A BILL FOR AN ACT

RELATING TO CONTRACTOR PRACTICES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

- 1 SECTION 1. The legislature finds that there are individuals referred to as "storm chasers" in the construction 2 3 industry who make unsolicited offers to insured property owners 4 to repair their insured premises after significant weather events, predicated on the insured receiving insurance proceeds 5 6 for their repairs. Many of these predator contractors offer 7 promises to property owners for repairs and improvements at no cost to the property owner, baiting them to sign binding 9 contracts to perform the work. Often a subsequent inspection of 10 is performed by a qualified and Hawaii-licensed insurance 11 adjuster, who may determine that the property sustained only 12 minimal damage and therefore limits the claim to the cost of the 13 actual damages incurred to the property. In certain cases, 14 property owners find themselves being held responsible for the 15 cost of entire rebuilding projects, with only little or no 16 regard to any actual insurance proceeds.
- 17 Accordingly, the purpose of this Act is to:

1	(1)	Prohibit a contractor from advertising or promising t
2		pay or rebate a property or casualty insurance
3		deductible, or any portion thereof, to induce an
4		insured property owner to purchase goods or services;
5	(2)	Allow an insured to rescind a contract with a
6		contractor within five business days after the date
7		the contract is executed;
8	(3)	Require a contractor to furnish a property owner with
9		a written five-business-day right of rescission form
10		advising the property owner of the legal right to
11		rescind the contract within the allotted time;
12	(4)	Require a contractor to return funds to an insured
13		homeowner within five business days of receipt of an
14		executed right of rescission notice; and
15	(5)	Prohibit a contractor from representing or
16		negotiating, or offering or advertising to represent
17		or negotiate, on behalf of an insured or claimant in
18		connection with the repair or reconstruction work
19		associated with any insurance claim.

1 SECTION 2. Chapter 444, Hawaii Revised Statutes, is 2 amended by adding a new section to be appropriately designated and to read as follows: 3 4 "\$444- Promises to pay or rebate insurance deductible; 5 inducement of sale of goods or services; right to rescind. (a) A contractor shall not promise to pay or rebate a policyholder's 6 7 insurance deductible, or any portion thereof, to induce an 8 insured to purchase goods or services. 9 (b) An insured who has entered into a written contract 10 with a contractor to provide goods and services to be paid from 11 the proceeds of a property or casualty insurance policy claim 12 may rescind the contract at any time prior to midnight on the 13 fifth business day after the date the contract is executed. 14 Rescission shall be evidenced by the insured providing written 15 notice of rescission to the contractor at the address stated in 16 the contract. Notice of rescission, if provided by mail, shall 17 be effective upon deposit in the United States mail, postage 18 prepaid and properly addressed. Notice of rescission shall not 19 take a particular form and is sufficient so long as it 20 indicates, by any form of written expression, the intention of 21 the insured not to be bound by the contract.

1	(c)	Prior to entering into a contract with an insured for
2	goods and	services to be paid from the proceeds of a property or
3	casualty :	insurance policy claim, the contractor shall:
4	(1)	Furnish the insured, in not less than ten-point
5		boldface type, a statement in substantially the
6		following form:
7		"You may rescind this contract at any time before
8		midnight on the fifth business day after the date of
9		the contract is executed. See attached notice of
10		rescission form for an explanation of this right.";
11		<u>and</u>
12	(2)	Furnish each insured a fully completed form in
13		duplicate, captioned "NOTICE OF RESCISSION", which
14		shall be attached to the contract but easily
15		detachable, that shall contain, in not less than ten-
16		point boldface type, the following statement:
17		"NOTICE OF RESCISSION
18		You may rescind the contract by mailing or delivering
19		a signed and dated copy of this rescission notice or
20		any other written notice to (name of contractor) at
21		(address of contractor's place of business) at any

