THE SENATE THIRTY-SECOND LEGISLATURE, 2023 STATE OF HAWAII

S.C.R. NO. 134

MAR 1 0 2023

SENATE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS TO CONTINUE TO RECOGNIZE AND ACCEPT THE RIGHT OF A PROVIDER OF SERVICE TO ASSIGN THE RIGHT TO PARTICIPATE IN A WORKERS' COMPENSATION BILLING DISPUTE TO A BILLING COMPANY.

WHEREAS, the Hawaii Territorial Legislature enacted the 1 State's first workers' compensation law in 1915 to ensure that 2 employees who were injured or disabled on the job were provided 3 with medical treatment and fixed monetary awards; and 4 5 WHEREAS, this law was Hawaii's first "no-fault" legislation 6 7 in that it mandated there be a presumption that an employee's injuries were "work-related", while prohibiting an employee from 8 filing civil actions against the employer for work-related 9 10 injuries or illnesses; and 11 WHEREAS, under existing law, any employer, including the 12 state and county governments, employing one or more workers is 13 required to provide workers' compensation coverage; and 14 15 WHEREAS, the workers' compensation law defines 16 17 "compensation" to mean "all benefits accorded by this chapter to an employee or the employee's dependents on account of a work 18 injury as defined in this section; it includes medical and 19 rehabilitation benefits, income and indemnity benefits in cases 20 of disability or death, and the allowance for funeral and burial 21 expenses"; and 22 23 24 WHEREAS, as a business decision, employers frequently assign their rights to participate in a workers' compensation 25 billing dispute regarding prescription medication claims 26 27 (dispute) to an insurance carrier or other billing review company; and 28 29



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WHEREAS, section 12-15-1, Hawaii Administrative Rules 1 2 (HAR), provides that a "provider of service" means any person or 3 entity who is licensed, certified, recognized, or registered with the Department of Commerce and Consumer Affairs and who 4 5 renders medical care, medical services, or medical supplies in accordance with chapter 386, Hawaii Revised Statutes (HRS); and 6 7 8 WHEREAS, section 12-15-94(c), HAR, provides that the 9 provider of service may file a "bill dispute request" to include a copy of the original bill with the Director of Labor and 10 11 Industrial Relations within sixty calendar days after postmark of the employer's objection, and failure to do so shall be 12 construed as acceptance of the employer's denial; and 13 14 15 WHEREAS, section 386-57, HRS, relating to the legal status 16 of right to compensation and compensation payments, provides that the right to compensation under chapter 386, HRS, shall: 17 18 19 (1)Not be assignable, and the right to compensation and compensation payments received shall be exempt from 20 the reach of creditors; and 21 22 Have the same status as a lien or the same priority 23 (2) for the whole thereof with respect to the assets of 24 25 the employer as are accorded by law to any unpaid 26 wages for labor; and 27 WHEREAS, the Director of Labor and Industrial Relations has 28 29 held since 2012, when the Director issued multiple decisions on this issue, and has repeatedly ruled consistently with those 30 decisions, that section 386-57, HRS, is not applicable to a 31 32 valid assignment of a dispute from a provider of service to a billing company because the section must be read in conjunction 33 34 with the applicable definition of "compensation"; accordingly, section 386-57, HRS, only applies to the employee's or the 35 36 employee's dependents' right to compensation, and a billing company assignee has "standing" to file a bill dispute request; 37 38 and 39

40 WHEREAS, since the 2012 decisions on standing were issued,
41 the Director of Labor and Industrial Relations has recognized
42 that billing companies are allowed to step into the shoes of a



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provider of service with the authority to participate in the 1 2 dispute pursuant to section 12-15-94(d), HAR; and 3 4 WHEREAS, the Director of Labor and Industrial Relations has 5 consistently intervened in reimbursement disputes at the request of billing companies and issued multiple decisions without 6 7 wavering on the issue of standing; and 8 9 WHEREAS, the Legislature, in section 386-21.7, HRS, has 10 also recognized the right of a provider of service's assignee to contract directly with an employer or carrier, or any entity 11 acting on behalf of the employer or carrier, with regard to the 12 13 payment for prescription drugs dispensed to an employee for a 14 work injury; and 15 WHEREAS, Act 231, Session Laws of Hawaii 2014, which was 16 17 codified into law as section 386-21.7, HRS, stated, "This Act does not restrict and is not intended to restrict the ability of 18 any physician, hospital, pharmacy, or provider of service other 19 than a physician to dispense, bill for, and receive payment for 20 21 prescription drugs that are reasonably needed as the nature of 22 the injury requires."; and 23 24 WHEREAS, permitting a provider of service's assignee to 25 contract directly with an employer or carrier, or any entity acting on behalf of the employer or carrier, with regard to the 26 27 payment for prescription drugs dispensed to an employee for a work injury, and denying the assignee standing to participate in 28 the dispute process would produce an absurd and unjust result, 29 30 and restrict the ability of a provider of service to receive 31 payment for prescription drugs dispensed to an injured employee; 32 and 33 34 WHEREAS, opponents of this well-established precedent have recently attempted to undermine the ability of a provider of 35 service to assign their rights to participate in a dispute to a 36 37 billing company; and 38 39 WHEREAS, citing an ambiguous decision by the Director of Labor and Industrial Relations that is currently under appeal, 40 these opponents are using the same arguments that the Director 41 42 considered and dismissed in the Director's 2012 decisions on



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standing, including claiming that section 386-57, HRS, prohibits 1 the assignment of the right to participate in a dispute; and 2 3 WHEREAS, these opponents are urging employers and carriers 4 5 to refuse to recognize the right of billing companies to participate in disputes; and 6 7 WHEREAS, if these opponents are successful, the outcome 8 9 will restrict the ability of a provider of service to dispense, bill for, and receive payment for prescription drugs that are 10 reasonably needed as the nature of the injury requires, contrary 11 12 to the express language of Act 231, Session Laws of Hawaii 2014, 13 and the intent of section 386-21.7, HRS; and 14 15 WHEREAS, such a restriction will adversely impact the main goal of the workers' compensation system, which is to heal 16 17 injured workers and return them to work as soon as reasonably possible; and 18 19 20 WHEREAS, if these opponents are successful, employers and carriers may refuse to pay billings to a legitimate assignee 21 billing company, causing a backlog in billing disputes with the 22 23 Department of Labor and Industrial Relations; now, therefore, 24 BE IT RESOLVED by the Senate of the Thirty-second 25 Legislature of the State of Hawaii, Regular Session of 2023, the 26 House of Representatives concurring, that the Department of 27 Labor and Industrial Relations is requested to continue to 28 29 recognize and accept the right of a provider of service to 30 assign the right to participate in a workers' compensation billing dispute to a billing company; and 31 32 BE IT FURTHER RESOLVED that certified copies of this 33 34 Concurrent Resolution be transmitted to the Director of Labor and Industrial Relations and Director of Human Resources 35 36 Development. 37 38 m 39 OFFERED BY:

