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## HOUSE RESOLUTION

REQUESTING THE DEPARTMENT OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU TO FULLY STAFF ITS DRIVER LICENSING CENTERS AND EXPEDITE THE PROCESS OF OBTAINING A STATE IDENTIFICATION CARD FOR INDIVIDUALS EXPERIENCING HOMELESSNESS.

1 WHEREAS, a motor vehicle makes meeting the demands of  
2 employment and personal life accomplishable, particularly in  
3 rural areas of the City and County of Honolulu; and  
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5 WHEREAS, to legally operate a motor vehicle, the owner of  
6 the vehicle must, among other things, obtain a driver's license;  
7 and  
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9 WHEREAS, a driver's license and other identification  
10 documents are also necessary to complete many daily activities,  
11 such as transactions with financial institutions, health  
12 providers, hospitals, and other entities that require proof of  
13 identification; and  
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15 WHEREAS, the lack of valid government identification  
16 documents can be a huge barrier to housing and employment for  
17 many people experiencing homelessness; and  
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19 WHEREAS, Driver Licensing Centers of the Department of  
20 Customer Services of the City and County of Honolulu are  
21 responsible for various services, such as all state  
22 identification document services; and  
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24 WHEREAS, these Driver Licensing Centers are understaffed,  
25 which severely restricts the public's opportunity to avail  
26 themselves of the important services they provide for the  
27 residents of the City and County of Honolulu; now, therefore,  
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29 BE IT RESOLVED by the House of Representatives of the  
30 Thirty-first Legislature of the State of Hawaii, Regular Session



# H.R. NO. 150

1 of 2022, that the Department of Customer Services of the City  
2 and County of Honolulu is requested to fully staff its Driver  
3 Licensing Centers to provide residents more opportunities to  
4 receive the necessary services these centers offer; and

5  
6 BE IT FURTHER RESOLVED that the Department of Customer  
7 Services of the City and County of Honolulu is requested to  
8 expedite the process of obtaining a state identification card or  
9 driver's license for any individual who is experiencing  
10 homelessness who can provide verification from an authorized  
11 homeless service provider that the individual is indeed  
12 experiencing homelessness; and

13  
14 BE IT FURTHER RESOLVED that certified copies of this  
15 Resolution be transmitted to the Mayor of the City and County of  
16 Honolulu, Chairperson of the Honolulu City Council, and Director  
17 of Customer Services of the City and County of Honolulu.

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OFFERED BY:



MAR 11 2022