1	time prior to midnight on the fifth business day after
2	the date the contract is executed. If you rescind,
3	any payments made by you under the contract, except
4	for bona fide emergency mitigation work already
5	performed by the contractor, will be returned to you
6	within five business days following receipt by the
7	contractor of your rescission notice.
8	I HEREBY RESCIND THIS CONTRACT.
9	(date)
10	
11	(insured's signature)"
12	(d) Within five business days after an insured has
13	rescinded a contract pursuant to this section, the contractor
14	shall tender to the insured any payments, partial payments, or
15	deposits made and any note or other evidences of indebtedness.
16	If the contractor has performed any bona fide emergency
17	mitigation work, acknowledged by the insured in writing to be
18	necessary to mitigate any further damages to the property, the
19	contractor shall be entitled to the reasonable value of the bona
20	fide emergency mitigation work. Any provision in a contract for
21	goods and services to be paid from the proceeds of an insurance

- 1 claim for anything except bona fide emergency mitigation work
- 2 shall not be enforceable against an insured who has rescinded a
- 3 contract pursuant to this section.
- 4 (e) A contractor shall not represent or negotiate, or
- 5 offer or advertise to represent or negotiate, on behalf of an
- 6 insured or a claimant any insurance claim in connection with the
- 7 repair or reconstruction work associated with the insurance
- 8 claim.
- 9 (f) A contractor shall not advertise, solicit, offer to
- 10 handle, handle, or perform public adjusting services unless
- 11 licensed under and in compliance with chapter 431. The
- 12 contractor shall only discuss or explain a written estimate for
- 13 repair or reconstruction to a property with the insured who has
- 14 suffered a loss or damages covered by a property or casualty
- 15 insurance policy. A contractor shall not act as an intermediary
- 16 or as a third-party consultant in any manner between the insured
- 17 and the insurer.
- 18 (g) Any violation of this section by a contractor shall be
- 19 deemed an unfair method of competition and an unfair or
- 20 deceptive act or practice pursuant to chapters 480 and 481B and

- 1 shall be subject to the penalties under this chapter and
- 2 chapters 480 and 481B.
- 3 (h) For purposes of this section:
- 4 "Advertise" includes but is not limited to any printed
- 5 advertisement in newspapers, magazines, flyers, bulk mailers,
- 6 websites, electronic mail, internet domains, or any such signage
- 7 of any type, and television, radio, or oral discussions or any
- 8 other such broadcasting by any other means.
- 9 "Insured" means any named insured, any additional insured,
- 10 any vendor, any lessor, any claimant, or any other party
- 11 identified as an insured under a property or casualty insurance
- 12 policy.
- "Promise to pay or rebate" means granting any allowance
- 14 against the fees to be charged or paying to the insured any form
- 15 of compensation, gift, prize, bonus, coupon, credit, referral
- 16 fee, or other item of monetary value for any reason, including
- 17 but not limited to permitting the contractor to display a sign
- 18 or any other type of advertisement at the insured's residential
- 19 property."

- 1 SECTION 3. This Act does not affect rights and duties that
- 2 matured, penalties that were incurred, and proceedings that were
- 3 begun before its effective date.
- 4 SECTION 4. New statutory material is underscored.
- 5 SECTION 5. This Act shall take effect upon its approval.

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INTRODUCED BY:

JAN 2 6 2022

Report Title:

Contractors; Property or Casualty Insurance; Right to Rescind; Unfair Methods of Competition; Unfair or Deceptive Acts or Practices

Description:

Prohibits contractors from offering to pay insureds' property or casualty insurance deductibles as incentives to induce the insureds to hire the contractors. Allows insureds to rescind contracts with the contractors within five business days after the date the contract is executed. Requires contractors to provide certain forms to an insured, prior to entering into a contract. Prohibits contractors from representing or negotiating, or offering or advertising to do so, on behalf of an insured in an insurance claim. Specifies violations are unfair methods of competition and unfair or deceptive acts or practices.

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