
HOUSE CONCURRENT RESOLUTION

REQUESTING THE AUDITOR TO CONDUCT A REVIEW OF THE EFFICACY OF
THE TECHNOLOGY RESOURCES OF THE DEPARTMENT OF LABOR AND
INDUSTRIAL RELATIONS.

1 WHEREAS, unemployment insurance applications received by
2 Hawaii during the COVID-19 pandemic are being processed on a
3 government mainframe computer system that was installed in the
4 early 1980s and upgraded about five years ago; and

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6 WHEREAS, a long-term fix beyond the recent scramble of
7 system patches reportedly will not be implemented until 2022, at
8 the earliest; and

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10 WHEREAS, the Department of Labor and Industrial Relations
11 has tried to control the mainframe traffic by creating separate
12 online portals, with the mainframe regularly updating those
13 portals with the latest data, but the mainframe was never
14 designed to be a web service; and

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16 WHEREAS, the Department largely places the blame for its
17 current predicament on its federal counterparts at the United
18 States Department of Labor, who state officials say have failed
19 to provide adequate funding to modernize states' unemployment
20 information technology systems; now, therefore,

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22 BE IT RESOLVED by the House of Representatives of the
23 Thirty-first Legislature of the State of Hawaii, Regular Session
24 of 2021, the Senate concurring, that the Auditor is requested to
25 conduct a review of the efficacy of the technology resources of
26 the Department of Labor and Industrial Relations; and

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28 BE IT FURTHER RESOLVED that the Auditor is requested to
29 make recommendations on how the Department of Labor and
30 Industrial Relations may improve its services to the public and



1 what other resources may be needed to implement those
2 recommendations; and

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4 BE IT FURTHER RESOLVED that the Auditor is requested to
5 submit findings and recommendations, including any proposed
6 legislation, to the Legislature no later than twenty days prior
7 to the convening of the Regular Session of 2022; and

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9 BE IT FURTHER RESOLVED that certified copies of this
10 Concurrent Resolution be transmitted to the Auditor and Director
11 of Labor and Industrial Relations.

