HOUSE RESOLUTION

REQUESTING THE LEGISLATIVE REFERENCE BUREAU AND OFFICE OF
ENTERPRISE TECHNOLOGY SERVICES TO CONDUCT A STUDY ANALYZING
THE USE AND EFFECTIVENESS OF MOBILE APPLICATIONS OR OTHER
SIMILAR MEANS TO DELIVER GOVERNMENT ASSISTANCE.

1   WHEREAS, state and federal governments offer assistance
2 through programs like the Supplemental Nutrition Assistance
3 Program, Medicaid, Medicare, Social Security, Temporary
4 Assistance for Needy Families, rental assistance, and recurring,
5 periodic benefits such as the federal child tax credit; however,
6 recipients of government assistance and social welfare programs
7 often experience challenges in fully accessing the benefits of
8 those programs; and
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10   WHEREAS, administrative burdens, such as long wait times to
11 submit routine paperwork, add obstacles to and tax the time and
12 resources of those who need help; and
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14   WHEREAS, these barriers also delay the delivery of
15 government assistance and benefits to recipients; and
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17   WHEREAS, recently, mobile applications have been developed
18 by private third parties to streamline and enhance the delivery
19 of government assistance to program recipients; and
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21   WHEREAS, this body finds that these new means of delivering
22 government assistance offer promising opportunities, but
23 additional information is needed on the use and effectiveness of
24 these mobile applications for the delivery of government
25 assistance; now, therefore,
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27   BE IT RESOLVED by the House of Representatives of the
28 Thirty-first Legislature of the State of Hawaii, Regular Session
29 of 2022, that the Legislative Reference Bureau and Office of
30 Enterprise Technology Services are requested to conduct a study

1   analyzing the use and effectiveness of mobile applications or
2   other similar means to deliver government assistance; and
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4   BE IT FURTHER RESOLVED that the Legislative Reference
5   Bureau and Office of Enterprise Technology Services are
6   requested to include in the study:
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8   (1)   An analysis of the effectiveness of existing delivery
9   of government assistance program benefits;
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11   (2)   A description of the existing use of mobile
12   applications or similar technology in the State to
13   provide government assistance;
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15   (3)   Identification of any strengths, weaknesses,
16   advantages, and disadvantages with the delivery of
17   government assistance through mobile applications or
18   similar technology in the State;
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20   (4)   An assessment of other states' use of mobile
21   applications or similar technology to provide state or
22   federal government assistance in their respective
23   states; and
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25   (5)   A review of the reports submitted pursuant to section
26   5 of Executive Order 13985 to the Assistant to the
27   President for Domestic Policy, reflecting findings of
28   the equity assessment in federal agencies; and
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30   BE IT FURTHER RESOLVED that the Legislative Reference
31   Bureau and Office of Enterprise Technology Services are
32   requested to submit a report of their findings and
33   recommendations, including any proposed legislation, to the
34   Legislature no later than twenty days prior to the convening of
35   the Regular Session of 2023; and
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37   BE IT FURTHER RESOLVED that certified copies of this
38   Resolution be transmitted to the Chief Information Officer and
39   Director of the Legislative Reference Bureau.