Honolulu, Hawaii

APR - 5 2022

RE: S.R. No. 21
        S.D. 1

Honorable Ronald D. Kouchi
President of the Senate
Thirty-First State Legislature
Regular Session of 2022
State of Hawaii

Sir:

    Your Committee on Government Operations, to which was referred S.R. No. 21 entitled:

    "SENATE RESOLUTION REQUESTING THE OFFICE OF ENTERPRISE TECHNOLOGY SERVICES TO CONDUCT A FEASIBILITY STUDY ON THE DEVELOPMENT OF A STATEWIDE INTERAGENCY SYSTEM FOR FILING AND MAINTAINING DOCUMENTS REQUIRED OF INDIVIDUALS AND ORGANIZATIONS ACCESSING GOVERNMENT SERVICES ONLINE,"

begs leave to report as follows:

    The purpose and intent of this measure is to request the Office of Enterprise Technology Services to conduct a feasibility study on the development of a statewide interagency system for filing and maintaining documents required of individuals and organizations accessing government services online.

    Your Committee received testimony in support of this measure from the Office of Enterprise Technology, Chamber of Commerce Hawaii, Hawai'i Health and Harm Reduction Center, Hawai'i Alliance of Nonprofit Organizations, Hawaii Children's Action Network Speaks!, AARP Hawai'i, Transform Hawai'i Government and one individual.

    Your Committee finds that many government services and programs are now provided online. These online programs and services often require the input of personal information or the upload of documentation in order to access and utilize the

2022-2669 SR SSCR SMA.doc

services and programs. Your Committee further finds that oftentimes the same information and documentation must be input and uploaded numerous times. This inefficiency wastes time, causes user frustration, and likely contributes to less utilization of online services than would be the case if the process were streamlined. Accordingly, this measure promotes government efficiency by requesting the Office of Enterprise Technology Services to study the feasibility of implementing a statewide interagency system for the filing and maintenance of information and documents required to access and utilize online government services and programs.

Your Committee has amended this measure by:

(1) Clarifying the information to be included in the feasibility study; and

(2) Making a technical, nonsubstantive amendment for the purposes of clarity and consistency.

As affirmed by the record of votes of the members of your Committee on Government Operations that is attached to this report, your Committee concurs with the intent and purpose of S.R. No. 21, as amended herein, and recommends its adoption in the form attached hereto as S.R. No. 21, S.D. 1.

Respectfully submitted on behalf of the members of the Committee on Government Operations,

SHARON MORIWAKI, Chair

Record of Votes
Committee on Government Operations
GVO

Bill / Resolution No.:*	Committee Referral:	Date:
SR 21	GVO	03/24/22

☐ The Committee is reconsidering its previous decision on this measure.

If so, then the previous decision was to: _____

The Recommendation is:

☐ Pass, unamended 2312　　☒ Pass, with amendments 2311　　☐ Hold 2310　　☐ Recommit 2313

Members	Aye	Aye (WR)	Nay	Excused
MORIWAKI, Sharon Y. (C)	✓			
DELA CRUZ, Donovan M. (VC)	✓			
CHANG, Stanley	✓			
GABBARD, Mike				✓
FEVELLA, Kurt				✓
TOTAL	3			2

Recommendation:
☒ Adopted　　☐ Not Adopted

Chair's or Designee's Signature:

*Only one measure per Record of Votes

Revised: 1/19/21