

Testimony to the Senate Committee on Energy, Economic Development, and Tourism Monday, March 29, 2021; 3:10 p.m. State Capitol, Conference Room 224 Via Videoconference

RE: SENATE CONCURRENT RESOLUTION NO. 088/SENATE RESOLUTION NO. 067, SUPPORTING AND ADOPTING THE GOALS SET FORTH IN THE DIGITAL EQUITY DECLARATION FOR HAWAII ADOPTED BY THE BROADBAND HUI.

Chair Wakai, Vice Chair Misalucha, and Members of the Committee:

The Hawaii Primary Care Association (HPCA) is a 501(c)(3) organization established to advocate for, expand access to, and sustain high quality care through the statewide network of Community Health Centers throughout the State of Hawaii. The HPCA <u>SUPPORTS</u> Senate Concurrent Resolution No. 088 and Senate Resolution No. 067.

The resolutions, as received by your Committee, would support and adopt the goals set forth in the Digital Equity Declaration that was adopted by the Broadband Hui.

By way of background, the HPCA represents Hawaii Federally-Qualified Health Centers (FQHCs). FQHCs provide desperately needed medical services at the frontlines in rural and underserved communities. Long considered champions for creating a more sustainable, integrated, and wellnessoriented system of health, FQHCs provide a more efficient, more effective and more comprehensive system of healthcare.

Hawaii has long been at the forefront of integrating newer technologies into daily life. One example of this is Hawaii's Telehealth Law which has served as a model across the United States. Yet, it was only after COVID struck our islands that this law became fully integrated into daily life.

Today, it is common practice to ZOOM or SKYPE with your health practitioner instead of physically going to the provider's office for a visit. When COVID first hit our islands, many health providers had to limit the number of patients that could be serviced in-person because of a scarcity of Personal Protective Equipment, restrictions in the gatherings of groups, and the need for changes to the physical arrangement of examination rooms and other diagnostic facilities.

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For people with adequate broadband access, telehealth was a lifeline for the provision of essential primary health care services. Yet, health care facilities in rural areas experienced the same problems when COVID hit. They too had to limit the number of patients they could see. But because these communities lacked adequate broadband access, they were effectively cut off from primary care. Many were forced to bear their maladies until it became necessary to go to the emergency room.

The Governor's suspension of a statute that prohibits the use of standard telephonic service in telehealth has temporarily eased this inequity. For those without adequate broadband, at least for now, they are able to obtain basic primary care services over landline telephones. But that is neither adequate, tenable, nor fair to the thousands of citizens who lack broadband access.

Because of this, the HPCA views the lack of broadband access in rural areas as an issue of social equity. In this day and age, everyone should have equal access to health care. Telehealth was envisioned as the means of leveling the field between urban and rural areas. The lack of broadband ensures that urban and rural communities remain unequal.

As a member of the Broadband Hui, the HPCA urges your favorable consideration of these resolutions.

Thank you for the opportunity to testify. Should you have any questions, please do not hesitate to contact Public Affairs and Policy Director Erik K. Abe at 536-8442, or eabe@hawaiipca.net.



March 29, 2021

Senator Glenn Wakai, Chair Senator Bennette Misalucha, Vice Chair SENATE COMMITTEE ON ENERGY, ECONOMIC DEVELOPMENT AND TOURISM Via Videoconference Hawai'i State Capitol Honolulu, HI 96813



RE: Testimony supporting SCR 88 and SR 67

Chair Wakai, Vice Chair Misalucha, and committee members:

My name is Christine Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a coalition of organizations and individuals who advocate for an accessible, accountable and responsive state government that leverages technology to help citizens, communities, and businesses throughout Hawai'i to thrive. We provide a consistent and persistent voice to keep modernization a top priority of state government.

THG supports Senate Concurrent Resolution 88 and Senate Resolution 67 which are supporting and adopting the goals set forth in the Digital Equity Declaration that was adopted by the Broadband Hui.

THG has made long-term investments in promoting efficient and effective digital government in Hawai'i. Adopting the goals set forth in the Digital Equity Declaration is integral to fulfilling the Hawaii Information Technology Strategic Plan, which we played a role in helping to initiate. We believe that the resolution is an important step toward meeting the objectives of the plan. We have also played a role in helping to convene the members of the Broadband Hui and wish to continue to serve as a resource to it and to the legislature.

The COVID-19 pandemic has made it abundantly clear that improvements can be made in the way government serves its citizens and that technology is an important part of improving access to government services. We believe that now is the time to commit to developing long-term vision, goals, and objectives to fast forward the economic and social recovery in a way that creates new opportunities well beyond the challenges we face today. Please favorably consider Senate Concurrent Resolution 88 and Senate Resolution 67.

Thank you for the opportunity to provide testimony supporting these resolutions.

Respectfully submitted,

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