity. These qualities along with his Information Technology experience make him the perfect choice to continue as the Chief Information Officer for the State of Hawaii.

Ed Santos

#### <u>GM-503</u> Submitted on: 4/13/2023 4:14:04 PM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Greg Dalin	Individual	Support	Written Testimony Only

Comments:

I am writing to provide supporting testimony for reappointing Douglas Murdock as the Chief Information Officer (CIO) of the State of Hawaii. He has the skills and knowledge necessary to lead the state's IT department. He has a proven track record of success in managing complex IT projects and a deep understanding of the challenges and opportunities facing the state's IT infrastructure. I am impressed by his commitment to public service and dedication to using technology to improve the lives of the people of Hawaii. His vision for how IT can be used to make government more efficient, effective, and accessible to all. I am confident that he will be a continued asset to the state of Hawaii

#### TESTIMONY OF KEITH A. REGAN HONOLULU, HAWAII

# TO THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY

#### MONDAY, APRIL 17, 2023, 3:00 P.M. CONFERENCE ROOM 224

#### GM503

Honorable Chair Moriwaki, Vice Chair Lee, and members of the Committee on Labor and Technology, I am providing testimony in support of GM503, the confirmation of Doug Murdock as the Chief Information Officer, Office of Enterprise Technology Services, Department of Accounting and General Services.

Mr. Murdock has served as the State's Chief Information Officer (CIO) for more than four years and, during his time as CIO, he has championed many efforts to modernize the State's numerous legacy systems including Time and Leave and the transferring of all Mainframe applications to the cloud. He was also instrumental in finalizing and implementing the State of Hawaii's 2019-2023 IT Strategic Plan and led the initiative to enhance the State's cybersecurity resources. Mr. Murdock has also served in numerous other roles within the State including Chief Technology Officer, System Analyst Lead, Comptroller, and Vice President of Administrative and Fiscal Affairs at the Hawaii Tourism Authority.

In addition, throughout the many years that I have had the opportunity to work with Mr. Murdock, I have found him to be responsive, professional, and knowledgeable. I believe his experience and education provide tremendous value to the State of Hawaii as we move forward with major enterprise-wide modernization projects such as the Enterprise Financial System and Enterprise Resource Planning projects.

For these reasons, I humbly ask you to please support the confirmation of Doug Murdock as the Chief Information Officer for the Office of Enterprise Technologies within the Department of Accounting and General Services.

#### TESTIMONY OF SCOTT T. MURAKAMI

#### BEFORE THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY

#### In consideration of GOVERNOR'S MESSAGE 503

Monday, April 17, 2023 3:00PM, Conference Room 224

#### SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE, DOUG MURDOCK, FOR A TERM TO EXPIRE 12-07-2026.

Chairperson Moriwaki, Vice-Chair Lee, and members of the committee:

Thank you for the opportunity to testify on Governor's Message 503 regarding the appointment of Doug Murdock to the position of Chief Information Officer for the Office of Enterprise Technology Services (ETS). I **strongly support** his nomination.

I've had the privilege of knowing and working with Doug since 2019 as colleagues on Governor Ige's Cabinet. Doug and the team at ETS were a tremendous asset and support during the COVID-19 outbreak. At the start of the crisis, Doug ensured that ETS services and shared resources were made available to support the antiquated Unemployment Insurance system. He worked with all cabinet members to balance our limited state resources between critical systems, ensuring that all of Hawaii's residents would receive their rightful benefits. Doug worked diligently and tirelessly with our team at DLIR as we developed, tested, and deployed the new SQL gateway and SQL replicated data system solution that allowed over 190,000<sup>1</sup> Hawaii residents to successfully file their initial UI claims between the months of April and May 2020.

Doug is a quiet but highly effective leaders. He is steadfast in his duty to apply his legal, technical, business, and government experience to contribute to the successful implementation of the numerous system modernization projects that our state must undertake to enhance services to our community while safeguarding and securing our data both at rest and in transit.

I wholeheartedly support the nomination of Doug Murdock to serve as the Chief Information Office. Thank you for the opportunity to testify.

