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# HOUSE CONCURRENT RESOLUTION

REQUESTING THE LEGISLATIVE REFERENCE BUREAU TO CONDUCT A STUDY  
ANALYZING THE USE AND EFFECTIVENESS OF MOBILE APPLICATIONS  
OR OTHER SIMILAR MEANS TO DELIVER GOVERNMENT ASSISTANCE.

1           WHEREAS, state and federal governments offer assistance  
2 through programs like the Supplemental Nutrition Assistance  
3 Program, Medicaid, Medicare, Social Security, Temporary  
4 Assistance for Needy Families, rental assistance, and recurring,  
5 periodic benefits such as the federal monthly child tax credit;  
6 however, recipients of government assistance and social welfare  
7 programs often experience challenges in fully accessing the  
8 benefits of those programs; and  
9

10           WHEREAS, administrative burdens, such as long wait times to  
11 submit routine paperwork, add obstacles to and tax the time and  
12 resources of those who need help; and  
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14           WHEREAS, these barriers also delay the delivery of  
15 government assistance and benefits to recipients; and  
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17           WHEREAS, recently, mobile applications have been developed  
18 by private third parties to streamline and enhance the delivery  
19 of government assistance to program recipients; and  
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21           WHEREAS, this body finds that these new means of delivering  
22 government assistance offer promising opportunities, but  
23 additional information is needed on the use and effectiveness of  
24 these mobile applications for the delivery of government  
25 assistance; now, therefore,  
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27           BE IT RESOLVED by the House of Representatives of the  
28 Thirty-first Legislature of the State of Hawaii, Regular Session  
29 of 2022, the Senate concurring, that the Legislative Reference  
30 Bureau is requested to conduct a study analyzing the use and



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1 effectiveness of mobile applications or other similar means to  
2 deliver government assistance; and

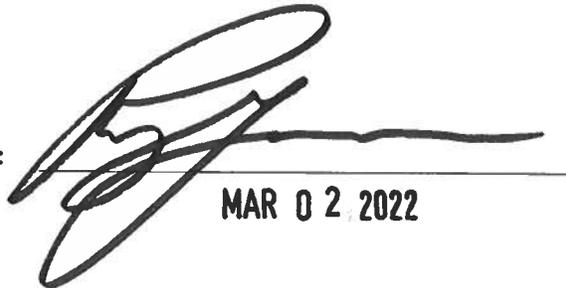
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4 BE IT FURTHER RESOLVED that the Legislative Reference  
5 Bureau is requested to include in the study:

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7 (1) An analysis of the effectiveness of existing delivery  
8 of government assistance program benefits;  
9  
10 (2) A description of the existing use of mobile  
11 applications or similar technology in the State to  
12 provide government assistance;  
13  
14 (3) Identification of any strengths, weaknesses,  
15 advantages, and disadvantages with the delivery of  
16 government assistance through mobile applications or  
17 similar technology in the State;  
18  
19 (4) An assessment of other states' use of mobile  
20 applications or similar technology to provide state or  
21 federal government assistance in their respective  
22 states; and  
23  
24 (5) A review of the reports submitted pursuant to section  
25 5 of Executive Order 13985 to the Assistant to the  
26 President for Domestic Policy, reflecting findings of  
27 the equity assessment in federal agencies; and  
28

29 BE IT FURTHER RESOLVED that the Legislative Reference  
30 Bureau is requested to submit a report of its findings and  
31 recommendations, including any proposed legislation, to the  
32 Legislature no later than twenty days prior to the convening of  
33 the Regular Session of 2023; and  
34

35 BE IT FURTHER RESOLVED that a certified copy of this  
36 Concurrent Resolution be transmitted to the Director of the  
37 Legislative Reference Bureau.  
38  
39  
40

OFFERED BY:



MAR 02 2022

