
HOUSE RESOLUTION

REQUESTING THE LEGISLATIVE REFERENCE BUREAU TO CONDUCT A STUDY
ANALYZING THE USE AND EFFECTIVENESS OF MOBILE APPLICATIONS
OR OTHER SIMILAR MEANS TO DELIVER GOVERNMENT ASSISTANCE.

1 WHEREAS, state and federal governments offer assistance
2 through programs like the Supplemental Nutrition Assistance
3 Program, Medicaid, Medicare, Social Security, Temporary
4 Assistance for Needy Families, rental assistance, and recurring,
5 periodic benefits such as the federal monthly child tax credit;
6 however, recipients of government assistance and social welfare
7 programs often experience challenges in fully accessing the
8 benefits of those programs; and
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10 WHEREAS, administrative burdens, such as long wait times to
11 submit routine paperwork, add obstacles to and tax the time and
12 resources of those who need help; and
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14 WHEREAS, these barriers also delay the delivery of
15 government assistance and benefits to recipients; and
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17 WHEREAS, recently, mobile applications have been developed
18 by private third parties to streamline and enhance the delivery
19 of government assistance to program recipients; and
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21 WHEREAS, this body finds that these new means of delivering
22 government assistance offer promising opportunities, but
23 additional information is needed on the use and effectiveness of
24 these mobile applications for the delivery of government
25 assistance; now, therefore,
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27 BE IT RESOLVED by the House of Representatives of the
28 Thirty-first Legislature of the State of Hawaii, Regular Session
29 of 2022, that the Legislative Reference Bureau is requested to
30 conduct a study analyzing the use and effectiveness of mobile
31 applications or other similar means to deliver government
32 assistance; and



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BE IT FURTHER RESOLVED that the Legislative Reference Bureau is requested to include in the study:

- (1) An analysis of the effectiveness of existing delivery of government assistance program benefits;
- (2) A description of the existing use of mobile applications or similar technology in the State to provide government assistance;
- (3) Identification of any strengths, weaknesses, advantages, and disadvantages with the delivery of government assistance through mobile applications or similar technology in the State;
- (4) An assessment of other states' use of mobile applications or similar technology to provide state or federal government assistance in their respective states; and
- (5) A review of the reports submitted pursuant to section 5 of Executive Order 13985 to the Assistant to the President for Domestic Policy, reflecting findings of the equity assessment in federal agencies; and

BE IT FURTHER RESOLVED that the Legislative Reference Bureau is requested to submit a report of its findings and recommendations, including any proposed legislation, to the Legislature no later than twenty days prior to the convening of the Regular Session of 2023; and

BE IT FURTHER RESOLVED that a certified copy of this Resolution be transmitted to the Director of the Legislative Reference Bureau.

OFFERED BY: 
MAR 02 2022