# GOV. MSG. NO. 563

# **Douglas Gordon Murdock**Nominee for Chief Information Officer

#### Introduction

Doug Murdock is an attorney and technologist experienced in leading organizations and providing advice to high-ranking government and business leaders on business operations, information technology, procurement, ethics, regulatory compliance, strategic planning, and organizational culture. Doug has a military background, having served 25 years in the Air Force as a Staff Judge Advocate and attaining the rank of Colonel. Since making Hawai'i his home, Doug has served as the State of Hawai'i Chief Information Officer, State Comptroller, and as Vice President, Administrative and Fiscal Affairs for the Hawai'i Tourism Authority.

#### **WORK EXPERIENCE**

#### **State Chief Information Officer**

1/2019 - present

State of Hawaii, Department of Accounting and General Services, Honolulu, Hawai'i

- Leads efforts of IT, program management, security and business units to provide outstanding business outcomes to achieve the State's vision, mission, and goals
- Designed and implemented the State of Hawai'i Safe Travels technology platform to protect the health of residents and visitors and restart the economy during the pandemic.
  The system was used by over 12 million travelers and returned the state to a budget surplus.
- Finalized and implemented the State of Hawai'i 2019-2023 IT Strategic Plan.
- Successfully directed several key modernization initiatives including Time and Leave Tracking and movement of all Mainframe applications to cloud hosting.
- Winner of Statescoop GoldenGov: 2022 State Executive of the Year

## **Enterprise Officer (Chief Technology Officer)**

8/2018 - 12/2018

State of Hawaii, Department of Human Services, Honolulu, Hawai'i

- Led efforts of IT, program management, security and business units to provide outstanding business outcomes provide aid to the state's most vulnerable population
- Analyzed and revised architecture of enterprise platform to enable transformation to cost-saving cloud services
- Negotiated transformation of Department's document management limited licenses into license for unlimited state-wide use

#### System Analyst Lead, Payroll Modernization

5/2018 - 7/2018

State of Hawaii, Department of Accounting and General Services, Honolulu, Hawai'i

- Provided strategic and technical advice on state Payroll Modernization project
- Mapped out inter-departmental relationships needed for operationalizing the payroll system after the design, development and implementation phase is complete

8/2017 - 4/2018

#### Consultant, Vice President

Chin Consulting, Honolulu, Hawai'i

- Aided organizations in strategic and operational planning and leadership development
- Led business process reengineering efforts and value stream mapping for private clients

#### **State Comptroller and Director**

1/2015 - 11/2016

State of Hawaii, Department of Accounting and General Services, Honolulu, Hawai'i

- Led DAGS in working with the Governor, Legislature and the public in performance of numerous state functions including public works, information technology, accounting and auditing, and supporting various offices, board and commissions including the Stadium Authority, State Procurement Office, and State Foundation for Culture and the Arts
- Began significant transformation of state government through successful design, planning and procurement of state Payroll Modernization System
- Served as leading member of state Enterprise Resource Planning steering committee to reformulate ERP plan based on state realistic perspective of resources and capabilities
- Ex Officio member of the Procurement Policy Board

#### **Vice President, Administrative and Fiscal Affairs**

8/2012 - 12/2014

Hawai'i Tourism Authority Honolulu, Hawai'i

- Provided leadership for staff engaging in procurement, financial management, IT, personnel, and policy development and implementation
- Responsible for ensuring the proper and efficient conduct of all activities of the HTA board
- Served as owner's representative in oversight of Hawai'i Convention Center contractors
- Upgraded IT systems to cloud-based platforms, providing greater access and transparency
- Developed applications using SharePoint, InfoPath, Access and other web platforms
- Led team replacing paper accounting system with modern electronic ledger-based system

#### Attorney, Of Counsel

8/2010 - 7/2012

Alston Hunt Floyd & Ing, Honolulu, Hawai'i

- Advised business clients and state officials on matters of state and federal law
- Consultant to state agency staff on procurement and ethics policies and procedures
- Developed client management tracking software for use by the law firm
- Served as an appointed member of the state Procurement Policy Board