<sup>&</sup>lt;sup>1</sup> Unemployment Insurance Weekly Claims Data, Employment & Training Administration (ETA) – U.S. Department of Labor, <u>Report r539cy, Employment & Training Administration (ETA) - U.S. Department of Labor (doleta.gov)</u>, March 31, 2023.

#### <u>GM-503</u> Submitted on: 4/14/2023 10:18:08 AM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Todd Omura	Individual	Support	Written Testimony Only

Comments:

On Governor's Message No. 503, submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, Doug Murdock, for a term to expire December 7, 2026.

Chair Moriwaki, Vice Chair Lee, and Members of the Committee:

My name is Todd Omura, and I am testifying in my personal capacity in support of the appointment of Doug Murdock to serve as the Chief Information Officer for the State of Hawaii and to lead the Office of Enterprise Technology Services.

I currently serve as the IT Governance Officer in the Office of Enterprise Technology Services, and have been working with Mr. Murdock since I started at the State of Hawaii in 2015 to present day, during which he held multiple positions including the State Comptroller, the Enterprise (Chief) Technology Officer for the Department of Human Resources, System Analyst Lead for the State of Hawaii's Payroll Modernization project, and the State's Chief Information Officer.

Mr. Murdock's even-keeled, listen-first leadership style has enabled and empowered office staff, engaged department stakeholders, and produced significant achievement in ensuring critical services are delivered to the public by the optimum use of information technology resources. Mr. Murdock's blend of technical competence and organizational awareness has proven to be essential characteristics of his position in leadership, implementing successful solutions in response to public needs and civic priorities. This was highlighted during the pandemic, as Mr. Murdock's efforts were instrumental in developing the Safe Travels system, as he faced challenge and risk by embracing innovation and creativity, maintaining a high level of collaboration and morale with all.

Mr. Murdock has delivered demonstrable results during the past administration, and is right person to assist Governor Green's administration in meeting today's challenges for the State. I respectfully request that you recommend approval of his nomination as the Chief Information Officer.

Thank you very much for the opportunity to support G.M. No. 503.

# Testimony of CHRIS J. SADAYASU to the SENATE COMMITTEE ON LABOR AND TECHNOLOGY

# Monday, April 17, 2023 3:00 PM State Capitol, Conference Room 224

#### In consideration of GM 503

# Submitting for consideration and confirmation as the Chief Information Officer, Office of Enterprise Technology Services, Gubernatorial Nominee, DOUG MURDOCK, for a term to expire 12-07-2026.

Chair Moriwaki, Vice Chair Lee and Members of the Committee.

I support the appointment of Doug Murdock to serve as the Chief Information Officer for the Office of Enterprise Technology Services.

Mr. Murdock has extensive experience in government and has held leadership positions with the State of Hawai'i including Vice President of Administrative and Fiscal Affairs at the Hawai'i Tourism Authority; Chief Technology Officer at the Department of Human Services; and State Comptroller, System Analyst Lead, and Chief Information Officer at the Department of Accounting and General Services (DAGS). While at DAGS, he has served as a leading member of the state Enterprise Resource Planning Steering Committee and an Ex Officio member of the Procurement Policy Board. As the Chief Information Officer, he implemented the State of Hawai'i IT Strategic Plan and was the 2022 winner of Statescoop GoldenGov for State Executive of the Year.

For these reasons, I respectfully ask for Mr. Murdock's confirmation as the Chief Information Officer for the Office of Enterprise Technology Services. Thank you for the opportunity to testify.

#### TESTIMONY OF MEOH-LENG SILLIMAN TO THE SENATE COMMITTEE ON LABOR AND TECHNOLOGY GOVERNOR'S MESSAGE NO. 503 Monday, April 17, 2023 3:00 p.m. Conference Room 224

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER, OFFICE OF ENTERPRISE TECHNOLOGY SERVICES, GUBERNATORIAL NOMINEE, DOUG MURDOCK, FOR A TERM TO EXPIRE AT NOON ON 12-07-2026.

Honorable Chair Moriwaki, Vice Chair Lee and Members of the Committee:

Thank you for the opportunity to testify in strong support for the confirmation of Doug Murdock, as the Chief Information Officer (CIO), Office of Enterprise Technology Services (OETS).

