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# A BILL FOR AN ACT

RELATING TO CHILD WELFARE SERVICES.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1           SECTION 1. The legislature finds that having modern  
2 software that child welfare caseworkers can access on their  
3 mobile phones during case visits and field work will allow  
4 workers to more effectively manage their caseloads to meet the  
5 growing number of children in foster care, ensure that Hawaii  
6 can meet the national standard for monthly visits, improve case  
7 planning, and strengthen child and family involvement to improve  
8 mental and behavioral health outcomes for youth and the health  
9 needs for children.

10           The purpose of this Act is to:

- 11           (1) Require the child welfare services branch of the  
12           department of human services to develop a modern case  
13           management software solution that is compatible with  
14           existing child welfare technology;
- 15           (2) Submit progress reports to the legislature; and
- 16           (3) Appropriate funds for this purpose.



1 SECTION 2. (a) The child welfare services branch of the  
2 department of human services shall develop a modern case  
3 management software solution that is compatible with existing  
4 child welfare technology.

5 (b) The department shall contract with a qualified child  
6 welfare software provider to develop the case management  
7 software solution, which shall include the following features:

8 (1) A method for case workers to:

9 (A) More effectively track the children in their  
10 caseload management;

11 (B) Create and manage case plans; and

12 (C) Manage ongoing visits in the home and in  
13 coordination with siblings and families of  
14 origin;

15 (2) A family portal for resource caregiver families to  
16 easily document information related to the care of  
17 children in their homes, including information related  
18 to the documentation of medical and dental visits;

19 (3) Online access for families to information related to  
20 the care of children placed in their care, including  
21 allergy, education, and health information; and



1 (4) A portal for minors over the age of twelve in care to  
2 access resources online about available support  
3 services.

4 (c) The child welfare services branch shall submit reports  
5 to the legislature no later than twenty days prior to the  
6 convening of the regular sessions of 2023 and 2024, including a  
7 status update on the development of the child welfare services  
8 case management software solution, findings and recommendations,  
9 and any proposed legislation.

10 SECTION 3. There is appropriated out of the general  
11 revenues of the State of Hawaii the sum of \$80,000 or so much  
12 thereof as may be necessary for fiscal year 2022-2023 for the  
13 development of a case management software solution by the child  
14 welfare services branch of the department of human services  
15 pursuant to this Act.

16 The sum appropriated shall be expended by the department of  
17 human services for the purposes of this Act.

18 SECTION 4. This Act shall take effect upon its approval;  
19 provided that section 3 shall take effect on July 1, 2022.



H.B. NO. 1932  
H.D. 1  
S.D. 2  
C.D. 1

**Report Title:**

Department of Human Services; Child Welfare Services; Case Management Software; Appropriation

**Description**

Requires the department of human services' child welfare services branch to develop a modern case management software solution that is compatible with existing child welfare technology and submit progress reports to the legislature. Appropriates funds. (CD1)

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*