#### Staff Judge Advocate, Ethics Counselor, Colonel

7/2007 - 6/2010

Electronic Systems Center, Hanscom Air Force Base, Massachusetts

- Chief legal counsel to 3-star Commander/Program Executive Officer for integration and acquisition of multi-billion dollar electronic command & control systems, portals, ERP systems, and IT backbone for the Department of Defense
- Led 45-member legal office advising 5 wings, supervising general court-martial jurisdiction
- Advised base leadership on government ethics and procurement integrity

# Staff Judge Advocate, Ethics Counselor, Lieutenant Colonel

6/2005 - 6/2007

30th Space Wing, Vandenberg Air Force Base, California

- Chief legal counsel to commander for west-coast space launch and range control
- Led base legal office with 13 attorneys, 14 legal support personnel
- Advised base leadership on contracts, government ethics and procurement integrity

#### Chief, Legal Issues

5/2003 - 6/2005

Air Force Executive Issues Team, Headquarters Air Force, Pentagon, Washington, DC

- Legal issues advisor and member of Air Staff crisis action and communications team
- Identified, monitored, and developed responses to potential and actual crisis situations
- Prepared senior leaders for communication with the media and congress

#### **Executive Officer**

5/2002 - 5/2003

Office of the Judge Advocate General, Headquarters Air Force, Pentagon, Washington, DC

- Executive Officer to Deputy Judge Advocate General of the Air Force
- Performed sensitive legal and policy development work
- Inspected Air Force legal offices for mission-success and best practices
- Redesigned database and application including all judge advocates to repackage key information for use by leadership

#### Chief, Command, Doctrine & Employee Law

6/2000 - 5/2002

General Law Division, Office of the Judge Advocate General Headquarters Air Force, Pentagon, Washington, DC

- Air Force's leading expert on command authority
- Provided legal counsel on all aspects of personnel policy, constitutional law and civil rights
- Worked closely with high-level Joint Staff and DoD personnel on interagency teams
- Reviewed all Air Force regulations and doctrine for legal sufficiency before publication
- Implemented electronic knowledge and document management system for legal opinions

#### Chief, Plans and Programs

6/1998 - 6/2000

Air Force Legal Information Services, Maxwell Air Force Base, Alabama

- Responsible for requirements, software development, testing, fielding and support of legal automation systems for Air Force legal headquarters and 324 field offices
- Developed action plans and recommended department-wide policies for all information technology across multiple lines of business including criminal, civil and military law
- Procured and implemented web-based knowledge and document management solutions

#### Staff Judge Advocate, Ethics Counselor

6/1996 - 6/1998

Air Force Officer Accessions & Training Schools, Maxwell Air Force Base, Alabama

#### **Area Defense Counsel**

6/1994 - 6/1996

Air Force Legal Services Agency, Hickam Air Force Base, Hawai'i

**Assistant Staff Judge Advocate** 

Air Warfare Center, Nellis Air Force Base, Nevada

10/1991 - 6/1994

Law Student, Legal Intern

Air Force Institute of Technology, Seattle, Washington

9/1988 - 7/1991

**Procurement Cost Analyst** 

Aeronautical Systems Center, Wright-Patterson Air Force Base, Ohio

1/1986 - 9/1988

Officer Trainee

United States Air Force Officer School, Lackland Air Force Base, Texas

9/1985 - 12/1985

**Executive** 

6/1979 - 8/1985

Junior Achievement, Various Locations: Iowa, South Dakota, Oregon

#### **EDUCATION**

#### **University of Washington School of Law** Seattle, WA

Juris Doctorate - May 1991 President, Moot Court Honor Board

## **Central Michigan University**

Mount Pleasant, MI

Master's Degree - June 1987 Major: Public Administration

# **Portland State University**

Portland, OR

Bachelor's Degree – June 1985

Major: Economics

#### **AFFILIATIONS**

Hawai'i State Bar Association

Bar Number 9480 (inactive)

Washington State Bar Association

Bar Number 20778 (inactive)

Hawai'i Procurement Policy Board

Member, 2011-2012, 2015-2016

Procurement Policy Board Nominating Committee Member, 2014-2016, 2019-2022

Leadership Works

Graduate, 2014

National Contract Management Association

Aloha Chapter, Past President

Boy Scouts of America

Eagle Scout