In addition to his legal background, which included working as an attorney in the private sector and serving in the Air Force for 25 years as a Judge Advocate attaining the rank of Colonel, Doug's record of service includes leadership and technology positions at both the state and federal levels in government.

I have had the opportunity to work closely with Doug since 2019 when he returned to the department to serve as the CIO. In his capacity as CIO, he has led the State in Enterprise Resource Planning (ERP) projects, which included the successful transition to the new Time and Leave system following the Payroll System. The next phase of the ERP will be a new financial management system to replace the state's aging FAMIS and DataMart systems, which is underway.

Doug recognizes the importance of a solid IT strategic plan and the need for governance of new investment projects and in guiding departments with their planning roadmaps. He is also cognizant of the need to develop our digital workforce in order to keep pace with the changes in technology. As the state faces new challenges in IT, Doug's government experience and IT background will serve him well.

Thank you for the opportunity to provide testimony in support and I respectfully request your support in confirming the appointment of Doug Murdock so that he may continue the privilege of serving as the CIO, OETS.

#### <u>GM-503</u> Submitted on: 4/16/2023 7:49:00 AM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
kerry yoneshige	Individual	Support	Written Testimony Only

Comments:

Strongly support confirmation so that the advancement of technology can continue to leverage technology to enhance the citizen experience interacting with the State and improve State employee efficiency, effectiveness, and work experience.



#### <u>GM-503</u> Submitted on: 4/16/2023 3:24:52 PM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Arnold Kishi	Individual	Support	Written Testimony Only

Comments:

I am providing this statement in strong support of Douglas Murdock who is up for consideration and confirmation as the Chief Information Officer for the State of Hawai'i.

Speaking as an individual who has been involved with State government technology development for many years, I have seen Doug Murdock, first as State Comptroller, and later as State CIO, successfully apply his broad technical, legal, and financial management experience when addressing many critical issues. Most recently, as State CIO leading the SafeTravels program at the height of the State's COVID response, Doug demonstrated his collaborative problem-solving approach, exercised strong leadership of his team, and set the needed strategic direction and tactical implementation practices to that evolving crisis. Moving forward, I am confident that he will do the same and more with the State of Hawai'i's technology and business services portfolio in future years. I urge this Senate committee and the Senate as a whole to confirm Doug's nomination. Thank you.



#### <u>GM-503</u> Submitted on: 4/16/2023 3:37:09 PM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Winfred Pong	Individual	Support	Written Testimony Only

Comments:

I support Mr. Doug Murdock nomination as the Chief Information Officer.

While serving as the Hawaii Tourism Authority's Vice President of Administrative and Fiscal Affairs, I have known Mr. Murdock since 2010 when he was an attorney with Alston, Hunt, Floyd & Ing. He initially provided consultant services to develop internal ethics and procurment policies and procedures. He subsequently provided insights assessing HTA's current information technology systems and how it could be enhanced to efficiently intergrate with the State computer systems.

I have always found Mr. Murdock to be an active problem solver. He was proactive to understand the issues and offer a variety of ways to address those issues that were reliable, efficient and effective. While working with the HTA and subsequently as the State Comptroller and Director, Mr. Murdock has developed a keen and sophisticated understanding of state government.

Moreover, utilizing the acquired knowledge and experience while serving in numerous high level capacities with the U.S. Air Force, I believe he has a broad based knowledge to identity, develop, procure, implement, and evaluate information techology systems for the State that will address current and future issues and requirements of the dynamic world of information technology.

My support of Mr. Murdock as the Chief Information Office is without any reservations. He will continue to ethically and proactively procure, develop, implement and evaluate information technology systems that serve the public interest and in a manner consistent with achieving the State's vision, mission, and goals.



#### <u>GM-503</u> Submitted on: 4/17/2023 10:16:36 AM Testimony for LBT on 4/17/2023 3:00:00 PM

Submitted By	Organization	<b>Testifier Position</b>	Testify
Anthony Benabese	Individual	Support	Written Testimony Only

Comments:

Chair Moriwaki, Vice Chair Lee and Members of the Committee,

I support GM 503. Doug is a dedicated public servant, an asset to the State and is willing to continue to serve. Please support his confirmation. Thank you for the opportunity to testify.

Mahalo,

Tony